



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

August 5, 2026

Licensee

Benedetta Home Care Services LLC

7600 59th Place North

Crystal, MN 55428

RE: Project Number(s) SL39204016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on July 9, 2026, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

0810 - 144g.45 Subd. 2 (b-F) - Fire Protection And Physical Environment - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$1,000.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each

matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Renee Anderson, Supervisor
State Evaluation Team

Email: Renee.L.Anderson@state.mn.us

Telephone: 651-201-5871 Fax: 1-866-890-9290

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39204	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/09/2026
NAME OF PROVIDER OR SUPPLIER BENEDETTA HOME CARE SERVICES LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 7600 59TH PLACE NORTH CRYSTAL, MN 55428		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDERS In accordance with Minnesota Statutes, section 144G.08 to 144G.95 this correction order(s) has been issued pursuant to a survey. Determination of whether a violation has been corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL39204016-0 On July 6, 2026, through July 9, 2026, the Minnesota Department of Health conducted an initial survey at the above provider, and the following correction orders are issued. At the time of the survey, there were three (3) residents; three residents receiving services under the Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated July 6, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer	0 480			

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0 480	Continued From page 3 to the FBEIR for any compliance dates.	0 480			
0 550 SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. The notice must also state that if an individual has a complaint about the facility or person providing services, the individual may contact the Office of Health Facility Complaints at the Minnesota Department of Health. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to post the required information related to the grievance procedure, including the name, telephone number, and e-mail contact information for the individuals who are responsible for handling resident grievances. This had the potential to affect all residents, staff and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected	0 550			

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0 550	Continued From page 4 or has the potential to affect a large portion or all of the residents). The findings include: On July 6, 2026, at 11:55 a.m., during a self-guided facility tour, the surveyor observed the common area in the main entry of the facility where postings were located. The facility lacked a posted grievance procedure with the current name, telephone number and email contact information for the individual who was responsible for handling resident grievances. On July 6, 2026, at 12:10 p.m., owner/clinical nurse supervisor (O/CNS)-A stated the licensee lacked the required information on the grievance form as noted above. O/CNS-A further stated he was unaware the information noted above was not present on the grievance form. The licensee's undated Resident Grievances; Reporting Maltreatment procedure indicated a copy of the grievance procedure would be conspicuously posted in the facility with the following information: - name, telephone number, and e-mail contact information for the individuals who are responsible for handling resident grievances; - the contact information for the OOLTC; - the contact information for the OMHDD; and - information for reporting suspected maltreatment to MAARC. No further information was available. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 550			

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0 680	Continued From page 5	0 680			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to have a written emergency preparedness (EP) plan with all the required content and failed to post an emergency disaster plan prominently within the facility. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or	0 680			

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0 680	Continued From page 6 safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: The licensee's emergency preparedness plan, reviewed June 2026, lacked evidence of the following required content: - post an emergency disaster plan prominently within the facility with all the required information; - quarterly review of missing resident policy; - emergency preparedness training program including documentation of all initial and annual EP training; and - emergency preparedness testing requirements. On July 6, 2026, at 11:55 a.m., during a self-guided facility tour, surveyor noted licensee's emergency disaster plan posted on the wall in the common area. The first document included emergency, police, fire, and medical call 911. The second document included contact information for owner/clinical nurse supervisor (O/CNS)-A, unlicensed personnel (ULP)-B, licensed assisted living director (LALD)-D, local fire department, and Minnesota Poison Control Center. The license's posted emergency disaster plans lacked evidence of the following required content: - a plan for evacuation; - addresses elements of sheltering in place; - identifies temporary relocation sites; and - details staff assignments in the event of a disaster or an emergency. On July 6, 2026, at 2:45 p.m., O/CNS-A stated	0 680			

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0 680	Continued From page 7 licensee had a revised communication plan located in their emergency preparedness binder; however, lacked posting the completed plan in a prominent place within the facility. O/CNS-A further stated he thought the missing person policy needed to be reviewed every six months and not quarterly. In addition, O/CNS-A stated licensee did not complete full-scale and table-top exercises as required "we just did not do them". Licensee's undated Emergency Management policy indicated the licensee would have an identified plan in place to ensure the safety and well-being of residents and employees during periods of an emergency or disaster that disrupts facility services and would implement the program as soon as the facility became aware of the existence of an emergency. Licensee's Organizational Review and Approval signature page dated June 2026, indicated licensee's missing resident section would be reviewed every six (6) months. Licensee's undated Emergency Operation Plan (EOP) indicated in compliance with state and federal regulations, licensee would conduct initial training on the EOP during the orientation of new staff, and annually to all staff, individuals providing services under contract, and volunteers consistent with their role in the response. Furthermore, a disaster drill would be held every six (6) months under varied conditions for each shift of facility personnel. Moreover, documentation of those exercises would be available for review upon request. Per Assisted Living Facilities: Minnesota Rules Chapter 4659.0110, Subp. 4, effective October 2022, the assisted living director and clinical	0 680			

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0 680	Continued From page 8 nurse supervisor must review the missing person plan at least quarterly and document any changes to the plan. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated July 8, 2026, for the specific violations related the	0 775			

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0 775	Continued From page 9 physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) Days	0 775			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.	0 810			

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0 810	Continued From page 10 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated July 8, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) Days	0 810			
0 950 SS=C	144G.50 Subd. 3 Designation of representative (a) Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the	0 950			

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0 950	Continued From page 11 contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." (b) The contract must contain a page or space for the name and contact information of the designated representative and a box the resident must initial if the resident declines to name a designated representative. Notwithstanding subdivision 1, paragraph (f), the resident has the right at any time to add, remove, or change the name and contact information of the designated representative. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide the required verbatim notice for designation of representative in writing, before or at the time of execution of an assisted living contract, for two of two residents (R1, R2). This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive	0 950			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39204	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/09/2026
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0 950	Continued From page 12 or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R1 R1 was admitted to the licensee on November 19, 2025, and began receiving assisted living services. R1's record included a "Resident Service Plan" effective June 16, 2026. The service plan indicated R1 received services including assistance with dressing, grooming, bathing, toileting, mobility, medication infusion and total parental nutrition (TPN), laboratory blood draws, scheduling and transportation/accompanying to medical appointments, and nursing any nursing services not specified above. R1's "Assisted Living Residency Agreement/Contract" dated November 19, 2025, included a statement which read: "I have been given an opportunity to identify a Designated Representative of my choice"; however, lacked the opportunity to identify a designated representative before or at the time of execution of an assisted living contract. and on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health	0 950			

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0 950	Continued From page 13 care power of attorney ("health care agent"), if applicable." R2 R2 was admitted to the licensee on July 22, 2025, and began receiving assisted living services. R2's record included a "Resident Service Plan" effective June 16, 2026. The service plan indicated R2 received services including assistance with dressing, grooming, bathing, medication reminders, and administration, insulin and blood sugar monitoring, food preparation, housekeeping, laundry, daily checks, medical transportation, and mental health management. R2's record included a "Right to Designate a Representative for Certain Purposes" statement; however, lacked the opportunity to identify a designated representative before or at the time of execution of an assisted living contract. On June 7, 2026, at 10:30 a.m., owner/clinical nurse supervisor (O/CNS)-A stated he was aware of the requirement noted above and thought he had fixed the contract with the required verbatim; however, licensee had a problem with formatting of the information. O/CNS-A further stated he was unaware of the verbatim notice: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if	0 950			

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0 950	Continued From page 14 applicable." was required to be on a document separate from the contract. "The licensee's undated Assisted Living Contracts policy indicated the licensee would establish a contract with each [resident] at the time of admission to the program. Furthermore, [residents] would have the right to designate a representative before they sign a contract. Moreover, the facility would offer the [resident] the opportunity to identify a representative in writing on the contract, and would provide the following notice on a document separate from the contract: RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 950			
01060 SS=D	144G.52 Subd. 9 Emergency relocation (a) A facility may remove a resident from the facility in an emergency if necessary due to a resident's urgent medical needs or an imminent risk the resident poses to the health or safety of another facility resident or facility staff member. An emergency relocation is not a termination.	01060			

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01060	Continued From page 15 (b) In the event of an emergency relocation, the facility must provide a written notice that contains, at a minimum: (1) the reason for the relocation; (2) the name and contact information for the location to which the resident has been relocated and any new service provider; (3) contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities; (4) if known and applicable, the approximate date or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known; and (5) a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the resident may submit an appeal. (c) The notice required under paragraph (b) must be delivered as soon as practicable to: (1) the resident, legal representative, and designated representative; (2) for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and (3) the Office of Ombudsman for Long-Term Care if the resident has been relocated and has not returned to the facility within four days. (d) Following an emergency relocation, a facility's refusal to provide housing or services constitutes a termination and triggers the termination process in this section.currently known; and This MN Requirement is not met as evidenced by: Based on interview and record review, the	01060			

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01060	Continued From page 16 licensee failed to provide the resident, legal representative, and designated representative with all required content related to an emergency relocation for one of one resident (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R1 was admitted to the licensee on November 19, 2025, and began receiving assisted living services. R1's diagnosis include but are not limited to intestinal obstruction, recurrent enterocolitis, unspecified severe protein-caloric malnutrition, generalized muscle weakness, long standing persistent atrial fibrillation, and major depressive disorder. R1's record included a "Resident Service Plan" effective June 16, 2026. The service plan indicated R1 received services including assistance with dressing, grooming, bathing, toileting, mobility, medication infusion and total parental nutrition (TPN), laboratory blood draws, scheduling and transportation/accompanying to medical appointments, and any nursing services not specified above. R1's incident report dated May 31, 2026, at 1:47 p.m., indicated R1 was experiencing ongoing nausea and vomiting since May 29, 2026, and	01060			

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01060	Continued From page 17 was unable to tolerate oral fluids. R1 stated "I feel sick to my stomach"; therefore, R1 was transferred to the hospital to undergo a further medical examination. On June 15, 2026, at 10:42 p.m., owner/clinical nurse supervisor (O/CNS)-A indicated via email to R1's case manager that R1 had been hospitalized from May 31, 2026, through June 11, 2026, with a diagnosis of pseudo-small bowel obstruction (where the intestine fails to push food and gas through the digestive tract, mimicking a physical blockage but lacking any actual obstruction). R1's hospital "Discharge Instructions" dated June 11, 2026, at 9:01 a.m., indicated R1 was hospitalized for a partial bowel obstruction. R1's discharge orders included a post-hospital visit scheduled for June 15, 2026. R1's progress note dated June 11, 2026, at 7:15 p.m., indicated R1 returned to the facility following hospitalization from May 31, 2026, through June 11, 2026, for management of a small bowel obstruction. R1's record lacked evidence that after being relocated to the hospital, the resident was provided with a written notice that contained, at a minimum: - the reason for relocation; - the name and contact information for the location to which the resident has been relocated and any new service provider; - contact information for the Office of Ombudsman for Long-Term Care (OOLTC) and the Office of Ombudsman for Mental Health and Developmental Disabilities (OMHDD); - if known and applicable, the approximate date or range of dates within which the resident is	01060			

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01060	Continued From page 18 expected to return to the facility, or a statement that a return date is not currently known; and - a statement that, if the facility refuses to provide housing or services after relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the residents may submit an appeal. R1's record lacked evidence that the above written notice was delivered as soon as practicable to: - the resident; - for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and - the Office of Ombudsman for Long-Term Care if the resident had been relocated and had not returned to the facility within four days. On July 7, 2026, at 11:08 a.m., O/CNS-A stated licensee informed R1's case manager of the hospitalization via email; however, they failed to provide R1 with all the required content related to R1's hospitalization. R1 further stated that he was unaware of the statute requirements; therefore, did not complete the requirements. The licensee's undated Emergency Relocation policy indicated licensee would, in the event of an emergency relocation, provide a written notice that contained, at a minimum: - the reason for the relocation; - the name and contact information for the location to which the resident has been relocated and any new service provider; - contact information for the Office of Ombudsman for Long-Term Care; - if known and applicable, the approximate date	01060			

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01060	Continued From page 19 or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known, and; - a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal. Furthermore, the notice required would be delivered as soon as practicable to: - the resident; - the resident's legal representative; - the resident's designated representative; - if the resident was receiving home and community-based services, the resident's case manager; and - if the resident was relocated and had not returned to the licensee within four (4) days, the OOLTC. Furthermore, [licensee] would document the date and method of delivery of the notice to each required recipient in the resident's record. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01060			
01500 SS=F	144G.63 Subd. 5 Required annual training (a) All staff that perform direct services must complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include: (1) training on reporting of maltreatment of vulnerable adults under section 626.557; (2) review of the assisted living bill of rights and staff responsibilities related to ensuring the	01500			

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01500	Continued From page 20 exercise and protection of those rights; (3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases; (4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; (5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. (b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication; (2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology	01500			

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01500	Continued From page 21 that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure employees received at least eight hours of annual training for every 12 months of employment for two of two employees (owner/clinical nurse supervisor (O-CNS)-A, unlicensed personnel (ULP)-B). This practice resulted in a level two violation (a violation that did not harm a client's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: O/CNS-A O/CNS-A was hired September 16, 2022, and provided staff supervision and direct cares for residents of the facility. O/CNS-A's employee record included an online training transcript, dated September 3, 2025, that indicated O/CNS-A completed annual training in the following topics: - reporting maltreatment of vulnerable adults or minors; - infection control techniques; and - effective approaches to use to problem solve	01500			

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01500	Continued From page 22 when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders. O/CNS-A's employee record lacked documentation of eight hours of annual training completed within the last 12 months, including the following required topics: -review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; -review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and -the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. On July 7, 2026, at 8:50 a.m., surveyor observed O/CNS-A wash hands, don gloves, gather supplies, close the tubing clamp from R1's total parental nutrition (TPN), and disconnect the administration set from R1 central venous catheter. O/CNS-A was observed cleaning R1's port with an alcohol prep pad and then proceeded to flush R1's catheter with normal saline and heparin (used to prevent blood clots). O/CNS-A discarded the TPN bag in the bedside trash can, put the used syringe needles in the sharps container, doffed gloves, and washed his hands. ULP-B ULP-B was hired on October 1, 2023, to provide direct cares and services to the residents residing at the assisted living facility. ULP-B's employee record included an online training transcript, printed July 7, 2026, that	01500			

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01500	Continued From page 23 indicated ULP-B completed annual training in the following topics: - infection control techniques; and - effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders. ULP-B's employee record lacked documentation of eight hours of annual training completed within the last 12 months, including the following required topics: -reporting maltreatment of vulnerable adults or minors; -review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; -review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and -the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. On July 6, 2026, at 11:32 a.m., ULP-B was observed pushing R1, who was in her wheelchair, through the main kitchen, out to the back porch area. On July 7, 2026, at 12:58 p.m., O/CNS-A stated licensee was using Relias (training software) for employee education and training and was unaware the Relias training material didn't have all the components to meet the annual training requirements. O/CNS-A further stated he would look through O/CNS-A and ULP-B's employee file's again and email any additional training documents to surveyor for review.	01500			

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01500	Continued From page 24 The licensee's undated Employee Records policy indicated [licensee] would ensure that each employee, volunteer, and contractor's record contained all of the following, as applicable to the individual's role: -required annual training; -infection control training; -competency evaluations; -maltreatment reporting; -the Assisted Living Bill of Rights; and -HIPAA and privacy training. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01500			
01880 SS=D	144G.71 Subd. 19 Storage of medications An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure all medications were stored according to the manufacturer's directions for one of two residents (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and	01880			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39204	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/09/2026
NAME OF PROVIDER OR SUPPLIER BENEDETTA HOME CARE SERVICES LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 7600 59TH PLACE NORTH CRYSTAL, MN 55428		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01880	Continued From page 25 was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 was admitted to the licensee on November 19, 2025, and began receiving assisted living services. R1's diagnosis include but are not limited to intestinal obstruction, recurrent enterocolitis, unspecified severe protein-caloric malnutrition, generalized muscle weakness, long standing persistent atrial fibrillation, and major depressive disorder. R1's record included a "Resident Service Plan" effective June 16, 2026. The service plan indicated R1 received services including assistance with dressing, grooming, bathing, toileting, mobility, medication infusion and total parental nutrition (TPN), laboratory blood draws, scheduling and transportation/accompanying to medical appointments, and any nursing services not specified above. On July 7, 2026, at 8:50 a.m., surveyor observed owner/clinical nurse supervisor (O/CNS)-A wash hands, don gloves, gather supplies, close the tubing clamp from R1's total parental nutrition (TPN), and disconnect the administration set from R1 central venous catheter. O/CNS-A was observed cleaning R1's port with an alcohol prep pad and then proceeded to flush R1's catheter with normal saline and heparin (used to prevent blood clots). O/CNS-A discarded the TPN bag in the bedside trash can, put the used syringe needles in the sharps container, donned off	01880			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39204	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/09/2026
NAME OF PROVIDER OR SUPPLIER BENEDETTA HOME CARE SERVICES LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 7600 59TH PLACE NORTH CRYSTAL, MN 55428		
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01880	Continued From page 26 gloves, and washed his hands. On July 7, 2026, at 8:40 a.m., surveyor observed the medication storage room, in the basement of the facility with O/CNS-A. Surveyor observed two (2) unopened 3,000 milliliter (ml) bags of TPN, one (1) unopened 5 ml ampul (sealed vial) of octraotide (used to treat severe diarrhea), two (2) unopened 8 ounce bottles of acetaminophen liquid, and one (1) unopened 8 ounce bottle of allergy child liquid. which belonged to R1. On July 7, 2026, at 8:45 a.m., O/CNS-A stated licensee lacked a thermometer in the medication refrigerator and had not been recording the refrigerator temperature where R1's medications were stored. O/CNS-A further stated he had not referred to the manufacturer's instructions for medication storage prior to storing R1's medications in the refrigerator. The manufacturer's instructions dated July 2024, for octraotide indicated, "for prolonged storage, ampuls should be stored at refrigerated temperatures (2°C to 8°C), and stored in outer carton in order to protect from light." The manufacturer's instructions dated August 25, 2025, for TPN indicated "should be refrigerated at temperatures between 36°F and 46°F. When storing TPN bags, ensure they are placed on clean shelves, ideally on the top shelves of the refrigerator, as this helps avoid temperature fluctuations often experienced in the door compartment." The manufacturer's instructions dated May 2025, for allergy child liquid indicated "store between 20-25°C (68-77°F). Do not refrigerate. Protect from light. Store in outer carton until contents are	01880			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39204	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/09/2026
NAME OF PROVIDER OR SUPPLIER BENEDETTA HOME CARE SERVICES LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 7600 59TH PLACE NORTH CRYSTAL, MN 55428			
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01880	Continued From page 27 used." The manufacturer's instructions dated March 2020, for acetaminophen liquid indicated "store at controlled room temperature 15°-30°C (59°-86°F). Do not refrigerate. Protect from light. Avoid excessive heat or humidity." The licensee's undated Medication Storage policy indicated [licensee] would store all medications managed on behalf of residents in a manner that protects resident safety, prevents diversion, preserves medication integrity, and complies with Minnesota Statute § 144G.71 and applicable Minnesota Department of Health (MDH) assisted living licensure standards. Medication storage practices would be individualized to each resident's needs and preferences, consistent with manufacturer directions, and limited to access by authorized personnel only. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01880			



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

BENEDETTA HOME CARE SERVICES L
7600 59th Place North
Crystal, MN 55428
Hennepin County
Parcel:

Phone:

License Info

License: HFID 39204

Risk:
License:
Expires on:
CFPM: Benedict P. Doe
CFPM #: 118573; Exp: 6/3/2026

Inspection Info

Report Number: F1063261164
Inspection Type: Full - Single
Date: 7/6/2026 Time: 12:00 PM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 2
Total Priority 2 Orders: 2
Total Priority 3 Orders: 2
Delivery:

New Order: 2-100 Supervision

2-102.12AMN *Priority Level: Priority 3 CFP#: 2*

MN Rule 4626.0033A Employ a certified food protection manager (CFPM) for the establishment.

COMMENT: THE CFPM CERTIFICATE WAS EXPIRED AT THE TIME OF INSPECTION. PER OPERATOR HE IS SCHEDULED TO TAKE A FOOD SAFETY COURSE THIS WEEK (7/9.) CFPM REGISTRATION INFORMATION SENT WITH REPORT.

Comply By: 10/6/2026 Originally Issued On: 7/6/2026

! New Order: 3-300B Protection from Contamination: cross-contamination, eggs

3-302.11A(1) *Priority Level: Priority 1 CFP#: 15*

MN Rule 4626.0235A(1) Separate raw animal foods during storage, preparation, holding, and display from ready-to-eat foods to prevent cross-contamination.

COMMENT: RAW SHELL EGGS WERE STORED ON BAGS OF CARROTS IN FRIDGE DRAWER. DISCUSSED SEPARATING RAW FOODS FROM READY TO EAT FOODS WITH OPERATOR AND EGGS WERE MOVED INTO DESIGNATED DRAWER ON BOTTOM SHELF OF FRIDGE. ALWAYS SEPARATE RAW FOODS FROM READY TO EAT FOODS.

Comply By: Complied On Site Originally Issued On: 7/6/2026

! New Order: 3-500B Microbial Control: hot and cold holding

3-501.16A2 *Priority Level: Priority 1 CFP#: 22*

MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.

COMMENT: FOOD ITEMS IN FRIDGE MEASURED ABOVE 41 DEGREES F (HOT DOGS 47 F, PICKLES 47.) DISCUSSED COLD HOLDING TEMPERATURES WITH OPERATOR AND FRIDGE TEMPERATURE WAS TURNED DOWN. EQUIPMENT MUST BE REPAIRED OR REPLACED IF IT CANNOT HOLD TEMPERATURES AT 41 F OR BELOW. MONITOR FRIDGE TEMPERATURES.

Comply By: 7/6/2026 Originally Issued On: 7/6/2026

New Order: 4-300 Equipment Numbers and Capacities

4-302.13B *Priority Level: Priority 2 CFP#: 48*

MN Rule 4626.0710B Provide a readily accessible, irreversible registering temperature indicator for measuring the utensil surface temperature in mechanical hot water warewashing operations.

COMMENT: NO TEST KIT FOR MEASURING THE DISH MACHINE'S HOT WATER TEMPERATURE WAS AVAILABLE DURING THE INSPECTION. PROVIDE METHOD OF TESTING HOT WATER TEMPERATURE ACCORDING TO THE RULE ABOVE.

Comply By: 7/13/2026 Originally Issued On: 7/6/2026

New Order: 4-600 Cleaning Equipment and Utensils

4-601.11C *Priority Level: Priority 3 CFP#: 49*

MN Rule 4626.0840C Clean non-food contact surfaces of equipment and maintain free of accumulations of dust, dirt, food residue, and other debris.

COMMENT: REPEAT 7/6/26

BUILDUP OF GREASE PRESENT ON CABINETS ABOVE STOVE. DISCUSSED CLEANING AND CROSS-CONTAMINATION WITH OPERATOR.

ORIGINALLY ISSUED 3/12/24

Comply By: 7/6/2026 Originally Issued On: 7/6/2026

New Order: 6-300 Physical Facility Numbers and Capacities

6-301.12 *Priority Level: Priority 2 CFP#: 10*

MN Rule 4626.1445 Provide and maintain a supply of individual disposable towels, a continuous towel system, a heated-air hand drying device, or an approved ambient air temperature hand drying device at each handwashing sink or group of adjacent handwashing sinks.

COMMENT: NO PAPER TOWELS WERE AVAILABLE AT THE HAND WASHING SINK IN THE KITCHEN. OPERATOR STOCKED SINK WITH PAPER TOWELS DURING INSPECTION. MAINTAIN THE KITCHEN HAND WASHING SINK STOCKED WITH PAPER TOWELS AT ALL TIMES.

Comply By: Complied On Site Originally Issued On: 7/6/2026

Food & Beverage General Comment

Inspection was completed with MDH Rhonda Makela as the lead Health Regulation Division Nurse Evaluator completing the site survey.

Discussed highly susceptible populations, hand washing, glove use, same day food service, food storage & temperature control, ware washing, test kits, vomit cleanup procedures, and employee illness policy.

REFRIGERATOR FOOD TEMPERATURES (DEGREES F): HOT DOGS 47, PICKLES 47

DISH MACHINE UTENSIL SURFACE TEMPERATURE (DEGREES F): >150

The facility has a residential kitchen. Food must be prepared for same day service only. The kitchen has textured ceilings, tile floors, smooth painted walls with wooden baseboard and tile backsplash, wooden cabinetry, and granite countertops. All found to be in good condition.

Equipment includes a two-basin sink with one compartment designated for handwashing, and ANSI residential fridge/freezer & dish machine.

Contact Health Regulation Division for plan review approval when facility/kitchen undergoes remodeling, major equipment additions, or changes of equipment due to a menu change.

If any customer complains of illness, establishment is required to notify the Minnesota Department of Health and provide the foodborne illness hotline phone number to the customer: 1-877-366-3455

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1063261164 from 7/6/2026



Josephine Barnard
Operator

Laura Yang,
Public Health Sanitarian 1
651-201-3581
laura.yang@state.mn.us

Physical Environment Inspection Report

ASSISTED LIVING | ASSISTED LIVING WITH DEMENTIA CARE

Project No: SL39204016-0	Date: 7/8/2026
Facility Name: BENEDETTA HOME CARE SERVICES LLC	
Facility Address: 7600 59TH PLACE NORTH CRYSTAL	

☒ **TAG IDENTIFICATION: 0775**

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

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1. Each assisted living facility must comply with the provisions of the Minnesota State Fire Code (MSFC) in Minnesota Rules chapter 7511. [Minn. Stat. 144G.45 subd. 2]
 2. Clothes dryers and their exhaust systems shall be cleaned as necessary to keep lint traps, exhaust ducts, and mechanical and heating components free from excessive lint accumulation. [Minn. Stat. 144G.45 subd. 2; MSFC 304.4]

Comments: The dryer vent was detached at the through wall termination. A large amount of lint was observed around the disconnected dryer vent.

☒ **TAG IDENTIFICATION: 0810**

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

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1. Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. [Minn. Stat. 144G.45 subd.2]

Comments: The licensee stated that staff training was done in tandem with fire drills. No documentation was provided indicating training was completed.