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## **Request for Waiver**

Plan Year: 2018

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

## 1. Name and Title of Person Submitting this Document:

| Carrier                  | Name Network  | Network ID |
|--------------------------|---|------------|
| Medica Insurance Company | Essentia Choice Care with Medica                              | MNN010     |
| Name                     | Title   | Date       |
| Lori Nelson              | Senior Vice President, Provider Strategy & Network Management | 10/2/2017  |

## 2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

| Provider Type                        | County   | Reason Code | Notes  |
|--------------------------------------|--|-------------|--|
| Allergy, Immunology and Rheumatology | Itasca   | 4           | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Colon and Rectal Surgery             | Becker, Cass, Clay, Crow<br>Wing, Mahnomen, Norman, Pine<br>, Wilkin | 4           | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Colon and Rectal Surgery             | Hubbard,Itasca,St. Louis   | 1           |  |
| Dermatology                          | Pine,St. Louis   | 1           |  |
| Endocrinology                        | St. Louis  | 1           |  |
| Endocrinology                        | Becker,Hubbard,Itasca,Mahno<br>men,Pine,Wilkin                       | 4           | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Gastroenterology                     | St. Louis  | 1           |  |

| Gastroenterology                   | Cass,Itasca  | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
|------------------------------------|--|---|--|
| General Hospital facilities        | St. Louis  | 1 |  |
| General Hospital facilities        | Cass   | 3 | Cass Lake IHS Hospital was sent a letter offering a contract in April of 2013, May of 2014, April of 2015 and April of 2016. They also received a follow up phone call from a contract manager in February of 2015 with no response.   |
| General Hospital facilities        | Crow Wing,Hubbard,Itasca   | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Pediatric Services Providers       | Cass,Hubbard,Itasca,Norman,<br>St. Louis                             | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Genetics                           | Hubbard,Itasca,St. Louis   | 1 |  |
| Genetics                           | Becker, Cass, Clay, Crow<br>Wing, Mahnomen, Norman, Pine<br>, Wilkin | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Neurology and Neurological Surgery | Becker,Hubbard,Mahnomen,Pi<br>ne,Wilkin                              | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Oncology                           | Itasca   | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |

| Ophthalmology  | Hubbard,St. Louis                | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
|--|----------------------------------|---|--|
| Otolaryngology   | St. Louis                        | 1 |  |
| Physical Medicine and Rehabilitation and Occupational Medicine | St. Louis                        | 1 |  |
| Physical Therapy, Occupational Therapy and Speech Therapy      | St Louis                         |   | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Primary Care providers   | St. Louis                        | 1 |  |
| Pulmonary Disease  | Becker,Hubbard,Mahnomen,Pi<br>ne | 4 | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits. |
| Radiology and Nuclear Medicine                                 | St. Louis                        | 1 |  |

Please use additional sheet if needed

## Reason Codes:

- Carrier has conducted a good faith search for providers and there are no providers physically present in the service area.\*
   Also use this code if an area of the state is not covered due to the topographic nature of the area such as lakes or forest.
- 2. Provider(s) do not meet carrier's credentialing requirements. Please explain what credentials are not met.
- Carrier has made a good faith effort to contract with provider(s) and provider(s) have refused. Please provide information indicating the date in which a contract was offered and the process used in an effort to secure a contract.
- 4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.
- C. That if new providers listed in (B) becomes available in the service area, carrier will make a good faith effort to contract with said providers.

<sup>\*</sup>In some situations when the geographic access standards for a given provider type cannot be met, access to the specified provider type may be provided via the use of Telehealth, or Telemedicine technologies. When this is applicable for a provider type with regard to limited or no accessin a particular county, the carrier should describe how access is being offered via the use of Telehealth technologies.

| Provider Type                 | County   | Reason Code              | Notes   |
|-------------------------------|--|--------------------------|---|
| Reconstructive Surgery        | Becke,Cass,Crow<br>Wing,Hubbard,Itasca,Mahnom<br>en,St. Louis,Wilkin | 1                        |   |
| Reconstructive Surgery        | Pine   | 4                        | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits.  |
| Urology                       | Pine   | 4                        | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a custle, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| Vascular Surgery              | Becker, Clay, Hubbard, Mahnom<br>en, Norman, Pine, Wilkin            | 4                        | This product is an accountable care organization (ACO) with Essentia Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive innetwork benefits.  |
| Vascular Surgery              | St. Louis  | 1                        |   |
| Chemical Dependency Inpatient | Hubbard  | 3                        | In the credentialing phase of the contracting process as of May 2017 with Community Behavioral Health Hospital.   |
| Mental health providers       | St. Louis  | 1                        |   |
| <select one=""></select>      | <select all="" apply="" that=""></select>                            | <select one=""></select> |   |
| <select one=""></select>      | <select all="" apply="" that=""></select>                            | <select one=""></select> |   |