

MANAGED CARE SYSTEMS

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Request for Waiver

Plan Year: 2018

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

| Carrier | Name Network | Network ID |
|--------------------------|------------------------------------|------------|
| Medica Insurance Company | Engage by Medica | MNN014 |
| Name | Title | Date |
| Barbara Lynch | Vice President, Network Management | 10/2/2017 |

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

| Provider Type | County | Reason Code | Notes |
|---|--|-------------|--|
| <i>Allergy, Immunology and Rheumatology</i> | <i>Martin, Redwood</i> | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Colon and Rectal Surgery</i> | <i>Houston</i> | 1 | |
| <i>Colon and Rectal Surgery</i> | <i>Blue Earth, Brown, Faribault, Le Sueur, Martin, Nicollet, Redwood, Watonwan</i> | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Dermatology</i> | <i>Redwood</i> | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |

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| Endocrinology | Martin,Redwood | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| General Hospital facilities | Fillmore | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| General Hospital facilities | Redwood | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| Genetics | ,Faribault,Redwood | 1 | |
| Genetics | Le Sueur,Nicollet,Blue Earth,Brown,Martin,Watonwan | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| Nephrology | Redwood | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| Neurology and Neurological Surgery | Redwood | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| Oncology | Redwood | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| Ophthalmology | Brown,Redwood | 4 | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |

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| <i>Orthopedic Surgery</i> | <i>Redwood</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Pediatric Services Providers</i> | <i>Fillmore,Nicollet,Redwood,Brown</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Pediatric Services Providers</i> | <i>,Houston</i> | <i>1</i> | |
| <i>Pediatric Specialty Providers</i> | <i>Redwood</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Physical Medicine and Rehabilitation and Occupational Medicine</i> | <i>Martin</i> | <i>1</i> | |
| <i>Physical Medicine and Rehabilitation and Occupational Medicine</i> | <i>Redwood</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Primary Care providers</i> | <i>Redwood</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Pulmonary Disease</i> | <i>Redwood</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |
| <i>Reconstructive Surgery</i> | <i>Martin,Redwood</i> | <i>1</i> | |
| <i>Vascular Surgery</i> | <i>Blue Earth,Faribault,Houston</i> | <i>1</i> | |
| <i>Vascular Surgery</i> | <i>Le Sueur,Martin,Nicollet,Watonwan,Brown,Redwood</i> | <i>4</i> | This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable within the network, members may receive a referral to a non-network provider and receive in-network benefits. |

Please use additional sheet if needed

Reason Codes:

1. Carrier has conducted a good faith search for providers and there are no providers physically present in the service area.*
Also use this code if an area of the state is not covered due to the topographic nature of the area such as lakes or forest.
2. Provider(s) do not meet carrier's credentialing requirements. Please explain what credentials are not met.
3. Carrier has made a good faith effort to contract with provider(s) and provider(s) have refused. Please provide information indicating the date in which a contract was offered and the process used in an effort to secure a contract.
4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

C. That if new providers listed in (B) becomes available in the service area, carrier will make a good faith effort to contract with said providers.

*In some situations when the geographic access standards for a given provider type cannot be met, access to the specified provider type may be provided via the use of Telehealth, or Telemedicine technologies. When this is applicable for a provider type with regard to limited or no access in a particular county, the carrier should describe how access is being offered via the use of Telehealth technologies.