

# WINNIE PILOT STARTING

OCTOBER 25, 2023

## Important Information for ALL HuBERT Users!

### Pilot

Minnesota WIC is ready to begin piloting our new Management Information System (MIS) WINNIE on Tuesday, Oct. 31, 2023.

The pilot will last for three months and have three phases to ensure that we can fully test the software functionality and its performance prior to starting statewide rollout.

- Pilot Phase 1: Dakota County – Tuesday, Oct. 31, 2023
- Pilot Phase 2: St. Paul/ Ramsey County – Thursday, Nov. 30, 2023
- Pilot Phase 3: Hennepin County – Tuesday, Jan. 9, 2024

Rollout will begin in February 2024 and end in April 2024.

- Week 1 Statewide Rollout (First): Tuesday, Feb. 13, 2024
- Week 7 Statewide Rollout (Last): Tuesday, April 23, 2024

The WINNIE Pilot and statewide Rollout Schedule, along with the Readiness Guide and Training Modules, are found on the MDH WIC website's [WINNIE Information System page](#).

### HuBERT Unavailable

As part of the preparation for beginning the pilot, the servers need to be upgraded to a new database schema on Saturday, Oct. 28 and Sunday, Oct. 29.

**All HuBERT environments (Productions, Reports, Training, and Infoview) will be UNAVAILABLE Saturday, Oct. 28 and Sunday, Oct. 29, 2023.**

**In addition, on Saturday, Oct. 28, 2023, the My MN WIC Mobile app cannot be used to retrieve a benefit balance.** App users can obtain their benefit balances using other methods, such as the Customer Service line and in-store balance inquiries.

### App Message to Participant

Since the mobile app will be unavailable on Saturday, Oct. 28, 2023, we will send out the following message to all registered app users on Thursday, Oct. 26, 2023.

**Subject:** Balance Info Unavailable

**Notification:** Your benefits balance will be unavailable in the WIC app on Saturday, October

28. You can check your balance by asking at the store or calling the WIC Customer Service phone number on the back of your WIC card.

## WINNIE Transition Guide - Section for HuBERT Users as well

The Transition Guide is a working document. It will be updated as new software defects are found, when software defects are resolved, and with any transition issues that may be identified throughout pilot.

The WINNIE Transition Guide is primarily used as a reference for agencies as they roll out WINNIE. However, there is a section specifically for HuBERT users should they receive a transfer from an agency that has already transitioned to WINNIE.

When revisions are made to the Transition Guide, a new version will be posted to the WINNIE page on the MDH WIC website. The document's date on the cover page, along with the Document Revision History Table at the end of the Transition Guide, will be updated.

Best practice is to bookmark the link to the [WINNIE Transition Guide](#), so you always have the most-up-to-date version available instead of printing it.

## Reference – Complete Listing of Hyperlinks

[WINNIE Information System page](#)

(<https://www.health.state.mn.us/people/wic/localagency/winnie/index.html>)

[WINNIE Transition Guide](#)

(<https://www.health.state.mn.us/docs/people/wic/localagency/winnie/transition.pdf>)

*Minnesota Department of Health - WIC Program, 625 Robert St N, PO BOX 64975, ST PAUL MN 55164-0975; 1-800-657-3942, [health.wic@state.mn.us](mailto:health.wic@state.mn.us), [www.health.state.mn.us](http://www.health.state.mn.us); to obtain this information in a different format, call: 1-800-657-3942.*

*This institution is an equal opportunity provider.*