

MANAGED CARE SYSTEMS P.O. Box 64882, St. Paul, MN 55164-0882 Telephone: 651-201-5100 Email: health.managedcare@state.mn.us

Request for Waiver

2021 Plan Year:

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
UnitedHealthcare of Illinois	Choice	MNN001	<select one=""></select>
Name	Title	Date	Enrollees in Network*
Amie Tunheim	Sr. Project Manager	9/3/2020	11187

2. By submitting this form, the above-referenced confirms:

A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and

B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Aitkin	1	We found no providers physically present in northeastern Altkin County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, then national NPPES NPI registry, other publicity available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leverage in other markets nationable. Searches are used on distance and taxonomis that correlate to the appropriate specialities. Where we found not providers, we tested our search results via comparison with other carriers networks. Where ages have been identified, memory in affacted ocurly for the provider phase the adding to seak care vintually as a telefeath with all provider using an audio-video or audio-only telecommication of the provider phase the adding to seak care vintually as a telefeath with a provider using an audio-video or audio-only telecommication of the provider phase the adding to seak care vintually as a telefeath with a provider using an audio-video or audio-only telecommication submitted by the platent: or visit an electronic provider-patient portial to engage in area communication. In order to fill any identified gaps, we have an established internal process and to which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	15	0.1	0	1
General Hospital facilities	Beltrami	1	We found no providers physically present in central Beltrami County. We found no providers physically present in central Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialise. Where we found no providers, we tested our search results via comparison with dher carrier networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-on tytelecommunication system (such as Teadoc, Doctors on Demard, VirtuWell, and Oncarej; conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and too which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.1	0	1
General Hospital facilities	Cass	1	We found no providers physically present in central Cass County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are eliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with dher carrier's networks. Where gaps have been identified, members in the affected county providers, we tested our search results via comparison with dher carrier's networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a tidehealth visit with a provider using an audio-video or audio-ont blecommunication system (such as "teadoc, Doctors on Demand, VirtuNell, and Oncare); conduct a virtual check in with providers using a recorded vide and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	21	0.2	0	1
General Hospital facilities	Clearwater	1	We found no providers physically present in northern Clearwater County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider phase the ability to seek care virtually via a telentability wise titing and undivideor audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using an accurded video radio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a reactive system, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	2	0	0	1

General Hospital facilities	Cook	1	We found no providers physically present in northwestern and eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius sarch tool, the national NPPES INPT legistry, other publicly available directorias, Counted Analysics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on clistance and taxocomies that correlate to the appropriate specialities. Where we found no providers, we testing the sality to seak care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Tedoco, Doctors on Demand, Virtually, and Oncare); conduct a virtual herek-hi with providers using a recorded viole on dir or market and extension provider patient portation conduct to situate the advection provider patient became an established internal process and to which reports are coverage page so on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0.2	0	1
General Hospital facilities	ltasca	1	We found no providers physically present in northwestern Itaaca County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider ratike search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and no providers, we listed our search results via comparison with other carrier's networks. When gops have been identified, maniheme in the affected county for this provider phase the ability to seek care virtually via a teleheath with with any provider using an audo-choir selectormunication results or sectored withing via a teleheath with with any provider using an audo-choir selectoried without any set within the sectored or video or audo-only telecommunication is postering to search care alternative provider patient port to league in any converge gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	50	0.4	0	1
General Hospital facilities	Koochiching	1	We found no providers physically present in southwestern Koochiching County. We use a variety of tools to determine if there is a nelevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where we goap have been identified, members in the affected county for this provider type have the ability to seek care virtually via attelehealth visit with a provider using an audio-video or saidornou lediconmunication aystem (such as Tedoc, Doctos on Demand, VinViNeI), and Oncaru), conduct a virtual check-in with providers using a necored video and/or marges automatic by the platent or visit an electronic provider patient porvider ages parts beate and provider using an recorder video and/or marges auto-based and the adving to record video and/or marges automatic by the platent or visit an electronic provider patient porvider ages patients and provider using an recorder video and/or marges automatic provider using an recorder video and/or marges automatic by the platent or visit an electronic provider patient porvider ages and the contral to record video and/or marges and to which reports are communication. In order to fill any identified pape, we have an elabilished information provider provider porvider provider ages are communication. In order to fill any identified pape, we have an elabilished information provider ages are communication. In order to fill any identified pape, we have an elabilished information provider ages and the provider ages are communication.		0.1	0	1
General Hospital facilities	Lake Of The Woods	1	We found no providers physically present in northern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and levenaged in other markets nationwide. Searches are based on distance and taxonomist that correlate to the appropriate specialities, where we found no providers, we tested our search results via comparison with other carries' networks. Where gops have been identified, markets nationwide to search the search or satisfies and the search results via comparison with other carries' networks. Where gops have been identified, markets nationwide to search care via the affected county for this provider type have the ability to search care viruly via a telehaeth via with a provider using an audo-vide door caudio-only telecommunication submitted by the patient, or wist an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and to which reports any coverage gaps on a monthip basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	0	1
General Hospital facilities	Marshall	1	We found no providers physically present in eastern Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES INPT registry, on the publicly available directorias. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomis that correlate to the appropriate possibility. Where we found no providers, we testing the ability to seak care virtually via a telehealth visit with a provider using an audio-video or audio-multication system (such as Teadox, Doctors on Demand, Virtual), and Oncarely conduct a virtual here have have and established internal process and to which reports are coverage gaps to be been in providers using a recorded viele and/or analysis submitted by the patient co visit an electronic provider-patient portat to engage in care communication. In order to fill any identified, gaps, we have an established internal process and to which reports are coverage gaps con a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.04	0	1
General Hospital facilities	Pennington	1	We found no providers physically present in eastern Pennington County. We cuse a variety of tools to determine if there is a nelevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPT registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are to based on distance and attacorations that correlates the appropriate specialities, where we found no provide provider problem that his into a care virtually via a technicath viati with a provide private provider to the more floated county provider provider problem that his into a care virtually via a technicath viati with a provide private visit and the and the more floated county provider provider problem that his into a care virtually via a technicath viati with a provide private registry discussed and the and the more floated county provider provider problem that and the adverse of the total county and the county of the analytic and the analytic county of the analytic and the analytic county of the		0	0	1
General Hospital facilities	Roseau	1	We found no providers physically present in southwestern Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialises. Where we found no providers, we tested our search results via comparison with other carriers networks. Where we goap have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or saidornou ledecommunication system (such as Teduce, Doctors on Demand, VinViNeI, and Oncaru), conduct a virtual check-in with providers using a necored video and/or marges submitted by the patient, or visit an electronic provider patient portate to engage in care communication. In order to fill any identified gaps, we have an established internal process and to which reports any coverage gaps on a monthly basis to the local market. The local network management teem monitors these reports monthly and remediates accordingly.	7	0.06	0	1
General Hospital facilities	St. Louis	1	We found no providers physically present in northern and southwestern St. Louis County. We use a variety of tools to determine if there is a nelevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we testing our search results via comparison with other carriers induces. The search testing the state of the interfaced on the affected county system (such as Talakce, Doctors on Demand, VisuV4), and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patients: or visit an electronic provide-patient portal to engage in care communication. In doctor to fill any identified ages, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		6	0	1

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Primary Care providers	Beitrami	1	We found no providers physically present in northwestern Beltrami County. We use a variety of tools to determine if here is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly analiable directories, Ouest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomis that correlate to the supportied specialities, values of the public of the national trade of the provider radius search tool, this provider public base has the value value of the carrier's networks. Where gops have been identified, markets nationworks that the affected ocurity for this provider public basek care valuely via a teleheath via with a provider using a natio-vide diso or adio-only teleconnuclication submitted by the patient criteria in electronic provider patient portal to engage in care communication. In order to full any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.01	0	1
Primary Care providers	Cook	1	We found no providers physically present in northwestern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomis that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comprision with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-on y telecommunication system (such as Teladoc, Doctors on Demand, VirtuWild, and Oncare); conduct a virtual check-in with providers using a recorded video and/or mages submitted by the patient; or visit an electronic provider-patient portat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are overage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	20	0.01	0	1
Primary Care providers	Lake	1	We found no providers physically present in northeastern Lake County. We use a variety of tools to determine if there is a nelevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE'S NEI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and national NPPE'S NEI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and providers, we testicated our search results via comparison with other carrier nationwise. The geographical area, including our internal provider searches are based with their carrier nationwise. The provider based on the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-run vielecommunication system (such as Teadoc, Doctos an Demand, VirtuNe), and Oncarely, conduct a virtual hork-in with provider using a necorded video and/or mages audio-tube nation provider provider spatient provider spatient provider using a necorded video in their provider and conduct a signal nector in the provider using a necorded video and/or mages audio-tube nation and provides and provides are an established internal process and to which reports are coverage upps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	12	0.01	0	1
Primary Care providers	Lake Of The Woods	1	We found no providers physically present in northern and southwestern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NP registry, other publicly available directories, Ouest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are alwaded in the accordate to the appropriate specialities, towhere we found no providers, we tested our search results via comparison with other carrier's networks. Where ggas have been identified, markets in the different county for this provider type have the ability to seak care virtually via a telehealth visit with a provider using an audio-video or audio-cirty telecommunication system (such as Teladoc, Doctors on Demand, Virtually via a telehealth visit with a provider using an audio-video or audio-cirty telecommunication submitted by the patient, or wist an electronic provider patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and to which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.03	0	1
Primary Care providers	Marshall	1	We found no providers physically present in eastern Marshall County. We use a variety of tools to determine if here is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES INPT registry, on the publicity exainable directorias, Quest Analycis, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate pacialities. Where we found no providers, we testing the source of the additional of the additional and the source of the additional of the add		0.04	0	1
Primary Care providers	St. Louis	1	We found no providers physically present in northern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NP registry, other publicly available directories, Ouest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are alwaded in the carries' networks. Where graps have been identified, markets carries to search estable in the directed or using an using varies of web or the serviced relation of the national to search estables and to search estables and transmiss that correlate to the segnorghing particular or the directed county for this provider plane the ability to seak care virtually via a teleheath visit with any provider using a naudo-video or audio-only telecontumunication system (such as Teladoc, Doctors on Demand, Virtu/Vell, and Oncare); conduct a virtual check-in with providers using a redorder video and/or mages submitted by the planetric visit an electronic provider-planet portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		6	0	1
Mental health providers	Beltrami	1	We found no providers physically present in northern and central Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate and leveraged in other markets nationwide. Searches are tabead on distance and taxonomis that correlate to the appropriate specialities. Howere would not providers, we tested our search results via comparison with other carriers' networks. Where gops have been identified, members in the affected county for this provider phave the ability to seek care virtually via a teleheath visit with a provider using an audio-video or audio-only telecommunication. System (such as Teladoc, Doctors on Demand, Virtu/Viel, and Oncare); conduct a virtual check-in with providers using a cource, seconded video and/or images submitted by the addition of electronic providers patient portal to engage in care communication. In order to fill any identified agars, we have an established internal process and tool which reports any coverage agas on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.01	0	1

Mental health providers	Clearwater	1	We found no providers physically present in northern Clearwater County. We sus a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxoromies that correlate to the appropriate specialities. Where we found no providers, we leaded our search estudi via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-on yladecontrumunication system (such as Tedadoc, Doctors on Demand, VirtuVie), and Oncare); conduct a virtual check-n with providers using a recorded video and/or mages submitted by the patient; or wist an electronic provider-patient portait to engage in care communication. In order to fill any identified gaps, we have an established internal process and too which reports any coverage gaps on a monthly basis to the local metwork management teem monitors these reports monthly and remediates accordingly.	0.01	0	1
Mental health providers	Cook	1	We found no providers physically present in northwestern and eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomis that corrate to the appropriate specialities. Where we found no providers, we leaded our search executive vaccomparison with other carriers nationwide. Searches and teaccorranes that corrate using an advoider or advice and related our search executive. The local and teaccorranes is the corrate of the affected county for then provider by the provider provider radius of the correct of the search or advice or	0.1	0	1
Mental health providers	Itasca	1	We found no providers physically present in north central tasca County. We tase a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and levanged in other markets radionwide. Searches are tasked on distance and taxonomies that correlate to the appropriate specialities. Unter well there we found no providers, we tested our search results via comparison with other carrier's networks. Where gaps have been identified, members in the affected county for this provider year have have allow to seak care virtually via a teleneath vial with a provider using an audi-video or sudo-encly telecommunication of the provider and proves and to which reports are compared to the search of the provider and proves and to which reports are a communication. In order to fill any identified apps, we have an established internal process and to which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	0.4	0	1
Mental health providers	Kittson	1	We found no providers physically present in northern and eastern Kittson County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets rationwide. Searches are based on distance and teamories that correlate to the appropriate pacialities. Where we found no providers, we teaded our search results via comparison with other carrier's networks. Where gaps have been identified, members in the afficted county for this provider type have the ability to seek care virtually via a teleheaith visit with a provider using an audio-video or sauchor-ly telecommunication system (such as Teladac, Doctors on Demard, ViruNel4, and Oncare), conduct a virtual check-in with providers using a necorder divide our disco and/or mages abilities by the patient; or visit an electronic provider patient portat to engage in care communication. In order to fill any identified gaps, we have an entroped to the patient, or visit an electronic provider patient provider gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	0	0	1

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. NPPES NPI Registry
 - b. Medicare Physician Compare
 - c. Minnesota Health Care Programs Provider Directory
 - d. Healthgrades

 - e. <u>SAMHSA Behavioral Health Provider Directories</u> f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
 - g. Quest Analytics
- 3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - <u>62A.671, subdivision 9.</u>
 Carrier must describe the extent to which telemedicine services are available
- a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services? 4. Describe how they will assess the availability of providers who begin practice in the service
- area where the standard cannot currently be met and agree to conduct this assessment quarterly
- a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9 Carrier must describe the extent to which telemedicine services are available.
 - How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

- 1. Cite the reason(s) provider states for refusing a contract
- For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types

 State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the
 - submission date of waiver. Select only one county per line.
- State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - <u>62A.671, subdivision 9</u>
 Carrier must describe the extent to which telemedicine services are available
 - How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network

- a. If the network is an ACO, provide a brief description of the major health systems participating in the network
- b. If the network is a narrow network, describe the features of the network that restrict access
- c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
- 2. State what, if any, steps are taken to inform enrollees of restricted access
- 3. State the total number of estimated enrollees in the network as of the submission date of the waiver
- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 These services must meet the definition of "telemedicine" in Minnesota Statutes
 - These services must meet the 62A.671, subdivision 9
 - Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the
 - submission date of waiver. Select only one county per line.
- b. State the estimated percentage of area in that county that is not covered

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Amie Tunheim, UnitedHealthcare of MN, Sr. Project Manager	9/3/20
Name, Company, Title	Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included in Network
Mental health providers	Koochiching	1	We found no providers physically present in south central Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE's NPI registry, other publicity available directories, Quest Analytics, and Googie samehas. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and is assomation that concretate to the appropriate specialities. Where we found to Biserches are based on distance and is assomation that concretate to the appropriate specialities. Where we found to members in the affected county for this provider type have the ability to seek care virtually via a telehealth will wind provider using an audio-video or audio-rayl telecommunication system (such as Teladoc, Doctors on Demand, VirtuVHI, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electronic provide-patient potal to engage in care communication. In dorts to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	11	0.09	0	1
Mental health providers	Lake	1	We found no providers physically present in northeastern Lake County. We use a variety of took to determine if there is a relevant provider located in the geographical area, including our internal provider radius search took. The national NPEPS NPI registry, other publicly available directories, Quest Analytics, and Google sacrehes. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonmics that cortake to the approximate spocialistes. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider by the ability to search are virtually via tethenath via with at the provider using an audio-video or audio-crity tetecommunication system (such as Teladoc, Doctors on Demand, VirtuVel), and Concel, conduct a vitual check-in with providers using a recorded video antification images submitted by gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	12	0.1	0	1
Mental health providers	Lake Of The Woods	1	We found no providers physically present in northern and southwestern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES PNP lightly, other publicly available directories, Quest Analytics, and Google sacrhes. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialistics. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where geaps have been identified, the patient, or via a defined of county of the provider patient be ability to search via with a vale sheet with with a VirtuWIL, and Oncare); conduct a virtual check-in with providers using a necorded video and/or images submitted by the patient, or via an electronic provide-patient portal to gragge in care communication. In dore to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	0	1
Mental health providers	Roseau	1	We found no providers physically present in southwestern Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES PNP ingisty, other publicly available directories, Quest Analytics, and Google sacrohes. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and attacommism that correlate to the appropriate spocialistics. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search are virtually and a teleheadth visit with a provider using an audio-videor or audio-only telecommunication system (such as Teladoc, Doctor on Demand, the patient or visit an electronic provider-guileter portain to longage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	7	0.06	0	1

Mental health providers	St. Louis	1	We found no providers physically present in northern and western St. Louis County, We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPEPS NPI registry, other publicly available directories, Quest Analytics, and Google sarches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and lanomaries that correlate to the appropriate specialized. Where we found no searches are based on distance and and anomaries that correlate to the appropriate specialized. Where we found no encoders in the affected county for this provider type here the ability to seek care virtually via a telehealth viait with provider using a sudio-video or quoti-only telecommunication system (such as a Teladoc, Doots on Demand, VirtuWeI, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or virtual electorics (provide-patient potent to orgage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthy and remediates accordingly.	682	6	0	1
Pediatric Services Providers	Aitkin	1	We found no providers physically present in eastern Altkin County. We use a variety of cost to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too; the national NPPES NPI registry, other publicity available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search via tay base and the search via the search via the search results with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, the patient or visit an electronic provider-patient provider upon to longage in care communication. In device the fill with the affects gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	15	0.1	0	1
Pediatric Services Providers	"Becker	1	We found no providers physically present in central Becker County. We use a variety of cost to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES PNI registry, other publicity available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search visuality and stelehealth visit with a member sin the affected county for this provider type have the ability to search visuality and stelehealth visit with a visuality and Oncare); conduct a visual rehex-hin with providers using a recorder video and/or images submitted type, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	29	0.2	0	1
Pediatric Services Providers	,Beltrami	1	We found no providers physically present in northern Beltrami County. We use a variety of cost to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPEPS DNP registry, other publicly available directories, Quest Analytics, and Google sarches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search ware alway as a teleheath visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Who padial, and visit a bacterioric provider point to progga in care a communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.1	0	1

Pediatric Services Providers	Bia Stone		We found no providers physically present in Big Stone County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicity available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonmics that correlate to the appropriate specialize. Where we found no				
		1	providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the effected courty for his provider type have the ability to seak care virtually via a teleheath viat with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWeil, and Orace); conduct a virtual check-rh with providers using a recorded video and/or images submitted by the patient, or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	19	0.1	U	1
Pediatric Services Providers	,Carlton	1	We found no providers physically present in western Cartton County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFES NPI registry, other publicly available directories, Quest Aralytics, and Coogle samothes. These tools are reliable, accurate, and leveraged in other markets nationwide. Providers, we lead out search results via comparison with other carrier's reloxics. The apps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehatht visit with a provider, we lead out search results via comparison with other carrier's motives. There ages have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehatht visit with a provider using an adio-video or adminication system (using a necorded video and/or images submitted by the patient, or visit an electronic provider-patient poting to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	17	0.1	0	1
Pediatric Services Providers	,Chippewa	1	We found no providers physically present in western Chippewa County. We use a variety of tools to determine if three is a relevant provider located in the geographical area, including our internal provider adius search tool, the national NPEPS NP legistry, other publicly available directories, Quest Analytics, and Google samethes. These tools are reliable, accurate, and leveraged in other markets nationvide. Searches are based on distance and lanomarins that correlate to the appropriate specialized. Note we should not be added to the second one of the second and according the second second and the members in the affected county for this provider type here the ability to seck care virtually via a telehability will will be patient, or vist an electronic provide-patient potential to gregage in according video and/or images submitted by the patient, or vist an electronic provide-patient potential to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthy and remediates accordingly.	20	0.1	0	1
Pediatric Services Providers	Cook	1	We found no providers physically present in central Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialized. Where we ben identified, members in the adtecad county for this provider type tame the ability to search variative as used here the variative taxon and the search variative approximation and the search variative and the search variatis and the search variatis the search variative and the searc	20	0.1	0	1

Pediatric Services Providers	,Grant	1	We found no providers physically present in southwestern Grant County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFES NPI registry, other publicly available directories. Quest Analytics, and Google sarches. These tools are reliable, accurate, and leveraged in other markets nationwide. Serviders, we beam of the second search and the second s	10	0.09	0	1
Pediatric Services Providers	,Itasca	1	We found no providers physically present in northern Itasca County. We use a variety of foots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google saarches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specializes. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seak care virtually with a stelehealth viati with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, the patient or visit an electronic provider-patient potential to progagin care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	50	0.4	0	1
Pediatric Services Providers	Kanabec	1	We found no providers physically present in northern Kanabec County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool; the national NPEPS NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate spacialistics. Where yea have been identified, providers, we leaded our search results via comparison with other carriers' networks. Where yeaps have been identified, providers, we leaded our advanced on explanation providers in the other markets nationwide. Searches are based on distance and the outper o	28	0.2	0	1
Pediatric Services Providers	,Kittson	1	We found no providers physically present in central Kittson County. We use a variety of cost to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too; the national NPEPS NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate spocialiste. Where yea have been identified providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified more in the additional county of the provider physical based based by does and the additional to accurate interview. Where yea have been identified the patient or visit an electronic provide-patient potal to orngo in carce communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	0	0	0	1

Pediatric Services Providers	Koochiching	1	We found no providers physically present in Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searchs. These looks are reliable, accurate, and leveraged in other markets nationvide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we leaded our search results via comparison with other carrier's relevorks. Where gets have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth viait with a provider using an audio-video or aduic-nyl telencommunication system (such as Teladoc, Doctos on Demand, VirtuW all, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or vist an electronic provider-patient potial to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	11	0.09	0	1
Pediatric Services Providers	,Lac Qui Parle	1	We found no providers physically present in northern Lac qui Parle County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too. It he national NPPES DNI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate spociatizer. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search via any avail a detenadit via with a member sin the affected county for this provider type have the ability to sear a virtually via detenadit via with a detention of the patient or via a detenadit via the providers using a recorded video and/or images submitted by VirtuWall, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted paps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthy and remediates accordingly.	4	0.04	0	1
Pediatric Services Providers	Lake	1	We found no providers physically present in northern Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too. If the national NPFES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialized. NHere we should no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search using via extended with and with the patient, or viat an electronic provider-patient providers using a recorded video and/or images submitted by VirtuWeII, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or viat an electronic provider-patient potential to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthy and remediates accordingly.	12	0.1	0	1
Pediatric Services Providers	,Lake Of The Woods	1	We found no providers physically present in southeastern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. The mailcont AIPPCS PNI registry, other publicly available directories, Quest Analytics, and Google sareches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where gaps have been identified, members in the affected county for this provider type have the ability to search ward ward and the trade of the search and the search results with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, the patient or visit an electronic provider-galent potenti to prograph care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	36	0.3	0	1

Pediatric Services Providers	,Marshall	1	We found no providers physically present in northwestern Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Providers, we last of use of the search with our control relaved to the provider we large the best of the internal provider the set of the search and the sear	5	0.04	0	1
Pediatric Services Providers	,Pine	1	We found no providers physically present in northern Pline County. We use a variety of costs to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too; the national NPPES PNI registry, other publicly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search virtually via defined this with and provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, the patient or visit a netectronic provider-patient potential to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	37	0.3	0	1
Pediatric Services Providers	,Pope	1	We found no providers physically present in southwestern Pope County. We use a variety of coits to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too; the national NPPES PNI registry, netpublicly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the afficiated county for this provider type have the ability to search virtually via selenation with with a member sin the afficiated county for this provider type have the ability to search virtually via adhead this with a virtui/Wall, and Oncare); conduct a virtual rhex-kin with providers using a recorder video and/or images submitted type, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	41	0.3	0	1
Pediatric Services Providers	,Roseau	1	We found no providers physically present in southwestern Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES INP registry, note publicly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search are structure. Where we have a tested and the search results with a provider and extended county for this provider type have the ability to search are structure, but a deheadth visit with a provider and the advectory of the structure of the search area of the search area of the search area the search area of the search ar	7	0.06	0	1

Pediatric Services Providers	St. Louis	1	We found no providers physically present in northern and southwestern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Providers, we last of use of the search with other carrier's relevances of the public of the public of the search and the search	662	6	0	1
Pediatric Services Providers	,Stevens	1	We found no providers physically present in northern and central Stevens County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES PNI posity, robustly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search virtually via defined this with and provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, the patient or visit a netectronic provider-patient potential to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	78	0.07	0	1
Pediatric Services Providers	.Swift	1	We found no providers physically present in northern and western Swift County. We use a variety of coits to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too; the national NPPES PNI registry, note publicly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specializes. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to search virtually via steleheadth viait with a member sin the affected county for this provider type have the ability to search virtually via steleheadth viait with a virtuiwall, and Oncare); conduct a virtual rhex-kin with providers using a recorder video and/or images submitted by the patient, or virtual electronic provide-patient potal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.1	D	1
Pediatric Services Providers	,Traverse	1	We found no providers physically present in northern and central Traverse County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google samches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specializes. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the adfected county for this provider type have the ability to search virtually and seleneath visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Domand, the patient or visit a netectronic provider-patient potential to provider a communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.01	0	1

Allergy, Immunology and Rheumatology	Beltrami Cook,Kittson,Koochichi ng,Lake,Lake Of The Woods,Roseau,St. Louis	1	We found no providers physically present in northeastern Beltrami County, Cook County, north central Kittson County, north Kocchiching County, eastern Lake County, central Lake of the Woods County, north Roseau County, north Kocchiching County, eastern Lake County, central Lake of the Woods County, north Roseau County, northwestern St. Loais County We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Coogle searches. These tools are reliable, accurate, and leveraged in other markets nationwide providers, we traited our search results via comparison with other carrierd networks. Where gaps have been identified members in the affected county for this provider you have the ability to search available and introvider using an audio-video or audio-only ideocriminication system (such as Teladoc, Doctors on Demand, Virt/WWI, and Charae); conduct a virtual checkin with providers using are coorded video and/or images submitted by the patient; or visit an electoric provider-patient portal to engage in care communication. In order to fill any identified pages, we have an established internal process and tool which reports are overage gaps on a monthy baits to the local market. The local network management team monitors these reports monthy and remediates accordingly.		
Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Cook	1	We found no providers physically present in eastern and central Cook County. We use a variety of toots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search toot, the national NPFES NPI registry. Note publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that contrale to the appropriate specialized. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified members in the addiced cor audio-only idencommunication system (such as Teladoc, Doctos on Demand, the patient, or viati an electroic privide-galatin potent to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports my coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Cardiac Surgery	Aitkin,Big Stone,Cass,Cook,Crow Wing,Grani,Luse,Aittson,Kooch iching,Lac Qui Parle,Lake,Lake Of The Woods,Roseau,St Louis,Stevens,Traverse	1	We found no providers physically present in north central and northwestern Aikkin County, eastern Big Stone County, eastern Caes County, Cook County, northem Crow Wing County, southerwestern Grant County, eastern liaca County, County, Cortal Liaca of the Wook County, north Roise and County, northern Cae County, eastern County, central Liaca of the Wook County, north Roise County, northern St. Couls County, wetern Stevens County, and central and eastern Traverse County. Internal provider radius search tool: the national NPF-EN Projekty, northern St. Couls County, wetern Stevens County, and central and eastern Traverse County. We use a variety of toots to determine if there is a relevant provider located in the geographical area, including our family and a county and the steventy of county of the national NPF-EN Projekty, northern Stevens Analytics, and Google search estable via comparison with other carries' networks. Where gaps have been identified, providers, we tested out search neutits via comparison with other carries' networks. Where gaps have been identified, providers, we tested out search results via comparison with other carries' networks. Where gaps have been identified, providers using analido-vide or aution-only thetocommication system (such as Tadadoc. Doctors on Demand. YrituWeII, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted to place in a dectoricitor or autido-regioned providers and pages nations of the aution and to are to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Cardiovascular Disease	Cook	1	We found no providers physically present in eastern Cock County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationvide. providers, we tradied our search results via comparison with other carrier relavorks. There ages have been identified members in the affected ours grach results via comparison with other carrier relavorks. There ages have been identified providers, we tradied our search results via comparison with other carrier relavorks. There ages have been identified provider using analisovideo or audio-nyl deecommunication system (such as Teldacc). Doctors on Demand, VirtUWBI, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electroic provider-patient potical to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Colon and Rectal Surgery	, Aitkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Carlton, Cass, Chipp ewa, Cook, Cottonwood, Clearwat er, Crow Wing, Douglas, Faribault, Grant, H ubbard, Itasca, Jackson, Kandhyoh i, Kittson, Koocchiching, Lake, Lake Of The Woods, Lac Qui Parle, Lincoln, Lyon, Mahnomen, M arshail, Martin, Murray, Nicollet, No bles, Otter Tail, Pennington, Pine, Polk, Pope, Red Lake, Redwood, Renville, Roseau, St. Louis, Stevens, Swift, Todd, Traver se, Wadena, Watonwan, Wilkin, Yel low Medicine	We found no providers physically present in northern Altkin County, eastern Becker County, Beltrami County, Big Stone County, western Bine Earth County, Charlon County, cartia Case County, Chippeva County, Cock County, Cottonwood County, Classword County, Iale County, Lake County, Chippeva County, Cock County, Cattonwood County, Central Encounty, Lake County, Lake County, Lake County, Control Handmond County, Mershall County, Nershall County, Lake County, Catton County, Lake County, County, County, County, Central Line, County, Iales County, Lake County, Lake County, Cattonwood County, Central Line, County, Inthibating Charupt, Lake County, Lake County, Berland County, Berland County, Mershall County, Mershall County, Nershall County, Nershall County, Seatern Albes County, Seatern Andersa County, Central County, Central Pink, County, Iales County, Central County, Central Pink, County, Intheset Reveal Mershall County, Reveal Lake County, Central
Pediatric Dental Care	Aitkin,Beltrami,Big Stone,Carlton,Cook,Grant,Hasca, Kittson,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Marshall,M urray,Otter Tail,Pennington,Pine,Pipestone, Redwood,Rock,Roseau,St Louis,Stevens,Traverse,Yellow Medicine	We found no providers physically present in northeastern Alkin County, northwestern Beitg Stone County, central Cartion County, central Grant County, eastern and southeastern Itaca County, northern and central Kitson County, western Lake County, central and western Lake of the Wood County, Lincoh County, western and southen sync County, eastern Alman ICounty, northwestern Murray County, southern Otter Tail County, northwestern Ruito County, central and western Lake of the Wood County, Lincoh County, western Nation Monto, central Repeators Doutly, central Repeators County, southern Otter Tail County, eartin Resistern County, central Repeators County, southern Cher Tail County, earting National County, central Repeators County, southern Retire Resister County, earting Resistern Durity, central Repeators County, southern Cher Resister County, western Nation Modicine County, western Stevens County, earting Tareesa County, western Nation Modicine County, western Stevens County, and the resister Resist County, central Repeators Resister Stevens County, and there is a relevant provider Located in the geographical area, including our internal provider radius searchs. These tools are reliable, accurate, and leveraged in other markstral antiCounties, Where geo Handhild, Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested on clearch results was comparison with Ories are reliable, accurate, and leverages under Nations and toorhead search beam identified, provider using an addic-video or aduid-only Melecommunication system (such as Teldoc). Doctors on Demand, Virk/Well, and Oncare's conduct a virtual to exclusing an economyleation. In order to fill any identified papes, we have an established internal provider search monthy basis to the local market. The local network management team monitors these reports monthy and remediates accordingly.
Dermatology	Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis	We found no providers physically present in Cook County, northern Koochiching County, eastern Lake County, central Lake of the Woods County, Northern Roseau County, and northwestern St. Losis County. We use a weight of tools to determine if there is a elevant provider tooteate in the geographical area including courre integration of the provider backward in PRPES NPI (provider) matched and inclusion. Quart Analytics, and Coogle searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Analytics, and Coogle searches. These tools are reliable, accurate, and leveraged in other markets nationwise. There members in the affacted county for this provider too the appropriate specialities. Where we found no provider using an audio-video or audio-not letted on their artificates such associated using a match county of the provider using a counting system (such as Teladoc, Doctors on Demand, VitikuWell, and Oncare), conduct a vitual beat estimated. The could need well apped with a provider using a nucleo-notified using an economication. In order to fill any identified gaps, we have ensultabilized internation provider using a conclusion gaps on a monthly basis to the provider using a second biol basis to the geographic basis to the local markets natified to and/or image in case communication. In order to fill any identified gaps, we have ensultabilized internation provider using a second by basis to the local market. The local network management teem monitors there reports monthly and remediates accordingly.
Endocrinology	Becker, Beltrami, Big Stone, Cook, Douglas, Grant, Jack son, Kitson, Lake, Lake Of The Woods, Lac Qui Parle, Lincoln, Lyon, Marshall, Mur ray, Nobles, Ottar ray, Nobles, Ottar Tail, Pennington, Polk, Pope,, Red Lake, Rosau, St. Louis, Stevens, Swift, Traverse, Wil kin, Yellow Medicine	We found no providers physically present in southern Becker County, northwestern Beltrami County, northwestern Big Store County, Cook County, western Douglas County, central Grant County, southwestern Jackson county, Kitson County, central Akeshal County, central Akeshal County, central Akeshal County, central Clear Tig County, central Akeshal County, central Akeshal County, central Akeshal County, central Clear Tig County, central Akeshal County, central Akeshal County, central Swith County, central Clear Tig County, central Stevens County, northwestern SL Louis County, central Swith County, central Stevens County, northwestern SL Louis County, central Stevens County, northwestern SL Stevens SL S

Gastroenterology	Becker, Cook, Otter Tail	1	We found no providers physically present in southern Becker County, eastern Cook County, and northern Otter Tail County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool; the national NPPCE NPI registry, outperplates paralitates. Uses Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that Lorentale to the appropriate specialized. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified members in the affected county for his provider typs have the ability to search are with any via a telenealth vial with a different search and a search results are accurated to the approximate specialized submitted at a netcorincip provider-patient potential to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthy basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
General Surgery	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of foots to determine if there is a relevant provider located in the geographical area, including our Internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Cuard Analytics, and Coogle searchs. These tools are reliable, accurate, and teveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we leaded our search results via comparison with other carrier's relevance. Where we found no providers use tested our search results via comparison with other carrier's relevance. Where we found no providers using analoxivide or autic-nyt detecommunication system (such as Teldado, Coots on Demand, VirtuWall, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electratic provide-patient potent lo engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management teem monitors these reports monthly and remediates accordingly.		
Genetics	Aitkin,Beltrami,Big Stone,Blue Earth,Brown,Carlton,Cass,Cook, Clearwater,Crow Wing,Douglas,Faribault,Grant,H ouston,Hubbart,Iasca,Kanabec, Kittson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Mahnomen,Marshall,Mar Parle,Lake,Lake Of The Woods,Mahnomen,Marshall,Mar Tail,Polk,Pennington,Pine,Pope, Red Lake,Renville,Rossau,Sibley,St. Louis,Stevens,Swift,Todd, Traver se,Wadena,Watonwan,Wilkin	1	We found no providers physically present in central Allkin County, Beltrami County, central Big Stree County, central Big Stree County, central Big Stree County, central Big Stree County, contral Big Stree County, contral County, contral Big Stree County, contral County, contral Big Stree County, and the county, central County, central Big Stree County, and county, activate County, take County, central Frankault County, Cant County, contral Big Stree County, and the county, central Big Stree County, and the county, activate County, take County, Lake County, Count Allendo County, central Nicolel County, eastern Marin County, Central Pine County, western Pope County, Red Lake County, Lake County, Lake County, Marchae Staley County, eastern Marin County, Central Pine County, western Pope County, Red Lake County, Central Big County, Scluss County, Stermes County, and Stermes County, eastern Marin County, Central Pine County, western Pope County, Red Lake County, Central Big Scounty, Scluss County, Stermes County, and Stermes County, eastern Maronnen County, and the analysis County, Red Lake Stermes County, Western Scoutty, Central Pine County, and the county, and the county internal provider radius Search Oct, the mational NPCFS PNI registry, college and the county, and the county on the analysis and the county and and anomalism that use control contralis to the appropriate specialized county for this provider typs have the ability to search are share been identified and providers, we tested our search results via comparison with other carrier's networks. Where gaps have been identified app, we have an established internal provider specialized county for the provider special benet healtight to engage in care communication. In cort for liarly identified app, we have an established internal process and lou which reports any coverage		
Nephrology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of toots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search toot, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Geogle searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that use originate specializes. Where we found international provider using an audio-video or aution-roll tee toom teen that the searches are based on the searches. These tools are reliable, accurate the segment of the searches are based on the searches and the searches are based on the searches and the searches are based on the searches and the searches are the searches and the searches are based on the search and the searches are based on the searches and the searches are are constantiated on the order to lian y identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Neurology and Neurological Surgery	Cook,Lake	1	We found no providers physically present in eastern Cook County and northeastern Lake County. We use a wately of loots to determine if there is a relevant provider located in the geographical area, including our Internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Ouest Analytics, and Coogle searchs. These loots are reliable, accurate, and texensegin in other markets nationnide. Searches are based on distance and taxonomies that correlate to the appropriate specialles. Where we found no providers, we leaded our search results via comparison with other carrier's networks. Where gets have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-vide or audio-nyl telenorminuication system (such as Teladoc, Coots on Demand, VirtuWall, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or virtual endecricing provide-patient potial to engage in care communication. In care to fill any identified gaps, we have an established internal process and tool which reports any coverage geps on a monthly basis to the local market. The local network management item monitors these reports monthly and remediates accordingly.		
Obstetrics and Gynecology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. The national NPTES NPI registry, other publicly available directories. Quest Searches are based on distance and taxonomies that correlate to the appropriate specialles. Where we found no providers, we leaded our search results via comparison with other carrier's relevances. Where we found no providers, we leaded our search results via comparison with other carrier's relevances. Where we found no providers, we leaded our search results via comparison with other carrier's relevances. Where we found no providers use analox-vide or auto-nyl telecommunication system (such as Teladoc, Cooters on Demand, VirtuWell, and Oncare); conduct a virtual check-h with providers using a recorded video and/or images submitted by the patient, or visal an electoric provider-patient potential or signal second and the same to all biolity and remediates accordingly. Local market. The local network management team monitors these reports monthly and remediates accordingly.		
Oncology	Cook,Lake	1	We found no providers physically present in Cook County and eastern Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFES NPI registry, other publicly available directories. Quest Anaplica, and Coogle satisfications. There tools me telable, and intercepted in Other me. When we winds anaplication of the second second second second second second second second second second providers: we test to us search results via comparison with other carrier's relevoirs. When gegins have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth viait with providers: we test andicovideo or audio-role determinimication system (such as Teladoc, Cooters on Demand, VirtuWell, and Oncare); conduct a virtual check-hi with providers using a recorded video and/or images submitted by the patient, or virtual electoric provider-patient potential to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Ophthalmology	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of toots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFES NPI registry, other publicly available directories, Quest Analytics, and Google sarches. These tools are reliable, accurate, and leveraged in other markets nationwide. Providers, we lead to us search results via comprison with other carrier's networks. When gen pan have been identified, members in the affected coursearch results via comprison with other carrier's networks. When gen pan have been identified, members in the affected coursearch results via comprison with other carrier's networks. When gen pan have been identified, members in the affected coursearch results via comprison to with other carrier's networks. These gens have been identified, members in the affected coursearch results via comprison to longage in care communication. In cortex on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visual netectorics provide-radient potent longage in care communication. In care to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

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Orthopedic Surgery	Cook	1	We found no providers physically present in eastern Cook County. We use a variety of foots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Grouge searchs. These tools are reliable, accurate, and teveraged in other markets nationvide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we leaded our search results via comparison with other carrier's networks. Where gets have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or adue-only telescommunication system (using a recorded video and/or images submitted by the patient, or visit an electronic provider-patient potentic loragage in care communication. In care to full any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management teem monitors these reports monthly and remediates accordingly.		
Otolaryngology	Beltrami,Cook,Koochiching,Lake ,Lake Of The Woods	1	We found no providers physically present in northeastern Beltrami County, Cook County, northern Koochiching County, eastern Lake County, and southeastern Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area including our Internal provider radius search tool, the national NPTES NPI negative, other publicly available directories, Cuest Searches are based on distance and taxonomics that correlate to the appropriate spocialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified members in the affected county for his provider type have the ability to search and the search results with an provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWall, and Once); conduct a virtual check-have there the ability to searched wide and roll mages submitted by the patient; or visit an electronic provider-patient portial to engage in care communication. In order to fill any identified logs, we have a testibilish diritomal process and tool which reports are vorareg gaps on a monthly basis to the local market. The local network management teem monitors these reports monthly and remediates accordingly.		
Pediatric Specialty Providers	Beltrami,Cook,Kittson,Koochichi ng,Lake,Lake Of The Woods,St. Louis,Roseau	1	We found no providers physically present in northeastern Beltrami County, central Cook County, northern Kitson County, northern Koochiching County, northeastern Lake County, central Lake of the Woods County, nothern Roseau County, and northweetern S1. Cuist County. We use a variety of loots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search toot, the national MPPES NPI registry, other publicly available directories, Queet Analytics, and Google searches. These loots are reliable, accurate, and leveraged in other markets nationvide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we leaded our search results via comparison with other carrier's networks. Where gets have been identified, moviders uning anisotic collector or antib-orby test with other carrier's networks. Where gets have been identified, moviders uning anisotic collector or antib-orby test providers using an concellence or call-orby test providers and the appropriate specialities. Where we locate the patient, or visit an electoric provider-patient portation to engage in care communication. In order to fill any identified page, we have are established informat process and tool which reports are correading tool an anothy basis to the local market. The local network management team monitors these reports monthy and remediates accordingly.		
Physical Therapy, Occupational Therapy and Speech Therapy	Cook, Kittson, Lake Of The Woods, Rossau	1	We found no providers physically present in eastern Cook County, northern Kittson County, central and northern Lake of the Woods County, northern Roseau County We use a variety of tools to determine if there is a relevant provider loaded in the discussion. Count instantial, used Could searches. The tools are reliable, according to the provider provider discussion. Could be county, and the searches are reliable, according to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified members in the affected county for this provider type have the ability to searche are based in the search providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWall, and Onaese); conduct a virtual check-have the rovider subject accorded video and/or images submitted by the patient; or visit an electronic provider-patient portial to engage in care communication. In order to fill any identified pays, we have a established informat process and tool which reports are yourgaugaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		

Physical Medicine and Rehabilitation and Occupational Medicine	Cook, Kittson, Løke Of The Woods, Rossau	1	We found no providers physically present in eastern Cook County, northern Kittson County, central and northern Lake of the Woods County, northern Roseau County We use a variety of toots to determine if there is a relevant provider located in the geographical area, including our internal provider radius search toot, the national NPPFS NPI registry, note publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where egaps have been identified, members in the affected county for this provider type have the ability to search ear set base in dentified, and provider using an audio-video or audio-only ideocrimunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in why providers using a technical throw in approximates possibility apps, we have an established internal process and loot which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Pulmonary Disease	Cook,Lake	1	We found no providers physically present in eastern and northwestern Cook County, and northeastern Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Searches are based or dilatance and taxocomise that corniate to the appropriate specialities. Where we found no providers use taxotic out of this provider type have the ability to seek care virtually via a teleheath visit with a providers use analisovide or audio-nyl decommunication system (such as Teladoc, Doctors on Denand, VirtUWall, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electratic provider-patient points of using a provider size seturation of the organic nate communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Reconstructive Surgery	Aitkin,Becker,Beltrami,Big Stone,Cass,Chippewa,Cook,Clea rwater,Douglas,Grant,Hubbard,It asca,Jackson,Koochiching,Lac Qui Parle,Mahnomen,Marshall,Murra y,Nobles,Otter Tail,Pennington,Polk,Pope,Red Lake,Rossau,St Louis,Stevens,Swift,Traverse,Yel Iow Medicine	1	We found no providers physically present in northern Alikin County, northeastern and central Becker County, Destimation County, northeastern Big Store County, central Chaptevia County, central Chaptevia County, Creat County, Creater County, central Care County, Central Larce County, Leke of the Woods County, central Marcel		
SUD (Chemical Dependency) - Inpatient	Beltrami,Big Stone,Cook,Houston,Hubbard,L ake,Lake Of The Woods,Roseau	1	We found no providers physically present in central Beltrami County, western Big Stone County, Cook County, eastern Houston County, northeastern Hubbard County, eastern Lake County, central Lake of the Woods County, northeastern Roseau County We use a veriety of tools to determine if there is a relevant provider located in the prographical area, including our Hubbard provider adius easter to this mainteral NPEFS NPI registry, wher publicly available directories. Dused Analytics, and Google search less these tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and uncommites that correlate to the appropriate specialized. Where we ben identified, members in the affected county for this provider type are the ability to seake care virtually virtual twith with provider using an audio-video or audio-only telecommunication system (such as Telaco, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual checkin-with providers using an corrected to the approximate, or writat an elabelished interprove providers, presented and providers of the around in the avoid most that and the elabelish provider using an audio-video or audio-only telecommunication system (such as Telaco, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual checkin- which regords are vortually or versega gas are an anothy basis to the local market. The tocal network management teem monitors these reports monthly and remediates accordingly.		

SUD (Chemical Dependency) - Outpatient	Boltrami,Cook, Kittson,Koochichi ng,Lake,Lake Of The Woods,Rossau,St. Louis	1	We found no providers physically present in northeastern Beltrami County, Cook County, northern Kittson County, central Kocchching County, eastern Lake County, central Lake of the Woods County, eastern Roseau County, northwesten SL, Loads County We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. In enational NPEPS INPligity, nother publicly available directories, Quest Analytics, and Google search esuits via comparison with other carriers' networks. Where gaps have been identified, nembers in the affected county for the provider spin when healtily to search ear base in dentified providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider spin when healtily to search ear subtain with with a provider using an audio-video or audio-chy telecommunication system (such as Teladoc, Doctors on Demand, VirtuWall, and Oncene); conduct a virtual chock-in which reports are yourder or monthy casis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Thoracic Surgery	Bocker, Boltrami, Big Stone, Blue Earth, Brown, Cass. Cook, Cottonw ood, Cleanwater, Douglas, Faribaul (, Grant, Hubbard, Itasea, Jackson, Kandiyohi, Kitson, Koochiching, Lae Qui Pario, Lako, Lako Of The Woods, Lincoin, Lyon, Mahnomen , Marshall, Martin, Murray, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renville, Rosseau, St. Louis, Stevens, Swift, Traverse, Wa tonwan, Wilkin, Yellow Medicine, Chippewa	1	We found no providers physically present in central and northeastern Becker County, Beltrami County, Big Stone County, southweatern Bike Early County, weatern Broam County, northern Cass County, Chippeire County, Cook County, Cothword County, Central County, northern Douglac County, northweatern Fainalel County, central Grant County, northern Hubbard County, northern Itasca County, Jackson County, southwestern Kitas County, Local Viet County, Cothward County, and Marin County, eastern Marshall County, central and northern Kitasc County, Kochching County, Lacqui Parle County, central Grant County, northern Lack County, Lacqui Parle County, central Grant County, eastern Marshall County, central Res Marshall County, central Res Marry County, eastern Noble County, central Res Marshall County, eastern Marshall County, eastern Marshall County, central Res Marshall County, eastern Marshall County, eastern Marshall County, eastern Marshall County, eastern Res County, central Res Marshall County, eastern Res County, eastern Res County, central Res County, eastern Res Res County, eastern Res Res County, eastern Res Res County, County County, Central Res Res County, County County, Central Traverse County, eastern Res Res Res County, County, Central Res Res County, Central Res		
Urology	Cook	1	We found no providers physically present in eastern Cock County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFES NPI negistry, other publicly available directories. Quest Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers we tested on search results via comparison with other carrier's networks. Where gets have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-vide or autic-net/ detecommunication system (such as Teladoc, Cooters on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or virtual a electoric provider-patient potal to engage in care communication. In der to fall any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
Vascular Surgery	Cook,Koochiching,Lake,St. Louis	1	We found no providers physically present in eastern and northwestern Cook County, northern Koochiching County, northeastern Lake County, and northwestern St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool. The national NPPES PNI registry, note publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomics that correlate to the appropriate spocialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for his provider type have the ability to search are situative at dehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctor on Demand, the patient, or visit an electronic provider-galient portain to engage in care communication. In derived for the set of the search results are alreading approximate the search search and and the set of the search results are provider using an audio-video or audio-engine telescommunication. In derived for the search results are the patient, or visit an electronic provider-galient portain to engage in care communication. In derived for search results are provider and the search results are alreading approximation and the search and are provider and the search results are alreading and the search and are provider and the search results are provider and the search results and the search and the search and the search provider and the search results are provider and the search results and the search and the search provider and the search results are provider and the search and the search and provider and the search and the search and pr		

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			We found no providers physically present in Cook County, eastern Lake County, central Lake of the Woods County, and northeastern Roseau County.		
			We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest		
	Cook.Lake.Lake Of The		Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no		
Home Health Care Agency	Woods,Roseau	1	providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a		
			provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand,		
			VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified		
			gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		
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