

#### Set up your PIN

- Before you can use your Minnesota WIC Card, you need to set up a 4-digit PIN.
- Call 1-833-566-5248 to set up your PIN, to change it, or if you forgot it.
- If you enter your PIN incorrectly 4 times or more, your card will be locked. Call **1-833-566-5248** to reset your PIN.

#### Keep your WIC card **safe**

- Future food benefits are added to the same WIC Card.
- Do not give your PIN to anyone you don't trust.
- Do not write your PIN on the card.
- Keep your card away from magnets and electronics to prevent damage.

#### It's easy to use your WIC card

- All household food benefits are on one WIC Card.
- You don't have to buy all of your WIC foods at one time.
- Benefits last for 30 days then expire. Unused items do not roll over.

# Check your **balance**



- Review WIC
   Shopping List
- Use My Minnesota
   WIC App
- Check last WIC receipt
- Go online at WICcard.mn.gov
- Ask store employee to check your balance
- Call 1-833-566-5248

Receipts differ between stores.





## Before you shop

- Check your food benefit balance and benefit expiration dates.
- Choose a Minnesota WIC-authorized store.

### As you **shop**

- Use the Shopping Guide to check if a food is WIC allowed, OR
- Use the Food Finder function on the My Minnesota
   WIC App to scan the UPC to see if the food is WIC allowed and included in your current benefits.
- Buy what you need. You don't have to buy all of your WIC foods at one time.

#### At the **checkout**

- Group your WIC foods together to keep track of the food benefits you're using.
- Checkout can differ between stores ask the cashier when to swipe your card and if you need to separate your WIC foods.
- **Use your WIC Card FIRST,** *before* SNAP EBT, credit, or other forms of payment.
- Review your receipt **before** approving your WIC purchase.
- Keep your WIC receipt it shows the remaining benefit balance and when benefits expire.
- Coupons, store loyalty cards, and other special offers are allowed.
- Rain checks and substitutions are not allowed.

#### Help!

# Why can't I buy this item with my WIC Card?

Here are the 3 things to check...

- Use the My Minnesota WIC App or the Shopping Guide to check if the item and package size are WIC allowed.
- 2 Is the item included in your food benefits?
- 3 Do you have enough benefits left?

#### If it is NONE of the above...

The item may not be correctly entered in the WIC system. If a food is not scanning as WIC allowed, the cashier cannot override the system. You will need to select another item.

#### Card is lost, stolen or damaged

Contact your WIC Clinic or call 1-833-566-5248.

#### **Ouestions?**

Contact your WIC Clinic:



P.O. Box 64882 • St. Paul, MN 55164-0882 1-800-657-3942 www.health.state.mn.us/wic



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