

MANAGED CARE SYSTEMS

P.O. Box 64882, St. Paul, MN 55164-0882 Telephone: 651-201-5100 Email: health.managedcare@state.mn.us

Request for Waiver

an Year: 20

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
UnitedHealthcare	ChoicePlus	MNN001	<select one=""></select>
Name	Title	Date	Enrollees in Network*
Amie Tunheim	Sr. Project Manager	7/31/2020	11187

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Aitkin	1	We found no providers physically present in northeastern Altkin County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These boots are reliable, accurate, and the loveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialised, where we found providers, we tested our search results via comparison with inter carriers indevices. Where upge have been identified, members in the affected county for this provider yet have the altitude to seek care virtually via a teleheath vial with a provider using an audi-videor or audio-only intercommunication for this provider yet in the provider provider patient p		0.1	o	1
General Hospital facilities	Beitrami	1	We found no providers physically present in central Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities, Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been indentified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication system (guid as Teladoc, Doctors on Demand, Virtualle), and Oncareji, conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and took which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0.1	0	1
General Hospital facilities	Cass	1	We found no providers physically present in central Cass County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Anaphycs, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider using an audio-video or audio-only telecommunication for this provider using an audio-video or audio-only telecommunication system (gould as Teladoc, Doctors on Demand, Virtualle), and Oncarejr, conduct a virtual check in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0.2	o	1
General Hospital facilities	Clearwater	1	We found no providers physically present in northern Clearwater County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlates to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where ages have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunicate or system (could be reliable.) Decisions on Demand, Virtually, and Oncarely, conduct as virtual check-in with providers using a recorded video and/or images established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0	0	1

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General Hospital facilities	Cook	1	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NP rejetsiry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via companison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladac, Doctors on Demand, Virtually, and Oncarely, conduct as virtual check-in with providers using a recorder sun grade submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	20	0.2	o	1
General Hospital facilities	Itasca	1	We found no providers physically present in northwestern Itasca County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results via comparison with other carriers relevored. Where gaps have been identified, members in the affected county for this provider tops have the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication system (such as Teddoc, Doctors on Dermand, UTWINH, and Oncarely, Corontica situate check-in with providers using a recorded video and/or images submitted by the patient, or volk an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and out-which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	50	0.4	o	1
General Hospital facilities	Koochiching	1	We found no providers physically present in southwestern Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI negistry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevories. Where gaps have been identified, members in the affected county for this provider byte has the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually), and Oncarely, conduct as virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electricin provider-patient portait to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	11	0.1	0	1
General Hospital facilities	Lake	1	We found no providers physically present in northeastern Lake County. We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets radiorwise. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results via comparison with other carriers relevonts. Where gaps have been identified, members in the affected county for this provider to prevent the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Dermand, Virtually), and Oncarry, conduct as virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and out which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	12	0.11	0	1
General Hospital facilities	Lake Of The Woods	1	We found no providers physically present in northern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider by the whole the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually), and Oncario; conduct a virtual check-in with provider suing a recorded video and/or images submitted by the patient; or visit an electronic provider-patient porral to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	0	1
General Hospital facilities	Marshall	1	We found no providers physically present in eastern Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results via comparison with other carriers networks. Where ages have been identified, members in the affected county for the provider by the the end of the provider of the prov	5	0.04	o	1
General Hospital facilities	Pennington	1	We found no providers physically present in eastern Pennington County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomiss that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Unital Via, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electricine provider-patient porate to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports and coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	o	o	1
General Hospital facilities	Roseau	1	We found no providers physically present in southwestern Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets radioverse interfered as based on distinue and lacencement that correlate to the appropriate specialists. Where we distinued to the provider page have the ability to seek care virtually via a televiseth visit with a provider using an audio-video or audio-only electromunication system (such as Teledoc Doctors on Demand, VirtuVell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		o	o	1

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General Hospital facilities	St. Louis	1	We found no providers physically present in northern and southwestern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and trazonomies that correlate to the appropriate specialities, where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected country for this provider pay have the ability to seak care virtually via a teleheath visit with a provider using a naudo-videor or audio-only discontinuous communication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient prortal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	682	0.06	o	1
Primary Care providers	Beltrami	1	We found no providers physically present in northwestern Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leweraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via compansion with other carriers relevorist. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Telladoc, Doctors on Demand, Virtually), and oncarely, conduct as virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports and coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.11	0	1
Primary Care providers	Cook	1	We found no providers physically present in northwestern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leweraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialises. Where we found no providers, we tested our search results via compansion with other carriers relevorise. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually), and Oncarely, conduct as virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electricin provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports and coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	20	0.1	0	1
Primary Care providers	Lake	1	We found no providers physically present in northeastern Lake County. We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NP registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialises. Where we found no providers, we tested our search results via compansion with other carriers relevorise. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually), and Oncarely, conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electricip provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports and or coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	12	0.1	0	1
Primary Care providers	Lake Of The Woods	1	We found no providers physically present in northern and southwestern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialises. Where we found no providers, we tested our search results via companisors with other carriers relevorles. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladac), boctors on Demand, Virtually, and Oncarely; conduct as virtual check-in with provider suing a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	0	1
Primary Care providers	Marshall	1	We found no providers physically present in eastern Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type the ability to seek care virtually via a telehealth visit with a provider using a naudio-video or audio-only telecommunicates system (such as Teladoc, Dictors on Demand, Virtually), and Oncarely, conduct as virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.04	o	1
Primary Care providers	St. Louis	1	We found no providers physically present in northern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analysics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwisels. Searches are based on distance and trazonomies that correlate to the appropriate specialities, where we found no providers, we tested our search results via comparison with other carriers retworks. Where gaps have been identified, members in the affected county for this provider pay have the ability to seak care virtually via a teleheathir vial with a provider using an audio-video or audio-only international control or the provider pays have the ability to seak care virtually vial a teleheathir vial with a provider using an audio-video or audio-only international control or the provider pays have the ability of the provider using a sub-viction or audio-only a recorded video and/or images submitted by the patient; or visit in electronic provider-patient pot rate to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0.6	0	1

Mental health providers	Beltrami	1	We found no providers physically present in northern and central Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carteries relevorist. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth vist with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Dermand, Virtually, and Oncarely, conduct at virtual check-in with provider using a reconded video and/or images submitted by the patient, or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and ord which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	0.1	0	1
Mental health providers	Clearwater	1	We found no providers physically present in northern Clearwater County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets radiorwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via companisors with other carriers relevories. Where gaps have been identified, members in the affected county for this provider bye have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunity system (such as Teladoc, Doctors on Demand, Virtually), and Oncarely, conduct a virtual check-in with provider suing a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports and coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	0.01	o	1
Mental health providers	Cook	1	We found no providers physically present in northwestern and eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevorist. Where gaps have been identified, members in the affected county for this provider by the habit to seek care virtually via a telehabit visti with a provider using an audio-video or audio-only telecommunication system (such as Teldack, Doctors on Dermand, Virtually 4ia, and Oncarily, conduct as virtual check-in with providers using a recorded via ordinal device using a recorded via ordinal conduct and the control of the patient, or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and ord which reports and coverage apps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	0.1	0	1
Mental health providers	Itasca	1	We found no providers physically present in north central Itasca County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider per have the ability to seek care virtually via a teleheath vist with an provider using an audo-video or audio-only telecommunication system (such as Telaco, Doctors on Demand, VirtuVell, and Oncare); conduct a virtual check-in with providers using a recorded video avaid or images submitted by the patient, or wist an electronic provider-painter ports to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these respons monthly and ernediates accordingly.	0.4	0	1
Mental health providers	Kittson	1	We found no providers physically present in northern and eastern Kittson County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider per have the ability to seek care virtually via a telehesthin visit with a provide using an audio-video or audio-orly telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit in electronic provider-patient ports to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	o	0	1

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. NPPES NPI Registry
 - b. Medicare Physician Compare
 - C. Minnesota Health Care Programs Provider Directory

 - e. SAMHSA Behavioral Health Provider Directories
 - f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
 - g. Quest Analytics
- For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide

transportation services/vouchers. in-home care options, virtual care services, and/or telemedicine services?

- If telemedicine is used to provide access:
 - These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A,671, subdivision 9,
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 4. Describe how they will assess the availability of providers who begin practice in the service

area where the standard cannot currently be met and agree to conduct this assessment quarterly

Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i If telemedicine is used to provide access:
 - 1 These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

- 1. Cite the reason(s) provider states for refusing a contract
- For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

- 1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
- 2. State what, if any, steps are taken to inform enrollees of restricted access
- 3. State the total number of estimated enrollees in the network as of the submission date of the waiver
- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - Carrier must describe the extent to which telemedicine services are available.
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with

Amie Tunheim, UnitedHealthcare of MN, Sr. Project Manager 7/31/20

Name, Company, Title

Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included in Network
Mental health providers	Koochiching	,	We found no providers physically present in south central Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Coogle searches. These tools are reliable, accurate, and teveraged in other markets nationwide. Searches are based on elistance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers relevance. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth with any provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electronic provider-patient protat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	11	0.1	o	1
Mental health providers	Lake	1	We found no providers physically present in northeastern Lake County. We use a variety of took to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. He national NPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheaith visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuVell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified again, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	12	0.1	o	1
Mental health providers	Lake Of The Woods	,	We found no providers physically present in northern and southwestern Lake of the Woods County. We use a variety of tooks to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. The national NPPS SN Pregistry, other publicy available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuVell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified agap, we have an established internal process and took which reports any coverage gaps on a morthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	o	1

Mental health providers	Marshall	1	We found no providers physically present in northern Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest search area and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtudyel, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a mostly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.04	o	1
Mental health providers	Roseau	1	We found no providers physically present in southwestern Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Searches are based on elastence and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevants. Where ages have been providers, we tested our search results via comparison with other carriers relevants. Where ages have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath with with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-patient protatio lengage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	7	0.06	0	1
Mental health providers	St. Louis	1	We found no providers physically present in northern and western St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPEPS NP registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via at telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a mostly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	682	6	0	1

Pediatric Services Providers	Attkin	1	We found no providers physically present in eastern Allkin County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on elatance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carrier's relevances. Where we found no providers, we tested our search results via comparison with other carrier's relevances. Where we found no Demand, VirtuVell, and Onace); conduct a virtual detect-in with providers using a recorded video and/or image statement of visit are delational provider; palent provider la gregale in care communication. In order to fill say viterality or appearance of visit are delational provider; palent provider la orgage in care communication. In order to fill say viteratific up appearance of visit are delational provider; palent provider la orgage in care communication. In order to fill say viteratific up again transcripturalization.	15	0.1	o	1
Pediatric Services Providers	Becker	1	We found no providers physically present in central Becker County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national MPPES NP registry, other publicly available directories. Quest Analytics, and Coglo searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Scarches are based missions and taxonomies that correlate to the appropriate specialities. Where we found no Scarches are based missions and taxonomies that correlate to the appropriate specialities. Where we found more intensified, members in the affected county for this provider type have the salility to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtuble), and Oncare; conduct a virtual relevance in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order for fill any identified again, we have an established internal process and tool which reports any coverage ages on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	29	0.2	o	1
Pediatric Services Providers	Beltrami	7	We found no providers physically present in northern Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too, the national NPPES NIP registry, other publicly available directories, Quest Analytics, and Coopies searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Analytics, and Coopies searches. These tools are reliable, accurate, and leveraged in other markets nationwise of the coopies of t	13	0.1	o	1

Pediatric Services Providers	Big Stone	1	We found no providers physically present in Big Stone County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliables, accurate, and teveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate speciatities. Where we found no providers, we tested our search results via comparison with other cartiers relevores. Where gets have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth vial with a provider using an audio-video or audio-only blecommunication system (such as Tailaboc, Doctors on submitted by the patient or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified page, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	15	0.1	o	1
Pediatric Services Providers	Cariton	1	We found no providers physically present in western Carlton County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. He hadional NPES NPI registry, other publicly available directories. Quest Analytics, and Gongle searches. These tools are reliable, accurate, and tenerage in the search searches are tools are reliable, accurate, and tenerage in search results with a transmitter that carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the sality to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teledoc, Dodors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified again, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	17	0.1	0	1
Pediatric Services Providers	Chippewa	1	We found no providers physically present in western Chippewa County. We use a variety of look to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. He national NPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and atoxonnines that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teledoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual recheich with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified again, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	20	0.1	0	1

Pediatric Services Providers	Cook	1	We found no providers physically present in central Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search bod, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and coppose seateness. These tooks are reliable, actuarities, and reterriged providers are provider to providers and the provider to providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuMel, and Oncare); conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and took which reports any overage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	20	0.1	o	1
Pediatric Services Providers	Grant	1	We found no providers physically present in southwestern Grant County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and lewraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carries' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-not pleteormunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider—patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	10	0.1	o	1
Pediatric Services Providers	Itasca	1	We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leweraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtualle), and Oncareiy, conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	50	0.4	o	1

Pediatric Services Providers	Kanabec	1	We found no providers physically present in northern Kanabec County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPEPS NP registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the satility to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool wirtue reports any coverage gaps on a mortal provider patient portal provider page gaps on a mortal patient of the local market. The local network management team monitors these reports monthly and remediates accordingly.	26	0.2	o	1
Pediatric Services Providers	Kittson	1	We found no providers physically present in central Kittson County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national RPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and everaged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevances. Where we found no juint with a provider using a native-vide or audic-only leteorominication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electronic provider-justed profatol to engage in care communication. In order to fill a patient of the provider patient or visit as related provider to grappe in care communication. In order to fill a patient or visit as need to the provider patient provider to grappe in care communication. In order to fill a patient or visit as need to the provider patient provider to grappe in care communication. In order to fill a patient or visit as need to the provider patient provider page in care communication. In order to fill a patient or visit as manufacture and the patient provider page in care communication.	o	o	o	1
Pediatric Services Providers	Koochiching	1	We found no providers physically present in Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPEPS NP registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtulvell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	11	0.1	o	1

Pediatric Services Providers	Lac Qui Parle	1	We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the radional NPSES NPI registry, other publicly available directories. Quest internal provider radius search tool, the radional NPSES NPI registry, other publicly available directories. Quest consider the consideration of the provider search reads to receive the consideration of the consideration of the consideration of the providers and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via at elehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually-land Oncare); conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	4	0.04	0	1
Pediatric Services Providers	Lake	1	We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider rotates search tool, the national NPPES NPI registry, other publicly available directories. Quest network provider rotates search tool, the national NPPES NPI registry, other publicly available directories. Quest network provider provider provider search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtualled, and Oncarely, conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	12	0.1	o	1
Pediatric Services Providers	Lake Of The Woods	1	We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leweraged in other markets nationwide. Searches are based on distance and taxonemies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtualle), and Oncarejo; conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	0	1

Pediatric Services Providers	Marshall	1	We found no providers physically present in northwestern Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NP tegstpy, not the publicly available directories. Quest Analytics, and Google searches. These looks are reliable, accurate, and to-grape in other markets restored a comparison with other carriers in other markets restored to the providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only letecommunication system (such as Teladoc, Doctors on Demand, Virtudley, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates	5	0.04	o	1
Pediatric Services Providers	Pine	1	We found no providers physically present in northern Pine County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPEPS NP registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtuble), and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gange, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	37	0.3	o	1
Pediatric Services Providers	Pope	1	We found no providers physically present in southwestern Pope County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NP tegstry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Unfulley), and Oncare/; conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates	41	0.3	o	1

Pediatric Services Providers	Roseau	1	We found no providers physically present in southwestern Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on elistance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevances. Where we found no providers, we tested our search results via comparison with other carriers relevances. Where yet found in the control of the provider type have the ability to seek care virtually via a telehealth with all provider using an auto-video or audic-only telecommunication system (such as Taladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit are electronic provider-patient protat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	7	0.01	o	1
Pediatric Services Providers	St. Louis	1	We found no providers physically present in northern and southwestern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and teveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other cartier's relevores. Where we found no providers, we tested our search results via comparison with other cartier's relevores. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath viat with a provider using an audo-video or audic-only telecommunication system (such as Talabot, Doctors on Demand, Virtuh'els, and Orneae), conduct a virtual check-in with providers using a recorded video and/or images and the provider of the provider of the providers of the provider of the provide	682	6	o	1
Pediatric Services Providers	Stevens	1	We found no providers physically present in northern and central Stevens County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. The national NPPS SN Pri regality, other publicly evaluable directories. Quest Analytics, and Google searches. These tools are reliable, accurate, not leverage in other merkets nationwide. Searches are based on distance and atoxonneis that correlate to the appropriate specialists. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teledoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified again, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	78	0.7	0	1

Pediatric Services Providers	Swift	1	We found no providers physically present in northern and western Swift County. We see a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI legistry, other publicly available directories. Quest New York of the provider and the provider radius search tool, the national NPPES NPI legistry, other publicly available directories. Quest New York of the NPI legistry of t	13	0.1	o	1
Pediatric Services Providers	Traverse	1	We found no providers physically present in northern and central Traverse County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevances. Where we found no identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath viat with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protate to regage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.01	o	1
Allergy, Immunology and Rheumatology	Beltrami, Cook, Kittson, Ko ochiching, Lake, Lake Of The Woods, Roseau, St. Louis	1	We found no providers physically present in northeastern Beltrami County, Cook County, north central Kittson County, north Kocchiching County, eastern Lake County, central Lake of the Woods County, north Roseau County, northwestern St. Louis County We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Queet Analytics, and Google searches. These tools are relable, accurate, and theveraged in other markets nationwide. Saarches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carrier relatives. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath vial with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protate lo regage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates				

Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Cook	1	We found no providers physically present in eastern and central Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPES NPI registry, other publicly available directories. Quest the control of the county o		
Cardiac Surgery	Aitkin,Big Stone,Cass,Cook,Crow Wing,Grant,Itasca,Kittso n,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Roseau,St. Louis,Stevens,Traverse, Beltrami	1	We found no providers physically present in north central and northwestern Alikin County, northeastern Beitrami County, eastern Big Stone County, eastern Cases County, Cook County, northern Crow Wing County, southerwestern Grant County, eastern Blass County, northern Cases County, control county, northern Lac quit Parle County, northern Lac quit Parle County, northern Lac Quity, earthern Lac Quity, northern Lac Quity, and central and eastern Traverse County, northern Studies Stevens County, and central and eastern Traverse County. We use a variety of tooks to determine if there is a relevant provider located in the geographical area, including our termal provider radius search took the national Physics NP registry, other publicy available directories, Quest Analytics, and Coogle searches. These tools are reliable, accorded to the appropriate speciallies. Where we found not providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the effected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtual/Val, and Oncarely; conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient: or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified again, we have an established internal process and tool which reports any occurrence accordingly.		
Cardiovascular Disease	Cook	1	We sue a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuMel, and Oncare); conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Colon and Rectal Surgery	Becker, Beltrami, Big Stone, Blue Earth, Brown, Carlton, Cas s, Chippewa, Cook, Cotton wood, Clearwater, Crow Wing, Douglas, Faribault, Grant, Hubbard, Itasca, Ja ckson, Kandiyohi, Kittson, Kocchiching, Lake, Lake Of The Woods, Lincoln, Lyon, Mah nomen, Marshall, Martin, M urray, Nicollet, Nobles, Ott er Tail, Pennington, Pine, Pop e, Red Lake, Redwood, Renville, Roseau, St. Louis, Stevens, Swift, Tod d, Traverse, Wadena, Wato nwan, Wilkin, Yellow Medicine	1	We found no providers physically present in eastern Becker County, Beltrami County, Big Stone County, western Blue Earth County, central Brown County, Carlton County, central Cass County, Chippewa County, Cook County, Cottonwood County, Clearwater County, Conthem Crow Wing County, western and central Douglas County, western Faribault County, Grant County, Hubbard County, Blasca County, Suckson County, southwestern Kandyold County, Kittson County, Koochiching County, Lake County, Lake of the Woods County, northwestern Nicolated County, Lake County, Lake of the Woods County, northern Enicolate County, eastern Nobles County, eastern Anderson County, western Marray County, northwestern Nicolled County, eastern Nobles County, eastern Anderson County, western Proceed County, Ret Lake County, Redwood County, western Renville County, Robert County, Venton William County, eastern Marray County, Venton William County, Stevens County, Central Swift County, Northwestern Todd County, Traverse County, Waderna County, Wathorwan County, southern Wilkin County, Forthwestern Todd County, Traverse County, Waderna County, Wathorwan County, southern Wilkin County, Forthwestern Todd County, Traverse County, Waderna County, Wathorwan County, southern Wilkin County, Forthwestern Todd County, Traverse County, Waderna County, Wathorwan County, southern Wilkin County, Forthwestern Todd County, Traverse County, Waterna County, Waterna County, County, Southern Wilkin County, Forthwestern Todd County, Traverse County, Coun		
Pediatric Dental Care	Aitkin,Beltrami,Big Stone,Cariton,Cook,Gran Litasca,Kittson,Lac Qui Parie,Lake,Lake Of The Woods,Lincoin,Lyon,Mar shall,Murray,Otter Tali,Pennington,Pine,Pip estone,Redwood,Rock,R oseau,St. Louis,Stevens,Traverse, Yellow Medicine	1	We found no providers physically present in northeastern Altkin County, northwestern Beltrami County, western Big Stone County, central Cartion County, Cook County, central Grant County, eastern and southeastern Itasca County, northern and central Kittson County, western Lac out part Lac Quarty, Lake County, central and extern Lake of the Woods County, Lincohi County, western and southern Lyon County, sustern Marshall County, northern Hurray County, southern Otter 1 al County, northern Pennington County, northern Pennington County, northern Pennington County, southern Otter 1 al County, northern Pennington County, northern Received County, central St. Louis County, western Yallow Medicine County, central St. Louis County, central St. Louis County, western Yallow Medicine County, central St. Louis County, western Yallow Medicine County, central St. Louis County, western Yallow Medicine County, central St. Louis County, central St. Louis County, western Yallow Medicine County, central St. Louis County, western Yallow Medicine County, central St. Louis County, centra		
Dermatology	Cook,Koochiching,Lake, Lake Of The Woods,Roseau,St. Louis,Beltrami	1	We found no providers physically present in northeastern Beltrami County, Cook County, northern Koochiching County, eastern Lake County, central Lake of the Woods County, Northern Roseau County, and northwestern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These looks are relabile, accurate, and reveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results wa comparison with other carrier's relavoise. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audic-video or audic-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider period providers using a recorded video and/or images submitted by the patient; or visit an electronic provider period providers using a recorded video and/or images submitted by the patient; or visit an electronic provider period providers using a recorded video and/or images submitted by the patient; or visit an electronic provider patient providers using a recorded video and/or images are constituted and the patient of the patient of the patient, or visit and record providers using a recorded video and/or images are constituted and the patient of the pat		

Endocrinology	Becker, Beltrami, Big Stone, Cook, Douglas, Gra nt, Jackson, Kittson, Lake, Lake Of The Woods, Lac Qui Parle, Lincoln, Lyon, Mars hall, Murray, Nobles, Otter Tail, Pennington, Polk, Pop e, Red Lake, Roseau, St. Louis, Stevens, Swirt, Trav erse, Wilkin, Yellow Medicine, Chippewa, Kooc hiching	1	We found no providers physically present in southern Backer County, northwestern Beltrami County, northeastern Bg Stone County, central Chippewa County, Cobe County, western Douglas County, central Grant County, southwestern Jacker County, Robert County, southwestern Jacker County, eastern Lake County, western Pope County, central Ster Vallow Medicine County, central Swift County, central Traverse County, southern Wilkin County, central Vallow Medicine County, central Swift County, central Traverse County, southern Wilkin County, central Vallow Medicine County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialiste. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the activity to seek care virtually via a telehealth viat with a provider using an audio-video or audio-risk telecommication system (such as Telabot, Doctors on submitted by the plaenth or visit an electronic provider-plaent portal on length it of seek and virtually via a telehealth viat with a provider using an audio-video or audio-risk telecommication system (such as Telabot, Doctors on submitted by the plaenth or visit an electronic provider-plaent portal to lengage in care comminication in order to fill any identified appe, we have an established internal process and to which reports any coverage gaps		
Gastroenterology	Becker, Cook, Otter Tail	1	We found no providers physically present in southern Becker County, eastern Cook County, and northern Otter Tail County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider dust search tool, the national NPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and atoxonnies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuVell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified agaps, we have an established internal process and too which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
General Surgery	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecomminication system (such as Teladoc, Dototrs on Demand, Viru/Well, and Oncare); conduct a virtual check-in with providers using a recorded wideo and/or images submitted by the patient, or visit an electronic provider-patient portate longage in care communication. In order to fill any identified again, we have an established internal process and bod which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Genetics	Altkin, Beltrami, Big Stone, Blue Earth, Brown, Carlton, Cas s, Cook, Clearwater, Crow Wing, Douglas, Faribaut, Grant, Houston, Hubbard; I tasca, Kanabec, Kittson, K oochiching, Lac Qui Parle, Lake, Lake Of The Woods, Mahnomen, Marsh all, Martin, McLeod, Nicolle t, Otter Tail, Polk, Pennington, Pin e, Pope, Red Lake, Renville, Roseau, Sib Ry, St. Louis, Stevens, Swift, Tod d, Traverse, Wadena, Wato nwan, Wilkin, Becker	1	We found no providers physically present in central Altkin County, eastern Becker County, Beltrami County, central Big Stone County, central Biue Earth County, eastern Brown County, Cartino County, central Case County, Coak Coak Coak Coak Coak Coak Coak Coak		
Nephrology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no provider, we tested our search results was comparison with other carrier's relevances. Where we found no provider, we tested our search results was comparison with other carrier's relevances. Where we found no visual with any provider using an aude-video or audic-only telecommunication system (such as Teladoc, Doctors on submitted by the patient or visit an electronic provider-gatent portate grape in a recommunication in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Neurology and Neurological Surgery	Cook,Lake	1	We found no providers physically present in eastern Cook County and northeastern Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded wideo and/or images submitted by the patient, or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified agaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Obstetrics and Gynecology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Coogle searches. These tools are related, accurate, and leveraged in other markets nations. Searches are based on distance and taxonomies that correlate to the appropriate specialles. Where we found no international content of the search of the se		
Oncology	Cook,Lake	1	We found no providers physically present in Cook County and eastern Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuMel), and Oncarely, conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and took which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Ophthalmology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuMel, and Oncare); conduct a virtual telection provider using a recorded video and/or images submitted by the patient; or visit an election provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and took which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Orthopedic Surgery	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for his provider type have the ability to seek care virtually via telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladox, Doctors on Demand, Virtually-8, and Oncarely, conduct a virtual check-in with provider using a recorded video and/or index to such a such and the conduct of the conduct and the provider patient portal to engage in care communication. In order to fit basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Otolaryngology	Beltrami, Cook, Koochichi ng, Lake, Lake Of The Woods	1	We found no providers physically present in northeastern Beltrami County, Cook County, northern Koochiching County, eastern Lake County, and southeastern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually viat telehealth voter with a provider using an audio-video or audio-only telecommunication system (such as Telatok, Doctors on submitted by the patient, or visit an electronic provider-patient portal to engage in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Pediatric Specialty Providers	Beltrami, Cook, Kittson, Ko ochiching, Lake, Lake Of The Woods, St. Louis, Roseau	1	We found no providers physically present in northeastern Beltramil County, central Cock County, northern Kittson County, northern Koccinty, northern Kittson County, northern Kittson		

Physical Therapy, Occupational Therapy and Speech Therapy	Cook,Kittson,Lake Of The Woods,Roseau	1	We found no providers physically present in eastern Cook County, northern Kittson County, central and northern Lake of the Woods County, northern Roseau County We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are relable, accurate, and elveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers frexbords. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teletenatility with a provider using an audic-video or audic-only telecommunication systemic quality via a total visit with a provider using an audic-video or audic-only telecommunication systemic quality via a total visit with a provider using an audic-video or audic-only telecommunication systemic quality via a total visit with a provider using an audic-video or audic-only telecommunication systemic quality via a total visit with a provider using an audic-video or audic-only telecommunication systemic quality via a total visit with a provider using an audic-video or audic-only telecommunication systemic quality via a total visit with a provider or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified again, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Physical Medicine and Rehabilitation and Occupational Medicine	Cook,Kittson,Lake Of The Woods,Roseau	1	We found no providers physically present in eastern Cook County, northern Kittson County, central and northern Lake of the Woods County, northern Roseau County we use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Coopie searchess. These tools are fellable, accurate, and provider and the fell of the control of the contr		
Pulmonary Disease	Cook,Lake	1	We found no providers physically present in eastern and northwestern Cook County, and northeastern Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are relabels, accurate, and leveraged in other markets nationwide. Searches are based on detance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other careiers inteviors. Where gaps have been providers, we tested our search results via comparison with other careiers inteviors. Where gaps have been beneath, visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually-land Oncare); conduct a viticual check-in with provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Reconstructive Surgery	Aitkin, Becker, Beltrami, Bi g Stone, Cass, Chippewa, Co ok, Clearwater, Douglas, G rant, Hubbard, Itasca, Jack son, Koochiching, La Cui Parle, Mahnomen, Marshal I, Murray, Nobles, Otter Tail, Pennington, Polk, Pop e, Red Lake, Roseau, St. Louis, Stevens, Swift, Trav erse, Yellow Medicine, Lake Of The Woods, Lincoln, Lyon	1	We found no providers physically present in northern Altkin County, northeastern and central Becker County, Beltrami County, northeastern Big Stone County, onthem Cass County, central Chippewa County, Cook County, Clearwater County, western Douglas County, central Grant County, northern Hubbard County, contral Itasca County, southersetern Jackson County, Koochiching County, eastern Lanc qui Parle County, northern Make County, Lake of the Woods County, eastern Lincoln County, central Lyon County, eastern and northern Mahnomen County, Lake of the Woods County, eastern Lincoln County, central Lyon County, eastern Adhes County, central Itasia County, Lake of the Woods County, eastern Polic County, central Lyon County, eastern Marshall County, central Itasia County, central I		
SUD (Chemical Dependency) - Inpatient	Beltrami,Big Stone,Cook,Houston,Hub bard,Lake,Lake Of The Woods,Roseau,Kittson	1	We found no providers physically present in central Beltrami County, western Big Stone County, Cook County, eastern Houston County, northeastern Hubbard County, northeastern Hubbard County, central Lake of the Woods County, northeastern Roseau County We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and elveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results wa comparison with other carrier's networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth with with any provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or wish an electronic provider-patient protat to engage in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
SUD (Chemical Dependency) - Outpatient	Beltrami, Cook, Kittson, Ko ochiching, Lake, Lake Of The Woods, Roseau, St. Louis	1	We found no providers physically present in northeastern Beltramil County, Cook County, northern Kittson County, central Koochiching County, eastern Roseau County, central Lake of the Woods County, eastern Roseau County, central County, central Lake of the Woods County, eastern Roseau County, northwestern St. Louis County We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncereig, conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In orde to fit is basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Thoracic Surgery	Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Cook, Cottonwood, Clearwater, Douglas, Faribault, Grant, Hubbard, Itasca, Jackson, Kandlyohi, Kittson, Kooch Iching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mah nomen, Marshall, Martin, M urray, Nobles, Otter Tail, Pennington, Polk, Pop e, Red Lake, Redwood, Renville, Roseau, St. Louis, Stevens, Swift, Trav erse, Watonwan, Wilkin, Y ellow Medicine, Chippewa	1	We found no providers physically present in central and northeastern Becker County, Beltrami County, Big Stone County, southwestern Blue Early County, western Brown County, northern Case County, Chippewa County, Cook County, Cothogo County, Cook County, Contravord County, Cook Cook Cook Cook Cook Cook Cook Coo		
Urology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carrier's networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually, and Oncare); conduct a virtual check-in with provider using a recorded video androir images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified age, we have an established internal process and tool which reports any coverage gaps on a record and a virtual process and tool which reports any coverage gaps on a fill and the process of the country of the country of the process of the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Vascular Surgery	Cook,Koochiching,Lake, St. Louis	1	We found no providers physically present in eastern and northwestern Cook County, northern Koochiching County, northeastern Lake County, and northwestern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and teveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtualle), and Oncareiy, conduct a virtual check-in with provider using a recorded video and/or images submitted by the patient: or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps an amonthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
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