



March 27th, 2019

2:00 pm – 4:00 pm

Teleconference/WebEx ONLY – see instructions on meeting email

AUC Eligibility TAG

Meeting Minutes

1. Meeting to Order

2. Welcome & Introductions – Please e-mail your attendance to Theresa.noponen@centracare.com

Introduce the new Co-Chairs of the Eligibility TAG – Tim Lopez and Susan Brousseau from BCBS. Thank you, thank you both for volunteering! Lots of new participants.

Welcome!!! Introductions provided by all:

Andy Anderson
Doug Curtis
Rigzin Dolma
Clark Fenske
Bob Johnson
Wendy McKeever
Jacki Rathke
Nancy Senato
Theresa Noponen
Quinn Thomas
Courtney Berard
BJ Venhuizen
Andrew Dito
Dave Haugen
Susan Brousseau
Tim Lopez
Mary Winter

3. Anti-trust Statement – <http://www.health.state.mn.us/auc/pdfs/antitrust.pdf>

4. Approve Previous Meeting 1/23/19 Meeting Minutes reviewed and approved

5. Decision regarding Best Practice for Eligibility Frequency – Review, update and vote. Please review draft prior to meeting and please bring your comments, suggestions to the meeting for discussion.

- **Meeting Goal:** If Best Practice draft is still useful for the industry, make modifications and finalize.

Concerns/Discussion:

- Frequency and maybe we should take a step back to address the intent of the BP and recommend BP be more about how to verify eligibility.
- Should we still incorporate planned and unplanned visit as a visit is a visit regardless.
- In general, the thought is Eligibility should be checked when there is a visit and per month going forward.
- Concern that the provider is ultimately responsible financially.

- Mayo overall supports as BP as well as a requirement.
- Group recommend removing Data Elements that should be used to update information systems
- BP should be updated to current 5010 Version BP template
- Concern checking eligibility at beginning of the month for all could cause performance issues at the payer.
- Concerns with Government vs Commercial and differences that may need to be called out.
- Concern about addressing or not addressing all scenarios.
- Concern not all individuals may know eligibility as well as the workgroup and we should provide or keep high-level steps/process in this BP.
- Preferred Methods - Add in Batch vs Realtime even though some payers respond to Batch in the same timeframe as Realtime as there may be other payers who performance could better handle Batch timeframes and would prefer that over Realtime for these inquiries.

6. Meeting Summary & Next Steps

Best Practice will be sent out via email in the new 5010 format with all the changes the workgroup completed. Workgroup will have time for comments and then an email vote will take place before next meeting.

7. Next Meeting – Teleconference/WebEx ONLY April 24th, 2019 (2-4pm)

2019 Calendar, please mark your calendars accordingly.

Wednesday, April 24, 2019 (2-4pm)

Wednesday, May 22, 2019 (2-4pm)

Wednesday, June 26, 2019 (2-4pm)

Wednesday, July 24, 2019 (2-4pm)

Wednesday, August 28, 2019 (2-4pm)

Wednesday, September 25, 2019 (2-4pm)

Wednesday, October 23, 2019 (2-4pm)

Wednesday, November 27, 2019 (2-4pm)

Wednesday, December 18, 2019 (2-4pm)