

## MANAGED CARE SYSTEMS

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# Request for Waiver

Plan Year: 202

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
PreferredOne Insurance Company	Horizon	MNN007	<select one=""></select>
Name	Title	Date	Enrollees in Network*
Kristopher Klinger	Director, Provider Relations	5/18/2021	1334

## 2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
Chemical Dependency Outpatient	Beltrami,Cook,Kittson,Kooc hiching,Lake Of The Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to PreferredOne has been able to locate Chemical Dependency Services Inpatient providers that cover some of these counties that we are requesting a waiver for, but not any providers who specifically provide Chemical Dependency Services Outpatient. Specifically, we are aware of Northland Recovery Pineview Center - International Falls, MN, which is a contracted provider with PreferredOne. However, per this provider's website that clinic that would cover our network gaps in Koochiching, Lake of the Woods, & St. Louis counties is residential treatment, not outpatient. For Cook county we are unable to locate any commercial insurance plan servicing providers for this specialty. Each of the counties that this waiver is in request for has a Chemical Dependency Outpatient facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				

Chemical Dependency Inpatient	Beltrami,Clearwater,Cook,H ubbard,Kittson,Koochiching ,Lake,Lake Of The Woods,Mahnomen,Marshall ,Pennington,Polk,Roseau. St. Louis,Beltrami,Clearwater,C ook,Houston,Hubbard,Kitts on,Koochiching,Lake,Lake Of The Woods,Mahnomen,Marshall ,Pennington,Polk,Roseau. St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any Chemical Dependency Services Inpatient providers within these network gaps. For instance, the only Lake County provider we're able to locate that provides this specialty service has a corrective order in place as of 2016 so, following our internal contracting processes, PreferredOne would not be able to offer a provider agreement to that facility at this time. Each of the counties that this waiver is in request for has a Chemical Dependency Inpatient facility whose radius reaches into the counties, with the exception of Cook county, but not all protinos of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will so check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. Remet the credentaling & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Pediatric Dental Care	Beltrami,Cook,Kittson,Kooc hiching,Lake Of The Woods,Marshall,Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Dental Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Dental Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Pediatric Specialty Providers	Beltrami,Cook,Koochiching, Lake,Lake Of The Woods,Roseau,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Specialty providers in these countles that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Specialty providers whose radius reaches into the countles, but not all portions of these countles are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the countles. Please be aware that many of the countles that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

			Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiac Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiac Surgery providers whose radius reaches into the counties, but not all		
Cardiac Surgery	Beltrami,Cook, Itasca, Koochiching,Lake,Lake Of The Woods, Murray, Roseau,St. Louis	1	portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Cardiovascular Disease	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiovascular Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this walver is in request for has Cardiovascular Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne. When the other counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a waiver so that the provider community and the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a waiver so the provider community. Should a waiver so the provider should be a preferred one with the order of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Colon and Rectal Surgery	Beltrami,Cook, Itasca, Jackson,Kittson,Koochichin g,Lake Of The Woods, Marshall,Nobles, Polk, Roseau,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to. PreferredOne is not aware of any additional Colon & Rectal Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Colon & Rectal Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting the providers are also able to access services from providers virtually/via telemedicine services when available.		

Dermatology	Cook,Lake,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to PreferredOne is not aware of any additional Dermatology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Dermatology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them of the preferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Endocrinology	Beltrami,Cook,Koochiching, Kittson,Lake,Lake Of The Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Endocrinology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Endocrinology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Gastroenterology	Cook,Koochiching,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to PreferredOne is not aware of any additional Gastroenterology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Castroenterology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negoliating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

Nephrology	Cook,Lake,St.Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Nephrology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Nephrology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Neurology and Neurological Surgery	Cook,Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Neurology & Neurological Surgery providers in these counties that twoid be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Neurology & Neurological Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentiating & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Obstetrics and Gynecology	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Obstetrics & Gynecology physicians in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Obstetrics & Gynecology physicians whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

Oncology	Beltrami,Cook,Koochiching, Lake,Lake Of The Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Oncology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Oncology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap		
	Louis		area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentiating & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Ophthalmology	Cook,Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Ophthalimology providers in these counties that would be able to satisfy these network gaps. We also identify similar network gaps for this specialty in our Complete network, which is representative of our full provider network. Each of the counties that this waiver is in request for has Ophthalmology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will altempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Orthopedic Surgery	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc.) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Orthopedic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Orthopedic Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne. Should a provider introduce a site within this network gap area after this filing PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

	Otolaryngology	Beltrami,Cook,Koochiching, Lake,Lake of the Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Otolaryngology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Otolaryngology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
/s	ical Medicine and Rehabilitation and Occupational Med	Cook,Lake Of The Woods,Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Physical Medicine & Rehabilitation & Occupational Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Physical Medicine & Rehabilitation & Occupational Medicine providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them of the preferredOne will be open to negotiating with them open and the preferredOne will be open to negotiating with them they against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
	Pulmonary Disease	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pulmonary Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pulmonary Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting shandards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

# Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

## Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

#### Carriers must:

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted,

including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:

- a. NPPES NPI Registry
- b. Medicare Physician Compare
- c. Minnesota Health Care Programs Provider Directory
- d. Healthgrades
- e. SAMHSA Behavioral Health Provider Directories
- f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
- g. Quest Analytics
- 3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
  - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
  - b. State how access will be provided for this provider type for enrollees of the affected county.

For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?

- i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
- ii. If telemedicine is used to provide access:
  - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes

62A.671, subdivision 9.

- 2. Carrier must describe the extent to which telemedicine services are available
- a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
  - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

## Reason Code 2:

Provider does not meet carrier's credentialing requirements.

#### Carriers must:

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
  - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
  - i If telemedicine is used to provide access:
    - These services must meet the definition of "telemedicine" in Minnesota Statutes
    - 62A.671, subdivision 9
    - 2. Carrier must describe the extent to which telemedicine services are available
      - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

# Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

## Carriers must:

- 1. Cite the reason(s) provider state(s) for refusing contract(s)
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network
- care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
  - i. If telemedicine is used to provide access:
    - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes

62A.671, subdivision 9

- 2. Carrier must describe the extent to which telemedicine services are available
  - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

#### Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

#### Carriers must:

- 1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
  - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
  - b. If the network is a narrow network, describe the features of the network that restrict access
  - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital,
  - and Mental Health providers are included in the county and of the provider type for which a waiver is requested
- 2. State what, if any, steps are taken to inform enrollees of restricted access
- 3. State the total number of estimated enrollees in the network as of the submission date of the waiver
- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
  - If telemedicine is used to provide access:
    - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
      - 62A.671, subdivision 9
    - 2. Carrier must describe the extent to which telemedicine services are available

- a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
  - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
  - b. State the estimated percentage of area in that county that is not covered

## Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

## Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

#### Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the previous approval year
- 3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

#### Reason Code 2:

Provider does not meet carrier's credentialing requirements.

## Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

#### Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

#### Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

#### Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

## Carriers must:

- Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

## Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Kristopher Klinger, PreferredOne Insurance Company, Director Provider Relations 5/18/2021

Name, Company, Title Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected   P	Percent Not Covered*	Percent Available Providers Included in Network
Radiology and Nuclear Medicine	Cook,Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Radiology & Nuclear Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Radiology & Nuclear Medicine providers whose radius reaches into the counties, but not all protrions of these counties are fully covered by the 60 miler adius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within the network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
Reconstructive Surgery	Beltrami, Clearwater, Cook, Hubbard, Koochic hing, Lake, Lake Of The Woods, Pennington, Polk, St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Reconstructive Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Reconstructive Surgery providers whose radius reaches into the counties, with the exception of Cook county, but to all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the tack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will be observed by the standard of the provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
Thoracic Surgery	Beitrami,Cook, itasca, Kittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Thoracic Surger providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Thoracic Surgery providers whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics softwaire suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
Urology	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & nquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Urology providers in these counties that twould be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Urology providers whose radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will also oheck quarterly against the Quest Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne Contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				

Vascular Surgery	Cook,Koochiching,Lake,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Vascular Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Vascular Surgery providers whose radius reaches into the counties, with the exception of Houston county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
Allergy, Immunology and Rheumatology	Kittson	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Allery, Immunology & Rheumatology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Allergy, Immunology & Rheumatology provider presence in exclaves into the counties but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterty against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				
General Hospital facilities	Aitkin	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Anaptics), coupled with internet searches (NPPES, Provider websites etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties, but not all protins of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with preferredOne maining & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	1	99
General Hospital facilities	Beltrami	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties, but not all protins of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with reference of the speciality has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with reference of the speciality has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with reference of the meet the credentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	20	80

General Hospital facilities	Cass	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that twould be able to satisfy these network gaps. Each of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with reference of the speciality has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	5	95
General Hospital facilities	Clearwater	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that wa ear requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with preferredOne. We meet the credenting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	1	99
General Hospital facilities	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with preferredOne. We meet the credenting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provider many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.		1	3	98
General Hospital facilities	Itasca	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with referredOne. The meet the credentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provider many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.		1	1	99

General Hospital facilities	Koochiching	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that two wide be able to satisfy these network gaps. Each of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the essisting provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne maining & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	10	90
General Hospital facilities	Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties, but not all protins of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with preferredOne will also critical standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	10	90
General Hospital facilities	Lake Of The Woods	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facility environments and the search of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all protins of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.		1	8	92
General Hospital facilities	Marshall	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that wad the requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne. Will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with referredOne. When the preferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provider may services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.		1	1	99

General Hospital facilities	Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that twould be able to satisfy these network gaps. Each of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with reference of the speciality has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	0	100
General Hospital facilities	St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties, but not all protins of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with preferredOne will also critical standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	8	92
Mental health providers	Beltrami	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these speciality services to, PreferredOne is not aware of any additional Mental Health providers in these counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDL ve & other similar vitual care providers who provide mental health services via telemedicine meaning members within this county would have 24/7 access to mental health services visually from their home.	15	1	8	92
Mental health providers	Clearwater	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Mental Health providers in these counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waiters for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne maintains a contract with MDLve & other similar virtual care providers who provide mental health services via telemedicine meaning members within this county would have 24/7 access to mental health services via telemedicine	15	1	o	100

Mental health providers	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Mental Health providers in these counties that twould be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider should they be interested in contracting with PreferredOne. & meet the credentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide mental health services virtually from their home.	15	1	3	97
Mental health providers	Koochiching	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these speciality services to, PreferredOne is not aware of any additional Mental Health providers in these counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider should they be interested in contracting with PreferredOne. R. meet the credentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLve & other similar virtual care providers who provide mental health services via telemedicine meaning members within this county would have 24/7 access to mental health services virtually from their home.	15	1	2	98
Mental health providers	Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Mental Health providers in these counties that this would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will altempt to contract with the provider should they be interested in contracting with PreferredOne & meet the oredentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDL ve & other similar virtual care providers who provide mental health services via telemedicine meaning members within this county would have 24/7 access to mental health services visually from their home.	15	1	5	95
Mental health providers	Lake Of The Woods	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider or any additional Mental Health providers in these counties that two udb be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics softwaire suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne area in the provider of this specialty has opened within the service area gap. A will attempt to contract with the provider should they be interested in contracting with PreferredOne area in the area in the provider of the provider of the provider when the provider of the provider of the provider with the provider of the provider of the provider when the provider of the provider with the provider of the provider of the provider with the provider o	15	1	2	98

Mental health providers	Marshall	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to. PreferredOne is not aware of any additional Mental Health providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all potions of these counties are fully covered by the object requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider should they be interested in contracting with PreferredOne. Rear agap & will attempt to contract with the provider should they be interested in contracting standards. & requirements PreferredOne an intains a contract with MDLive & other similar virtual care providers who provide mental health services virtually from their home.	15	1	o	100
Mental health providers	St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Mental Health providers in these counties that two would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide mental health services via telemedicine meaning members within this county would have 24/7 access to mental health services via telemedicine meaning members within this county would have 24/7 access to mental health services via telemedicine	15	1	1	99
Pediatric Services Providers	Beltrami	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these speciality services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a stee within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them if they are interested in contracting with the provider's should as provider duraterly against the Quest Analytics software suste to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. A meet the recentaining & contracting standard's & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	8	92
Pediatric Services Providers	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Prediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Prediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a stel within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne has in place. Additionally, PreferredOne maintains a contract with they be interested in contracting with PreferredOne has met the contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	100	0

Pediatric Services Providers	Kittson	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this fling PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with the mile the Quest Analytics software sulte to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. A meet the recentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	85	25
Pediatric Services Providers	Koochiching	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating within the service area gap & will attempt to contract with the provider should be well also check quarterly against the Quest Analytics software sulte to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne As meet the redentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	55	45
Pediatric Services Providers	Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software sulte to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should be they be interested in contracting with PreferredOne. & meet the redentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	35	65
Pediatric Services Providers	Lake Of The Woods	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that whole be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will be open to negotiating within the service area gap & will attempt to contract with the provider should be approximated to contracting the provider should as checked in contracting with PreferredOne. Remet the recentailing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	2	98

Pediatric Services Providers	Marshall	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting walvers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with them if they are interested in contracting that the Quest Analytics software suste to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. A meet the recredentaling & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	1	99
Pediatric Services Providers	Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & Inquiries to our existing provider community as to who they would refer these speciality services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	3	97
Pediatric Services Providers	St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will be open to negotiating with the Cuest Analytics software sulte to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne As meet the credentising & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	5	95
Pediatric Services Providers	Traverse	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that whole be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a sliet within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will be open to negotiating within the service area gap & will attempt to contract with the provider should be provider should as checked in contracting with PreferredOne. Remet the redentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLine & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	3	97

Primary Care providers	Beitrami	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these speciality services to, PreferredOne is not aware of any additional Primary Care providers in these counties that this waiver is in request for has Primary Care providers whose radius reaches into the counties that this waiver is in request for has Primary Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area. Whe lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	8	92
Primary Care providers	Cook	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these speciality services to. PreferredOne is not aware of any additional Primary Care providers in these counties that would be able to satisfy these network gaps. Each of the counties, but not all protins of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties are fully covered by the provider presence in the counties. Please be aware that many of the counties are that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specific plant and the provider introducing with preferredOne by the contract with the provider should they be interested in contracting with PreferredOne has need the credentient of a provider should they be interested in contracting with PreferredOne has need the credentient of a provider should they be interested in contracting with PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	3	97
Primary Care providers	Lake	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Primary Care providers in these counties that would be able to satisfy these network gaps. Each of the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider intersect in the counties are pare after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specific has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	5	95
Primary Care providers	Lake Of The Woods	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest. Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Primary Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Primary Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also pened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne has meet the ordentialing & contracting standards & requirements PreferredOne has in place. Additionally, PreferredOne maritains a contract with MDLive & other similar virtual care providers who provide many services via telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	2	98

Primary Care providers	Marshall	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Primary Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Primary Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider interest in the counties are after the string preferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services is attended to the members within this county would have 24/7 access to health services virtually from their home.	15	1	1	99
Primary Care providers	St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites,etc) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Primary Care providers in these counties that this waiter is in request for has Primary Care providers whose radius reaches into the counties that this waiter is in request for has Primary Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne has in place. Additionally, PreferredOne maintains a contract with MDLive & other similar virtual care providers who provide many services is a telemedicine meaning members within this county would have 24/7 access to health services virtually from their home.	15	1	1	99
Genetics	Faribault, Martin, Jackson, Nobles, Murray, Cot tomwood, Watonwan, Blue Earth, Waseca, Brown, Redwood, Lyon, Lincol n, Yellow Medicine, Renville, Chippowa, Lac qui Parie, Big Stone, Swift, Pope, Stevens, Traverse, Grant, Douglas, Todd, Kanabec, Pine, Carlton, Aitkin, Crow Wing, Cass, Wadena, Hubbard, Otter Tail, Becker, Wilkin, Mahnomen, Clearwater, Polik, Red Lake, Pennington, Beltrami, Itasca, St. Louis, Lake, Cook, Koochiching, Lake of the Woods, Roseau, Marshall, Kittson	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytiss), coupled with internet searches (NPPES, Provider websites:et) & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Genetics providers in these counties that would be able to satisfy these network gaps. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				