

MANAGED CARE SYSTEMS P.O. Box 64882, St. Paul, MN 55164-0882 Telephone: 651-201-5100 Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year:

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
HealthPartners Insurance Corporation (HPIC)	Open Access	MNN001	<select one=""></select>
Name	Title	Date	Enrollees in Network*
James Schowalter	Sr Vice President Provider Partnerships	5/27/2020	

2021

2. By submitting this form, the above-referenced confirms:

A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and

B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
Allergy, Immunology and Rheumatology	Cook,Kittson,Lake,Lake Of The Woods,Lincoln,Lyon,Roseau,Yellow Medicine,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forest and lakes, and is sparsely polytical. The closest entropolitan area is buildin. HealthPatrees contracts with all known providers in this area. Members have access to the closest available providers. Counties in the northwestern part of the state are made up of fams in the northwestern most counties, to national and state forests and the Red Lale Indian Researching in the northwestern most counties, to national and state forests and the Red Lale Indian Researching in the northwestern most counties, to national and state forests and the Red Lale Indian Researching in the northwestern most counties, to national and state forests and the Red Lale Indian Research as, to members have access to the closest available providers. Counties that make up the southwestern part of Minnesota are almost exclusively prairie land and farms, with some origing hills. The area is mainly rural with small communities throughout. HealthPatters contracts with all known providers in this area, so members have access to the closest available providers. LeadthPatters also supports the use of telemeticine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mincproviderrisero.uth.st auto.ut.at dail audites so we feel these are good sources for identification of new providers. If new providers is el dentified, the information would be foreaddied to the contracting department so new contracts. With new providers if they are identified. Caps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				
Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Beltrami, Cook, Kittson, Koochiching, Lake, Lake Of The Woods, Roseau	1	The northest area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely opcluded. The closest metropolitian area is Dukuth. Health-Platters contracts with all known providers in this area. Coursies in the northwestem part of the state are made up of ferms in the northwestern most coursies. All not national and state forests, large takes, and the Red Lake Indian Reservation in the more eastern coursies. All not takes counties are null and made up of analer communities. The closest metropolitan area is PlayMoothead. Health-Platters contracts with all known providers in this area, so members have access to the closest available providers. Members have access to the closest available facilities where these types of providers are generally located. The following websites were searched for additional providers: http://mocprovider/identory.dht.site.mm.us/ and http://www.meduces.gov/provider.commut. These activities are coveriment sources and the countracting department so new contracts with incured. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				

form revised 3/18/2020

Cardiac Surgery	Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, Clearwater, Cook, Cottonwood, Faribaul t, Freeborn, Grant, Hubbard, Itasca, Jackson, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Martin, Pope, Redwood, Renville, Roseau, St. Louis, Stevens, Swift, Traverse, Waseca, Watonwan, Yellow Medicine	These countries are primarily rural and have small apopulations. Due to the smaller company to bindle complex proceedures or pecalized as a different have to travel providers in the imper method prima mask where speciality providers work in large facilities where the technology and equipment needed for complex cases are available. There is an is index and an adverted fragment in the data: the method is an adverted fragment in the data: the method is an adverted fragment in the data: the method is an adverted for available providers in the imperiation areas of 0.1. There is an end additional providers available within the 60 mile requirement that are doesn'than those that are already part of our freehold. The fact is additional providens available providers: http://mbcpprovidedited.com/cases.additional providens available providers: http://mbcpprovidedited.com/cases.additional providens are alleadition providens in the data: the method compare. These are method is a displayed by government across with frequent that are doesn'than those that are already part of our freehold. The following advectation governet that are doesn'than those of the method on advectation of new providens are considered on government and an advectation government that are doesn'than those that are already part of our freehold. The following advectation government that are doesn'than those that are already part of our freehold. The following advectation government that are doesn'than those that are already part of our freehold. The following advectation government that are doesn'than the advectation government that are doesn'than those that are already part of our freehold. The following advectation government and the part (awarded to the contracting department to they can pursue a contract. The advectation government are only one providers are identified, the information is forwarded to the contracting department to only with providers through the providers that and when new providers are identified, a contract is pursued. Characterized d
Cardiovascular Disease	Cook	The northeast area of the state is nural and its geography is made up of the Boundary Water. Caroo Area (BWCA), national Veets and sizes, mole spaces populated. The docess to build, HealthPartness contracts with all known providers in this area. Members have access to the closest available providers. HealthPartness also supports the use of Helemedicine for consultations in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.usf and https://www.medsace.go.supports the use of Helemedicine for consultations in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dhs.state.mn.usf and https://www.medsace.go.supports/decompare. The following websites were searched for the contraction could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.
Colon and Rectal Surgery	Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, Clearwater, Cook, Cottonwood, Crow Wing, Faribault, Freeborn, Grant, Hubbard, Itasca, Jackson, Kittson, Koo chiching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnomen, Marshall, Martin, Murray, Nicollet, No bles, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renville, Rossau, St. Louis, Sibley, Stevens, Swift, Traverse, Waseca, Watonwan, Wilkin, Yell ow Medicine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to trave the providers in the trave where specially provides work in targe traditional providers in the signary methods plan areas of St. Pau/Mmnespols, St. Coud, Dukith, Moohead/Fargo/Cland Forks or Sloux Falls, SD. have services available through area consultations are also available within the 60 mile requirement that are closer than those that are already part of our relevant. The solution gaiting additional providers in the signary methods in a respective service and clinication of the providers available providers: http://mxpprovidedirectory.dhs.tatter.mu.ui and https://www.medicare.go/physiciancompare. These are methodicate area closer than those that are already part of our relevant. The following additional websites were searched for available providers: http://mxpprovidedirectory.dhs.tatter.mu.ui and https://www.medicare.go/physiciancompare. These are methodicate area closers with frequent data updates are our doditional good sources for identification of new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealthProvides relatively and providers intrudy of under environment with reminders to solve and https://www.medicate.goo/physiciancompare. These are to solve and the pursue and providers are identified, the information is forwarded to the contracting department is often environment or and providers up to date. Member compliants regarding access to a particular to good sources to a care are monotaled on a contracting department is only on a set of the time of an and providers are identified, a contract is pursued.
Dermatology	Cook,Lake,St. Louis	the contract trees of the state is noted and the geography in made to of the Boundary Waters Caroo Area (BWCA), national Provets and its peography bit made to of the Boundary Waters Caroo Area HealthPatheres contracts with all known providers in this area. Members have access to the closest available providers. HealthPatheres also supports the use of leternedicine in these areas where no providers are physically present. The blowing webales were searched for additional providers: http://mcoproviders/intectory.dhs.state.mu.ut and http://www.medicare.pulyritoricompation. The blowing webales were searched for additional providers. It may note the provider are deviated and and http://www.medicare.pulyritoricompation. These areas webales updated by government sources with the upent data updates so we feel these are good sources for identification of <i>new</i> providers. If they are identified, the identification of the deviation of the providers. If they are identified. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.

Endocrinology	Beltrami,Big Stone,Cook,Jackson,Kittson,Koochlching,Lac Qui Parle,Lake,Lake Of The Woods,Marshall,Pennington,Polk,Red Lake,Roseau,St. Louis,Traverse	The northeest areas of the state is rural and its geography is made up of the Boundary Waters Cance Area BWCA), national locest and weeks, and its geography is made up of the Boundary Waters a Duluth. HealthParners contracts with all known providers in this area. Members have access to the closest available to addite. Counties in the northwestem part of the state are made up of farms in the northwestern most counties, to national and state forests. Inge takes, and the Special Ede Indian Research on in the more assets mounties. All healthParners contracts with all known providers in this areas, one method that for the state area made up of farms in the northwestern most counties, to national and state forests. Inge takes, and the Special Ede Indian Research on the more asset mounties. All HealthPartners contracts with all known providers in this areas, one methods have access the the closest available providers. Counties that make up the southern part of Minnesota are almost exclusively praine land and farms, with some rolling hills. The area is manify rural with small communities. The closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers. http://mhopprovider/accord/mater. These areas where no providers are physically present. The following websites were searched for additional providers. http://mhopprovider/accord/mater. How are identified. Big will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.	
Gastroenterology	Cook,Koochiching,St. Louis	The northeest area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and skees, and its geography is made up of the Boundary Waters Cance Area	
General Surgery	Cook	(BWCA), national rotests and lakes, and is sparsely populated. The closest mortizable provides. Image: Closest and lakes and is sparsely populated. The closest available provides. HealtPhatners also supports the use of telemedicine in these areas where no provides are physically present. The following websites users assoched to additional provides. The jumpsprovidericatory dha states more used and through models are are bubble updated by poperiments on sources with health of the science with the user and the set of telemedicine in these areas where no provides are physically present. The following websites users assoched to additional provides. The jumpsprovidericatory dha states more used and through models. Image: State and the set of telemedicine in these areas where no provides are there is update to additional provides. The provides are physically present. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified. Image: State and the pursue contracts with new provides if they are identified.	
Genetics	Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cariton, Cass, Clearwater, Cook, Crow Wing, Faribault, Freeborn, Grant, Hubbard, Itasca, Kanabec, Kittson, Ko ochiching, Lac Qui Parle, Lake, Lake Of The Woods, Le Sueur, Mahnomen, Marshall, Martin, Nicollet, Otter Tail, Pennington, Pine, Potk, Pope, Red Lake, Renville, Roseau, St. Louis, Sibley, Stevens, Swift, Traverse, Waseca, Watonwan, Wilkin	These counties are primarily rural and how small populations. Due to the studies community size, the hospitalia and indices in these areas don't have to travel to providers in the larger metropolitan areas where speciality providers work in large facilities where the technology and equipment to handle complex proceedings or specialized services. Patients have to travel to providers in the larger metropolitan areas where speciality providers work in large facilities where the technology and equipment to have cases are available. Statismust and consultations are also available through large care systems and consultations are also available through large care systems and consultations are also available through telemedicine. There are no additional providers available providers in the date: the experiment that are doner than those that are altaback providers available through telemedicine. There are no additional vebsites were searched for available providers available through telemedicine. These are websites updated to or retension. The following additional vebsites were searched for available providers: They immorphore differences with requirements that are doner than through and through large care websites updated to government sources with requirements that updates so we tele these are good sources for distillation of new providers. They immorphore distillation of the providers. They immorphore distillation of the providers. They immorphore distillation of the providers in the space of the second of the providers. They immorphore approve the second to un retensite a contracting department is notified to un retensite the second of the providers in the second of the providers. They immorphore approve the second of the providers in the second of the providers is and providers in the second of the providers in the second of the providers is an element of the second of the providers in the second of the providers is an elem	

Nephrology	Cook,Lak,St. Louis		The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forcess and lakes, and is sparsely populated. The closest encryothan area is butch. HealthPatners contracts with all known providers in this area. Members have access to the closest available providers. HealthPatners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mcpprovider/iectory.dhs.atate.mn.us/ and http://www.medicate.gov/provideromare. These are websites updated by government sources with frequent data updates as we feel these areas go sources for identification of new providers. It mere providers. It mere providers are identified. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
Neurology and Neurological Surgery	Big Stone,Cook,Lake,St Louis		The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national torests and lakes, and is spacely populated. The closest metropolitan area is Dualth (BWCA), national torests and lakes, and is spacely populated. The closest metropolitan area is Dualth (BWCA), national torests and lakes, and is spacely populated. The closest metropolitan area is Dualth (BWCA), national torests and lakes, and is spacely populated. The closest metropolitan area is Dualth (BWCA), national torests with a flow population of the closest and advecting parallel		
Obstetrics and Gynecology	Cook		The northeast area of the table is rural and its geography is made up of the Boundary Wates Cance Area (BWCA), national forests and lakes, and is sparsky populated. The dotset interporting mare build in HealthPathenes constraints with all known providers in this area. Methenes have access to the closest available providers. HealthPathenes also supports the use of telemedicines in these areas where no providers are physicality present. The following webulkes were searched for additional providers. http://interported/entractory.ohs.state.mn.us/ and data updates to sup the linkes area good all more providers. http://interported/entractory.ohs.state.mn.us/ and data updates to sup the linkes area good all more providers. http://interported/entractory.ohs.state.mn.us/ and data updates to sup the linkes area good all more providers. http://interported/entractory.ohs.state.mn.us/ and data updates to sup the linkes area good all more providers. http://interported/entractory.ohs.state.mn.us/ and data updates to sup the linkes area good all more providers. Inter providers are bidottified the information would be forverded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		
Oncology	Cook,Lake,St. Louis	1	The nombeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest entroposities are labeled providers. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedication in these areas where no providers are physically present. The following websites were searched for additional providers: http://mcpprovider/iectory.dhs.tate.mu.mu. HealthPartners also supports the use of telemedication in these areas where no providers are physically present. The following websites were searched for additional providers: http://mcpprovider/iectory.dhs.tate.mu.mu.f infoguinese contropositions and the searchese areas where no providers are physically present. The following websites were searched for additional providers: http://mcpprovider/iectory.dhs.tate.mu.mu.f infoguinese controposition and the searchese areas where no providers are physically present. The following websites were searched for additional providers: http://mcpprovider/iectory.dhs.tate.mu.mu.f infoguinese controposities were searched for additional providers: http://mcpprovider/iectory.dhs.tate.mu.mu.f the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.		

Ophthalmology	Cook,Lake	The northeast area of the state is rual and its geography is made up of the Boundary Water Cance Area (BVCA), national forests and balas, and is geography (as made up of the Boundary Water Cance Area (BVCA), national forests and balas, and is geography (as made up of the Boundary Water Cance Area HealthPartners contracts) with all known providers in this sea. Mentien there access to the closest available provides: HealthPartners also supports the use of telemacticies in these areas where no providers are physically present. The following websites were searched for additional providers: http://mbcprovider/orders are physically present. The following websites were searched for additional providers: this providers are the searches with flequent data updates to we for the searches of the construct of one providers are the searches with flequent data updates to we for the searches of the construct of one providers are there are used as updated by government sources with flequent data updates to we for the searches of the construct of the providers are there are used as updates to the construct of the providers of the construct of the providers of the construct of the providers of the construct of the provider of the construct of the providers are there are used as updates of the construct of the providers of the construct of the provider of the construct of the providers of the construct of the provider of the construct of the providers of the construct of the providers of the construct of the providers of the construct of the provider of the construct of the providers of the construct of the provider of the construct of the providers of the provider of the construct of the provider of the construct of the providers of the construct of the providers of the providers of the construct	
Orthopedic Surgery	Cook	Image: Control with a list area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forsitia and likes, and is geography is made up of the Boundary Waters Cance Area (BWCA), national forsitia and likes, and is geography is made up of the Boundary Waters Cance Area (BWCA), national forsitia and likes, and is geography is made up of the Boundary Waters Cance Area (BWCA), national forsitia and likes, and is geography is made up of the Boundary Waters Cance Area (BWCA), national forsitia and likes, and is geography is made up of the Secure Area (BWCA), national forsitia and likes, and is geography and the secures to the doce and allow provides. The Influence of the Influence areas where no provides are physically present. Image: The Secure Area (BWCA), national forsitia and and not and and hadar updates so we field here area good sources for identification of new provides are identified, the hotimanian would be formatical of the contraction with the geometric to contracts out by provides. Image: The Secure Area (BWCA), national for the Area (BWCA), and and hadar updates so we field here areas where no provides are identified. Image: The Secure Area (BWCA), and and the	
Otolaryngology	Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis	The contrast area of the state is runt and the geography is made up of the Boundary Maters Cance Area The Contrast forest and sites, and is geography detection and the state is the state is the state and the state is the state and the state is the state and the state is the state is the state and the state is the state is the state and the state is the state is the state and the state is the sta	
Pediatric Specialty Providers	Aitkin,Cass,Cook,Crow Wing,Kittson,Koochiching,Lake,St. Louis	1 The northwats takes of the states is rule is a geography is made up of the Boundary Waters Cance Ana BWCCA, how them soft as states with a second second the method water and the Dublin. HealthPartners contracts with all known providers in this area. Members have access to the closest available facilities. Contrile in the northwaters part of the state are made up of firmers in the northwaters month counties. At of these counties are rule and made up of annaler communities. The objects metropolities many head that forest, upge size, and the RBC upde Indian Revenues northwater. At of these counties are rule and made up of annaler communities. The objects metropolities mark is provides. 1 The following websites were searched for additional providers: http://mbcpprovidedrirectory.dhs. state m.m.u.i.a. and http://www.medicare.gov/providercompare/. These are website updated by government scores with flequent the information would be formanded to the contracting department so new contracts to due be pursued. 1 Gags will be monitored on a quarted by basis and we will pursue contracts with all pursue contracts with all pursue contracts with all pursues of the yare identified.	

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. NPPES NPI Registry
 - b. Medicare Physician Compare
 - c. Minnesota Health Care Programs Provider Directory
 - d. Healthorades
 - SAMHSA Behavioral Health Provider Directories P
 - f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
- g. Quest Analytics
- 3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly

 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i If telemedicine is used to provide access: 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

- 1. Cite the reason(s) provider states for refusing a contract
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the
 - submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access: These services must meet the definition of "telemedicine" in Minnesota Statutes 1.
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

- Specify the network structure: Accountable Care Organization (ACO) or Narrow Network

 If the network is an ACO, provide a brief description of the major health systems participating in the network

 - b. If the network is a narrow network, describe the features of the network that restrict access c.
 - For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested

2. State what, if any, steps are taken to inform enrollees of restricted access

3. State the total number of estimated enrollees in the network as of the submission date of the waiver

- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types, a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

James Schowalter, HealthPartners, Sr Vice President, Provider Partnerships

05/27/20

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affe	Percent Not Covered*	able Providers Include
Physical Therapy, Occupational Therapy and Speech Therapy	Koochiching,St. Louis	1	The north-east area of the static is neal and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lastes, and is sparsely populated. The doeset metropollan area is Duluth HealthPatters contracts with all known providers in this area. Members have access to the closest available providers. HealthPatters also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://micoproviders/uctions/uctions/atter mutual and http://www.medicara.go/providerorgmetr. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, its information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are dentified.				
Physical Medicine and Rehabilitation and Occupational Medicine	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The doeset metopolian area is Dulah. HealthPartnes causes to the doeset available providers. HealthPartnes also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers. These we websites updated by government sources with and https://www.medicara.gov/providercompare/. These are websites updated by government sources with and https://www.medicara.gov/providercompare/. These are websites updated by government sources with an identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				
Pulmonary Disease	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The docest methopolian area is Dukuth. HealtPhartners contracts with all known providers in this area. Members have access to the closest available providers. HealtPhartners contracts with all known providers in this area. Members have access to the closest available providers. HealtPhartners also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhopproviderdirectory.dbs.state.mn.us/ and https://www.momates.gov/provideorgonger/. These websites updates of y government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers is one providers are providers are websites updates on one providers. If every providers is one providers are contracting department to new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				
Radiology and Nuclear Medicine	Cook,Koochiching,Lake,St. Louis	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The docent methopolina næs is Duluth. HaelthPattnes contracts with all known providers in this area. Members have access to the closest available providers. HealthPattnes also supports the use of telemedicine in these areas where no providers are physically present. The following websites were searched for additional providers: http://mhcpproviderdirectory.dbs.state.mu.su/ and https://www.miceus.gov/provideropmed/. These areas websites updated. If our our supports the searched for additional providers. http://mhcpproviderdirectory.dbs.state.mu.su/ and https://www.miceus.gov/provideropmed/. These areas websites updated. If oney providers. If new providers are identified, the searched for additional providers in contracting department so new contracts could be parsend. Caps will be remotinder do a quarterly basis and we will pursue contracts with new providers if they are identified.				

Reconstructive Surgery	Becker, Beltrami, Big Stone, Cass, Chippeva, Clearwater, Cook, Grant , Hubbard, Itasca, Jackson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoin, Lyon, Mahnomen, Marshal, Mur ray, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Roseau, St. Louis, Stevens, Swift, Traverse, Wilkin, Yellow Medicine	These ocurities are primarily rural and have small populations. Due to the smaller community size, the hospitals and divises in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specially providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Reconstructive Surgery providers in the state; the metopolitan areas of St. Paul/Minnepolitis, St. Cloud, Duluth, Moorhead/FargoGrand Forts or Sloux Falls, SD. have services available through large case systems and consultations are also available through themedions. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our rehords. The following additional websites were searched for available providers: http://ntroproviderlinectory.dts.state.mn.us/ and https://www.medicare.gov/physicilancompare/. These are work providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. HealtbPatters communicate rouging with providers in complaints regarding access to care are monitored on a monitor by basis. If trends in complaints regarding access to care are provider are identified, the contracting department is notified and when new providers are providers are providers are provider are identified, the contracting department is notified and when new providers are providers are provider are identified, the contracting department is notified and when new providers are providers are	
SUD (Chemical Dependency) - Outpatient	Kittson,St. Louis	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The docest metropolitan area is Dututh. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present 1 The following websites were searched for additional providers. http://imhoproviders.atea.mu.su/ and https://www.medicare.gov/providercompare/. These are websites updated by government sources with frequint alsu potates to we fiel these are god sources for identification of new providers. If new providers are used and used and the providers is one provider and and the pursue of the contracting department to new contracts could be pursued.	
SUD (Chemical Dependency) - Inpatient	Beltrami,Big Stone,Chippewa,Clearwater,Cook,Hubbard,Ki Itson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Marshall,Murray,Roseau ,St. Louis,Traverse,Yellow Medicine	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolina area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. Counties in the northwestern part of the state are made up of farms in the northwestern most counties, to national and state forests and the Red Lake Indian Reservation in the more teams counties. All of these counties are rural and made up of smaller communities. The closest metropolina rate is Fago/Moorhead. HealthPartners contracts with all known providers in the area, so members have access to the closest available providers.	
Thoracic Surgery	Beckar, Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, Clearwater, Coo k, Cottonwood, Faribault, Freeborn, Grant, Hubb ard, Itasca, Jackson, Kittson, Roochiching, Lac Qui Parle, Jake, Lake Of The Woods, Lincoln, Lyon, Mahnomen, Marshall, Ma rtim, Murray, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renville, Rosseu, St. Louis, Stevens, Swift, Traverse, Waseca, Waton wan, Wilkin, Yellow Medicine	These occursties are primarily rural and have small populations. Due to the smalle community size, the hoppilals and clinics in these areas don't have the technology or equipment handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specially providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Throacic Surgery providers in the state, the metropolitan areas of SL Paul/Minnespolis, SL Cloud, Dututh, Moorheadf ærgoGrand Forks or Sloux Falls, SD. have services available through large care systems and consultations are also available through themedione. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. In the following additional websites were searched for available providers: http://mtoproviderdirectory.that.state.mn.us/ and https://www.medicare.gov/physiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwarded to the contracting department so they can pursue a contract. Health Pathews communicates routinely with providers through our neexister every other month with reminders to keep information regarding access to care are nonlineed on a monthy basis. If trends in complaints regarding access to care are nonlineed on a monthy basis. If trends in complaints negarding access to aparticular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued.	

Urology	Cook	1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolian area is Dukth. HealthPatters contracts with all known providers in this area. Members have access to the closest available providers. HealthPatters also supports the use of telemedicine in these areas where no providers are physically present. The following websiles were searched for additional providers: http://mbcgproviders/deditectory.dbs.atale.mo.ud/ and http://www.mokicara.go/providerorgoned. These websiles updated by government sources with frequent data updates so we feel these are godd sources for identification of new providers. If new providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis and we will pursue contracts with new providers if they are identified.				
Vascular Surgery	Beltrami,Big Stone,Blue Earth,Brown,Carlton,Cass,Chippewa,Clearwa ter,Cook,Cottonwood,Faribault,Freeborn,Gra nt,Hubbard,Iassa,Jackson,Aitson,Acochion ung,Lac Qui Parle,Lake,Of The Woods,Martin,Pope,Redwood,Renville,Rosea u,St. Louis,Stevens,Swift,Traverse,Waseca,Waton wan,Yellow Medicine	1	These carvies are primating rural and have small gopulations. Due to the smaller community size. Ne hospitals and dinks in these areas don'that we the technology or expipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitan areas where specially providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Vascular Surgery providers in the state, the metropolitan areas of St. Paul/Inneapolis, St. Cloud, Duluth, Moorhead Fargo/Grand Forks or Sloux Falls, SD. have services available through tergo care systems and consultations are also available through telemedicine. There are no additional providers available within the 60 mile requirement that are closer than those that are already part of our network. The following additional vebsites were searched for available providers: http://intopproviderimectory.dhs.state.mu.us/ and https://www.medicare.gov/hysiciancompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new providers. If new providers are identified, the information is forwated to the contracting department so they can pursue a contract.				
General Hospital facilities	Aitkin	1	There is a gap in the northeastern part of Alkin County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance citraria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhoptroviderdirectory.dhs.state.mn.us/ and https://www.modecare.gov/hospitalomparie/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. In multication dimilisid, the information would be bounded to the contracting department so new contracts could be partsuid. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	23	10	3	100
General Hospital facilities	Beltrami	1	There is a gap in the northern part of Beltrami County. HealthPartners contracts with all known hospitals in the county. The county is runal, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://hncptoroidedirectory.dhs.state.mn.us/ and https://www.meicare.gov/hospitalompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. The wholl, the indicates are used to be updated to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	22	4	35	100

General Hospital facilities	Coss	3	Cass County is located in the North Central part of Minnesota and contains a portion of Chippewa National Forest, Foot Hills State Park and numerous lakes. It is also the home of part of the Leech Lake Indian Reservation. The Reservation covers 30-35% of Cass County – primarily the northwest part of the county. There is a gap in the central part of Cass County for branch gate version. Health There is one pain the central part of the county. Health Service Bacility, HealthPartners allows members to access the facility regardless of their non- contracted status are no pays claims from this provider than relaxed to contract. However, due to their status as an Indian Health Service Bacility, HealthPartners allows members to access the facility regardless of their non- contracted status and pays claims from this provider at motive do contract. However, due to their status as an Indian Health Service Bacility, HealthPartners allows members to access the facility regardless of their non- contracted status and pays claims from this provider at motevork brend literview. The following websites were searched for additional facilities: http://mhcpproviderdirectory.dns.state.mn.us/ and https://www.medicare.gov/hospitalcompain/. These are webates updated by government sources with frequent data updates so we feel these are goed accurse for identification of moticilities and multicilities and multicities and multicilities and multicities and multiciliti	154	25	12	0
General Hospital facilities	Clearwater		There is a gap in the northern part of Clearwater County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance chrisis. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mthopproviderdirectory.dhs.state.mn.su/ and https://www.mciareago/hospitalongmai/. These are websites updated by government sources with frequent data updates so we feel these are goed sources for identification of new facilities. It more includes updates do updates so were searched for additional government sonew contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	0	0	5	100
General Hospital facilities	Cook	1	There is a gap in the western and eastern part of Cook County. The northeast area of the state is rural and its geography is madie up of the Boundary Waters Gance Area (BWCA), national forests and lakes, and is sparsely populate. Health/Patrnes contrack with all normo inclilities in this area. Available facilities do not cover the enfire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhopproviderdirectory.dhs.state.mn.us/ and http://www.medicare.gov/hospitalcompare/. These are webates updated by government sources with frequent data updates over feel these are good sources for identification of net Ractifies. If net Maclifies are net Mailties and the Initialities are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	5	12	18	100
General Hospital facilities	Fillmore	1	There is a gap in the southwestern part of Fillmore County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance oriteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://hhospito/dedirectory.dbs.state.mn.u/ and https://www.moicara.gov/hospitalompar/c. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. It me functions websites updates in the lowarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	54	24	8	100

Gt	Rasca	1	There is a gap in the northwestern part of flasca County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance ortheri in members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://hhosponded.index/uths.table.m.ud and http://www.more.area/hospitalewices, they are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. In we full besites interfield, the information would be forwarded to the contracting departments on eve contracts could be	3	1	7	100
			identified, the information would be torwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.				
General Hospital facilities	Koochiching	1	There is a gap in the western part of Koochiching County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. Itemates need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhosprovided/encory.dts.state.mu.ud and https://www.medicare.gov/hospitalompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. If new facilities are updated to be forwarded to the contracting department so new contracts could be pursued. Cape will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	1	7	20	100
General Hospital facilities	Lake	1	There is a gap in the eastern part of Lake County, HealthPartners contracts with all known hospitals in the county. This area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The hospitals available do not cover the entire area using the 30 mile distance ortheria. If members needs hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mhorgonviderdirectory, the state mn.u/ and https://www.medicare.gov/hospitalcompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources or identification of new facilities. The web latiles are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	12	5	40	100
General Hospital facilities	Lake Of The Woods	1	There is a gap in the northern and southwestern part of Lake of the Woode County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 million or ortheria. If members need hospital services, they have to three than 30 million to the service and the service of t	4	25	12	100

General Hospital facilities	Marshall	1	There is a gap in the eastern part of Marshall County, HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance catters. If membras need hospital available do not cover the entire area using the 30 mile distance catters. If membras need hospital available do not cover the entire in these area. The following websites were searched for additional facilities: http://mhosproviderdirectory.dhs.state.mn.us/ and http://mww.medicare.go/whospitalcompare. These are websites updated by government sources with and http://mwm.medicare.gov/hospitalcompare. These are websites updated by government sources with restintified. In information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.	9	5	0	100
General Hospital facilities	Roseeu		There is a gap in the southwestern part of Roseau County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://hhosprovidedrictcoty.dbs.state.mn.ud and https://www.mciara.gov/hospitalompart/. These are websites updated by government sources with frequent data updates so we feel these are good sources for identification of new facilities. It me functions detinities, the information would be lowarded to the contracting department so new contracts could be pursued. Gops will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.		1	1	100
General Hospital facilities	St. Louis	1	There is a gap in the northern part of St. Louis County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. The following websites were searched for additional facilities: http://mthoproviderdirectory.dhs.state m.us/ and https://www.medicar.gov/hospitalompare/. These are websites updated by government sources with frequent data updates so we feel these are goed sources for identification of new facilities. It more includes admitted, the information would be forwadde to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with new facilities if they are identified.		1	4	100
Primary Care providers	Beitrami	1	There is a gap in the northern part of Beltram County, HealthPartners contracts with all known providers o in this county. The county is nural, and the primary care providers available do not cover the entire area using the 30 mile distance oriteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners also contracts with multiple telemoticine groups who provide additional access to primary care services if needed. There are approximately 300 providers available. The following websites were searched for additional primary care providers: http://mhopprovideric.prv dhs.table.mu.su and https://www.malcare.gov/povider.comparel. These are websites.pdfated by government sources with frequent data updates as we feel these are good sources for websites.pdfated by government sources with request data updates as we feel these are good sources for inclusion department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	1	0	30	100

Primary Care providers	Cook	T	There is a gap in all of Cook County except the southern corner. The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. HealtPhartners contracts with all known providers in this county. The county is rural, and her primary care providers available do not cover the entire area using the 30 time distance ontracts. Members in this area generally have to drive more than 30 miles to a provider. HealtPhartners also supports the use of determinedinis in these areas where no providers are physically present. HealtPhartners has contracts with multiple telemedicine in these areas where no providers are physically present. HealtPhartners has contracts with multiple telemedicine in these areas where any enditional access to primary care services if needer. There are approximately S300 provider available. The following websites were searched for additional primary care providers: http://mhopprovider/index/y.dh.state.nn.us/ and http://www.molicare.gov/provide/compare/. These are websites updated by government sources with hequired take updates as we feel these are gode sources for contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	38	93	8	100
Primary Care providers	Lako	7	There is a gap in eactern Lake County The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. HealthPathers contracts with all known providers in this county. The county is rural, and the primary care providers available on clover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPathers contracts with all known providers in this county. The county is rural, and the primary care providers available on clover the entire area using the the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPathers also supports the use of temedicine in these areas where no providers are physically present. The Silbing under the set of temedicine in the set areas where no providers are physically present. The Silbing under the set of temedicine in the set areas where no providers are physically present. The Silbing understates were samcher of additional providers available. The Silbing understates were samcher do additional providers available. The Silbing understates were samcher and toget so the off these are goots courses for identification of additional providers. If here providers are alteriated audites to set of these are goots courses for identification of additional providers. If nev providers are alterified, the information would be forwarded to the contracting department is new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	5	2	5	100
Primary Care providers	Lake Of The Woods	1	There is a gap in northern and southwestern Lake of the Woods County. HealthPartners contracts with all known providers o in this county. The county is rural, and the primary care providers available do not cover the entire are using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of teamedicine in these area where no providers are physically present. HealthPartners has contract with multiple telemedicine in these area where no providers are physically present. The following websites were searched for additional primary care providers available. The following websites were searched for additional primary care providers: http://mbcprovidericcory dhs states multiple telemedicine and the search group to the search of the provider area to the prime to cortact with mere providers area infinited. The following websites were searched for additional primary care providers: http://mbcprovidericcory dhs states multiple telemedicines are used to the contracting department sources with frequent data updates so we feel these are good sources for contracting department so new contracts could be pursued. Caps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.		25	2	100
Primary Care providers	Marshall	1	There is a gop in eactorn Mershell County Health-Partners contends with all lancer providers in this county. The ecurity is rural, and the primary care providers available do not cover the notice area using the 30 mile detance orderia. Members in this area generally have to drive more than 30 miles to a provider. Health-Partners also supports the use of telemendicine in these areas where no providers are physically present. Health-Partners also contracts with multiple telemendicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available. The following websites were searched for additional primary care providers: http://mhopprovidericitory.ofte.state.mu.si/ and https://www.modicare.gov/povidercompare/. These are website updated by government sources with frequent data updates so we feel these are good sources for intentication of additional providers. The providers are able to contracting department so more works conting, when the providers are benefined, the intention would be thoreaded to the contracting department on exercised could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	7	4	0	100

Primary Care providers	St. Louis	1	There is a gap in northern and east central St. Louis County, HealthPartners contracts with all known providers on this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemotionice in these areas where no providers are physically present. HealthPartners also contracts with multiple telemoticine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available. The following veballes were searched for additional primary care providers: http://mhcpprovidentile.courty.gets.attic.courts.gets.gets.gets.gets.gets.gets.gets.ge	6	0	4	100	
Mental health providers	Beltrami	1	There is a gap in the northern part of Beltrami County, HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners and contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available. The following webaites were searched for additional primary care providers: http://mhcpprovidenticotry dha statem usu and http://www.mdccare.gov/providercompare/. These are website updated by government sources with frequent data update as one feel these are good sources for additional providers of a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.		45	0	100	
Mental health providers	Clearwater	1	There is a gap in the northern part of Cleanwater County, HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners are contracts with multiple telemoticine groups who provide additional access to mental health services if meetide. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://mhcpproviderimetry dost additional primary care providers: http://mhcpproviderimetry dost additional primary care providers: http://mhcpproviderimetry dost additional primary care provider: http://mhcpprovider.com/datas and the prime priorities are identified, the information would be forwarded to the contracting department to now contracts could be pursued. Gaps with be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	0	0	5	100	
Mental health providers	Cook	1	There is a gap in the western part of Cook County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. providers available do not cover the entire area using the 30 mile distance ortion. Members in this area generally have to drive more than 30 miles to a provider. Health-Pathres also supports the use of telemedicine in these areas where no providers are physically present. Health-Pathres has contracts with multiple telemedicine in these areas where no providers are physically present. Health-Pathres has contracts with multiple telemedicine groups who provide additional access to mental health services if needs. There are approximately 1500 providers available. The bilowing webaites were searched for additional primary care providers: http://intepprovidemicing.org/offs.state.org/inter.gov/demcomparel. These are webaites update. There are approximately could be providers. http://intepprovidemicing.org/abs.state.org/demcomparel. These are good contracting department to new contracts could be provided. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	1	2	13	100	

Mental health providers	Kasca	1	There is a gap in the northwestern part of litera County, Health arthere contracts with all incom providers in this sounty. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. Health-Patters also supports the use of telemedicine in these areas where no providers are physically present. Health-Patters also contracts with multiple telemotionic groups who provide additional access to mental health services if needed. There are approximately 1500 providers available. The bioloning methods were searched for dadditional providers are approximately resent. The bioloning methods were searched for dadditional providers are physical properties. The bioloning method by operment sources with frequired that updates as to whet the are angoot accurses for identification of additional providers. If new providers are identified, the information would be forwarded to the contracting department is new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above webaites and we will pursue contracts with additional providers if they are identified.	3	0	1	100
Mental health providers	Kittson	1	There is a gap in the eastern part of Kitteen County, HealthPartners contracts with all known providers in this county. The county is rural, and the metal health providers available do not cover the entite area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners has contracts with multiple telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health actives if needor. There are approximatly 1500 providers available. The following websites were searched for additional primary care providers: http://micoprovidericoty that sate multi and the private wave following exploration are good sources for identification additional providers. They providers are identified, the information would be forwarded to the contracting department sources with frequent data updates so we feel these are good sources for identification of additional providers. They providers are identified, the information would be forwarded to the contracting department sources on the pursued. Cape will be monitored on a guinethy bais using the above websites and we will pursue contracts with additional providers if they are identified.	2	14	25	100
Mental health providers	Koochiching	1	There is a gap in the western part of Koochiching County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 miles distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also subports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine in these areas where no providers and physically present. The following websites were searched for additional primary care providers: http://mtopprovidemicity.org/mt.state.mn.us/ and https://www.medicare.gov/providencompanel. These are interfactors of additional providers are dentified, the information would be forwarded to the contracting department to new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	1	7	3	100
Mental health providers	Lake	1	There is a gap in the eastern part of Lake County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all Known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to hive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with in Murphile telemedicine groups who provide additional access to mental health services if needs. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://micoprovidericchy dhs state mu usi and http://www.mdciare.gov/provider.compare/. These are websites updated by government sources with frequent data updates on we fet these are good sources for identification of additional providers. The providers are identified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above webaites and we will pursue contracts with additional providers if they are identified.	1	0	10	100

Mental health providers	Lake Of The Woods	1	There is a gap in the northern and southwestern part of Lake of the Woods County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. When the source of the source of the source of the source of the source HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needer. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://mhopproviderinetcry.of.st.tile.mn.us/ and https://www.modicare.gov/providercomparel. These are websites updated by government sources with flequent data updates so we feel these are good sources for identification of additional providers in the provider are identified. The information would be forwarded to the contracting displanment to new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.		100	90	100
Mental health providers	Marshall	1	There is a gap in the eastern part of Marshall County. HealthPartners contracts with all known providers in this county. The ounty is rural, and the mental health providers available do not cover the entitie area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telementations in these areas where no providers are physically present. HealthPartners also contracts with multiple telemachicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://mbcproviderice/ny dhs.tats.tat.mu.di and http://www.mocicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we foel these are good sources for interflication of additional providers. They providers are all continued to be contracting department sources with frequent data updates so we toel these are good sources for interflication of additional providers. They providers are all continued to be contracting department so new contracts could be pursued. Geps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.		10	0	100
Mental health providers	Polk	1	There is a gap in the southweatern part of Roseau County, HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not coure the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners also cunchas with multiple telemedicine groups who provide additional access to menial health services if needed. There are approximately 1500 providers available. The following websites were searched for additional primary care providers: http://mhopprovidericotry.nb states multiple telemedicine generation approviders are approxider. These publicitional providers. There providers are all entified, the information would be torwarded to the contracting department on use contracts. Count Multiple to pursues. Generational distributional providers are all entified, the information would be torwarded to the contracting department on use contracts. Generational counts on the approximate are a contracts with additional providers if they are identified.	6	3	0	100
Mental health providers	St. Louis	1	There is a gap in the northern part of St. Louis County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to menial health services fi needed. There are approximately 1500 providers available. The following usefulnes were searched for datificinal primary care provider: http://mtopproviderincetory.dhs.state.mn.usf.and.thtps://www.medicare.gov/providercomparel. These are websites updated by government sources with frequent flat updates os were there are a goot sources for identification of additional providers. If new providers are altentified, the information would be forwarded to the contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	12	0	3	100

Pediatric Services Providers	Boltrami	1	There is a gap in the northern part of Beltrami County. HealthPartners contracts with all known providers in this county. The county is runal, and the primary care providers available do not cover the entire area using the 30 mile distance citrates. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of Memodificine in these areas where no providers are physically present. HealthPartners also cataports the use of Memodificine in these areas where no providers are physically present. HealthPartners have contracts with multiple telemoticine groups who provide additional access to services if needed. There are approximately 5300 providers available. The following websites were searched for additional primary care provider: http://mbcprovidericetory dh states multiple telemoticine general providers: http://mbcproviders/mbclrauproviders. They providers are detained, the information would be forwarded to the contracting department sources with frequent data updates so we feel these are good sources for information of a quartery basis using the above websites and we will pursue contracts with additional providers if they are identified.	1	0	30	100
Pediatric Services Providers	Cook	1	There is a gap in all of Cook County except the southern corner. The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is spensely populated. Here is maintained on the cover and the providers in the Torouty. The corn's is rural, and in this area generally have to drive more than 30 miles to a provider. The distance ortheast is the area generally have to drive more than 30 miles to a provider. The distance ortheast miles are generally have to drive more than 30 miles to a provider. The distance ortheast miles are generally have to drive more than 30 miles to a provider. The distance ortheast miles are approximately of the state areas where no providers are physically present. HealthPatrens are approximately 300 providers are physically present. HealthPatrens are approximately 300 providers are physically present. The biolowing websites were searched for additional primary care providers: http://microsoftinc.com/distate.min.as/am/thps://www.medica.eg.gov/providencompanel. These are http://microsoftinc.com/distate.min.as/am/thps://www.medica.eg.gov/providencompanel. These are interfloation of additional providers. There providers are leaved to be contracting department so new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.		93	90	100
Pediatric Services Providers	Lake	1	There is a gap in the sestern part of Lake County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. Health Partners controlets with all known providers in this county. The county is much and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 boy providers. The provider state physically present. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners also providers with multiple telemedicine groups who provide additional access to services if needed. There are approximately 300 providers available. The following websites were searched for additional primary care providers: http://httpsprovide/incitory.of.state.mn.us/am https://www.medica.eg.gov/providencompanel. These are http://httpsprovide/incitory.of.state.mn.us/am https://www.medica.eg.gov/providencompanel. There are interfination of additional providers using the above websites and we will pursue contracts with additional providers if they are identified.	5	2	10	100
Pediatric Services Providers	Lake Of The Woods	1	There is a gap in the northern and southwestern parts of Lake of the Woods County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners has contracts with multiple telemedicine groups who provide additional access to services if needs. There are approximately 300 providers analytic way more additional access to service is if needs. There are approximately 300 providers analytics. The following websites were searched for additional primary care providers: http://mcbprovidericetory dhs statem usi and http://www.mclicare.gov/providercompare/. These are websites updated by government sources with frequent data updates so we feel these are good sources for contracting department so one contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	4	25	2	100

Pediatric Services Providers	Marshall	1	There is a gap in the eastern part of Marshall County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 line distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners has contracts with multiple telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to services if needed. These are approximally 300 providers arealise. The following websites were searched for additional primary care providers: http://micoprovider.com/status in using and they/www.mdcizera gov/provider.comparel. These are websites updated by government sources with frequent data updates so we feel these are good sources for contracting department so were contracts could be pursued. Gaps will be monitored on a quarterly basis using the above websites and we will pursue contracts with additional providers if they are identified.	7	4	0	100
Mental health providers	Roseau	1	There is a gap in the southwestern part of Roseau County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. Ho county is rural, and the meah leader provides available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemosticine in these area where no provider are physically present. HealthPartners has contracts with multiple telemoticine proups who provide additional access to mental health services if needed. There are approximately 1500 providers available. The following webaites were searched for additional primary care provider: http://mcoprovidericetory dhs statem usur and https://www.melcare.gov/providercomparel. These are website updated by government sources with frequent data updates so we feel these are good sources for contracting department to new contracts could be pursued. Gaps will be monitored on a quarterly basis using the above webaites and we will pursue contracts with additional providers if they are identified.		0	0	100
Pediatric Services Providers	St Louis	1	There is a gap in the northermod part of St. Louis County. The northeast area of the state is not and its negraphy is made up of the Boundary Waters Canee Area (BWCA), national forests and lakes, and is sprately populate. HealthPatters contracts with all none providers in the county is nural, and the pediatric services providers available do not cover the entire area using the 20 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPatters also supports the use of telemedicine in these areas where no providers are physically present. HealthPatters has contracts with multiple telemedicine in provide additional access to services if need. The area approximately Solo providers available. The following websites were searched for additional primary cate provider: http://mcoprovidercompart. There providers are deviced and the update ac out a sequence of the search access to service in intellight the search and the search and the additional primary cate provider: http://mcoprovider.compart. The search action access to service if need. The are agrowing websites were searched for additional primary cate provider: http://mcoprovider.compart. There were volved are at events are applysicated access to access the searched to a guartery basis using the above websites and we will pursue contracts with additional providers if they are identified.	4	0	0	100
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