

# Accountable Communities for Health: Perspectives on Grant Projects and Future Considerations

**ACH Report Webinar  
November 15, 2016**

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Minnesota  
Department of Health



Information: [SIM MN Website, www.mn.gov/sim](http://www.mn.gov/sim)  
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# Agenda

- Overview of the ACH grant program
- Discussion of key findings
- Perspectives from ACH projects
- Questions and answers

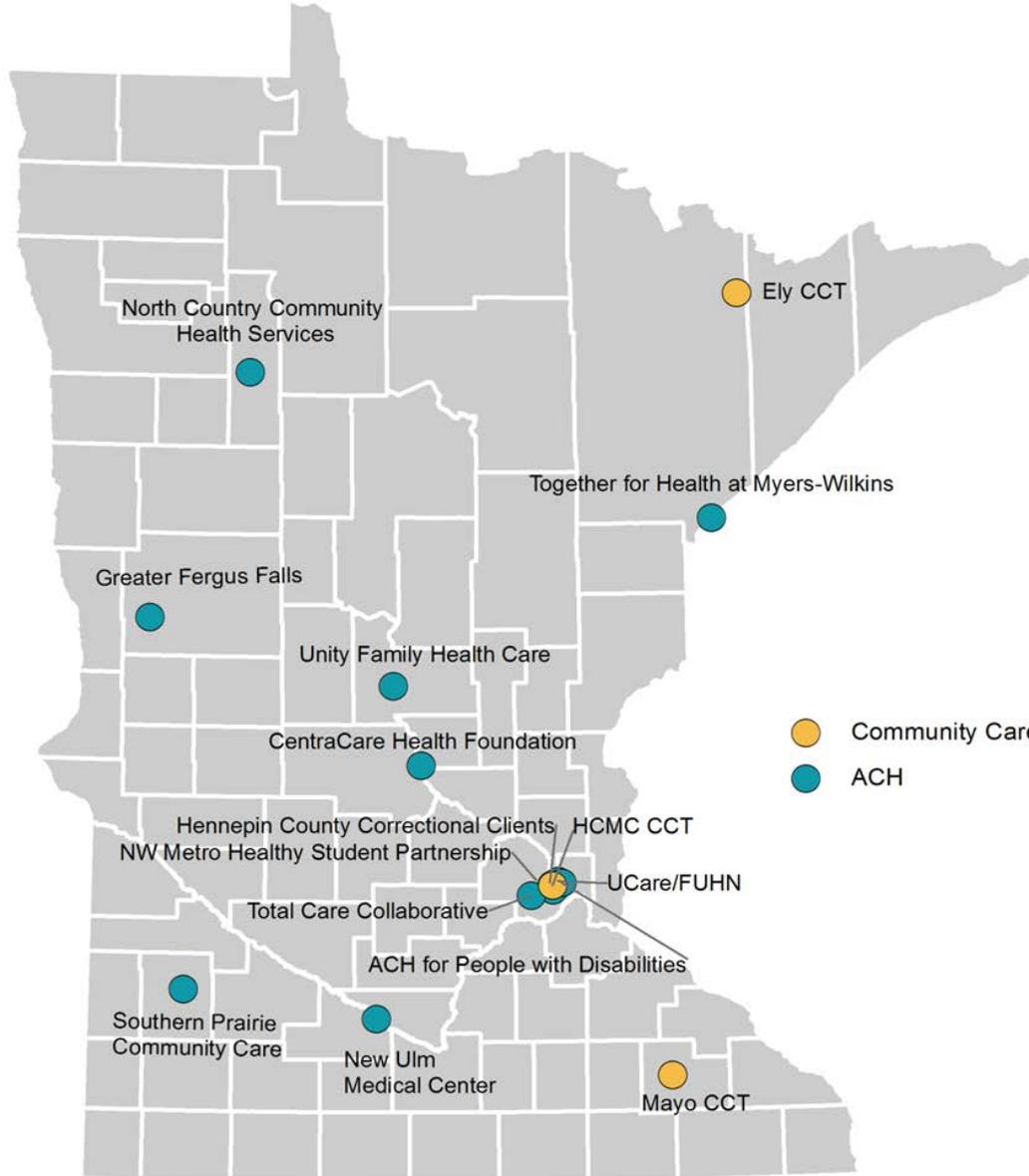
# Overview of the ACH Grant Program and Goals

# ACH Goals

- Encourage clinical and community partnerships that provide holistic, person-centered coordinated care
- Determine whether Accountable Communities for Health (ACH) in partnership with Accountable Care Organizations (ACO) result in Triple Aim improvements

# Foundation of ACHs

- 2008-Health Care Reform Legislation Health Care Homes established
- 2011-Community Care Team pilots
- National Models



North Country Community Health Services

Ely CCT

Together for Health at Myers-Wilkins

Greater Fergus Falls

Unity Family Health Care

CentraCare Health Foundation

Hennepin County Correctional Clients  
NW Metro Healthy Student Partnership

HCMC CCT

UCare/FUHN

Total Care Collaborative

ACH for People with Disabilities

Southern Prairie Community Care

New Ulm Medical Center

Mayo CCT

# How ACHs Work

- Community planned and led
- Target population with substantial health and social needs
- Community partners that contribute to a person's health
- Integrate services using business agreements
- Identify and address structural barriers to health

# Evolution of an ACH

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- Foundational elements
- Start-up challenges
- Maturation and growth of the ACH

# Key Takeaways

- Backbone organization, leadership, partners vary
- Community engagement is ongoing and a learning process
- Community care coordination systems and teams develop and change over time

# Recommendations

- Engage with and maintain key partnerships
- Establish governance and goals
- Work toward sustainability
- Dedicate a coordinator

# ACH Perspectives



Heidi Favet, Community Care  
Team Leader/Project Manager,  
Essentia Health Ely Clinic  
Community Care Team  
Ely



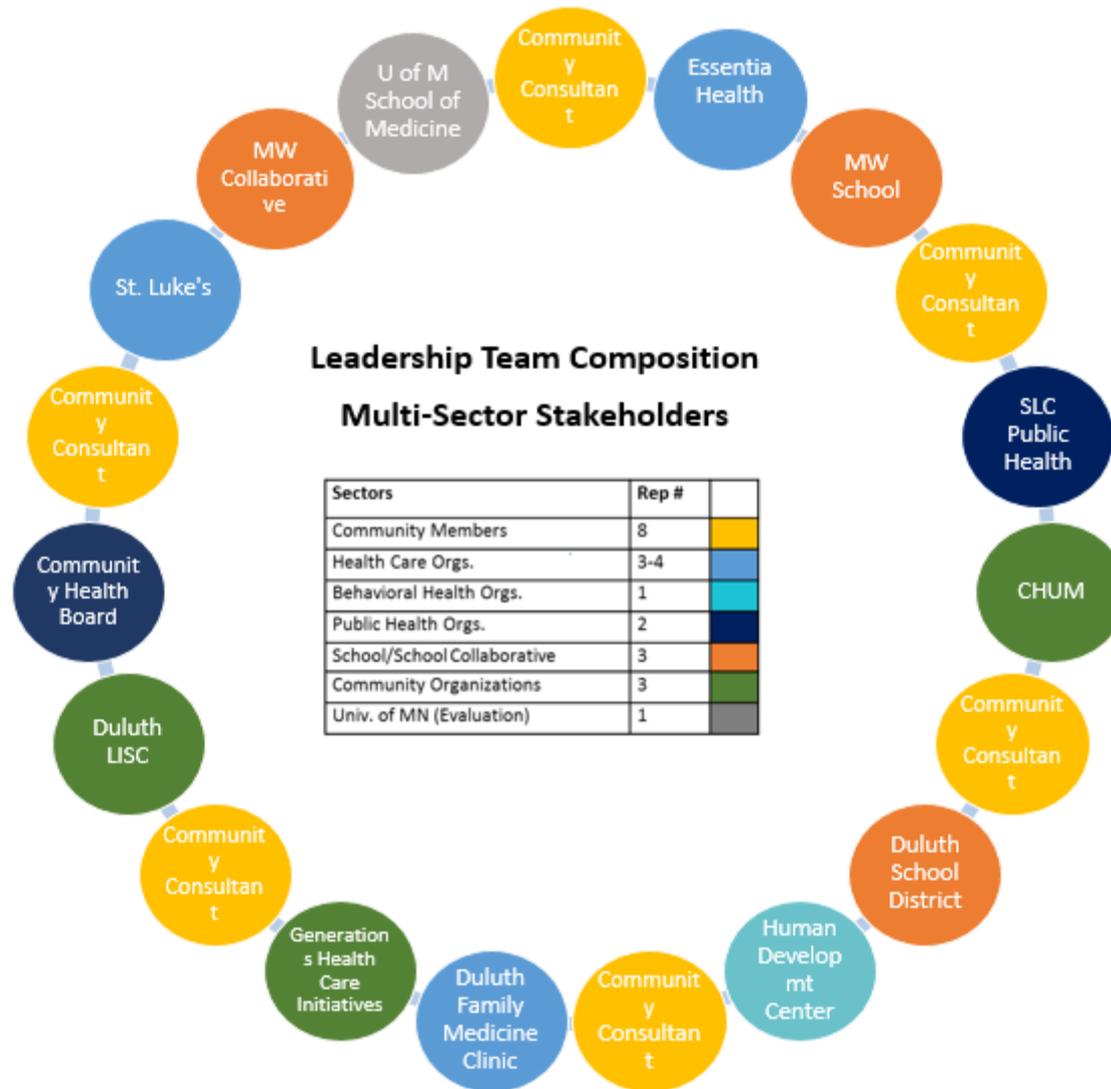
Mary Rapps  
Program Development Director,  
Generations Healthcare Initiatives  
Together for Health at Myers-  
Wilkins  
Duluth

# Ely Community Care Team

- Serving entire geographic population of NE Iron Range
- Health care, mental health, education, government services, non-government social services, community members
- Culture/system change in clinic, Essentia Health, community

# Together for Health at Myers-Wilkins

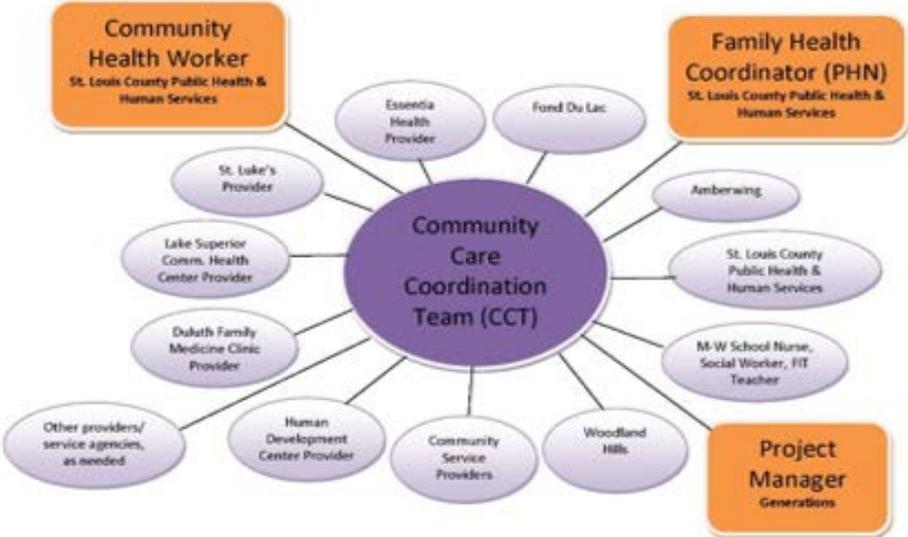
- TOGETHER for the health of the Myers-Wilkins neighborhood
- Community led, Community-based
- Monthly care coordination team meetings
- Communication
- Still growing and maturing







**Community Care Coordination Team**





# Progress towards the Triple Aim

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- Improvements in care
- Reducing costs
- Improving population health emphasizing social determinants of health

# Key Takeaways

- Community-based care coordination
- Importance of ACO partnerships and participation
- Strategies for testing and measuring ACH project and its outcomes

# Recommendations

- Use Health Care Homes model as a foundation for ACH model
- Require an attributable population
- Establish guidelines for how ACH data collection

# ACH Perspectives



Shelly Zuzek, MSW, LICSW  
Director of Integrated Care and  
Contracts at Vail Place



Diane E. Holland, PhD, RN  
Nurse Scientist, Dept. of Nursing  
Associate Professor of Nursing,  
Mayo Clinic College of Medicine  
Mayo Clinic



Tanya Harder, BSN, PHN, CCM  
Preventive Health Nurse  
Manager  
Olmsted County Public Health

# Total Care Collaborative

- Spread care conference model between health systems and community organizations
- Share best practices around referral management and ongoing communication
- Advocate for population management efforts that align health systems with community providers

# Mayo Clinic

- Shared care delivery model across locally-based primary care, public health and community services
- Address health-related social needs and medical needs of community-dwelling adults with chronic health conditions
- Using a strengths-based approach, the team generates and implements creative and practical solutions for patient-identified priority problems
- Co-create and utilize a single Action Plan across entities

# Sustainability of the ACH Model

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- Exploration of sustainability options
- Enduring partnerships and mechanisms
- ACO involvement and measurement
- Replication

# Key Takeaways

- Total cost of care equation requires attributable population and health information exchange
- Viability of sustainability options varies by time and place
- Emerging professions add value

# Recommendations

- Continue to explore financing and other sustainability options
- Ensure essential model elements are in place and sustained/able
- Conduct ongoing measurement and evaluation

# ACH Perspectives



Kathy Lange  
Foundation Director, CHI St.  
Gabriel's Health  
Morrison County Community-  
Based Care Coordination  
Fergus Falls



Joanna Chua  
Project Coordinator, Community  
Health Initiatives, Lake Region  
Healthcare  
Greater Fergus Falls ACH  
Fergus Falls

# Morrison Co. Community-Based Care Coordination

- Financial sustainability through value-based pay revenue with SCHA
- Care Model sustainability through traditional patient billing procedures
- Partnership sustainability expanding into mental health access
- Project sustainability through legislative funding sources
  1. Federal Department of Justice - \$250,000 focusing on more law enforcement
  2. Federal funding to expand care model into neighboring communities

# Greater Fergus Falls ACH

- ACH Leadership Committee - Collaboration, Partnership and a Common Goal
- Project Manager position to be funded by Lake Region Healthcare
- Staff time of partner agencies
- Financial savings from care coordination

# Questions and Answers

# ACH Grant Manger Contact Information

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# For more information

- SIM website - ACH

[http://www.dhs.state.mn.us/main/idcplg?IdcService=GET\\_DYNAMIC\\_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=SIM\\_ACH](http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=SIM_ACH)

- “Accountable Communities for Health: Perspectives on Grant Projects and Future Considerations” Report  
<http://www.health.state.mn.us/healthreform/homes/documents/achwhitepaper.pdf>



Information: [SIM MN Website, www.mn.gov/sim](http://www.mn.gov/sim)  
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