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**DATE:** April 8, 2020  
**TO:** WIC Coordinators  
**FROM:** State WIC Staff  
**SUBJECT:** COVID-19 Resources for Local Agencies

Many agencies have expressed interest in resources that can help staff and participants navigate remote certifications during COVID-19. Below are documents to assist staff and WIC participants find the information they need.

## **COVID-19 Resource Document**

This document is a resource for staff and coordinators operating during the COVID-19 emergency. It compiles much of the information that has been shared in Wednesday update memos in one resource.

This document is posted on the WIC website [Coronavirus \(COVID-19\)-WIC Memos page](#). If additional guidance comes out or there are any changes, we will update this document and post the current recommendations.

## **Preparing for Your WIC Phone Appointment Document**

This document compiles resources that are helpful for new and returning participants to review before their phone appointment. Thank you to Chisago County for the idea!

There are two versions of this document available:

- A generic version is posted to the WIC website on the [WIC Appointments page](#). This version could be used as a link texted or emailed to families before their scheduled phone appointment.
- A customizable WORD version is available to include local agency contact information and ways to submit needed proofs. This version could be sent as an email attachment to families before their scheduled phone appointment.

## **Minnesota WIC COVID-19 Response Information Page**

A new **Minnesota WIC COVID-19 Information and Resources for Families** link has been added to the Minnesota WIC website [WIC Home](#) and [WIC Families](#) pages with information and resources related to WIC during COVID-19. It will be updated as new information becomes available.

If your agency has another innovative idea that has helped streamline your work, please share it with your state WIC consultant!