

COVID-19 Online Case Investigation Survey (Audio Described) Transcript

[upbeat music]

>> *Text: COVID-19 Online Case Investigation Survey. Above a Stay Safe Minnesota logo.*

[Narration] Case investigations are a way to slow the spread of COVID-19

>> *The scene changes, a text bubble appears with a question mark, a second text bubble responds with an icon of a sick person.*

Trained health workers get in touch with people who have tested positive for COVID-19

>> *A second text bubble responds with an icon of a sick person.*

and ask them questions to find other people who spent time close to them.

>> *Two other people icons appear next to the sick person.*

These close contacts may now have COVID-19 and should stay home.

>> *The scene changes, a phone appears with survey checkboxes. The checkboxes are one by one filled with green checkmarks.*

Usually, the case investigation interview is done on the phone. Now, you have the option to answer the same questions in a private, online survey.

The best part? If you shared your cell phone number when you were tested, we'll text you to let you know you can take the survey!

>> *The scene changes, a text messages appears on screen, it reads, "This is an important message from the Minnesota department of Health. Text "1" for next steps. The message continues in Spanish, Somali and Hmong."*

First, we'll reach out to you. You can respond with 1, 2, 3, or 4 depending on the language you feel more comfortable with.

>> *A response text is sent, it reads "1". A text message appears, it reads "Please reply with your email address so we can send you a survey link that will provide important health information and resources. Your email address will only be used by the Minnesota Department of Health for public health purposes."*

We'll ask you for an email address and send the survey link directly to your inbox.

>> *A response text is sent, it reads "email@address.com"*

If you do not respond to the text, you will receive a phone call from a health worker.

>> *The scene changes, a phone appears with survey checkboxes. The check boxes are filled with green checkmarks.*

You can take your time filling out the survey. At the end, you'll receive important information on how to reduce the risk of passing COVID-19 to others,

>> *The phone screen changes, an information symbol appears.*

and details on local resources that may be available to you

>> *A symbol for medicine appears on the phone screen.*

for things like groceries and medicine.

The health department takes your privacy very seriously.

>> *The scene changes. A red x is at the top of the screen. Text appears as it is narrated.*

We will never ask you for money, banking information, or your Social Security Number.

>> *The scene changes. Text is read by the narrator.*

If you tested positive and have questions, you can call 651-201-5689 to talk with a health worker.

>> *Stay Safe Minnesota logo*

[upbeat music]

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1/28/21

To obtain this information in a different format, call: 651-201-4989.