

MANAGED CARE SYSTEMS P.O. Box 64882, St. Paul, MN 55164-0882 Telephone: 651-201-5100 Email: <u>health.managedcare@state.mn.us</u>

Request for Waiver

Plan Year: 2023

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
HealthPartners, Inc.	Apex	MNN014	<select one=""></select>
Name	Title	Date	Enrollees in Network*
Martin Michael	Sr. Director Provider Relations & Network Management	5/18/2022	

2. By submitting this form, the above-referenced confirms:

A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and

B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Becker	1	There is a gap in northeast part of Becker County. HealthPartners contracts with all known providers in this county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Carris Health, Sanford Health and Tricounty. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + Health Care Programs Provider Directory http://mhcpproviderdirectory/dhs.state.mn.us/ + Minnesota Health US National Library of Medicine MedlinePlus Directories New providers identified: No additional providers were identified.	4	4	5	100
General Hospital facilities	Freeborn	1	There is a gap in southeast part of Freeborn County. HealthPartners contracts with all known providers in this county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Allina Health, Olmsted Health and Winona Healthcare System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + Healtingrades + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + National Institute of Health Care Programs Provider Jirectory http://mhcpprovider/institute.mn.us/ + National Institute of Health US National Library of Medicine MedinePlus Directories New providers identified: No additional providers were identified.	0	0	0	0
General Hospital facilities	St. Louis	1	There is a gap in north part of St.Louis County. HealthPartners contracts with all known providers in this county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations: For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System and Clinics and Sanford Health. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + HealthGrade Physician Compare https://www.medicare.gov/hospitalcompare/ + Minnesota Health Care Physician Institute of Health US National Library of Medicine MedinePlus Directories New providers identified: No additional providers were identified.	2	1	15	100

Primary Care providers Freeborn	There is a gap in the east part of Freeborn County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Allina Health, Olmsted Health and Winona Healthcare System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations • HealthGrades • Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ • Minnesota Health Care Programs Provider Directory http://mhcpproviderdirectory.dms.state.mn.us/ • National Institute of Health US National Library of Medicine MedilinePlus Directories New providers identified: No additional providers were identified.	0	0	0	0
Primary Care providers St. Louis	There is a gap in northermost part St. Louis County. HealthPartners contracts with all known providers o in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations; For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations HealthPartner compare https://www.medicare.gov/hospitalcompare/ Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ Minnesota Health Care Programs Provider Directory http://mhcpproviderdirectory.dhs.state.mn.us/ National Institute of Health US National Library of Medicine MedlinePlus Directories New providers identified: No additional providers were identified.	0	0	0	0
Mental health providers St. Louis	There is a gap in the northern part of St. Louis County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + HealthPartners devices are physical Compare (including Deviders group) for the compare (including the compare) + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Mentored Library of Medicine MedinePlus Directories New providers identified: No additional providers were identified.	0	0	0	0
Pediatric Services Providers Freeborn	There is a gap in east part of Freeborn County. HealthPartners contracts with all known providers in this county. The county is rural, and the pediatric care providers available do not cover the entire area using the 30 mile distance criteria Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to pediatrc care services if needed. There are approximately 5300 providers available. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new provider. March, May, and August. Sources used to check for new provider Directory http://mkopproviderdirectory.dhs.state.mn.us/ • Healthgrades • Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ • Minnesota Health US National Library of Medicine Medine Plus Directories New providers identified: No additional providers were identified.	0	0	0	0

Pediatric Services Providers	St. Louis	There is a gap in northermost part of SL. Louis Courty, HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to pediatric care services if needed. There are approximately 5300 providers available. ENCLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area. Network Review. We reviewed our networks in March, May, and August. Sources used to check for new providers functions. In addition to the large care system's own interactions are provider junctions. The private outreach services at smaller provider groups in the area. Network Review. We reviewed our networks in March, May, and August. Sources used to check for new providers functions. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We reviewed our networks in March, May, and August. Network Review. We rev
Cardiac Surgery	Becker, Big Stone, Brown, Chippewa, Cottonwood, Douglas, Faribault, Grant, Jackson, Kandiyohi, Lac Qui Parle, Lincoln, Lyon, Martin, Murray, Nobles, Otter Tail, Polk, Pope, Redwood, Renville, St. Louis, Stevens, Swift, Traverse, Watonwan, Wilkin, Yellow Medicine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to trave to providers in the larger metropolitan areas where specially providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Cardiac Surgery providers work in large facilities through large care systems and consultations are also available through large care systems and consultations are also available in these counties. Image: Cardiac Surgery providers work in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Cardiac Surgery providers work of the metropolitan area of St. Paulithingeneis, St. Cloud, Duluth, Mochheed/FagrayCand Forks or Sioux Falls, SD. have services arealeant consultations are also available metropolitan area of St. Paulithingeneis, St. Cloud, Duluth, Mochheed/FagrayCand Forks or Sioux Falls, SD. have services arealed providers are identified, a contract is pursued. HealthPartners communicates routinely with providers where species through and ecations. HealthPartners' contracted providers are identified, a contract is pursued. ENROLLEE ACCESS TO SERVICES IN 223: ENROLLEE ACCESS TO SERVICES IN 223: ENROLLEE ACCESS TO SERVICES in Mark and Essentia Health have satellite locations or provide outreach services at other locations. HealthPartners' contracted providers refer their patients to metropolitan area and post-operative visits. Image: Standard
Vascular Surgery	Brown, Faribault, Martin, Redwood, St. Louis, Watonwan	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Patients have to travel to providers in the larger metropolitian areas where specially providers where the technology and equipment heeded for complex cases are available. There is a limited number of Vascular Surgery providers in the state, the metropolitian areas of St. Paul/Interpolitics and facilities (and consultations are also available through telemedicine. There are no additional Vascular Surgery providers available in these counties. ENROLLEE ACCESS TO SERVICES IN 2022: Referral to metropolitian area clinics and facilities Vascular Surgery services are performed at larger metropolitian care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitian area providers in the second at surgery services. Provider clinics or outreach locations Aftru Health System, Sanford Health, St. Luké's Hospital & Clinics, Minnesota Rural Health Cooperative value. Sources used to check for new providers/locations Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for one provider splate splation (breactions of provider contracted providers of the splate) • Medicare Physician Compare Hybridine Medicare Chyphysican Compare/ • Medicare Physician Compare Hybridine Medicare Gov/hospitalcompare/ • Medicare Physician Compare Hybridine Medicare Medicare
Dermatology	Faribault, St. Louis	The northeast blainting horders are the state of the state is rural and is geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is builth. HealthPartners contracts with all known providers in this area. Members have access to the closest providers. The southcentral area is rural and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full and is geography is made up of large fettile lands and is sparsely populated. The closest metropolitan area is full anot in the spection of the facines or office v

Endocrinology	Big Stone, Freeborn, Jackson, Lac Qui Parle, Polk, St. Louis, Traverse 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest metropolitan area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area. Members also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural HealthPartners also supports in use of telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural Health, Riveriew Health Care Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + HealthPartners + Healt		
Gastroenterology	Faribault, Freeborn, Martin, St. 1 Louis, Watonwan	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest providers. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations. For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Avera Health, Allina Health, Ridgeview Health System, Minnesota Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider reviewed our networks in March, May, and August. Sources used to check for new providers/locations Health Compares Health Compa		
Genetics	Becker, Big Stone, Brown, Carlton, Crow Wing, Douglas, Faribault, Freeborn, Grant, Lac Qui Parle, Martin, Otter Tail, Polk, Pope, 1 Renville, St. Louis, Sibley, Stevens, Swift, Todd, Traverse, Watonwan, Wilkin	There is a limited number of Genetics providers in the state; the metropolitan areas of St. Paul/Minneapolis, St. Cloud, Duluth, Moorhead/Fargo/Grand Forks or Sioux Falls, SD. have services available through large care systems and consultations are also available through telemedicine. There are no additional Genetics providers available in these counties. HealthPartners communicates routinely with providers through our newsletter every other month with reminders to keep information regarding their locations and providers up to date. Member complaints regarding access to care are monitored on a monthly basis. If trends in complaints regarding access to a particular type of provider are identified, the contracting department is notified and when new providers are identified, a contract is pursued. ENROLLEE ACCESS TO SERVICES IN 2023: Genetics services are provided at larger metropolitan care system hospitals and locations. HealthPartners' contracted providers refer their patients to metropolitan area providers who have access to large hospital facilities that provide genetics services. Provider clinics or outreach locations: Allina Health System, Essentia, CentraCare, and Carris Health, Fairview, TriCounty and Sanford have satellite locations or provide outreach services at other locations in the region. In addition, telemeticline is an optim for office visits, including consultations and post-operative visits. Network Reviews: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations + Healthgrades + Healthgrades + Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ + Minnesda Health Care Programs Provider Directory http://mhcpproviderdirectory.dhs.state.mn.us/ + National Institute of Health US National Library of Medicine MediinePlus Directories New providers identified. No additional providers were identified.		
Neurology and Neurological Surgery	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations: For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health, Avera Health, Allina Health, Ridgeview Health System, Altru Health Systems, Minnesota Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review: We reviewed our networks in March, May, and August. Sources used to check for new providers/locations +Health Gardes +Health Care Programs Provider Directory http://mhcpproviderdirectory.dhs.state.mn.us/ +Medicare Physician Compare https://www.medicare.gov/hospitalcompare/ +Minnesota Health Care Programs Provider Directory http://mhcpproviderdirectory.dhs.state.mn.us/ +National Institute of Health US National Library of Medicine Medicine Network we providers identified: No additional providers were identified.		

Oncology	Faribault, St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and is sparsely populated. The closest metropolitan area is when be a members have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minnespolis, SLPaul. HealthPartners contracts with all known providers in this area. Members have access to the closest providers. HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Avera Health, Avera Health, Alina Health, Ridgeview Health System, Altru Health Systems, Minnesola Rural Health, Riverview Healthcare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area. Network Review We reviewed our networks in March, May, and August. Sources used to check for new providers/locations HealthPartners of the closest for revisite of the closest for the closest for the closest for the provider services at smaller provider groups in the area. Network Review Net reviewed our networks in March, May, and August. Sources used to check for new providers/locations HealthPartners of the closest for the provider Since
Otolaryngology	St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts Image: Contract Contracts With all known providers in this area. Members have access to the closest available providers. HealthPartners also supports the use of thelemedicine in these areas where no providers are physically present. ENROLLEE ACCESS TO SERVICES IN 2023: For other closests
Pediatric Specialty Providers	Brown, Faribault, Freeborn, Martin, 1 St. Louis, Watonwan	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts while all known providers in this area. Members have access to the closest providers. The southcentries that is geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts while all known providers in this area. Members have access to the closest providers. Check providers in this area. Members have access to the closest providers and large are almost exclusively prainel and and farms, while some rule with all known providers in this area. Some members HealthPartners also supports the use of telemedicine in these areas where no providers and providers in this area. Members have access to the closest metropolitan area is sparsely populated. The closest metropolitan area is mainly rural with small communities throughout. HealthPartners contracts with all known providers in this area, so members HealthPartners also supports the use of telemedicine in these areas where no providers and providers in this area. Members have access to the closest metropolitan area is sparsely populated. The closest metropolitan area is closed the sparsely populated. The closest metropolitan area is closest metropolitan area is closed and farms, with some rule state is closed to providers and this area. Members have access to the closest metropolitan area is closed the sparsely populated. The closest metropolitan area is closed to providers and the state is closed to provider and farms, with some rule all farms, with some rule and farms, functioned to provider and part and farms and the state and the state is closed to provider and parts and to providers t
Pulmonary Disease	Faribault, St. Louis 1	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is builth. HealthPartners contracts with all known providers in this area. Kembers have access to the closest available providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis. SPAuL HealthPartners contracts with all known providers in this area. Members have access to the closest providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis. SPAuL HealthPartners contracts with all known providers in this area. Members have access to the closest providers. The southcentral area is rural and its geography is made up of large fertile lands and is sparsely populated. The closest metropolitan area is Minneapolis. SPAuL HealthPartners contracts with all known providers are physically present. ENCLLEE ACCESS TO SERVICES IN 2023: Provider clinics or suttrach locations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Alina Health, Ridgeview Health System, Altru Health System, Altru Health System, Maru Health, Riverview HealthCare Association and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide rigroups in the area. Network Review We reviewed our networks in March, May, and August. Sources used to check for new providers/locations HealthPartner Compare HealthGare Physically

Radiology and Nuclear Medicine Fari	ribault, St. Louis	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts will all known providers in this area. Members have access to the closest providers. Solution and its providers in this area. Members have access to the closest providers. Members have access to the closest providers. Solution and the providers in this area. Members have access to the closest providers. Members have access to the closest providers. Solution and the providers in this area. Members have access to the closest providers. Solution and the providers in the area include Essentia Health, Sanford Health, Avera Health, Alina Health, Ridgeview Health System, Altru Health System, Altru Health System, Altru Health System, Altru Health Ridgeview Health Closest at smaller provider groups in the area. Solution and structure of the providers in this area. Closest at smaller provider groups in the area. Network Review Health Closest at match and and the provider scale at the addition of the large care system is own locations, they often provider groups in the area. Health, Fireford and the provider pro
Reconstructive Surgery Lyon	cker, Faribault, Jackson, Lincoln, on, Murray, Nobles, Polk, St. uis, Yellow Medicine	These counties are primarily rural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the technology or equipment to handle complex procedures or specialized services. Image: provider sine that large metropolitan areas where specially providers with in large facilities where the technology and equipment needed for complex cases are available. There is a limited number of Reconstructive Surgery providers with the larger metropolitan area solt. Pullifungenolis. SLC and, Duluti, Mochead/FragOGrand Forks or Sioux Falls, SD. have services are available through large care systems and consultations are also available through large care systems and consultations are also available. There is a limited number of Reconstructive Surgery providers would use the technology or equipment to handle complex cases are available. There is a limited number of Reconstructive Surgery providers available in these counties. Image: provide constructive Surgery providers would use the technology or equipment needed for complex cases are available. There is a limited number of Reconstructive Surgery providers available in these counties. Image: provide constructive Surgery providers would use the technology or equipment needed for complex cases are available. There is a limited number of Reconstructive Surgery providers would are expected available through large care systems and consultations are also available through large care systems and consultations are also available through large care systems and consultations are also available through large care systems and locations are also available through large care systems and consultations are also available through large care systems and consultations are also available through large care systems and consultations are also available through large care systems and consultations are also available through large care systems and consultations are also a
SUD (Chemical Dependency) - Outpatient St. 1	Louis	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The closest metropolitan area is Duluth. HealthPartners contracts Image: Contract Contend Contend Contract Contract Contract Contract Contrac

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K. 10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

- - b. Medicare Physician Compare Minnesota Health Care Programs Provider Directory C
 - d.

 - MinDesote reserve Server Healthgrades SAMHSA Behavioral Health Provider Directories National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
 - g. Quest Analytics
- 9. Quest Analytics
 9. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 b. State the waiver acrief provided for this provider type for enrollees of the affected county.
 For Primary Care, Pediatric Services, vouchers, in-home care options, virtual care services, and/or telemedicine services?
 i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which
 - the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
 - ii. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes 62A.671, subdivision 9.

- 2. Carrier must describe the extent to which telemedicine services are available
- How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly

a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements

Carriers must:

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

- Cite the reason(s) provider state(s) for refusing contract(s)
 For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line. 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network
- care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i If telemedicine is used to provide access.
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivis
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

- 1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - If the network is an ACO, provide a brief description of the major health systems participating in the network If the network is a narrow network, describe the features of the network that restrict access

 - For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital,
- and Mental Health providers are included in the county and of the provider type for which a waiver is requested State what, if any, steps are taken to inform enrollees of restricted access
- 3 State the total number of estimated enrollees in the network as of the submission date of the waiver
- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network
- care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
- State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval 2. Provide a description of how access was provided for affected enrollees in the previous approval year
- 3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements

- Carriers must: 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

Meet all of the requirements set forth for initial approval 2 Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

 Martin Michael
 5/18/2022

 HealthPartners Senior Director Provider Relations & Network Mgmt



Provider Type	County	Reson Code Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered	Percent Available Providers Included in Netwo
Thoracic Surgery	Becker, Bg Stom, Brown, Chippens, Cettonwood, Dougles, Anthusuk, Gran, Darb, Lincoli, Lyon, Mertin, Marray, Nobles, Otter Tal, Marray, Nobles, Otter Tal, Swift, Tarverse, Watorwan, Wilkin, Yollow Medicine	These counties are primarily roal and have englations. Due to the smalle comparingly size, the bacytolia and clinics in these states (and clinics) in these technology or exponent to hands complex procedures or specialized services. Patients have to travel to providers in the intervice the technology and exponent needed for complex cases are available. There is a limited multitude of Deravic's target providers in the states (the method) and and and clinics in the states (the complex cases are available). There is a limited multitude of Deravic's target providers in the states (the method) have the complex cases are available. Deravice travel is a limited multitude of Deravic's target providers available in these counters. DERAVICEE ACCEES TO SERVICES IN 2023. DERAVICEE ACCEES TO SERVICES IN 2023. DERAVICES IN 2023. Travels support of the states in the states in the counters. Support performs and performed at larget method) have table in these counters. Provider clinics or clinication for the states. Travels Support performs and performed at larget method) have table in these counters. Provider clinics or clinication for the states. The interview of the states in				
Allergy, immunology and Rheumatology	Faribault, Freeborn, St. Louis	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national lorents and lakes, and is spansely populated. The closest metropolitan area is Dukith. HealtiPartners contracts with all known providers in this area. Members have access to the donest analized providers. The software allow supports the use of later effect lands and is spansely populated. The closest metropolitan area is Minneepolia, SIPaul. HealtiPartners contracts with all known providers in this area. Members have access to the donest providers are physically present. EMROLEE ACCESS TO SERVICES N 2022. Provider disc or cutanto locess for informations for different states. Contractions in the area where no providers are physically present. EMROLEE ACCESS TO SERVICES N 2023. Provider disc or cutanto locess for informations for different states. Contractions in the latter information and SI. Latter Hospita & Cance. In addition to the large care system's new locations, they differe or cutanto loces in motions and SI. Latter Hospita & Cance. In addition to the large care system's new locations, they differe or tandom locations are provider groups in the area. Success used to theories of methods in March, May, and Agast. Success used to these for informations and the mathematical access the motions and state informations and the motion and the mathematical access the motions and state informations and the provider groups in the area. Success used to check for new provident/Company and Agast. Building and the analise provider to the March May, and Agast. Building and the analise provider provider and the motion and the motion and the motion and the provider groups in the area. Building and the analise provider to the March May and Agast. Building and the analise provider to the March May and Agast. Building and the analise provider to the March March May and Agast. Building and the analise provider to the theorement and the provider groups in the area. Building and the analise pro				
Physical Therapy, Occupational Therapy and Speech Ther	p; St. Louis	The northeast area of the state is rural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is spansely populated. The closest metropolitan area is Duluth. HealthPartners contracts with all known providers in this area. Members have access to the closest analise provides. The solution and its geography is made up of targe fertile lands and is spansely populated. The closest metropolitan area is Minnegolia, SLPaul. HealthPartners contracts with all known providers in this area. Members have access to the closest metropolitan area is Minnegolia, SLPaul. HealthPartners contracts with all known providers in this area. Members have access to the closest providers. Net Sufficient Cance Control State Sta				
SUD (Chemical Dependency) - Inpatient	Big Stone, Chippewa, Prestorn, Jackson, J. Coll Modes, Pipeston, Park, St. Louis, Traverse, Yellow Medicine	The northeast area of the state is nural and its geography is made up of the Boundary Waters Cance Area (BWCA), national forests and lakes, and is sparsely populated. The dosest metropolitan area is Dukith. HealthPathees contracts with all known providers in this area. Members have access to the closest analised providers. The softenential rates is unit and its geography is made up of large ferile lands and is sparsely populated. The closest metropolitan area is Minnegolitis. Si Paul. HealthPathees contracts with all known providers in this area. Members have access to the closest metropolitan area is Minnegolitis. Si Paul. HealthPathees contracts with all known providers in this area. Members have access to the closest metropolitan area is Minnegolitis. Si Paul. HealthPathees contracts with all known providers in this area. Some policy of providers are physically present. EVENCIES ACCESS TO SERVICES N 2222: Provide finities contracts locations For office valits, contractions and in the access where no providers in this area is mainly rotal with small communities throughout. HealthPathees contracts with all known providers in this area, so members HealthCless ACCESS TO SERVICES N 222: Provide finities contracts locations For office valits, contractions and including para parate up in the meets include Essentia Health, Sanford Health, Area Health, Altina Health System, Altiu Health Systems Minnesota Rual Health, Riverview HealthOR Review: Vereineed our methoris in Match, May, and Auguat. Benet and the state of the enderline approvale provider genotes is a smaller provider groups in the meet. Health Clear of Clear State and the providers providers in Match, May, and Auguat. Benet and Developer the providers providers benetics of the state music - National Institute of Physical Developer the enderline. Health Developer Health Developer the provider providers benetics Reprovider Statement of Health DE National Linkary of Medicine Meditines Meditines Medition and a strate of provider benetics of the s				
Colon and Rectal Surgery	Becker, Bg Sione, Brown, Chippens, Cettonwood, Crow Wing, Douglas, Farbault, Marthyoki, Leo Cai Park, Lincoln, Lyon, Martin, Murray, Nobes, Oter Tay, Peetsone, Poik, Pape, Reisbood, Sibley, Stevens, Switt, Told, Traverse, Vatonwan, Wilkin, Yakow Medicine	These counties are primarily ural and have small populations. Due to the smaller community size, the hospitals and clinics in these areas don't have the bechnology or equipment to handle complex procedures or specialized services. Patients have to trave to travel to providers in the larger metropolitan areas where speciality novides work in harpe Eaclifies where the kerhology and equipment redeed for complex cases are analytic. There is a limited number of Color and Redial Surgery providers available in these counties. SLOLD, AluMA, Moches/Fargo/Grand Forks or Sioux Falls, SD, have services available through large care systems and consultations are also available through large care systems and consultations are also available through large care systems and consultations are also counted. ENDALE ACCESS 10 S221. Referral to metropolitan area clinics and facilities Colon and Recial Surgery structures are providen in the tark. EVANDE and the second se				