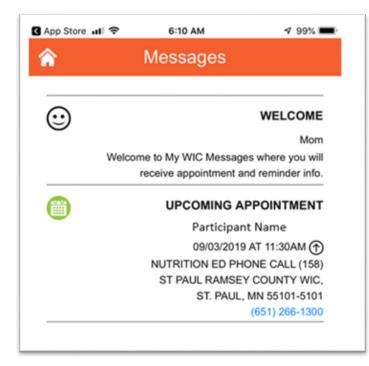


memo

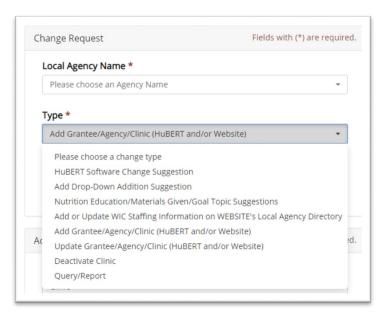
DATE:	October 2, 2019
то:	WIC Coordinators
FROM:	State WIC Staff
SUBJECT:	Education Choice – Innovative Idea from St. Paul Ramsey County WIC

St. Paul Ramsey County WIC is piloting a virtual clinic called "NUTRITION ED PHONE CALL." They use the virtual clinic to schedule Education Choice (EC) phone follow up appointments. You are able to schedule appointments at this clinic without having to transfer participants. Scheduling all follow up phone calls in this clinic helps St. Paul Ramsey County plan for EC staffing needs.

For participants that use the My MN WIC app, the clinic name "NUTRITION ED PHONE CALL" in HuBERT displays for the appointment message. This is a creative way to indicate to participants that it is a phone call, not an in-person visit. Your Agency name will display as the address for this virtual clinic.



Are you interested in exploring this option? Use the Local Agency HuBERT <u>Change Request</u> <u>Form</u> and request to add a virtual clinic.



Add Grantee/Agency/Clinic

Clinic

Grantee Agency Clinic

Select Grantee, Agency or Clinic *

Please choose an option

Select your Local Agency.

Under "Type", choose "Add Grantee/Agency/Clinic (HuBERT and/or Website)".

Under "Select Grantee, Agency or Clinic", choose "Clinic".

dd Grantee/Agency/Clinic	Fields with (*) are required
Select Grantee, Agency or Clinic *	
Clinic	•
New Grantee/Agency/Clinic Name (4	0 characters max.) *

For the box "New Grantee/Agency/Clinic Name, enter "Nutrition Ed Phone Call".

Do you want more information or have additional questions? Reach out to your State WIC consultant!

Fields with (*) are required.

-

Thanks to St. Paul Ramsey County WIC for sharing your innovative idea!