

#### Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered June 18, 2024

Administrator Ecumen Lakeshore 4002 London Road Duluth, MN 55804

RE: CCN: 245215

Cycle Start Date: June 13, 2024

#### Dear Administrator:

On June 13, 2024, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) isolated deficiencies that constituted actual harm that was not immediate jeopardy (Level G), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### ELECTRONIC PLAN OF CORRECTION (ePoC)

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the
  deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

Ecumen Lakeshore June 18, 2024 Page 2

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F"and/or an "E" tag), i.e., the plan of correction should be directed to:

Alex Warren, Unit Supervisor
Duluth District Office
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
11 East Superior Street, Suite 290
Duluth, MN 55082

Email: Alex.Warren@state.mn.us

Office: 218-302-6186 Mobile: 651-279-5375

#### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of

Ecumen Lakeshore June 18, 2024 Page 3

the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

# FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by September 13, 2024 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by December 13, 2024 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

#### INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <a href="https://mdhprovidercontent.web.health.state.mn.us/ltc">https://mdhprovidercontent.web.health.state.mn.us/ltc</a> idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <a href="https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04">https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04</a> 8.html

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

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Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Travis Z. Ahrens
State Fire Safety Supervisor
Health Care & Correctional Facilities
MN Department of Public Safety-Fire Marshal Division
445 Minnesota St., Suite 145
St. Paul, MN 55101

Email: travis.ahrens@state.mn.us

Web: www.sfm.dps.mn.gov

Cell: 1-507-308-4189

Feel free to contact me if you have questions.

Sincerely,

Joanne Simon, Compliance Analyst

Minnesota Department of Health

Health Regulation Division Telephone: 651-201-4161

Email: joanne.simon@state.mn.us

cc: Licensing and Certification File

(X1) PROVIDER/SUPPLIER/CLIA

**IDENTIFICATION NUMBER:** 

STATEMENT OF DEFICIENCIES

AND PLAN OF CORRECTION

PRINTED: 06/26/2024 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY

COMPLETED

	245215	B. WING		06/13/2024
NAME OF PROVIDER OR SUPPLIER	•		STREET ADDRESS, CITY, STATE, ZIP CODE	
ECUMEN LAKESHORE			4002 LONDON ROAD DULUTH, MN 55804	
PREFIX (EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETION
E 000 Initial Comments		E 0	00	
compliance with Ap Preparedness Req conducted during a	h 6/13/24, a survey for pendix Z, Emergency uirements, §483.73 was standard recertification was IN compliance.			
signature is not req page of the CMS-2 correction is require	led in ePOC and therefore a uired at the bottom of the first 567 form. Although no plan of ed, it is required that the facility pt of the electronic documents.	F 0	00	
recertification surve facility. A complaint conducted. Your fac with the requiremen	h 6/13/24, a standard by was conducted at your investigation was also cility was NOT in compliance onts of 42 CFR 483, Subpart B, ong Term Care Facilities.			
	plaints were reviewed with NO H52154363C(MN00100457).			
as your allegation of the asyour allegation of	f correction (POC) will serve of compliance upon the otance. Because you are your signature is not required e first page of the CMS-2567 ic submission of the POC will tion of compliance.			
onsite revisit of you validate substantial regulations has bee	acceptable electronic POC, an Ir facility may be conducted to compliance with the en attained.  Store/Prepare/Serve-Sanitary	F 8	12	6/25/24
	DER/SUPPLIER REPRESENTATIVE'S SIGN		TITLE	(X6) DATE
Electronically Signed	DEINGOFFEIEN NEFRESENTATIVE S SIGN	NATURE		06/26/2024

(X2) MULTIPLE CONSTRUCTION

A. BUILDING \_\_\_\_\_

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		` '	(X2) MUL	TIPLE CONSTRUCTION  NG	` '	E SURVEY PLETED	
		245215	B. WING			06/13/2024	
	NAME OF PROVIDER OR SUPPLIER  ECUMEN LAKESHORE			STREET ADDRESS, CITY, STATE, ZIP 4002 LONDON ROAD DULUTH, MN 55804			
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	ON SHOULD BE IE APPROPRIATE	(X5) COMPLETION DATE	
	S483.60(i)(1) - Proapproved or consistate or local authority including from local produce and local laws or region (ii) This provision of facilities from using gardens, subject the safe growing and (iii) This provision from consuming for S483.60(i)(2) - Stock serve food in acconstant and ards for food This REQUIREMED by:  Based on observative temperatures were other strategies to and utensils to recipillness. This had presiding in the nurvisitors who consuming for the strategies to and utensils to recipillness. This had presiding in the nurvisitors who consuming include:	afety requirements.  cure food from sources dered satisfactory by federal, orities.  le food items obtained directly ers, subject to applicable State regulations.  does not prohibit or prevent g produce grown in facility o compliance with applicable food-handling practices.  does not preclude residents rods not procured by the facility.  ore, prepare, distribute and ordance with professional leservice safety.  ENT is not met as evidenced ation, interview, and document failed to ensure dishwasher er maintained or implement effectively sanitize dishware fuce the risk of foodborne otential to affect 56 residents sing home along with staff and time meals from the main in.	F 8	Plan Of Correction June 21, 2024 Culinary POC report created by Wa Corrective Action F812 Ecolab is in the process of and fixing the dishwashing Food Services Director im	f ordering parts g equipment. plemented a		
	culinary aide (CA) dishes. The dishw	n on 6/13/24 at 8:43 a.m., -A was washing morning asher monitoring system was howed a low rinse temperature		three-sink wash/rinse prod 6/13/2024 to ensure dished properly sanitized. Food Services Director pu	s are being		

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245215	B. WING _		06/13/2024	
	NAME OF PROVIDER OR SUPPLIER  ECUMEN LAKESHORE			STREET ADDRESS, CITY, STATE, ZIP CODE 4002 LONDON ROAD DULUTH, MN 55804	1 00/	13/2024
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRODEFICIENCY)	D BE	(X5) COMPLETION DATE
	on the dishwasher CA-A continued to dishwasher.  Review of the facilit log from 6/1/24 to 6 temperatures that redegrees F.  During an interview CA-A-stated the dishelow 180 degrees of June and Ecolab fix the broken part. was aware.  During an interview services director (Final was a high temperature sanitized dishes with chemicals. The FS temperatures had to disher the sanitized dishes with temperatures and the sanitized dishes with the san	renheit (F). The thermometer also indicated 140 degrees. insert dirty dishes in to the dishwasher temperature 3/13/24, identified rinse ranged from 145 to 155.  If on 6/13/24 at 8:45 a.m., shwasher temps had been as a least the beginning of was aware and was going to the food services director.  If on 6/13/24 at 9:03 a.m., food as D) stated the dishwasher which the high heat and not D stated the rinse cycle to be at least 180 degrees F to	F 81	sanitizing agent that can be used event the dish machine fails to reaproper sanitizing temperature in the future.  On June 18th at 9:30 am, Ecumer Corporate Dietitian Manager, Tonis Swanson provided in-service train each team member who is responsabling dishes and food storage included the following:  1. Understanding the dish mach policies, operations, and procedure.  2. Understanding what to do if the machine is not working properly.  3. Understanding the importance refrigeration cleanliness and sanitate. Understanding the procedure checking and recording temperate appliance units and making sure fittems stored in refrigerator units a clearly labeled and dated approprint.	n's ing to nsible for This ine es. ne dish e of ation. of ures on food ire iately.	
	not working and to had been broken for month. FSD was upon made to the dishward booster had broken the same" regarding sanitizing the dishes wasted the dishes wasted the dishes waste to use even the below 180 degrees.  During an observation of FSD performed a light which indicated the same was a safe to use even the below 180 degrees.	his knowledge, the booster or since at least the first of this naware of any changes being ashing process since the stating, "everything stayed g the process for cleaning and is used by the residents. FSD were still getting sanitized and ough the temperature was  tion on 6/13/24 at 9:08 a.m., tmus test on the dishwasher rinse cycle was not es. He then utilized a		These mandatory trainings and poreviews are designed to educate a team members on the proper star operating procedures of a). the dismachine; b). ware washing; c). for storage; and to help ensure our faimplements practices and appropriate food safety requirements administ Ecumen and the State of Minneson Also included was the plan of actifivhen dish machine does not reaproper temperature or sanitary coare not maintained in any of our equipment or food storage and hareas.	culinary ndard sh od icility riate tered by ota. on ach nditions	

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		` ′	PLE CONSTRUCTION  G	(X3) DATE	SURVEY PLETED	
		245215	B. WING		06/13/2024	
NAME OF PROVIDER OR SUPPLIER  ECUMEN LAKESHORE  (X4) ID SUMMARY STATEMENT OF DEFICIENCIES			ID	STREET ADDRESS, CITY, STATE, ZIP CODE  4002 LONDON ROAD  DULUTH, MN 55804  PROVIDER'S PLAN OF CORRECTION	•	(X5)
(X4) ID PREFIX TAG	(EACH DEFICIENCY	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP	D BE	COMPLETION DATE
F 812	During an interview infection prevention washed and sanitize temperature there washed out of the kite	tated the "core" was only s at that time.  on 6/13/24 at 9:22 a.m. the ist (IP) stated if dishes are not ed at the appropriate was an increased risk of an increased risk anybody	F 81:	The Culinary Director, or the Person Charge, will conduct an audit proceensure proper ware washing and for storage policies are being practice adhered to. This kitchen audit proceed be verified daily, weekly, monthly a quarterly as follows:  a. Recording and documenting opolicy and procedures data 3 times weekly for the first 4 weeks.  b. Recording and documenting Policy and procedures data 1 time for one month.  c. Recording and documenting opolicy and procedures data 1 time month for 3 months until discontinuthrough Ecumen's Quality Assurar Process Improvement program (Quate of Corrections June 25th, 2024	ess to food and ess will and on the second of the second o	

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

F5215037 CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/27/2024 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		` ′	(X2) MULTIPLE CONSTRUCTION  A. BUILDING <b>02 - NEW REPLACEMENT BLDG</b>		(X3) DATE SURVEY COMPLETED	
		245215	B. WING_		06	5/11/2024
	ROVIDER OR SUPPLIER		•	STREET ADDRESS, CITY, STATE, ZIP COD 4002 LONDON ROAD DULUTH, MN 55804	)E	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES  CY MUST BE PRECEDED BY FULL  R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO  (EACH CORRECTIVE ACTION  CROSS-REFERENCED TO THE  DEFICIENCY)	N SHOULD BE	(X5) COMPLETION DATE
K 000	INITIAL COMMENT	S	K	000		
	FIRE SAFETY					
	An annual Life Safety recertification survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 06/11/2024. At the time of this survey, Ecumen Lakeshore was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code.  THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.  UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.  PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO:					
		IN THE E-POC PROCESS, A HE PLAN OF CORRECTION				
ADODATODY		VSLIPPLIER REPRESENTATIVE'S SIGNATLIE				(X6) DATE

Electronically Signed 06/26/2024

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING <b>02 - NEW REPLACEMENT BLDG</b>		l` ′	(X3) DATE SURVEY COMPLETED	
		245215	B. WING _		(	06/11/2024
	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 4002 LONDON ROAD DULUTH, MN 55804		
(X4) ID PREFIX TAG	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFIX TAG	PROVIDER'S PLAN OF CORRE  (EACH CORRECTIVE ACTION SHO  CROSS-REFERENCED TO THE APP  DEFICIENCY)	OULD BE	(X5) COMPLETION DATE
K 000	K 000 Continued From page 1		K 0	00		
	DEFICIENCY MUST FOLLOWING INFORM  1. A detailed descriptation of taken or planned to consume the deficient of the ensure the deficient of the ensure the deficient of the remedy.  2. Address the mean to ensure the deficient of the ensure the deficient of the ensure th	ivision uite 145 5145, OR  Petate.mn.us  RECTION FOR EACH INCLUDE ALL OF THE EMATION:  ption of the corrective action correct the deficiency.  asures that will be put in place acy does not reoccur.  facility plans to monitor future are solutions are sustained.  esponsible for the corrective ag of compliance.  possed date for completion of  anc. is a two-story building of				
	The facility has a cap census of 55 at the ti	acity of 60 beds and had a me of the survey.				

STATEMENT OF DEFICIENCIES  AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA  IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING <b>02 - NEW REPLACEMENT BLDG</b>		` ′	(X3) DATE SURVEY COMPLETED	
		245215	B. WING _			06/11/2024
	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 4002 LONDON ROAD DULUTH, MN 55804		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES  (EACH DEFICIENCY MUST BE PRECEDED BY FULL  PREFIX  REGULATORY OR LSC IDENTIFYING INFORMATION)  TAG		PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE ADDITIONAL DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
K 000	K 000 Continued From page 2		K 0	00		
K 321 SS=F	are NOT MET as evid Hazardous Areas - Ei	•	K 3	21		6/25/24
	having 1-hour fire resistive rated doors) or an system in accordance. When the approved a system option is used separated from other partitions and doors it shall be self-closing of permitted to have not protective plates that from the bottom of the	protected by a fire barrier istance rating (with 3/4 hour automatic fire extinguishing with 8.7.1 or 19.3.5.9. Sutomatic fire extinguishing d, the areas shall be spaces by smoke resisting accordance with 8.4. Doors or automatic-closing and hrated or field-applied do not exceed 48 inches e door.				
	e. Trash Collection Research (exceeding 64 gallons f. Combustible Storage (over 50 square feet) g. Laboratories (if class Hazard - see K322)	ed Heater Rooms nan 100 square feet) ce, and Paint Shops is (exceeding 64 gallons) coms s) ge Rooms/Spaces				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` · ·	TIPLE CONSTRUCTION NG 02 - NEW REPLACEMENT BLDG	(X3) DATE SURVEY COMPLETED
		245215	B. WING _		06/11/2024
	ROVIDER OR SUPPLIER  LAKESHORE			STREET ADDRESS, CITY, STATE, ZIP COI 4002 LONDON ROAD DULUTH, MN 55804	DE
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		N SHOULD BE COMPLETION DATE
K 321	facility failed to maint NFPA 101 (2012 edit sections 19.3.7.3, 8.5 deficient findings coulon the residents with Findings include:  On 06/11/2024, it was there was a penetrat compartment to anot following areas:  1) at 11:53am, pipe relectrical Room on Lectrical R	and staff interview, the tain their smoke barrier persion), Life Safety Code, 5.6.5 and 8.5.6.2. These ald have a widespread impact in the facility.  Is revealed by observation that ion running from one smoke ther above doors in the facility unning through back wall of		1.) On 6/12/2024 we installed barrier putty stix in red in all I described below: deficient pitthe right-side Corrections are a) at pipe running through be Electrical Room on Low leve b) at above ceiling in second room.  c) at the first-floor elevator edd) at above ceiling in first floor room.  2.) All work performed above will need an Above Ceiling P forward with pictures of before from vendors before work is completed. The maintenance a read and sign about any work ceiling tile.  3.) New Above Ceiling Permit checks through our compute maintenance management so week for the 1st month, then checks for the following 3 more by quarterly checks until discontinuity QAPI.	locations ctures are on e on the left  ack wall of l. d floor Therapy  entrance. for dining  e ceiling tiles fermit moving fre and after considered fe team also did fork above the  it policy and frized fixed frized friz
				by quarterly checks until disc	inspections of

STATEMENT OF DEFICIENCIES  AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA  IDENTIFICATION NUMBER:		` ′	IPLE CONSTRUCTION  NG 02 - NEW REPLACEMENT BLDG	(X3) DATE SURVEY  COMPLETED	
		245215	B. WING _		06/11/2024
	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COL 4002 LONDON ROAD DULUTH, MN 55804	)E
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE COMPLÉTION DATE
K 321	Continued From page	ge 4	K 3	tasks in our computerized management system.  5.) 6/12/2024 penetrations we 6/20/2024 Policy and task implemented.	ere filled
	K 353 Sprinkler System - Maintenance and Testing SS=E CFR(s): NFPA 101		K 3	' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	6/25/24
	Automatic sprinkler inspected, tested, and with NFPA 25, Stand and Maintaining of V Systems. Records of maintenance, inspection and maintained in a security available.  a) Date sprinkler systems.	ction and testing are ure location and readily ystem last checked			
	b) Who provided sy c) Water system su				
	Provide in REMARK any non-required or system.  9.7.5, 9.7.7, 9.7.8, a This REQUIREMEN Based on observati facility failed to main and the sprinkler system (2011 edition), Life Safety (2011 edition), Standard Maintenance of	S information on coverage for partial automatic sprinkler		K353  1.) Removal of items on top rack and sign made and placitems are placed back there.  2.) Signage created and place.	ed so no

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ´	(X2) MULTIPLE CONSTRUCTION  A. BUILDING <b>02 - NEW REPLACEMENT BLDG</b>		(X3) DATE SURVEY COMPLETED	
		245215	B. WING _	B. WING		06/11/2024	
	ROVIDER OR SUPPLIER  LAKESHORE			40	TREET ADDRESS, CITY, STATE, ZIP CODE 002 LONDON ROAD ULUTH, MN 55804		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	·	PROVIDER'S PLAN OF CORRECTION  (EACH CORRECTIVE ACTION SHOULD B  CROSS-REFERENCED TO THE APPROPRIA  DEFICIENCY)		(X5) COMPLETION DATE
K 353	edition), Standard for Systems, Sections 8.	the Installation of Sprinkler 6.5.3.2 and 8.15.9. These Id a patterned impact on the	K	353	storage rack, and wall. Maintenance to audit storage spaces using our computerized maintenance management system  3.) Once a week checks in Facility for the storage rack, and wall. Maintenance to audit storage spaces using our computerized maintenance management system	ent	
	observation that storal placed on a storage rematerials within the rearea under the sprink were found in Therap	:08pm, it was revealed by age materials had been ack, bringing the storage equired 18 inch clearance der heads. These obstructions by Kitchen.  Director of Maintenance			1st month, then monthly checks for following 3 months, followed by quarte checks until discontinued through QAF 4.) Facilities Manager to do inspections work completed QAPI to inspect any latests in our computerized maintenance management system.	PI. s of ate	
K 363 SS=D	verified these deficier discovery. Corridor - Doors	nt findings at the time of	K:	363	5.) 6/13/2024 Items were removed, an signs placed and lines created	d	6/25/24
	required enclosures of hazardous areas resistance made of 1 3/4 incontermaterial capable 20 minutes. Doors in compartments are on passage of smoke. Or rooms containing flammaterials have positive latches are prohibited requirements do not a do not contain flammaterials between becovering is not exceed.	idor openings in other than of vertical openings, exits, or st the passage of smoke and h solid-bonded core wood or e of resisting fire for at least fully sprinklered smoke ly required to resist the orridor doors and doors to nmable or combustible re latching hardware. Roller by CMS regulation. These apply to auxiliary spaces that able or combustible material. The ottom of door and floor ding 1 inch. Powered doors 9 are permissible if provided					

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 02 - NEW REPLACEMENT BLDG 245215 B. WING 06/11/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4002 LONDON ROAD ECUMEN LAKESHORE DULUTH, MN 55804** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) (X4) ID ID COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) K 363 Continued From page 6 K 363 with a device capable of keeping the door closed when a force of 5 lbf is applied. There is no impediment to the closing of the doors. Hold open devices that release when the door is pushed or pulled are permitted. Nonrated protective plates of unlimited height are permitted. Dutch doors meeting 19.3.6.3.6 are permitted. Door frames shall be labeled and made of steel or other materials in compliance with 8.3, unless the smoke compartment is sprinklered. Fixed fire window assemblies are allowed per 8.3. In sprinklered compartments there are no restrictions in area or fire resistance of glass or frames in window assemblies. 19.3.6.3, 42 CFR Parts 403, 418, 460, 482, 483, and 485 Show in REMARKS details of doors such as fire protection ratings, automatics closing devices, etc. This REQUIREMENT is not met as evidenced by: K363 Based on observation and staff interview, the facility failed to maintain corridor doors per NFPA 101 (2012 edition), Life Safety Code, section 1.) Removal of non-compliant door holder 19.3.6.3.5. This deficient finding could have an on a door. isolated impact on the residents within the facility. 2.) Any requests for modifications to the offices must be approved by the Facilities Findings include: Manager. On 06/11/2024, at 12:28pm, it was revealed by 3.) Once a week Door audits for the 1st observation that the Director of Nursing Office door month, then monthly checks for the was using a hold open device that is not attached to the fire alarm system and in so doing defeats following 3 months, followed by quarterly the self-closing device. checks until discontinued through QAPI. An interview with the Director of Maintenance 4.) Facilities Manager to do inspections QAPI to inspect any late tasks in our verified these deficient findings at the time of computerized maintenance management discovery.

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 ` '	(X2) MULTIPLE CONSTRUCTION  A. BUILDING <b>02 - NEW REPLACEMENT BLDG</b>			(X3) DATE SURVEY COMPLETED	
		245215	B. WING _			0	6/11/2024
NAME OF PROVIDER OR SUPPLIER  ECUMEN LAKESHORE				40	REET ADDRESS, CITY, STATE, ZIP CODE 002 LONDON ROAD ULUTH, MN 55804		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACT REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO 1		PROVIDER'S PLAN OF CORRECTION  (EACH CORRECTIVE ACTION SHOULD E  CROSS-REFERENCED TO THE APPROPR  DEFICIENCY)	SHOULD BE COMPL	
K 363	Continued From page	÷ 7	K	363	system until discontinued  5.) Holder was removed 6/21/2024		
K 541 SS=F	Rubbish Chutes, Incir 2012 EXISTING (1) Any existing linen pneumatic rubbish andirectly onto any corri resistive construction be provided with a fire protection rating of 1-comply with 9.5. (2) Any rubbish chute pneumatic rubbish and provided with automatic rubbish and provided with 9.7. (3) Any trash chute should be provided by automatic rubbish and provided by automatic rubbish and provided with 19.3.5.9 or 19.3.5 (4) Existing fuel-fed in fire resistive constructions of the provided rubbish and provided with automatic rubbish	cinerators shall be sealed by tion to prevent further use.		541	K541  1.) Replacement of SUSPA Gas Sprin Strut in both 1st and 2nd floor chute ro	•	6/25/24
	facility.	the residents within the revealed by observation that			2.) A task created in our Computerized Maintenance Management System to preform checks on all chute doors		

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 02 - NEW REPLACEMENT BLDG 245215 B. WING 06/11/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4002 LONDON ROAD ECUMEN LAKESHORE DULUTH, MN 55804** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) (X4) ID ID COMPLETION (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG **DEFICIENCY**) K 541 Continued From page 8 K 541 the laundry chute door located on the Lake View hallway was missing self-closing device and/or a 3.) Once a week Chute audits for the 1st device to secure chute door in the closed position month, then monthly checks for following 3 months, followed by quarterly checks until in the following areas; discontinued through QAPI. 1) at 12:28pm, in the trash room on the second floor. 4.) Facilities Manager to do inspections 2) at 12:51pm, in the trash room on the first floor. QAPI to inspect any late tasks in our computerized maintenance management system until discontinued An interview with the Director of Maintenance verified these deficient findings at the time of 5.) Gas Struts were replaced on 6/20/2024 discovery. K 761 6/25/24 K 761 Maintenance, Inspection & Testing - Doors SS=F CFR(s): NFPA 101 Maintenance, Inspection & Testing - Doors Fire doors assemblies are inspected and tested annually in accordance with NFPA 80, Standard for Fire Doors and Other Opening Protectives. Non-rated doors, including corridor doors to patient rooms and smoke barrier doors, are routinely inspected as part of the facility maintenance program. Individuals performing the door inspections and testing possess knowledge, training or experience that demonstrates ability. Written records of inspection and testing are maintained and are available for review. 19.7.6, 8.3.3.1 (LSC) 5.2, 5.2.3 (2010 NFPA 80) This REQUIREMENT is not met as evidenced by: Based on a review of available documentation and K761 staff interview, the facility failed to inspect fire 1.) Location of completed Annual Door doors per NFPA 101 (2012 edition), Life Safety inspection 10/8/2023 Code section 8.3.3.1, and NFPA 80 (2010 edition), Standard for Fire Doors and Other Opening Protectives, section 5.2.1. This deficient finding 2.) Record to be kept with Life Safety book

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING 02 - NEW REPLACEMENT BLDG 245215 B. WING 06/11/2024 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4002 LONDON ROAD ECUMEN LAKESHORE DULUTH, MN 55804** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (X5) ID COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG **DEFICIENCY**) K 761 Continued From page 9 K 761 could have a widespread impact on the residents so that it can be readily available for future within the facility. inspections Findings include: 3.) A task was created in our Computerized maintenance management On 06/11/2024, at 11:49am, it was revealed by system. Next inspection to be performed in September 2024 results to be brought to review of available documentation the required QAPI to be discussed to ensure annual door inspection documentation was not available at the time of the survey. compliance An interview with the Director of Maintenance 4.) Facilities Manager to do inspections QAPI to inspect any late tasks in our verified these deficient findings at the time of computerized maintenance management discovery. system until discontinued 5.) log was found and relocated on 6/18/2024 K 920 6/25/24 K 920 Electrical Equipment - Power Cords and Extens SS=F CFR(s): NFPA 101 Electrical Equipment - Power Cords and Extension Cords Power strips in a patient care vicinity are only used for components of movable patient-care-related electrical equipment (PCREE) assembles that have been assembled by qualified personnel and meet the conditions of 10.2.3.6. Power strips in the patient care vicinity may not be used for non-PCREE (e.g., personal electronics), except in long-term care resident rooms that do not use PCREE. Power strips for PCREE meet UL 1363A or UL 60601-1. Power strips for non-PCREE in the patient care rooms (outside of vicinity) meet UL 1363. In non-patient care rooms, power strips meet other UL standards. All power strips are used with general precautions. Extension cords are not used as a substitute for fixed wiring of a

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STATEMENT OF DEFICIENCIES  AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA  IDENTIFICATION NUMBER:			PLE CONSTRUCTION G 02 - NEW REPLACEMENT BLDG	(X3) DATE SURVEY COMPLETED	
		245215	B. WING		06/11/2024
	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 4002 LONDON ROAD DULUTH, MN 55804	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION  (EACH CORRECTIVE ACTION SHOULD  CROSS-REFERENCED TO THE APPROPE  DEFICIENCY)	BE COMPLÉTION DATE
K 920	Continued From page	• 11	K 92	3.) Once a week office electrical audithe 1st month, then monthly checks following 3 months, followed by quart checks until discontinued through QA  4.) Facilities Manager to do inspectio QAPI to inspect any late tasks in our computerized maintenance managen system until discontinued  5.) Compliance and inspection of all outlets/appliances completed 6/23/20	or the erly PI.  ns nent