

## Helpful Tips to Share with WIC Participants to Promote a Positive Shopping Experience

## **UPDATED 11/3/20**

- 1. Check the benefit start and expiration dates.
- 2. Shop early in the benefit period.
- 3. Register the card to the WIC App. Use Food Finder to scan each item.
- 4. Select produce that is not packaged.
- 5. Keep it simple! WIC-only transactions the first few times.
- 6. Have a general idea of what foods you expect the WIC card to pay for.
- 7. Integrated stores: Carefully review midpoint receipt (sometimes called "confirmation receipt") before approving the WIC transaction.
- 8. If something does not scan as WIC allowed, there is nothing a cashier can do at that time to allow the item.
- 9. Issues? Save ALL receipts and/or take pictures so there is enough detail to follow up on the issue.

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