

MANAGED CARE SYSTEMS
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Request for Waiver

Plan Year: 2023

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
HealthPartners Insurance Carrier	Open Access	MNN001	<select one>
Name	Title	Date	Enrollees in Network*
Martin Michael	Sr Director Provider Relations and Contract	5/17/2022	

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Aitkin	1	<p>There is a gap in the northeastern part of Aitkin County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories</p> <p>New providers identified: No additional providers were identified.</p>	5	26	5	100
General Hospital facilities	Beltrami	1	<p>There is a gap in the northern part of Beltrami County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories</p> <p>New providers identified: No additional providers were identified.</p>	2	4	50	100

<p>General Hospital facilities</p>	<p>Cass</p>	<p>1</p>	<p>Cass County is located in the North Central part of Minnesota and contains a portion of Chippewa National Forest, Foot Hills State Park and numerous lakes. It is also the home of part of the Leech Lake Indian Reservation. The Reservation covers 30-35% of Cass County -- primarily the northwest part of the county.</p> <p>There is a gap in the central part of Cass County for hospital services. HealthPartners does not have a contract with the Cass Lake Hospital located in this part of the county. HealthPartners contacts this provider on an annual basis to offer a contract and the provider has refused to contract. However, due to their status as an Indian Health Service facility, HealthPartners allows members to access the facility regardless of their non-contracted status and pays claims from this provider at in network benefit levels.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Lukes Hospitals and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>28</p>	<p>38</p>	<p>10</p>	<p>100</p>
<p>General Hospital facilities</p>	<p>Clearwater</p>	<p>1</p>	<p>There is a gap in the northern part of Clearwater County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Allru Health System and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>0</p>	<p>0</p>	<p>0</p>	<p>0</p>
<p>General Hospital facilities</p>	<p>Cook</p>	<p>1</p>	<p>There is a gap in the western and eastern part of Cook County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known facilities in this area. Available facilities do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>3</p>	<p>50</p>	<p>25</p>	<p>100</p>

<p>General Hospital facilities</p>	<p>Itasca</p>	<p>1</p>	<p>There is a gap in the northwestern part of Itasca County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>1</p>	<p>1</p>	<p>5</p>	<p>100</p>
<p>General Hospital facilities</p>	<p>Koochiching</p>	<p>1</p>	<p>There is a gap in the western part of Koochiching County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>1</p>	<p>25</p>	<p>25</p>	<p>100</p>
<p>General Hospital facilities</p>	<p>Lake</p>	<p>1</p>	<p>There is a gap in the eastern part of Lake County. HealthPartners contracts with all known hospitals in the county. This area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. The hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, St. Luke's Hospital and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>8</p>	<p>21</p>	<p>37</p>	<p>100</p>

<p>General Hospital facilities</p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>There is a gap in the northern and southwestern part of Lake of the Woods County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>4</p>	<p>57</p>	<p>25</p>	<p>100</p>
<p>General Hospital facilities</p>	<p>Marshall</p>	<p>1</p>	<p>There is a gap in the eastern part of Marshall County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>5</p>	<p>5</p>	<p>3</p>	<p>100</p>
<p>General Hospital facilities</p>	<p>Roseau</p>	<p>1</p>	<p>There is a gap in the southwestern part of Roseau County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>0</p>	<p>0</p>	<p>0</p>	<p>0</p>

<p>General Hospital facilities</p>	<p>St. Louis</p>	<p>1</p>	<p>There is a gap in the northmost part of St.Louis County. HealthPartners contracts with all known hospitals in the county. The county is rural, and the hospitals available do not cover the entire area using the 30 mile distance criteria. If members need hospital services, they have to travel more than 30 miles in these areas.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For inpatient services, including hospital-based and substance use disorder services, there are large care systems and independent providers who are available to members. Large care systems in the area, who generally have their own hospitals and treatment facilities, include Essentia Health, Altru Health System and Clinics and Sanford Health.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>0</p>	<p>0</p>	<p>0</p>	<p>0</p>
<p>Primary Care providers</p>	<p>Beltrami</p>	<p>1</p>	<p>There is a gap in the northern part of Beltrami County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Altru Health System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>2</p>	<p>4</p>	<p>25</p>	<p>100</p>
<p>Primary Care providers</p>	<p>Cook</p>	<p>1</p>	<p>There is a gap in all of Cook County except the southern corner. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023:</p> <p>Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>3</p>	<p>50</p>	<p>85</p>	<p>100</p>

<p>Primary Care providers</p>	<p>Lake</p>	<p>1</p>	<p>There is a gap in eastern Lake County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated.</p> <p>HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories</p> <p>New providers identified No additional providers were identified.</p>	<p>0</p>	<p>0</p>	<p>0</p>	<p>0</p>
<p>Primary Care providers</p>	<p>Lake Of The Woods</p>	<p>1</p>	<p>There is a gap in northern and southwestern Lake of the Woods County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Altru Health System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories</p> <p>New providers identified No additional providers were identified.</p>	<p>4</p>	<p>57</p>	<p>15</p>	<p>100</p>
<p>Primary Care providers</p>	<p>Marshall</p>	<p>1</p>	<p>There is a gap in eastern Marshall County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Altru Health System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories</p> <p>New providers identified No additional providers were identified.</p>	<p>4</p>	<p>4</p>	<p>2</p>	<p>100</p>

<p>Primary Care providers</p>	<p>St. Louis</p>	<p>1</p>	<p>There is a gap in northern and east central St. Louis County. HealthPartners contracts with all known providers in this county. The county is rural, and the primary care providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to primary care services if needed. There are approximately 5300 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>0</p>	<p>0</p>	<p>0</p>	<p>0</p>
<p>Mental health providers</p>	<p>Beltrami</p>	<p>1</p>	<p>There is a gap in the northern part of Beltrami County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Altru Health. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>2</p>	<p>4</p>	<p>40</p>	<p>100</p>
<p>Mental health providers</p>	<p>Clearwater</p>	<p>1</p>	<p>There is a gap in the northern part of Clearwater County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Altru Health. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	<p>0</p>	<p>0</p>	<p>0</p>	<p>0</p>

Mental health providers	Cook	1	<p>There is a gap in the western part of Cook County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	0	0	0	0
Mental health providers	Kittson	1	<p>There is a gap in the eastern part of Kittson County. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and Altru Health System. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	2	17	30	100
Mental health providers	Lake	1	<p>There is a gap in the eastern part of Lake County. The northeast area of the state is rural and its geography is made up of the Boundary Waters Canoe Area (BWCA), national forests and lakes, and is sparsely populated. HealthPartners contracts with all known providers in this county. The county is rural, and the mental health providers available do not cover the entire area using the 30 mile distance criteria. Members in this area generally have to drive more than 30 miles to a provider.</p> <p>HealthPartners also supports the use of telemedicine in these areas where no providers are physically present. HealthPartners has contracts with multiple telemedicine groups who provide additional access to mental health services if needed. There are approximately 1500 providers available.</p> <p>ENROLLEE ACCESS TO SERVICES IN 2023: Provider clinics or outreach locations For office visits, consultations (including pre and post-op visits) or telemedicine visits, large care systems in the area include Essentia Health, Sanford Health and St. Luke's Hospital & Clinics. In addition to the large care system's own locations, they often provide outreach services at smaller provider groups in the area.</p> <p>Network Review We reviewed our networks in March, May, and August.</p> <p>Sources used to check for new providers/locations</p> <ul style="list-style-type: none"> • Healthgrades • Medicare Physician Compare • Minnesota Health Care Programs Provider Directory • National Institute of Health US National Library of Medicine MedlinePlus Directories <p>New providers identified No additional providers were identified.</p>	0	0	0	0

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. [NPPES NPI Registry](#)
 - b. [Medicare Physician Compare](#)
 - c. [Minnesota Health Care Programs Provider Directory](#)
 - d. [Healthgrades](#)
 - e. [SAMHSA Behavioral Health Provider Directories](#)
 - f. [National Institute of Health \(NIH\) U.S. National Library of Medicine MedlinePlus Directories](#)
 - g. Quest Analytics
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county.
For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
 - ii. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Cite the reason(s) provider state(s) for refusing contract(s)
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the previous approval year
- 3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

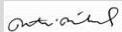
Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.



Name, Company, Title

5/17/2022
Date Attestation Signed