

Suggested Process for Implementing ARPA Waivers

IMPLEMENTATION DATE AUGUST 10, 2023

Suggested script for staff scheduling an appointment for a child

Example 1

- “Your child’s next WIC appointment will include height, weight, and hemoglobin measurements. We will schedule the appointment at our WIC clinic. There is an option to provide those measurements from your doctor. Has your child had a doctor’s appointment recently?”
- If the child had a medical appointment recently, ask if they have a record of the height, weight, and hemoglobin measurements. (Offer options for obtaining those measurement, such as electronic medical record, before the WIC appointment.) If all the required measurements are available and within required dates, ask if they would like to send the measurements and do the certification remotely.

Example 2

- “Your child’s next WIC appointment will include height, weight, and hemoglobin measurements. Let’s schedule the appointment at our WIC clinic on <insert date and time of the appointment>. If your child has a doctor’s appointment before then, and they take height, weight, and hemoglobin measurements, let us know before your WIC appointment. We might be able to use those measurements for the WIC appointment. If so, we can do the appointment remotely if you like.”

Minnesota Department of Health - WIC Program, 625 Robert St N, PO BOX 64975, ST PAUL MN 55164-0975; 1-800-657-3942, health.wic@state.mn.us, www.health.state.mn.us; to obtain this information in a different format, call: 1-800-657-3942.

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