

form revised 5/21/2018

MANAGED CARE SYSTEMS

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## Request for Waiver

Plan Year:

2019

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID
Medica Insurance Company	Medica Symphony, Solo, Encore and Direct	MNN020
Name	Title	Date
Lori Nelson	Senior Vice President, Provider Strategy & Network Management	9/17/2018

## 2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes
Allergy, Immunology and Rheumatology	Cook,Lake,Kittson,Lake Of The Woods,Roseau,Pennington	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Allergy, Immunology and Rheumatology	Beltrami,Clearwater,Itasca,Koochiching,Marshall ,Polk,Red Lake	4	In parts of this county where there are providers of this specially type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Allergy, Immunology, Rheumatology at Essentia St Mary's in Detroit Lakes. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Cook,Koochiching,Lake Of The Woods,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.

Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Beltrami,Marshall	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Anesthesiology at Essentia Fosston Clinics or Riverview Clinics in Fosston or Crookston. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Cardiac Surgery	Cook	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Cardiac Surgery	Beltrami	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru in Grand Forks, ND. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Cardiovascular Disease	Cook	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Cardiovascular Disease	Beltrami	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Cardiovascular Disease at the Altru Clinic in Thief River Falls. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Colon and Rectal Surgery	Aitkin,Becker,Beltrami,Big Stone,Cass,Chippewa,Clearwater,Cook,Cottonw ood,Crow Wing,Douglas,Grant,Hubbard,Itasca,Jackson,Ka ndiyohi,Kittson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Marshall,Murray ,Nobles,Otter Tail,Pennington,Polk,Pope,Red Lake,Redwood,Renville,Roseau,St. Louis,Stevens,Swift,Todd,Traverse,Wadena,Wilki n,Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Colon and Rectal Surgery	Meeker,Stearns,Morrison	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Colon and Rectal Surgery at Colon & Rectal Surgery Associates in Coon Rapids, MN or at North Clinic in Maple Grove, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Colon and Rectal Surgery	Dodge,Fillmore,Freeborn,Mower,Olmsted	4	Illn parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to general surgeons in Albert Lea and Colon & Rectal surgeons in Burnsville and Mankato. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Colon and Rectal Surgery	Clay,Norman,Pipestone,Rock	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Colon and Rectal Surgery at Healthpartners-Central MN clinic and Mankato Clinic in Sartell and Mankato. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Colon and Rectal Surgery	Wabasha	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Colon & Rectal Surgery at the Colon & Rectal Surgery Associates clinics in the Twin Cities, including an office in Burnsville, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).

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Dermatology	Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Dermatology	Marshall,Pennington	4	In parts of this county where there are providers of this specially type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Dermatology Professionals in Bemidji. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Endocrinology	Beltrami,Big Stone,Cook,Jackson,Kittson,Koochiching,Lake,L ake Of The Woods,Marshall,Nobles,Pennington,Roseau,St. Louis,Traverse	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Endocrinology	Douglas,Grant,Stevens	4	In parts of this county where there are providers of this specially type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Applause members in this county would have access to ACMC-Willmar in Willmar, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Endocrinology	Mahnomen,Red Lake,Polk	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Applause members in this county would have access to Altru Main Clinic in Grand Forks. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Endocrinology	Becker,Clearwater,Otter Tail	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Applause members in this county would have access to EH-St Josephs Medical Center in Brainerd, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Gastroenterology	Becker,Cook,Koochiching,Otter Tail,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Gastroenterology	Beltrami,Cass,Hubbard,Itasca	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to EH-St Josephs Medical Center in Brainerd, MN or Riverview Clinic in Crookston, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies). in-network benefits for services from non-network providers.
General Hospital facilities	Aitkin,Beltrami,Cass,Cook,Fillmore,Itasca,Kooch iching,Lake,Lake Of The Woods,Marshall,Roseau,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
General Hospital facilities	Clearwater,Beltrami,Cass,Itasca	3	Cass - Cass Lake Indian Hospital. We have made mutilple attemps to contract with no response, We reach out to them annually to offer a contract at same or similar rates and the provider has not responsed. Red Lake IHS Hospital was sent a letter offering a contract at the same or similar rates as other in-network providers in April 2013, May 2014, April 2015, April 2016, April 2017 and June 2018. No response received from the provider. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria

Please use additional sheet if needed

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

## Reason Codes:

- 1. Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met.
- 2. Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements.
- 3. Carrier has made a good faith effort to contract with provider and offered a contract at the same/similar rate as other providers of the same provider type in the network, and provider has refused to accept a contract. A carrier representative must attest, below, that a contract was offered at same/similar rates and provider refused to contract.
- 4. Other: Please describe why geographic access standards cannot be met. Please also describe how access will be provided for this provider type for the residents of the affected county or counties.

## Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers at same or similar rates as other providers of the same type in carrier's network.

Lori Nelson, Medica Insurance Company, SVP Provider Strategy and Network Management, 9.17.18
Name, Company, Title Date Attestation Signed

Provider Type	County	Reason Code	Notes
General Hospital facilities	Hubbard	4	In parts of this county where there are providers of this specialty type within the 30 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to St Joseph's Area Health Services in Park Rapids. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies)
General Hospital facilities	Pennington	4	In parts of this county where there are providers of this specially type within the 30 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Essentia Health Fosston in Fosston. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
General Surgery	Cook	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Genetics	Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Clearwater, Cook, Crow Wing, Douglas, Faribault, Grant, Houston, Hubbard, Itasca, Kanab ec, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Mahnomen, Marshall, Ma rtin, Otter Tail, Pennington, Pine, Polk, Pop e, Red Lake, Roseau, St. Louis, Stevens, Swift, Todd, Trav erse, Wadena, Watonwan	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Genetics	Freeborn, Waseca	4	In parts of this county where there are providers of this specially type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Mayo Clinic in Rochester. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Nephrology	Cook,Douglas	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Nephrology	Beltrami	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Clinics-Thief River Falls in Thief River Falls. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Neurology and Neurological Surgery	Cook,Traverse	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Neurology and Neurological Surgery	Becker	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Essentia Health Clinic in Fargo. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Neurology and Neurological Surgery	Beltrami,Clearwater	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Clinics-Thief River Falls in Thief River Falls. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Neurology and Neurological Surgery	Hubbard	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to EH-Deer River Clinic in Deer River. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).

Maurology and Neurological Surgery  Malescenary  Management of the county where the secret or provider and the secret or high of county where the secret or high open or high of county where the secret or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high of county where the secret or high open or high o				
Neurology and Meurological Surgery   Big Slove   4   Surgery   Big Slove   4   Surgery   Big Slove   4   Surgery   Big Slove   4   Surgery   Big Slove   5   Surgery   Big Slove   Big Slove   5   Surgery   Big Slove   Big Slove   5   Surgery   Big Slove	Neurology and Neurological Surgery	Mahnomen	4	health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Clinics-Crookston in Crookston. If a service or type of care is unavailable in such area,
Cook	Neurology and Neurological Surgery	Big Stone	4	health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Minneapolis Clinic of Neurology Ltd in Alexandria. If a service or type of care is unavailable in
Oncology  Detaring  Contrology  Detaring  Consology  Detaring  Cook  1	Obstetrics and Gynecology	Cook	1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
Betram!  Generally  Ge	Oncology	Cook,Lake	1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
No providers were found in an arraw where there is a gap in coverage. Mode and inveien the network annually and intermittently throughout they are a needed officing a contract to providers bath meet the criteria.    Padiatric Specialty Providers   Padiatric Specialty Providers   Padiatric Specialty Providers   Padiatric Specialty Providers	Oncology	Beltrami	4	health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Clinics-Thief River Falls in Thief River Falls. If a service or type of care is unavailable in
Beltrami, Clearweter, Hubbard, Koeliching  Beltrami, Clearweter, Hubbard, Koeliching  4 membres in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct Likes, Unit in Defroit Lakes, Unit in Defroit Lak	Ophthalmology	Cook	1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
Orthopedic Surgery  Cook  1 No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.  Completed an internet search consulting sources such as www.medicare gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.  Cook, Koochiching, Lake, St. Louis  1 Completed an internet search consulting sources such as www.medicare gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.  Completed an internet search consulting sources such as www.medicare gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.  Pediatric Specialty Providers  Beltrami  Beltrami  A In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain members in this county would have access to Riverview Clinic-Red Lake Falls in Red Lake Falls. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).  Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the yea	Ophthalmology		4	health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Clinics-Crookston in Crookston, MN or Essentia Health St. Mary's-Detroit Lakes Clinic in Detroit Lakes, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-
Pediatric Specialty Providers  Cook, Koochiching, Lake, St. Louis  Cook, Fairbault, Fillmore, Hoading, and an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract of providers that meet the criteria.  Cook, Fairbault, Fillmore, Houston, Hoach, Louis  Cook, Fairbault, Fillmore, Houston, Hoach, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Stevens, Trave research consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the y	Orthopedic Surgery	Cook	1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
Pediatric Specialty Providers  Beltrami  Pediatric Specialty Providers  Beltrami  Pediatric Specialty Providers  Beltrami  Pediatric Services Providers  Ped	Otolaryngology	Cook	1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
Beltrami	Pediatric Specialty Providers		1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
Stone,Cook,Faribault,Fillmore, Houston,Itasca,Kittson,Kooch ching,Lake,Lake Of The Woods,Marshall,Stevens,Trave rse,Martin,St. Louis  Pediatric Services Providers  Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.  Red Lake IHS Hospital was sent a letter offering a contract at the same or similar rates as other in-network providers in April 2013, May 2014, April 2015, April 2016, April 2016, April 2017 and June 2018. No response received from the provider. Medica will review the network annually	Pediatric Specialty Providers	Beitrami	4	health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Riverview Clinic-Red Lake Falls in Red Lake Falls. If a service or type of care is unavailable
Pediatric Services Providers Clearwater, Beltrami 3 2014, April 2015, April 2015, April 2016, April 20	Pediatric Services Providers	Stone,Cook,Faribault,Fillmore, Houston,Itasca,Kittson,Koochi ching,Lake,Lake Of The Woods,Marshall,Stevens,Trave	1	No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout
	Pediatric Services Providers	Clearwater,Beltrami	3	2014, April 2015, April 2016, April 2017 and June 2018. No response received from the provider. Medica will review the network annually

Pediatric Services Providers	Aitkin,Cass	4	In parts of this county where there are providers of this specialty type within the 30 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Directmembers in this county would have access to East Lake Clinic in McGregor, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Pediatric Services Providers	Jackson	4	In parts of this county where there are providers of this specialty type within the 30 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Avera Medical Group in Worthington, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Pediatric Services Providers	Polk	4	In parts of this county where there are providers of this specialty type within the 30 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Riverview Clinics in Fertile or Crookston, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Physical Medicine and Rehabilitation and Occupational Medicine	Beltrami,Big Stone,Cook,Kittson,Koochichi ng,Lac Qui Parle,Lake Of The Woods,Roseau,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Physical Medicine and Rehabilitation and Occupational Medicine	Jackson,Murray,Nobles	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Summit Orthopedics Ltd in New Ulm. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Physical Medicine and Rehabilitation and Occupational Medicine	Marshall,Pennington	4	In parts of this county where there are providers of this specially type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Rehabilitation Center in Grand Forks. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Primary Care providers	Cook,Lake,Lake Of The Woods,Marshall,St. Louis,Beltrami	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Pulmonary Disease	Beltrami,Cook,Lake Of The Woods,Marshall,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Radiology and Nuclear Medicine	Cook,Koochiching,Lake,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Reconstructive Surgery	Aitkin, Becker, Beltrami, Big Stone, Cass, Chippewa, Clearwat er, Cook, Cottonwood, Crow Wing, Douglas, Grant, Hubbard, It asca, Jackson, Kandiyohi, Kooch iching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnome n, Marshall, Martin, Murray, Noble s, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renville, Rosea u, St. Louis, Stevens, Swift, Todd, Trav erse, Wadena, Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.

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Thoracic Surgery	Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, CI earwater, Cook, Cottonwood, Cr ow Wing, Douglas, Faribault, Grant, Hubbard, Itasca, Jackson, Kanab ec, Kandiyohi, Kittson, Koochich ing, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnome n, Marshall, Martin, Murray, Noble s, Otter Tail, Pennington, Pine, Polk, Pop e, Red Lake, Redwood, Renville, Rosea u, St. Louis, Stevens, Swift, Todd, Trav erse, Wadena, Watonwan, Wilkin, Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Thoracic Surgery	Dodge,Fillmore,Freeborn,Mow er,Olmsted,Steele,Waseca	4	In parts of this county where there are providers of this specially type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Gundersen Health in La Crosse, WI, If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Urology	Cook,Kittson,Lake Of The Woods,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Urology	Beltrami,Marshall	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Essentia Fosston Cilnics or Riverview Clinic Fosston or Crookston. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Vascular Surgery	Blue Earth,Brown,Cook,Faribault,Ko ochiching,Lyon,Martin,Redwoo d,St. Louis,Watonwan,Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Vascular Surgery	Becker,Beltrami,Hubbard,Clay, Otter Tail,Wilkin	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Altru Clinic-Crookston in Crookston, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Vascular Surgery	Big Stone,Chippewa,Lac Qui Parle,Swift,Travers,Grant,Steve ns	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to CentraCare Clinics in Saint Cloud, MN. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Vascular Surgery	Cottonwood, Jackson, Murray, Nobles, Lincoln	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to North Central Heart - A divison of Avera Heart Hospital in Sioux Falls, SD. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).
Vascular Surgery	Fillmore,Freeborn,Mower	4	In parts of this county where there are providers of this specialty type within the 60 mile requirement, Medica has included only certain health care providers in this network in order to maintain more affordable premium rates. Medica Symphony, Solo, Encore & Direct members in this county would have access to Gundersen Health in La Crosse, WI. If a service or type of care is unavailable in such area, a member may receive in-network benefits from a non-network provider (subject to Medica's medical policies).

Mental health providers	Beltrami,Cook,Lake,Lake Of The Woods,Marshall,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Chemical Dependency Inpatient	Beltrami	2	Provider does not meet level of care guidelines. Provider has opportunity to amend or appeal their application. Medica will review biannually and on an ad-hoc basis offering a contract to providers that meet the criteria.
Chemical Dependency Inpatient	Lake,Lake Of The Woods,Cook,Kittson,Roseau,H ubbard	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
Chemical Dependency Outpatient	Kittson	1	Completed an internet search consulting sources such as www.medicare.gov, www.healthgrades.com, and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica will review the network annually and intermittently throughout the year as needed offering a contract to providers that meet the criteria.
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