

July 2022 HuBERT Hints #1

JULY 7, 2022



Please share this information with ALL HuBERT users!

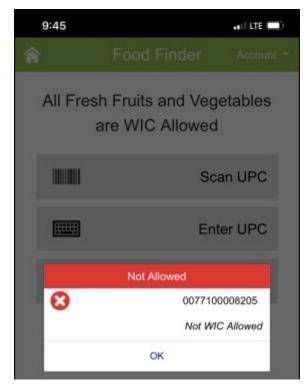
Table of Contents

Common Help Desk Tickets	2
Occasional Problems Scanning Food items or Infant Formula with App Food Finder	
Infant Must Be 6 Months Old on Date of PFDTU to Issue Food Benefits	2
HuBERT Software Update	3
Reminder! Update Installed on Production on Saturday, July 2, 2022	3
Reports	3
New Data, Reports, Maps, and Fact Sheets Available on the MDH WIC Website and in Infoview	3
References – Complete Listing of Hyperlinks	4

Common Help Desk Tickets

Occasional Problems Scanning Food items or Infant Formula with App Food Finder

Based on some Help Desk calls, it has been determined that the Food Finder in the My MN WIC App may occasionally give an incorrect result when scanning a food or formula item. In general, but on rare occasions, scanning issues related to the curve of a UPC on a can, or glare on the UPC from bright lights in the store, have been reported. When scanning the UPC, the Food Finder displays a message that the product is Not Allowed and the UPC displayed *does not match the UPC on the item.* (See photos below with an example of Kendamil Formula.)





If you receive a call from a participant stating that they're getting a red Not Allowed message when scanning a food or formula item that should be allowed, advise them to type the full UPC (12 or 13 digits) into the Food Finder. Doing this should display the correct message. **They will know the message is accurate when the UPC displayed in the Food Finder message matches the UPC on the formula can or food item**.

Infant Must Be 6 Months Old on Date of PFDTU to Issue Food Benefits

An error was made in the <u>June 2022 HuBERT Hints #2</u> that was emailed to WIC staff in the infant's DOB in Example #1. It has been corrected below and in the online version (and we apologize if this caused any confusion). We have also added a little more information about issuing these benefits below Example #2.

This is just a reminder that for infants to begin receiving infant foods, they must be 6 months old either on or before the Printed First Date to Use (PFDTU) of the benefit set.

The system simply adds 6 months to the month of the infant's DOB to determine their 6-month birthdate.

JULY 2022 HUBERT HINTS #1

Example #1: Infant's DOB = 1/20/22; Household Cycle = 15-14

- 6-month birthdate = 1/20/22 + 6 months = 7/20/22.
 - 6/15/22-7/14/22 (June)
 - 7/15/22-8/14/22 (July)
 - 8/15/22-9/14/22 (August) First set with food items

Example #2: Infant's DOB = 1/10/22; Household Cycle = 15-14

- 6-month birthdate = 1/10/22 + 6 months = 7/10/22.
 - 6/15/22-7/14/22 (June)
 - 7/15/22-8/14/22 (July) First set with food items
 - 8/15/22-9/14/22 (August)

NOTE: This can be particularly confusing if the infant has turned 6 months old before the **issued date**, but their PFDTU falls before their 6-month birthdate.

For example, an infant who turns 6 months old on 6/20/22, whose cycle is 15-14, and is issued late benefits on 6/22/22, will not be issued food benefits until the month of July because the PFDTU of the June set is before the infant's 6-month birthday.

HuBERT Software Update

Reminder! Update Installed on Production on Saturday, July 2, 2022

A HuBERT software update was installed on Production last Saturday. It included milk-based contract formula changes; new Reason(s) BF Stopped; and risk factor and Risk Factor Details Guide revisions. The HuBERT Software Update Document: Milk-Based Contract Formula & Other Changes is available on the MDH WIC website. All HuBERT users should review this document as soon as possible.

Remember, you must **Reset Local Reference Data** to complete the installation. You can verify the update was successfully installed by ensuring the new milk-based contract formulas display for an infant food package with an Effective Date of 10/1/2022 (steps to verify this are included in the Update Document).

Reports

New Data, Reports, Maps, and Fact Sheets Available on the MDH WIC Website and in Infoview

New data, reports, maps, and fact sheets are regularly added to the MDH WIC website and Infoview. You can look to each month's first HuBERT Hints to provide an overview of the new information available.

MDH WIC Website

<u>Birth Outcomes: WIC Preterm Births Maps</u>: 3-year totals for 2019, 2020, and 2021; 3-year totals for 2018, 2019, and 2020; 3-year totals for 2017, 2018, and 2019

JULY 2022 HUBERT HINTS #1

<u>Breastfeeding Exclusivity During Hospital Stay by Race/Ethnicity and Selected Cultural Identities - WIC Annual Reports</u>: by CHB, County and City of Residence, 2015-2021

<u>Breastfeeding Initiation & Duration by Race/Ethnicity Alone or In Combination (AOIC) Annual Reports</u>: Breastfeeding Initiation and Duration for Infants in the Minnesota WIC Program Race/Ethnicity Alone or in Combination (AOIC) with Other Races, CY 2020 by CHB, County and City of Residence

<u>Breastfeeding Initiation and Duration by Months of Maternal Prenatal Participation Annual Reports</u>: Statewide & Regional Trend Data 2014-2020; by CHB, County and City of Residence 2019, 2020, 2021

<u>Breastfeeding Initiation & Duration by Unduplicated Asian Cultural Identity - WIC Annual Reports</u>: By CHB, County and City, 2019-2021

<u>Breastfeeding Initiation & Duration by Unduplicated Black Cultural Identity – WIC Annual Reports</u>: By CHB, County and City, 2019-2021

<u>Breastfeeding Initiation & Duration by Unduplicated Race/Ethnicity - WIC Annual Reports</u>: Breastfeeding Initiation and Duration for Infants in the Minnesota WIC Program by Unduplicated Race/Ethnicity, CY 2020 by CHB, County and City of Residence

<u>Full term Low Birth Weight – WIC Annual Summary Reports</u>: Full Term Low Birth Weight Status of Infants Participating in Minnesota WIC Calendar Years 2011 to 2021 (3 year totals) by CHB, County and City of Residence

<u>Health Risks Annual Summary Reports</u>: Pre-pregnancy Smoking Status of Women Delivering During Calendar Year with Infants Participating in Minnesota WIC by City of Residence, 2011-2021

<u>Health Risks Maps</u>: Interpregnancy Interval by County of Residence, Interval % Less than 6 months, 2019-2021; Interval % Between 6 & 18 months, 2019-2021; Interval % 18 months and longer, 2019-2021

<u>Participation Maps & Charts</u>: Longer Participation in Minnesota WIC is Associated with Fewer Low Birthweight Babies (2016-2018); USDA Says Minnesota WIC Has One of the Highest Coverage Rates in the Nation, 2019; WIC Dollars Spent in Local Grocery Stores on Food by Congressional District, FFY2021; National and State Level Estimates of WIC Eligibility and Program Reach in 2019.

Infoview

Breastfeeding Exclusivity During Hospital Stay by Race/Ethnicity and Selected Cultural Identities - WIC Annual Reports by Agency and Grantee, 2015-2021

Finalized - Breastfeeding Initiation and Duration for Infants in the Minnesota WIC Program by CHB and Race/Ethnicity Alone or in Combination (AOIC) with Other Races, CY 2020 by Agency and Grantee

Breastfeeding Initiation and Duration for Infants in the Minnesota WIC Program by Unduplicated Race/Ethnicity, CY 2020 by Agency and Grantee

References – Complete Listing of Hyperlinks

June 2022 HuBERT Hints #2

(https://health.state.mn.us/docs/people/wic/localagency/infosystem/hubert/hints/2022/june2.pdf)

JULY 2022 HUBERT HINTS #1

<u>Hubert Software Update Document: Milk-Based Contract Formula & Other Changes</u>
(https://www.health.state.mn.us/docs/people/wic/localagency/infosystem/hubert/releasedocs/update0622.pdf)

Birth Outcomes: WIC Preterm Births Maps

(https://www.health.state.mn.us/people/wic/localagency/reports/outcomes/maps/preterm.html)

<u>Breastfeeding Exclusivity During Hospital Stay by Race/Ethnicity and Selected Cultural Identities - WIC Annual Reports (https://www.health.state.mn.us/people/wic/localagency/reports/bf/healthequity/exclusivity.html)</u>

<u>Breastfeeding Initiation & Duration by Race/Ethnicity Alone or In Combination (AOIC) Annual Reports</u> (https://www.health.state.mn.us/people/wic/localagency/reports/bf/healthequity/aoic/index.html)

<u>Breastfeeding Initiation and Duration by Months of Maternal Prenatal Participation Annual Reports</u> (https://www.health.state.mn.us/people/wic/localagency/reports/bf/annual/mopcat.html)

<u>Breastfeeding Initiation & Duration by Unduplicated Asian Cultural Identity - WIC Annual Reports</u> (https://www.health.state.mn.us/people/wic/localagency/reports/bf/healthequity/asian.html)

<u>Breastfeeding Initiation & Duration by Unduplicated Black Cultural Identity – WIC Annual Reports</u> (https://www.health.state.mn.us/people/wic/localagency/reports/bf/healthequity/black.html)

<u>Breastfeeding Initiation & Duration by Unduplicated Race/Ethnicity - WIC Annual Reports</u> (https://www.health.state.mn.us/people/wic/localagency/reports/bf/healthequity/undup/index.html)

Full Term Low Birth Weight - WIC Annual Summary Reports

(https://www.health.state.mn.us/people/wic/localagency/reports/outcomes/lbw.html)

Health Risks Annual Summary Reports

(https://www.health.state.mn.us/people/wic/localagency/reports/risks/annual/index.html)

<u>Health Risks Maps</u> (https://www.health.state.mn.us/people/wic/localagency/reports/risks/maps/index.html)

Participation Maps & Charts

(https://www.health.state.mn.us/people/wic/localagency/reports/pptndemo/info/summary.html)

Minnesota Department of Health - WIC Program 85 E 7th Place, PO BOX 64882, ST PAUL MN 55164-0882; 1-800-657-3942, health.wic@state.mn.us, www.health.state.mn.us; To obtain this information in a different format, call: 1-800-657-3942

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