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## Request for Waiver

Plan Year: 2020

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Reason Code 4: Network Structure*
HEALTHPARTNERS, INC. (HPI)	OPEN ACCESS PERFORM	MNN002	
Name	Title	Date	Reason Code 4: Enrollees in Network*
CHARLES ABRAHAMSON	VICE PRESIDENT, NETWORK MANAGEMENT AND PROVIDER RELATION	5/28/2019	

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
Colon and Rectal Surgery	Douglas, Kandiyohi, Todd, Wadena	1	<p>There are no providers available that are closer than those already part of the network. The following additional websites were searched and will be searched on a quarterly basis for new providers:  <a href="http://mhcpproviderdirectory.dhs.state.mn.us/">http://mhcpproviderdirectory.dhs.state.mn.us/</a> and  <a href="https://www.medicare.gov/physiciancompare">https://www.medicare.gov/physiciancompare</a>.                      If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract.</p> <p>Colon &amp; Rectal Surgery services consultations are provided at outreach locations or through telemedicine services offered by larger care systems.                      HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.</p>		

<p><i>Gastroenterology</i></p>	<p><i>Douglas</i></p>	<p>1</p>	<p>There are no providers available that are closer than those already part of the network. The following additional websites were searched and will be searched on a quarterly basis for new providers:  <a href="http://mhcpproviderdirectory.dhs.state.mn.us/">http://mhcpproviderdirectory.dhs.state.mn.us/</a> and  <a href="https://www.medicare.gov/physiciancompare">https://www.medicare.gov/physiciancompare</a>.          If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract.          Gastroenterology services consultations are provided at outreach locations or through telemedicine services offered by larger care systems.          HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.</p>		
<p><i>Genetics</i></p>	<p><i>Douglas, McLeod, Todd, Wadena</i></p>	<p>1</p>	<p>There are no additional providers available that are closer than those already part of our network. The following additional websites were searched and will be searched on a quarterly basis for new providers:  <a href="http://mhcpproviderdirectory.dhs.state.mn.us/">http://mhcpproviderdirectory.dhs.state.mn.us/</a> and  <a href="https://www.medicare.gov/physiciancompare/">https://www.medicare.gov/physiciancompare/</a>.          If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract.          There is a limited number of Genetics providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD metropolitan areas have services available through large care systems and consultations are also available through telemedicine          HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.</p>		
<p><i>Reconstructive Surgery</i></p>	<p><i>Douglas</i></p>	<p>1</p>	<p>There are no additional providers available that are closer than those already part of our network. The following additional websites were searched and will be searched on a quarterly basis for new providers:  <a href="http://mhcpproviderdirectory.dhs.state.mn.us/">http://mhcpproviderdirectory.dhs.state.mn.us/</a> and  <a href="https://www.medicare.gov/physiciancompare/">https://www.medicare.gov/physiciancompare/</a>.          If new providers are identified, the information will be forwarded to the contracting dept to pursue a contract.          There is a limited number of Reconstructive Surgery providers in the state; St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD metropolitan areas have services available through large care systems and consultations are also available through telemedicine.          HealthPartners communicates with providers through our newsletter every other month with reminders to keep information regarding locations and providers up to date. Member complaints are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.</p>		





f. State the estimated percentage of area in that county that is not covered.

**Attestation for the Request for Waiver**

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.



05/28/19

Charles Abrahamson, HealthPartners, Vice President Network Management and Provider Relations  
Name, Company, Title

Date Attestation Signed