

REC. 7/27/2018  
 11:36 AM

**MANAGED CARE SYSTEMS**  
 P.O. Box 64882, St. Paul, MN 55164-0882  
 Telephone: 651-201-5100  
 Email: [health.managedcare@state.mn.us](mailto:health.managedcare@state.mn.us)

## Request for Waiver

Plan Year: 2019

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

**1. Name and Title of Person Submitting this Document:**

Carrier	Name Network	Network ID
Medica Insurance Company	Medica CompleteHealth	MNN004
Name	Title	Date
Lori Nelson	Senior Vice President, Provider Strategy & Network Management	7/30/2018

**2. By submitting this form, the above-referenced confirms:**

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
<i>General Hospital facilities</i>	<i>Fillmore, Houston</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Pediatric Services Providers</i>	<i>Faribault, Fillmore, Houston, Martin</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Pediatric Services Providers</i>	<i>Nicollet</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).



<i>Allergy, Immunology and Rheumatology</i>	<i>Martin</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
<i>Colon and Rectal Surgery</i>	<i>Houston,Martin</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Colon and Rectal Surgery</i>	<i>Blue Earth,Faribault,Le Sueur,Nicollet,Watonwan,Martin</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
<i>Endocrinology</i>	<i>Martin</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Genetics</i>	<i>Blue Earth,Faribault,Houston,Martin,Watonwan</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Genetics</i>	<i>Le Sueur,Nicollet</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
<i>Physical Medicine and Rehabilitation and Occupational Medicine</i>	<i>Martin</i>	<i>4</i>	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
<i>Reconstructive Surgery</i>	<i>Martin</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Thoracic Surgery</i>	<i>Blue Earth,Faribault,Le Sueur,Nicollet,Watonwan,Martin</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
<i>Vascular Surgery</i>	<i>Blue Earth,Houston,Faribault</i>	<i>1</i>	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.



Vascular Surgery	Le Sueur, Nicollet, Martin, Watonwan	4	This product is an accountable care organization (ACO) with Mayo Clinic Health System and their partner clinics and facilities. Because they work together as an integrated system, they can better coordinate care and deliver a better member experience. Integration, collaboration and coordination among all providers within the network are critical to this model's success. As a result, non-partner clinics and facilities are not included in this network. The ACO network is developed to provide members access to a comprehensive group of providers. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	
<select one>	<select all that apply>	<select one>	

Please use additional sheet if needed

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

**Reason Codes:**

- Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met.
- Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements.
- Carrier has made a good faith effort to contract with provider and offered a contract at the same/similar rate as other providers of the same provider type in the network, and provider has refused to accept a contract. A carrier representative must attest, below, that a contract was offered at same/similar rates and provider refused to contract.
- Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

**Attestation for the Request for Waiver**

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver,

as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers at same or similar rates as other providers of the same type in carrier's network.

Lori Nelson, Medica Insurance Company, SVP Provider Strategy and Network Management

7/27/2018

---

Name, Company, Title

---

Date Attestation Signed