

MANAGED CARE SYSTEMS

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Request for Waiver

Plan Year: 202

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network Network ID		Network Structure*
PreferredOne Insurance Company	Choice	MNN001	<select one=""></select>
Name	Title	Date	Enrollees in Network*
Kristopher Klinger	Director, Provider Relations	5/18/2021	38

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
	Beltrami,Cook,Kittson,Koochiching,L ake Of The Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne has been able to locate Chemical Dependency Services Inspatien providers and too review some of these counties that we are requesting a water for, but not any providers who specifically provide Chemical Dependency Services Outpatient. Specifically, we are aware of recommendation of the provider services that action that would ence our network gaps in Konching Lake of the Woods, & St. Lous counties is residential treatment, not outpatient. For Cook county we are unable to locate any commercial insurance plan servicing providers for these specialty. Each of the counties that this waiver is in request for has a Chemical Dependency Outpatient facility whose radius reaches into the counties, but not all providers of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suits to determine if a provider of his specialty has opened within the service area gap & will attempt to contracting with the PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.				

Chemical Dependency Inpatient	Beitrami, Clearwater, Cook, Houston, Hu bbard, Kittson, Koochiching, Lake, Lake Of The Woods, Mahnomen, Marshall, Penningt on, Polk, Roseau. St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any Chemical Dependency Services Inpatient providers within these network gapes. For instance, the only Lake County provider were able to locate that provides this specialty service has a corrective order in place as of 2016 so, following our internal contracting processes, PreferredOne would not be able to offer a provider agreement to that facility at this time. Each of the counties that this waiver is in request for has a Chemical Dependency Inpatient facility whose radius reaches into the counties, with the exception of Cook county, but not all protrons of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a sile within this network gap area after this filing PreferredOne will be open to negoliating with them if they are interested in contracting with PreferredOne of this specialty introduce as like within the network gap area after this filing PreferredOne will be open to negoliating with them if they are interested in contracting with preferredOne has context, cuterfully against the Quest Analysics software suite to determine if a provider of this specialty has opened within the service are aga, & will attempt to contract with the provider should requirements PreferredOne has an inplace. Members are also able to access services from providers virtually/via telemedicine services when available.		
Pediatric Dental Care	Beltrami,Cook,Kittson,Koochiching,L ake Of The Woods,Marshall,Roseau		Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, stc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Predatric Dental Care providers in these counties had would be able to satisfy these network gaps. Each of the counties that this provider in the counties are fully covered by the 50 mile redise sequirement is to both the variety geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties was requesting when services are a site within this network gap area after this filing PreferredOne will lead to peen to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will lead so check quarterly against the Quest Analytics software sailed to determine if a provider of this specialty has opened within the service area gap & will attempt to contracting with the provider should they be interested in contracting with PreferredOne will be contracting with a contracting with preferredOne will be for contracting with the provider should they be interested in contracting with PreferredOne will be contracting students & requirements. PreferredOne will be not provider should they be interested in contracting with PreferredOne will be contracting students & requirements. PreferredOne will be night preferredOne will be contracting students as requirements. PreferredOne will be night preferredOne will be contracting with the provider should they be interested in contracting with PreferredOne will be a contracting with the provider should they be interested in contracting with PreferredOne will be a contracting with the provider should they be interested in contracting with PreferredOne will be a contracting with the provider should be a contracting with PreferredOne will be a contracting with PreferredOne will be a cont		
Pediatric Specialty Providers	Beitrami,Cook,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis	1	Upon review of the current PreferredOns provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc.) & inquiries to our existing provider community as Specialty providers in these counties that would be able to saidify these network gaps. Each of the counties that this valver is in request for has Pediatric Specialty providers whose radius reachers into the counties. It has a provider whose radius reachers into the counties, that all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Pleas be aware that many of the counties that we are requesting waiver for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics otherwas usite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne is in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

Cardiac Surgery	Beitrami,Cook, Itasca, Koochiching,Lake,Lake Of The Woods, Murray, Roseau,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPEPS, Provider websites, etc). A inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne in a forware of any additional Cardiac Surgery to the community of the countries of the community of the countries of the co		
Cardiovascular Disease	Cook	, ,	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiovascular Diseases providers in these counties that would be able to salisty these network gaps. Each of the counties that this waiver is in request for has Cardiovascular Diseases providers whose radius reaches into the counties. But not of the service area & the lack of provider presence in the counties. December that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce as alse within this network gap are after this filing PreferredOne will also check quarterly against with them if they are interested in contracting with PreferredOne will also check quarterly against the Cuest Analytics software subte to determin if a provider of this specially has opened within the service area gap & will alternet to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting studies and the provider of this specially has opened within the service agap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting studies of contracting studies and the contraction of the provider of the specially has opened within the service agap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting studies & requirements PreferredOne has any place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Colon and Rectal Surgery	Beitrami, Cook, Dodge, Fillmore, Freebo m, Houston, Itasca Jackson, Kittson, Koochiching, Lake Of The Woods, Marshall, Mower, Mobles, Olmsted, Polk, Roseau, St. Louis, Wabasha, Winona	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). A inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne in Avaer of any additional Colon R Rectal Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that counties that all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting walvers for here are nearly completely covered by the texisting provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. PerferedOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. Remet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

Dermatology	Cook,Lake,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). & inquiries to our existing provider community as to what the work of any additional Demandology providers in these counties that would be able to satisfy these network gaps. Each of the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area was considered as a result of the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area was considered or the service area are nearly completely covered by the estings provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider doth this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne will asso check quarterly against the Quest Analytics software suite to determine if a provider of the provider should they be interested in contracting with PreferredOne will also contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Endocrinology	Beltrami,Cook,Koochiching,Kittson,Lake,Lake Of The Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Endocrinology provider in these counties that who will be also to said by these network gaps. Each of the counties that this waiver counties are fully covered by the 50 mile radius requirement due to both the varied goography of the service area & the lack of provider presence in the counties. Bease be aware that many of the counties that we are requiring waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a size within this network gap are after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentaling & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Gastroenterology	Cook,Koochiching,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Castroenterology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Castroenterology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce as late within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne yagans the Quester Analytics software suite to determine if a provider of this specially has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the orderdiating & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

Nephrology	Cook,Lake,St.Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with Internet searches (NPPES, Provider websites, etc). & inquiries to our existing provider community as town to they observed the provider whose read that was a community provider with the search of the counties, but not all portions of these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Nephrioday providers whose readine searches into the counties, but not all protins of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area after this filing PreferredOne will be open to negoliating with them if they are interested in contracting with PreferredOne will also check quarterly against the Quest Analytics coftware suite to determine if a provider of this specially has opened within the service area gap. 8 will attempt to contract with the provider should requirements. PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Neurology and Neurological Surgery	Cook,Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Neurology & Neurological Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Neurology & Neurological Surgery providers whose radius requirement into the counties, but not all protinos of these counties that are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce as lew within this network gap area after this filling PreferredOne will be open to negotiating with them if a contracting the counties of		
Obstetrics and Gynecology	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne in a toware of any additional Obstetrics & Gynecology physicians in these counties that would be able to satisfy these network gaps. Each of the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferedOne will also check quarterly against the Quest Analytics software suite to determine if a provider of the specially has opened within the service area gap & will attempt to contract with the provider should help be interested in contracting with PreferedOne. PrefererOne will also check quarterly against the Quest Analytics software suite to determine if a provider of the contracting with PreferedOne. PrefererOne will also check quarterly against the Quest Analytics software suite to determine if a provider of the contracting with PreferedOne in a contracting with PrefererodOne and a service area gap & will attempt to contract with the PrefererodOne in a contracting with PrefererodOne in the contracting with prefererodOne prefererodOne free the credentialing & contracting standards & requirements PreferedOne has in place. Members are also able to access services from providers withuslify/via telemedicine services when available.		

Oncology	Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis	,	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). Is inquiries to our existing provider community as to who they would refer these specially services to PreferredOne in Aware of any additional Oncology providers in these counties that would be able to satisfy these network gaps. Each of the counties that the wave counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requestion as the within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the PreferredOne. PreferredOne will also cherefore the provider should they be interested in contracting with PreferredOne and a contracting with preferredOne preferredOne will also cherefore the provider should they be interested in contracting with PreferredOne will also contract with the referredOne will also contract with the provider should they be interested in contracting with PreferredOne will also contract with the enter the credential and contracting with PreferredOne will also contract with the enter the credential and contracting with PreferredOne will also contract with the enter the credential and contracting with PreferredOne will also contract with the enter the credential and contracting with PreferredOne will also contract with the enter the credential and contracting with PreferredOne will also contract with the enter the credential and the provider should be a contracted with the preferredOne will also contract with the preferredOne will also contract with the preferredOne will also c		
Ophthalmology	Cook,Lake	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc) & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Ophthalmology providers in these counties that would be able to salishy these network gaps. We also definity similar network gaps for this specialty in our Complete network, which is representable of our full provider network. Each of the but not all portions of these counties are fully owned by the 60 mile ratius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PrefereredOne will be gone to negolitating with them if they are interested in contracting with PreferedOne. PreferedOne will also check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PrefereredOne & meet the credentaling & contracting standards & requirements PreferedOne has in place. Members are also able to access services from providers witually/via telemedicine services when available.		
Orthopedic Surgery	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). & inquiries to our existing provider community as to who they would refer these specially services to. PreferredOne is not waver of any additional Orthopedic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that is waiver is in request for has Orthopedic Surgery providers whose radius reaches into the counties. But his waiver is in request for has Orthopedic Surgery providers whose radius reaches into the counties. But his valuer is in request for his order presence in the counties. Should a provider introduce as let within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting to check quarterly against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with her provider should they be interested in contracting with PreferredOne. A meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers witually/via telemedicine services when available.		

Otolaryngology	Beitrami,Cook,Koochiching,Lake,Lake of the Woods,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPFES, Provider websites, etc). & inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Collaryngology providers in these counties that would be able to satisfy these network gaps. Each of the counties, both as the save of any additional Collaryngology providers whose radius requirement due to both the varied geography of the service area. As the lack of provider presence in the counties. Should a provider infraction as all within this network gap area and the service area of the counties. Should a provider infraction as the whole the provider of this specialty has opened within the service area gap. & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne and place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Physical Medicine and Rehabilitation and Occupational Medicine	Cook,Lake Of The Woods,Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytice), coupled with Internet searches (NPPES, Provider websites, etc). A inquiries to our existing provider community as to who they would refer these specially services to, PreferredOne is not aware of any additional Physical Medicine Rehabilitation & Cocupational Medicine providers in these counties that would be able to satisfy these network agas. Each of the counties that where is mercular for his present in the counties, but not all portions of these counties and fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in the determined 1 a provider of this specially has opened within the service area gap. 8 will attempt to contract the the provider should they be interested in contracting with PreferredOne & meet the credentaling & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		
Pulmonary Disease	Cook	1	Upon review of the current PreferredOne provider network through our provider mapping tool (Quest Analytics), coupled with internet searches (NPPES, Provider websites, etc). & inquiries to our existing provider community as town to they output direft these specially services to, PreferredOne is not waver of any additional Pulmonary Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that is waiver is in request for has Pulmonary Disease providers whose radius reaches into the counties. Shot not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography the service area & the lack of provider presence in the counties. Shotuld a provide introduce as let within the service aga area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting the contracting with PreferredOne. PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne. A meet the redefinating & contracting standards & requirements PreferredOne has in place. Members are also able to access services from providers virtually/via telemedicine services when available.		

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted,

including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:

- a. NPPES NPI Registry
- b. Medicare Physician Compare
- c. Minnesota Health Care Programs Provider Directory
- d. <u>Healthgrades</u>
- e. SAMHSA Behavioral Health Provider Directories
- f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
- g. Quest Analytics
- 3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county.

For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?

- i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
- ii. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9.
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

- 1. Cite the reason(s) provider state(s) for refusing contract(s)
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network
 - care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

- 1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital,
 - and Mental Health providers are included in the county and of the provider type for which a waiver is requested
- 2. State what, if any, steps are taken to inform enrollees of restricted access
- 3. State the total number of estimated enrollees in the network as of the submission date of the waiver
- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - These services must meet the definition of "telemedicine" in Minnesota Statutes
 62A 671 subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available

- a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the previous approval year
- 3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

- Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

<u>Kristopher Klinger, PreferredOne Insurance Company, Director Provider Relations</u> 5/18/2021 Name, Company, Title Date Attestation Signed