Health Care Homes Innovation Awards

LEARNING DAYS 2019
Health Care Home Innovation Awards

- Honors care teams and Individuals from certified health care homes
- Who are achieving outstanding results and
- Improving community health through innovations in:
  - Whole person care
  - Team-based care
  - Quality Improvement
  - Community Partnership
  - Health Equity
Nomination Process

- Describe a challenge
- How addressed
- Results achieved
- Story that demonstrates results
Evaluation

- Evaluated by HCH Certification Committee
- Evaluation criteria and scoring
  - Alignment with HCH standards
  - Impact
  - Significance of challenge
  - Results
  - Inspiring story
  - Overall excellence in innovation
- Awards made for up to three top scorers
- Benefits: honored by peers, letters to organizational executives, pitched to local press
Health Care Homes Innovation Awards - Emcee

- Veronica Svetaz, MD, MPH, FSAHM, FAAN, and MOM
- Aqui Para Ti/Here for You medical director (Hennepin Healthcare)
- Faculty, University of MN
Children’s Minnesota Community Connect Program
Minneapolis and St. Paul General Pediatrics Clinics

- Connects pediatric patients and their families to community resources to support health and well-being
- All patients screened for Social Determinants of Health at well child visits
- Resource Navigators (multicultural, multilingual) refer to community resources to address social needs
- Follow up support and assistance
- Care teams work in partnership with community
Community Connect - Results

- 10,500 families screened for social determinants in 2018
- 2300 families received referrals and support in 2018
- 80% of families who participated in Community Connect report improved health and well being
- Community partnerships with supportive resources for transportation, housing, early childhood education, employment (and more)
- Onsite contracted resources for food and legal resources
“Community Connect is more than a program. It’s a culture shift in how we take care of patients and families.”

--Hilary Carruthers, Director of Behavioral Health & Primary Care
Congratulations Children’s Minnesota!
Winner #2
- Mental health screenings at all well child visits
- Care coordinators (multilingual, multicultural) to assist families in need of mental health resources
- Partnerships and collaboration with specialty providers and community resources
- Co-located services for therapists and psychiatry
- Ongoing family support and assistance
Referrals for therapy increased (324 in 2018)

235 (72%) of families followed through on referrals

Mental health related emergency room visits and hospitalizations decreased by 20%

95% of clinicians report care coordination has significantly reduced workplace stress

87% of clinicians report that on-site therapist/psychiatry has significantly reduced workplace stress
Congratulations South Lake Pediatrics!
Congratulations to All Our Nominees

- Nicky Mack, North Memorial
- Fargo Moorhead Internal Medicine Clinics
- Lakewood Health Systems
- Ridgeview Medical Center
- St. Luke’s Hospital and Medical Clinics
- Lake Region Health Care
Transformational Partnerships:
The True Path to Improved Community Health

- Dr. Joneigh Khaldun
- Director and Health Officer
- City of Detroit Public Health Department
- ER Physician, Henry Ford Hospital