



Wednesday, January 22, 2020

2:00 pm – 4:00 pm

Teleconference/WebEx ONLY – see instructions on meeting email

AUC Eligibility TAG

Agenda

1. **Call Meeting to Order**
 2. **Welcome & Introductions** – Please e-mail your attendance to Tim.Lopez@bluecrossmn.com
 3. **Anti-trust Statement** – <http://www.health.state.mn.us/auc/pdfs/antitrust.pdf>
 4. **Approve Previous Meeting Minutes**
 5. **Review MN AUC Operations updates**
 - a) General news/update
 - b) Reporting primacy information Best Practice
 - c) Reporting Medicaid Program Code Best Practice
 - d) Chair/Co-Chair(s) Vote update on Bonnie Hays (Hennepin Health) and Loni Wegman (Medica)
 6. **Annual maintenance of the MUCG**
 - a) Discuss MUCG while considering the following questions/concerns:
 - Links need updating
 - Table of Contents needs updating
 - Depending on the severity of the changes we will need to consider a timeframe for the MUCG to be mandated.
 - Review new DRAFT changes and Vote Results: Are there any best practices that are important enough, have enough general applicability, and are likely to not change for some time, that they should be included in the guide (i.e., they should become part of a rule with the force of law, rather than a voluntary best practice)?
 - 1 Reporting Health Care Home (HCH) Benefits
 - 5 Reporting MN Dept of Human Services (DHS) Major Prgm Code for Prepaid Medical Assistance Plans (PMAP)
 - 5 Service Type 60 Response (active coverage, no benefits reported)
 - 5 Reporting Termination Date for Inactive Coverage
 - 6 Service Type Inquiry/Response
 - 7 Reporting Restricted Recipient Program
 - 3 Provider Eligibility Verification
 - 5 Multiple Service Type Inquiry/Response
 - 7 Reporting Other or Additional Payor Information
 - 3 Reporting Funding Type
- OR
- 1 Abstain
 - 1 Do not approve

7. High Eligibility Volumes beginning of the month

- a) Is there a way to reduce/limit or require handling of those larger volumes?
 - Possible Solutions
 - Support Future date requests – Some payors support future dates but that is no guarantee of coverage and still have disclaimer as it is only as good as today as a lot can happen between now and the future.
 - Realtime for small volumes
 - Batch for large volume
- b) Does this cause issues for anyone else? What is the impact? Slow/No response, errors, outages, etc...
- c) Do any Payors return a provider's network status based on the NPI in the 270?
- d) Anything MN AUC can/should do to help?

8. Topics for upcoming meetings

- a) Education/Training Topics:
 - Using 6P vs 1L for group/policy
 - Payer feedback of common 270 provider request errors that can be avoided through some sort of education/tips.
- b) DRAFT BP – Cheat Sheet/Quick Reference Glossary – BJ has DRAFT prepared
- c) DRAFT BP - Correcting Membership information when a unique member is found (ID, First, Last, DOB)
- d) DRAFT BP - Requiring Accumulations for Calendar/Plan Year Deductible/Out of Pocket/Limitations
- e) DRAFT BP - Benefit response Disclaimer
- f) DRAFT BP - Returning Authorization Indicator EB11
- g) Update BP template to Reference the HIPAA Implementation Guide and the AUC Companion Guide

9. Other Business

10. Meeting Summary & Next Steps

11. Next Meeting – Teleconference/WebEx ONLY - February 26, 2020 (2-4pm)

2020 Schedule, please mark your calendars accordingly:

Wednesday, February 26, 2020 (2-4pm)

Wednesday, March 25, 2020 (2-4pm)

Wednesday, April 22, 2020 (2-4pm)

Wednesday, May 27, 2020 (2-4pm)

Wednesday, June 24, 2020 (2-4pm)

Wednesday, July 22, 2020 (2-4pm)

Wednesday, August 26, 2020 (2-4pm)

Wednesday, September 23, 2020 (2-4pm)

Wednesday, October 28, 2020 (2-4pm)

Wednesday, November 25, 2020 (2-4pm)

Wednesday, December 23, 2020 (2-4pm)

12. Adjourn Meeting



Wednesday, December 18, 2019

2:00 pm – 4:00 pm

Teleconference/WebEx ONLY – see instructions on meeting email

AUC Eligibility TAG

Meeting Minutes

1. Call Meeting to Order

2. Welcome & Introductions – Please e-mail your attendance to Tim.Lopez@bluecrossmn.com

aandersen@ucare.org
Venhuizen.William@mayo.edu
Patrice.Lindgren@preferredone.com
Eric.Larson@preferredone.com
mary.hall@medica.com
Jake.varilek@sanfordhealth.org
clark.fenske@state.mn.us
adito1@ucare.org
barbara_vonasek@optum.com
Sarah LAllier
susan.brousseau@bluecrossmn.com
bob.b.johnson@state.mn.us
tim.lopez@bluecrossmn.com
Fausto.Iglesias@hennepin.us

3. Anti-trust Statement – <http://www.health.state.mn.us/auc/pdfs/antitrust.pdf>

4. Approve Previous Meeting Minutes - Approved

5. Review MN AUC Operations updates

- a) General news/update
- b) Chair/Co-Chair(s) search update? (Looking for a Payer to step up next. Any interest in Chairing or Co-Chairing for AUC Operations send to Bob or Dave) [Pending vote results, Bonnie Hays Hennepin Health and Loni Wegman Medica.](#)

6. Annual maintenance of the MN companion guide

- a) Review MN companion guide while considering the following questions/concerns:
 - Is it serving the intended purpose? [Its more than a companion Guide and it does have the force of law and would need to be kept up to date.](#)
 - Is everything correct and up to date? [Links are out of date and will be updated](#)
 - Are there improvements we should consider?
 - Anything we can streamline and simplify?
 - Items may have seemed relevant and helpful several years ago, but may no longer be as helpful or relevant as it once was?
 - Any opportunities where adding to the 270-271 guide is a good idea?

- Are there any best practices that are important enough, have enough general applicability, and are likely to not change for some time, that they should be included in the guide (i.e., they should become part of a rule with the force of law, rather than a voluntary best practice)?
 - Reviewed the guide section by section with participants.
 - Agreed Member search scenarios will remain as is but will need to keep in mind when next HIPAA IG is implemented, we will need to review and modify.
 - Fausto – Has a unique copay scenario that he requests assistance with coding in the 271. He will email Tim who will do some further research.
 - Barb United Health Care concerned changing best practices to mandates - Does not recommend we mandate any at this time.
 - Decided to ensure everyone can give input we will be sending out an email requesting a vote from each individual entity on which best practice(s) you would support being implemented into the MU Companion Guide.
 - 1.2.1 Exceptions to applicability, should we remove? We are required to do electronic bills with 3rd party liability but they are not required to use 270/271. Eligibility is the key to all future transactions as the data starts with 270/271. Thought is the 270/271 doesn't have the data elements they need, and they are not regulated by Federal Law only State so the exemption should remain. Bob will talk with Dave on this.
 - When would this new companion Guide be mandated? We will need to consider the severity of the changes and may want to document a specific timeframe 6 months, a year etc... Bob will followup with Dave on this.

7. Email Vote results for Reporting primacy information Best Practice

a) 7 Approve and 4 abstain

- DHS abstained as they do not have the information to return but is not against it.
- Next steps? Do we have quorum? No individuals on call abstained so we have no further information here. Agreed, we do have enough approvals to bring it forward to OPS. Bob will reach out to those that abstained and get their rationale prior to the OPS meeting.

8. Discussion BP Reporting Two Digit Medicaid Program Code

a) Review DRAFT Reporting Medicaid Program Code and Vote to approve publication

- Removed 2-digit references which will now allow for any length and no longer a need for updating in the future should it change again
- APPROVED - No discussion, all approve. Will be brought to OPS.

9. High Eligibility Volumes beginning of the month

a) Is there a way to reduce those volumes? Hennepin health agrees and sees large volumes at the beginning of the month.

- Working ahead has been suggested as a possible solution. For the payors, can your system accurately return eligibility for future dates? The assumption is no, but we know there are some payors who can do this. What are the limitations? BCBS supports 6 months into future but that is no guarantee and still have disclaimer as it is only as good as today as a lot can happen between now and 6 months down road. DHS encourages Realtime small volume and Batch for large volume users.

b) Does this cause issues for anyone else? What is the impact? Slower responses

c) For payors, do any of you return a provider's network status based on NPI on the 270

d) Anything MN AUC can/should do to help? Limit volumes? Require handling of ?? larger volumes? We will revisit for another meeting and leave on Agenda.

10. Topics for upcoming meetings

- a) Education/Training Topics:
 - Using 6P vs 1L for group/policy
 - Payer feedback of common 270 provider request errors that can be avoided through some sort of education/tips.
- b) DRAFT BP – Cheat Sheet/Quick Reference Glossary – BJ has DRAFT prepared
- c) DRAFT BP - Correcting Membership information when a unique member is found (ID, First, Last, DOB)
- d) DRAFT BP - Requiring Accumulations for Calendar/Plan Year Deductible/Out of Pocket/Limitations
- e) DRAFT BP - Benefit response Disclaimer
- f) DRAFT BP - Returning Authorization Indicator EB11
- g) Update BP template to Reference the HIPAA Implementation Guide and the AUC Companion Guide

11. Other Business

12. Meeting Summary & Next Steps

Next meeting will continue with discussion on Annual maintenance of the MN companion guide and Voting results. Will also revisit BJ's discussion item.

13. Next Meeting – Teleconference/WebEx ONLY – January 22, 2020 (2-4pm)

2020 Schedule, please mark your calendars accordingly:

- Wednesday, January 22, 2020 (2-4pm)
- Wednesday, February 26, 2020 (2-4pm)
- Wednesday, March 25, 2020 (2-4pm)
- Wednesday, April 22, 2020 (2-4pm)
- Wednesday, May 27, 2020 (2-4pm)
- Wednesday, June 24, 2020 (2-4pm)
- Wednesday, July 22, 2020 (2-4pm)
- Wednesday, August 26, 2020 (2-4pm)
- Wednesday, September 23, 2020 (2-4pm)
- Wednesday, October 28, 2020 (2-4pm)
- Wednesday, November 25, 2020 (2-4pm)
- Wednesday, December 23, 2020 (2-4pm)

14. Adjourn Meeting