

MANAGED CARE SYSTEMS

P.O. Box 64882, St. Paul, MN 55164-0882 Telephone: 651-201-5100 Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year: 202

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*	
HealthPartners Insurance Corporation (HPIC)	Open Access Perform	MNN002	<select one=""></select>	
Name	Title	Date	Enrollees in Network*	
James Schowalter	Sr Vice President Provider Partnerships	5/27/2020		

- 2. By submitting this form, the above-referenced confirms:
- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
Allergy, Immunology and Rheumatology	Cook,Kittson,Lake,La ke Of The Woods,Lincoln,Lyon, Roseau,St. Louis,Yellow Medicine	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. Counties in the northwestern part of the state are made up of farms in the northwestern most counties, to national and state forests and the Red Lake Indian Reservation in the more eastern counties. All of these counties are rural and made up of smaller communities. The closest metropolitian area is FargoMoorhead. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. Counties that make up the southwestern part of Minnesotia are almost exclusively prairie land and farms, with some rolling hills. The area is manily rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpprovider/derctory.dts.state.mu.us/ and https://www.medicare.gvp/brovidercompared. These are websites ugdated by government sources with frequent date updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a newthyly basis. If trends in complaints regarding access to care are information department is notified and when new providers are identified, a contract is pursued. Gap				

Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Beltrami, Cook, Kittson , Koochiching, Lake, La ke Of The Woods, Roseau	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest netropolition area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. Counties in the northwestern part of the state are made up of farms in the northwestern most counties, to national and state forests, large lakes, and the Red Lake Indian Reservation in the more eastern counties. All of these counties are rural and made up of smaller communities. The closest metropolitian area is TargoMoncheal. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. Counties that make up the southern part of Minnesota are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. The following websites were searched for additional providers: http://micpproviderdrectory.dhs.state.mu.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates on we feel these are good sources for identification of new providers. If new providers are identified, the information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, and contracting department is notified and when new providers are identified.		
Cardiac Surgery	Beltrami, Big Stone, Brown, Cass, Ch ippewa, Clearwater, Co ok, Cottonwood, Grant, Hubbard, Itasca, Kooch iching, Lac Qui Parle, Lake, Lake Of The Woods, Pope, Redwoo d, Renville, Roseau, St. Louis, Stevens, Swift, T raverse, Yellow Medicine, Kittson	1	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specialty providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Cardiac Surgery providers in the state; the metropolitan areas of St. Paul/Minnespolis, St. Cloud, Duluth, Moorhead Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. The following additional websites were searched for available providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. Health-Partners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to care are monitored on anonthy basis. If trends in complaints regarding access to care are monitored on anonthy basis and we will pursue contracts with new providers as they are identified. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers as they are identified.		
Cardiovascular Disease	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. Health-Partners contracts with all known providers in this area. Members have access to the closest available facilities. The following websites were searched for additional facilities: http://mwn.medicara.gov/hosphalcompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so me contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new facilities if they are identified.		

Colon and Rectal Surgery	Aitkin, Becker, Beltrami , Big Stone, Brown, Cass, Ch ippewa, Clearwater, Co ok, Cottonwood, Crow Wing, Grant, Hubbard, I tasca, Jackson, Kittson , Koochiching, Lae Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnomen, Marshall, M urray, Nicollet, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renvill e, Roseau, St. Louis, Sibley, Stevens, Swift, Traverse, Wilkin, Yellow Medicine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. For the community of the technology and equipment needed for complex cases are available. There is a limited number of Coten and Rectal Surgery providers in the state; the metropolitian areas of St. Paul/Minneapolis, St. Cloud, Dulth, Moorhead/Fargo/Grand Forks or Sloux Falls, SD. have services available through large care systems and consultations are also available providers http://mbcproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hypsiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information reparding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If thread in complaints regarding access to particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers as they are identified.		
Dermatology	Cook,Lake,St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in the sarea. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderderectory.dhs. state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for befurfication of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If thread is complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
Endocrinology	Beltrami, Big Stone, Cook, Jackson, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Marshall, Penni ngton, Polk, Red Lake, Roseau, St. Louis, Traverse	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available facilities. Counties in the northwestern part of the state are made up of farms in the northwestern most counties, to national and state forests, large lakes, and the Red Lake Indian Reservation in the more essetern counties. All of these counties are rural and made up of smaller communities. The closest metropolitan area is FargoNtombad. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. Counties that make up the southern part of Minnesota and the central counties are amonts exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdrectory.dhs.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		

Gastroenterology	Cook,Koochiching,St. Louis	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest subable providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://imhopproviderdirectory.disc.state.mn.us/ and https://www.medicare.go/provider/compared-in-these area websites updated by powerment sources with frequent data updates so we feel these are good sources for identification of new providers are identified, the information would be forwarded to the contracting department so ence contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterfy basis and we will pursue contracts with new providers if they are identified.	
General Surgery	Cook	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpprovider/directory.dhe.state.mn.us/ and https://www.medicate.gov/provider/compare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a mornity basis. It trends in complaints regarding access to care are identified, and no mornity basis. It trends in complaints regarding access to a particular type of provider are identified, and no mornity basis. It trends in complaints regarding access to care are monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.	
Genetics	Aitkin, Becker, Beltrami, Big , Big Stone, Brown, Carlton, Cass, Clearwater, Cook ,Crow Wing, Grant, Hubbard, I tasca, Kittson, Koochic hing, Lac Qui Parle, Lake, Lake Of The Woods, Mahnomen, Ma rshall, Nicollet, Otter Tail, Pennington, Polk, Pope, Red Lake, Renville, Roseau, St. Louis, Sibley, Stevens, Swift, Traverse, Wilkin, Chippewa, Kanabe, Le Sueur, Pine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where speciality providers work in larger facilities where the technology and equipment needed for complex cases are available. There is a limited number of Genetics providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, Duluth, MoorheadFargo/Grand Forks or Sioux Falls, SD. have services available through leterate and consultations are also available through telemedicine. The following additional websites were searched for available providers: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/physiciancompare/. These are websites updates by government sources with frequent data updates so we feel these are good sources for identification of new providers. In mow providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. It frends in complaints regarding access to care are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.	

Nephrology	Cook,Lake,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and takes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following welcakes were searched for additional providers: http://mchoprovider/snctory.dhs.state.mu.su/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified		
Neurology and Neurological Surgery	Big Stone,Cook,Lake,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have accesses to the closest available facilities. The counties that make up the southwestern part of Minnesota are almost exclusively prairie land and farms, with some rolling hills. The area is mainly rural with small communities throughout. HealthPartners contracts with all known facilities in this area, so members have access to the closest available facilities. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mh.pproviderforctory.dhs.state.ms.us/ and https://www.medicate.gov/providercompartv. These are websites updated by government sources with frequent date updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to care are monitored on a monthly basis in trends in complaints regarding access to care are monitored on anonthly basis and we will pursue contracts with new providers if they are identified.		
Obstetrics and Gynecology	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known providers in this area. Members have accessed to the closest variable facilities. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional facilities: http://mbcpproviderdirectory.dhs.state.m.us/ and https://www.medicare.gov/hospitalcompare/. Those are websites update by government sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a normality basi. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		

Oncology	Cook,Lake,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Dulluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdrectory.chs.state.mn.us/ and https://www.medcere.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a mentily basis. If trends in complaints regarding access to care are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
Ophthalmology	Cook,Lake	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and takes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the dosest available provider alhability providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mix.pproviderfactory.dhs.state.mn.us/ and https://www.medicare.gov/providerompare/. These area websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be prusued. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a northly basi. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
Orthopedic Surgery	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolition area is Dulluth, HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners also supports the use of telemedicine providers: http://mhc.pproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providerdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providers/providerdirectory.dhs.state.mn.us/ and https://www.medicare.gov/providercores with frequent data updates so we feet these are good sources for identification of new providers. If new providers are identified, the information repaid in the information repaid in the incontrol in the information repaid paces in the information repaid pa		

Otolaryngology	Beitrami,Cook,Koochi ching,Lake,Lake Of The Woods,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and takes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available facilities. Counties in the northwestern part of the state are made up of farms in the northwestern most counties, to national and state forests, starje lakes, and the Red Lake Indian Reservation in the more eastern counties. All of these counties are rural and made up of smaller communities. The closest metropolitian area is Fargo/Moorhead. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers in the area. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mh.opproviderfactory.nbs.state.nm.us/ and https://www.medicane.gov/provideromane/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our newslater every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a nonthly basis. If trends in complaints regarding access to care are monitored on a monthly basis if trends in complaints regarding access to care are information department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
hysical Therapy, Occupational Therapy and Speech Ther.	Koochiching,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers in the set with all known providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.diss.state.mn.us/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. HealthPartners communicates routinely with providers through our nevestetter every other month with reminders to keep information regarding helf locations and providers up to date. Member complaints regarding access to care are emorable to the provider and area of the provider are identified, the contracting department is nortified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
sical Medicine and Rehabilitation and Occupational Med	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitian area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available provider an instance of the state of t		

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. NPPES NPI Registry
 - b. Medicare Physician Compare
 - c. Minnesota Health Care Programs Provider Directory
 - d. <u>Healthgrades</u>
 - e. SAMHSA Behavioral Health Provider Directories
 - f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
 - g. Quest Analytics
- 3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9.
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 4. Describe how they will assess the availability of providers who begin practice in the service
 - area where the standard cannot currently be met and agree to conduct this assessment quarterly
- a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

- Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

- 1. Cite the reason(s) provider states for refusing a contract
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

- 1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
- 2. State what, if any, steps are taken to inform enrollees of restricted access
- 3. State the total number of estimated enrollees in the network as of the submission date of the waiver

- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes

62A.671, subdivision 9

- 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

James Schowalter, HealthPartners, Sr Vice President Provider Partnerships 05/27/20

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included in Network
Pulmonary Disease	Cook	1	The northeast area of the state is rural and its peography is made up of the Boundary Waters Cance Area (BWCA), national forests and takes, and is sparsely populated. The closest metropolitan area is Dubuth, HealthPartners contracts with all finders providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The Closelye waters were searched for additional providers. Integritorized contracting date in must and https://www.medicare.gov/providersompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for inferitification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued to the contracting department so new contracts and the second of the contracting department and the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				
Radiology and Nuclear Medicine	Cook,Koochiching,La ke,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canos Area (BWCA), national towness and takes, and is sparsely populated. The doeset methopolitis area is Dubtit. HealthPartners contracts with all known providers in this area. Members there access to the closest methopolitis area is provided and the second of the second				
Reconstructive Surgery	Becker, Beltrami, Big Stone, Cass, Chippewa, Clearwater, Cook, Gra Hyubbard, Hasca, Jac kson, Koochiching, La Kood, Lincoln, Lyon, Mahnomen, Marshall, Murray, Noble, Otter Tail, Pennington, Polk, Pope, Red Lake, Roseau, St. Loui, Stevans, Swift, IT averse, Wilkin, Yellow Medicine	1	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the large metropolitan areas where specialty providers work in large facilities where the technology and equipment needed for complex case are available. There is a limited number of Reconstructive Surgery providers in the state; the metropolitan areas of St. PaudMinneapolis, St. Cloud, Dutth, NortheadFargo/Grand Fors or Sloue Falls, SD, have services available through large care systems and consultations are also available through tetemedicine. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following additional websites were searched for available providers: http://mihopproviderdirectory.dhs. state min us/ and https://www.medicare.gov/physiciancompane/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. HealthPartners communicates routinely with providers through our newletter every other month with reminders to keep information regarding their locations and providers are identified, a contract in pursue. Caps will be monitored on a quarterly basis and we will pursue contracts with new providers as they are identified.				
SUD (Chemical Dependency) - Outpatient	Kittson,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national brests and lakes, and is sparsely populated. The closest metropolitan area is Dubth. HealthPartners contracts with all known provides in this reas. Members have excess to the closest establishe providers. HealthPartners also supports the use of telemediction in these areas where no providers are physically present. The following websites were searched for additional providers: hits://imhopprovideriectory.ths. state mn. sal and hitss://iwww.medicare.gov/providecomparer. These are websites updated by government sources with frequent data updates so forwarded to the contracting department so new contracts could be pursued as a selement of the search of the contracting department so new contracts could be pursued to the contracting department so new contracts could be pursued to the contracting department and providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to tale. Member compilarits regarding scene to are monitored on a land of the contracting department is notified and when new providers are identified, a contract is pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				

SUD (Chemical Dependency) - Inpatient	Beltrami,Big Stone,Chippewa,Clea rwater,Cook,Hubbard, Kitson,Koochiching, Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon, Marshall,Murray,Rose au,St. Louis,Traverse,Yello w Medicin	providers in this area. Members have: Courties in the northwester part of it, forests and the Red Late Indian Reservant forests and the Red Late Indian Reservant forests and the Red Late Indian Reservant members have access to the closest a Counties that make up the southwester The areas in smally rural with small com members have access to the closest a The following websites were searched fittips://www.medicare.go/providercom we feel these are good sources for iden forwarded to the contracting department Health-Partners communicates routings information regarding their locations an monthly basis. If thereis in compliants is notified and when new providers are	m part of Minnecota are almost exclusively prairie land and farms, with some rolling hills. munities throughout. HealthPartners contracts with all known providers in this area, so available providers. tor additional providers: http://mhcpproviderdirectory.dhs. state.mn.us/ and pared. These are vebsites updated by government sources with frequent data updates so itlication of new providers. If new providers are identified, the information would be to new contracts could be pursued. with providers through our newelsteries every other month with reminders to keep of providers up to date. Member complaints regarding access to care are monitored on a personaling society to care are monitored on a		
Thoracic Surgery	Becker, Beltrami, Big Stone, Brown, Cass, Ch ippewa, Claswater, Co ok. Cottonwood, Grawater, Co ok. Cottonwood, Grawater, Co n, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnomen, Marshall, Murray, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renvil le, Roseau, St. Louis, Stevens, Swift, T raverse, Wilkin, Yellow Medicine	travel to providers in the larger metropo- quipment needed for complex cases a There is a limited number of Thoracio. E Daluth. Moorhead#agolfand Forks are also available through telemedicine. There are no additional providers available network. The following additional velocities were https://www.medicare.goodyphysicianors so we feel these are good sources for id. If new providers are identified, the inform HealthPartners communicates routinely information regarding their locations an incommunication of the providers are is notified and when new providers are	surgery providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, or Sloux Falls, SD. have services available through large care systems and consultations : the within the 60 mile requirement that are closer than those that are already part of our searched for swalable providers; http://imhopproviderdirectory.dha.state.mn.us/ and spender. Thesia see supplied by government sources with frequent data updates dentification of new providers. mation is forwarded to the contracting department to they can pursue a contract. with providers through our necessitestic every other month with reminders to keep of providers up to date. Member complaints regarding access to care are monitored on a regarding access to a particular type of providers up to date. Member complaints regarding access to care are monitored on a		
Vascular Surgery	Beltrami,Big Stone,Brown,Cass,Cl earwater,Cook,Cotton wood,Grant,Hubbard,I tasca,Kittson,Koochic hing,Lac Qui Parle,Lake,Lake Of The Woods,Pope,Redwo d,Renville,Roseau,St. Louis,Stevens,Swift,T raverse,Yellow Medicine,Chippewa	these areas don't have the lechnology travel to providers in the lechnology travel to providers in the larger metrope equipment needed for complex cases : There is a limited number of Vascular Solutin, Moorheadf ragod/Grand Forks are also available through telemedicine. These are no additional providers availamentaries. The following additional websites were https://www.medicare.gov/physiciancor so we feel these are good sources for it finew providers are identified, the inform Health-Partners communicates routinely information regarding their locations an mortifly basis. If there is no complaints is notified and dear new providers are sometimes.	surgery providers in the state; the metropolitan areas of St. Paul/Minnespolis, St. Cloud, a Soux Falls, SD. have services available through large care systems and consultations. believe the service of the service		
Urology	Cook	forests and lakes, and is sparsely proportion of the manner of the state of the considered department of the state of the considered department of the state of t	and its geography is made up of the Boundary Waters Canoe Area (BWCA), national lated. The closest metropolitan area is Duluth. Health-artners contracts with all known coscs to the closest wallable providers. If telemedicine in these areas where no providers are physically present. If a second providers: http://mcpproviderdectory.ofs.state.mn.us/ and parage. These are weekles updated by powerment sources with frequent data updates so ittlication of new providers. If the providers are identified, the information would be to a new contracts ould be pursued. If the providers through our newsletter every other month with reminders to keep of providers are identified, and providers up to all providers up to the provider are identified, the contracting department identified, as one of the pursue.		

General Hospital facilities	Aitkin	1	There is a gap in the northeastern part of Alkin County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhopproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/floopitalcompare/. These are websites updated by government sources with frequent data updates so to the contracting department so new contracts could be pursued we facilities are identified, the information would be forwarded. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.	23	10	o	100
General Hospital facilities	Beltrami	1	There is a gap in the northern part of Beltrami County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance orteria. If members need hospital services, they have to travel more than 30 miles in these areas. The foliaving websites were searched for additional facilities, http://inhtypocodedirectory.bis.atata.m.u.u/ and hospitaly websites growth or the search of the search	22	4	35	100
General Hospital facilities	Cass	3	Cass County is located in the North Central part of Minnesota and contains a portion of Chippewa National Forest, Foot Hills State Park and numerous lakes. It is also the home of part of the Leech Lake Indian Reservation. The Reservation covers 30-33% of Cass County—primarily the northwest part of the outcounty. There is a gap in the central part of Cass County for hospital services. Health-Partners does not have a contract with the Cass Lake Hospital boarded in this part of the county. Health-Partners contacts this provider on an annual basis to offer a contract and the provider has refused to contract. However, due to their status as an Indian Health Service facility, Health-Partners allows members to access the facility repartners of the reno-contracted status and pay claims from this provider at in network benefit levels. The following websites were searched for additional facilities: http://imhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so well tell the provider of the contracting department so new contracts od the pursued. Caps will be monitored on a quanterly basis using the above websites and event pursue contracts with new facilities if they are identified. There is a gap in the central part of Cass County for hospital services. Health-Partners does not have a contract with the Cass Lake Hospital is calcided in his part of the county. Health-Partners contacts this provider on an annual social offer a contract and the provider has refused to contract. However, due to their status as an Indian Health Service facility. Health-Partners allows members to access the facility regardless of their non-contracted status and pays claims from this	154	25	12	o
General Hospital facilities	Clearwater	1	There is a gap in the northern part of Ciscarceler County. Health Pentrers contracts with all known hospitals in the country. The country is rund, and the hospitals seniable do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so well set literate are good sources for identification for their facilities. Their studies are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Caps will be monitored on a quarterly besis using the above websites and we will pursue contracts with new facilities if they are identified.	0	0	5	100

General Hospital facilities	Cook		There is a gap in the western and eastern part of Cook County, The northeast error of the state is rund and its geography is made for the Boundary Waters Conso Area (BWCA), restored fosets and takes, and is generally populated. HealthPartners contracts with all known facilities in this area. Available inclities do not cover the entire area using the 30 mile detained criteria. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hosphaticompare/. These are websites updated by government sources with frequent data updates so to the contracting department so new contracts could be pursued. We delice are definited, the thornach would be forwarded on the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.		12	18	100
General Hospital facilities	Itasca	1	There is a gap in the northwestern part of flasca County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The foliasing websites were eserched for additional facilities. Inttp://imbe/poordedirectory.dis.astan.mu/ and hispit/www.medices.go/chipsia/more). These are velocities updated by government sources with frequent data updates so we feet these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so new contracts could be purely. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	3	1	1	100
General Hospital facilities	Koochiching	1	There is a gap in the western part of Koochiching County. HealthPartners contracts with all known hospitals in the county. The country is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteris. If members need hospital services, they have to travel more than 30 miles in these areas. The foliasing websites were userched for additional facilities. Intbullmhosprovident rectory of his state must will write provide the state of the state gradual by the state of the s	1	7	20	100
General Hospital facilities	Lake	1	There is a gap in the eastern part of Lake County, HealthPartners contracts with all known hospitals in the county. This area of the state is rural and its secongarby is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The hospitals available do not cover the entire area using the 30 mile distance rotters. If members need hospital services, they have to travel more than 30 miles in these areas. The Following websites were searched for additional feelings in the travel manual and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new feelinglies. If new facilities are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Capp will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	12	5	40	100

General Hospital facilities	Lake Of The Woods	1	There is a gap in the northern and southwestern part of Lake of the Woods County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 50 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these eres. The following welders were searched for additional finitions. In the following weldercodry shis state mu usl and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent dath updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be horwarded to the contracting department so new contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	4	25	12	100
General Hospital facilities	Marshall	1	There is a gap in the eastern part of Marshall County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 50 mile distance orferia. If members need hospital services, they have to traw former than 50 miles in these areas. The foliosing websites were searched for additional facilities, http://inhospoor/dectinotory/ths.statu.m.u.u/ and history towns of the contracting contracting of the services updated by powerment sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are identified, the information would be forwarded to the contracting department so one contracts could be purposed. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are stentified.	9	5	1	100
General Hospital facilities	Roseau		There is a gap in the southwestern part of Roseau County, HealthPlatners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompaid.* These are websites updated by government sources with frequent data updates so to the contracting department so new contracts could be pursued. We detire are electribidity, the information would be forwarded. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	o	o	1	100
General Hospital facilities	St. Louis		There is a gap in the northern pert of St. Louis County, HealthPartners contrasts with all known hospitals in the county. The county is rured, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dhs.state.mn.us/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so we lead these are good sources for identification of rowle facilities. Their sticities are electrified, the information would be forwarded to the contrasting dispartment so new contrasts could be pursued. Caps will be monitored on a quanterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	39	1	4	100

Primary Care providers	Beltrami	1	There is a gop in the northern part of Beltrami County, Health-Partners contracts with all known providers o in this county. The country is read, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles for provider. Health-Partners also supports the use of telemedicine in these areas where no providers are physically present. Health-Partners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 3000 providers available. The following websites were searched for additional primary care providers: http://mbc.providedrirectory.dxs.state.mm.us/ and https://www.meciateg.opriprovidercompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department on one contracts could be pursued. Caps will be monitored on a quarterify basis using the above vebates and we will pursue contracts with additional providers if they are identified.	1	1	30	100
Primary Care providers	Cook	1	There is a gap in all of Cook County except the southern corner. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. Health-Partners are using the 30 mile detaince criteria. Members in this area generally have to drive more than 30 miles to a provider entire area using the 30 mile obscipators the use of telemedicine in these areas where no providers are phylosical present. Health-Partners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5000 providers are valled. The foliaving websites were searched for additional primary care providers, in the provider and the providers are phylosically to the providers are providers and the providers are providers are providers are providers are providers are providers are providers. The foliaving websites were searched for additional primary care providers, in the providers are identified, the information would be forwarded to the contracting departments on executarized could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	38	93	8	100
Primary Care providers	Lake	1	There is a gap in eastern Lake County, The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this rare generally have to drive more than 30 miles to a provider. HealthPartners contracts with all known providers o in this country. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile elastions criteria. Members in this sace generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemediction in these areas where no providers are physically present. HealthPartners also supports the use of telemediction in these areas where no providers are physically present. HealthPartners are approximately 5300 providers available. The following walless were searched for additional private and search of the providers are physically present. Here are approximately expert to the providers of the provider of the providers	5	2	5	100
Primary Care providers	Lake Of The Woods	1	There is a gap in northern and southwestern Lake of the Woods County, Health Patners contracts with all known providers o in this county. The county is nrunt, and the primary care providers available do not cover the entire area using the 50 mile distance ordina. Membrosh in this sea generally have to drive more than 50 miles to a provider. Health Partners also supports the use of telemedicine in these areas where no providers are physically present. Health Partners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 500 providers available. The following websites were searched for additional primary are providers: http://mix-providedriectory,/dh. statle mn. us/ and https://www.mediciner.go/providerscompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department on one contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	4	25	2	100

Primary Care providers	Marshall	1	There is a gap in eastern Marshall County. HealthPartners contracts with all known providers o in this county. The county is rural, and the primary care providers available do not cover the entire area using the 50 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 500 providers available. The following wibblets were searched for additional primary care providers: http://mbcpprovidedrirectory.dh. state mun and https://www.medicere.gov/provideroompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department is one contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	7	4	1	100
Primary Care providers	St. Louis	1	There is a sap in nothern and east central St. Louis County, HealthPartners contracts with all known providers o in this county. The county is rural, and the primary care providers existed do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contacts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 500 providers available. The following websites were searched for additional primary care providers: http://mbc.providedriectory.dx. state mm.us/ and https://www.medicinerg.ovjprovidercomparel. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department so one contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	6	1	4	100
Mental health providers	Beltrami	1	There is a gop in the northern part of Beltami County, Health-Partners contracts with all known providers in this county. The county is rural, and the mental health provider is enablable do not closer the entire area using the 50 mile distance ortions. Members in this area generally have to drive more than 30 miles to a provider. Health-Partners also supports the use of telemedicine in these areas where no providers are physically present. Health-Partners has contacts with multiple telemedicine groups who provide additional access to mental health services fineeded. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://mbc.providedriectory.dxs.state.mru.u/ and https://www.medicineg.oxyprovidercomparel. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department source contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Mental health providers	Clearwater	1	There is a gap in the northern part of Clearwater County, HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 50 mile distance criteria. Members in this area generally have to other more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1050 providers available. The following websites were exerched for additional primary care providers. Inthirplinous providers discovered and the comments sources with frequent data loudsets so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting departners to encortancts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	0	5	100

Mental health providers	Cook	1	There is a gap in the western part of Cook County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is spansely populated. HealthPartners contracts with all you have provided in this county. The county is rural, and the mental health providers available do not cover the entire area must be 30 miles distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are phylosially present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1050 providers available. The following websites were searched for additional primary case providers, thitry/limbopproviderdirectory the states are used to the providers and the providers are phylosial to the providers are phylosial to the post of the providers are identified, the information would be forwarded to the contracting departments on ever contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Mental health providers	Itasca	1	There is a gop in the northwestern part of lases County, Health Partners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance oritoris. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contacts with multiple idemedicine groups who provide additional access to mental health services fineeded. There are approximately 100 providers available. The following websites were searched for additional primary care providers: http://mbc.providedriectory.dxs.state.mm.us/ and https://www.medicinerg.oxyprovidercomparel. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department source contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Mental health providers	Kittson	1	There is a gap in the sestern part of Kitison County, Health Plantners contracts with all known providers in this county. The county is rural, and the mental health providers minitalled to not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contacts with multiple telemedicine groups who provide additional access to mental health services fineeded. There are opportunities they opported read additional prints access to mental health services fineeded. There are experimented to the contemporary of the providers which the providers are providers. The following websites were searched for additional prints cure providers: http://microprovidedriectory.dxs.state.mr.u.s/ and https://www.mediciner.go/providerscompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department on one contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Mental health providers	Koochiching	1	There is a gap in the western part of Koochiching County, HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance orders. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1000 providers available. The following websites were searched for additional primary care providers: http://mbc.pprovidedrilorctory.dhs.state nor.usl and hisps://www.medicine.org/port/orders/orgents. These are quote providers or providers are identified, the information would be forwarded to the contracting departners to new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100

Mental health providers	Lake	1	There is a gop in the eastern part of Late County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Cence Area (BWCA), national ferests and takes, and is spensely populated. HealthTermers contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider are than 50 miles to approach the size of the sense areas where no providers are physically present. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1700 providers available. The following websites were searched for additional primary care providers. http://mbc.providedreficatory.db. state mm.us/ and https://www.medicere.gov/providerscompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers in few providers are identified, the information would be forwarded to the contractions of quantents on ever contracts could be pursued. Gaps will be monitored on a quanterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Mental health providers	Lake Of The Woods	1	There is a gap in the nothern and outlivestorn part of Lake of the Woods County. HealthPartners contracts with all known providers in a third county. The county's in rural and this mental health providers swallable do find chose the entire area using the 30 miles distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contacts with multiple telemedicine groups who provide additional access to mental health services fineeded. There are approximately 1050 providers available. The following websites were searched for additional primary care providers: http://mbc.providedriectory.dhs.state.mn.us/ and https://www.mediciner.go/providerscompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers, if new providers are identified, the information would be forwarded to the countrating department on even contraction could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Mental health providers	Marshall	1	There is a gap in the eastern part of Marshall County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more but 30 miles to a provider. HealthPartners also supports the use of telemedicties in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services fineeded. There are approximately 1000 providers available. The following wholete were searched for additional primary expressions to the service of the providers are identified. There are well are providers. In the providers are identified, the information would be forwarded to the contracting department to environment ourse with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department to environment ourse with frequent data updates or we feel these are good sources for identification of additional providers if they are identified.	o	o	o	100
Mental health providers	Roseau	1	There is a gap in the southwestern part of Roseau County, HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to other more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1050 providers available. The following websites were searched for additional primary care providers. In the provider describes the providers are contracted by the providers are contracted by the providers are contracted by the providers are identified to information would be forwarded to the contracting department on one contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	0	1	100

Mental health providers	St. Louis	1	There is a gap in the northern part of St. Louis County, HealthPietoers contracts with all known providers in this county. The county is read, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to other more than 30 miles to provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups with provider additional access to mental health services freeded. There are experimentely 1700 providers available. The following websites were searched for additional primary care providers: http://mhrcpproviderdirectory.dx. state mn.usl and https://www.mecisterg.oxprovidercompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers. If new providers are identified, the information would be forwered to the contracting department on even contracts could be pursued. Gaps will be monitored on a quarterfy basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Pediatric Services Providers	Beltrami	1	There is a ago in the northern part of Beltrami County, HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generably have to drive more than 30 miles to provider. **HealthPartners also supports the use of Leteneddische in these areas where no providers are physically present. HealthPartners has contracts with modifier leteneddische groups who provide additional access to services if needed. There are approximately 5000 providers available. The following wibables were searched for additional primary care providers: http://mbcpproviderdirectory.dns.state.mn.us/ and https://www.medicers.gov/providercomparer. These are websites updated by government sources with frequent data updates so towarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Pediatric Services Providers	Cook	1	There is a gap in all of Cook County except the southern corner. The northeast area of the statle is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. Health Parties is countricts with all known providers in this county. The county is rural, and the printing vace providers available do not cover the entire area using the 30 mile delatince criteria. Members in this area generally have to drive more than 30 miles to a provider. Health Partiers also supports the use of telemedictine in these areas where no providers are physically present. Health Partiers has contracts with multiple telemedicine groups who provide additional access to services if needed. There are approximately 5000 providers available. The following websites were searched for additional primary care providers, thitp://imbepprovideristicstory.dhs. statles min. self and health providers are physical recommenders. The providers are physical recommenders conserved in the contracting department on excent and the providers are identified, the information would be forwarded to the contracting department on excent could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	1	100	10	100
Pediatric Services Providers	Lake	1	There is a spip in the seatorn part of Labe County. The northness area of the states is need and its geography is made up of the Boundary Waters Cence Ama (BWCA), actions threats and takes, and is spansely populated. Health interest contracts with all toose providers in this county. The county is next, and the primary care providers evaluable do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. Health Parthers also supports the use of telemental threat or the contracts with multiple telemetiche groups who provide additional access to services if needed. There are approximately 5500 providers available. The following waithest were searched for additional primary care providers: http://mbcproviderdirectory.dths. state mr. us/ and https://www.medizare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for inferitioation of additional providers. If nor providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100

Pediatric Services Providers L	Lake Of The Woods	1	There is a gap in the northern and southwestern parts of Lake of the Woods County, HealthPartners contracts with all known providers in this county. The county is nard, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this rare generally, have to their wore than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to services if receded. There are approximately S200 providers are makebe. 200 providers are makebe. The following websites were searched for additional primary are providers: http://mbroprovider/discopy.dbs.state.mn.us/ and https://www.mediciner.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers. If new providers are identified, the information would be forwireded to the contracting dependents on ever contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	0	100
Pediatric Services Providers	Marshall	1	There is a gap in the seaton part of Marshall County, HealthPartners contracts with all known providers in this county. The county is raid, and the primary care providers analysis for a cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contacts with multiple telemedicine groups who provide additional access to service if needed. There are approximately 5000 providers available. The following websites were searched for additional primary care providers: http://mbc.providedriectory.dhs.state.mn.us/ and https://www.medicinerg.org/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department source contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	o	o	o	100
Pediatric Services Providers	St. Louis	1	There is a app in the northern and east central parts of St. Louis County, NeathPlatners contracts with all known providers in this county. The county is rural, and the primary care providers enablished nond cover the entire area using the 50 mile distance orderia. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contacts with multiple telemedicine groups who provide additional access to services if needed. There are approximately SSOD providers are installed. The following websites were searched for additional primary are providers: http://mbcpproviderdirectory.dhs.state.mm.us/ and hisps.//www.medicinerg.opyrovidercompare/. These are websites updated by government sources with frequent data updates so we feet these are good sources for identification of additional providers in few providers are identified, the information would be forwarded to the contracting dependents on one contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.		o	o	100
Pediatric Specialty Providers	Aitkin,Cass,Cook,Cro w Wiing,Kittson,Koochic hing,Lake,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cainoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available facilities. Counties in the northwestern part of the state are made up of drams in the northwestern most ocurrise, to national and state forests, large lakes, and the Red Lake Indian Reservation in the more eastern ocurrise. All of these counties are rural and made up of smaller committee. The closest embergolitain area is Ergo/Mochead-HollthPartners contracts with all known providers in this area, so members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners should be providers as the closest and the contracts with multiple telemedicine in groups who provide additional access to services if needed. There are approximately 5000 providers available. The following websites were searched for additional providers: http://mbcpproviderdirectory.dhs.state.mn.usl and https://www.medicase.go/cprovideroscapacer/. Purses are as vehicles by government sources with frequent data updates so forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.	o	o	o	100

Mental health providers	Polk	1	Counties in the northwestern part of the state are made up mostly of farms. All of these counties are rural and made up of smaller communities. The closest metropolitian area is Fariopolitochead. HealthPartners contracts with all known providers in this area, so members have access to the closest available providers. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to other more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1050 providers available. The following websites were searched for additional primary care providers, http://meb.providerdiricitory.dhs. state m.n.ull and highly/lown medicine opproviders/genal/m. These are velocities updated by comments counce with frequent data updates so we feel these are good sources for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting departners to new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	6	3	o	100
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