

MANAGED CARE SYSTEMS

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Request for Waiver

Plan Year:

2023

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
UnitedHealthcare of Illinois, Inc.	Choice	MNN001	<select one=""></select>
Name	Title	Date	Enrollees in Network*
Patty Dumas	Regional Performance Mgr	5/19/2022	5763

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Aitkin	1	We found no providers physically present in northeastern Aitkin County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%
General Hospital facilities	Beltrami	1	We found no providers physically present in north Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill ny identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	19	0.33%	0%	100%

	T		We found no providers physically present in central Cass County.				
General Hospital facilities	Cass	1	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	17	0.29%	0%	100%
General Hospital facilities	Clearwater	1	We found no providers physically present in north Clearwater County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual checkin with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	2	0.03%	0%	100%
General Hospital facilities	Cook	1	We found no providers physically present in northwest and Northeast Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such in With providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.09%	0%	100%

			We found no providers physically present in northwest Itasca County.				
General Hospital facilities	Itasca	1	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Geogle searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	40	0.69%	0%	100%
General Hospital facilities	Koochiching	1	We found no providers physically present in east central and west Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	10	0.17%	0%	100%
General Hospital facilities	Lake	1	We found no providers physically present in east central and west Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%

General Hospital facilities	Lake of the Woods	1	We found no providers physically present in southwest and northwest Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	30	0.52%	0%	100%
General Hospital facilities	Marshall	1	We found no providers physically present in north central Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%
General Hospital facilities	Roseau	1	We found no providers physically present in southwest and east Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.09%	0%	100%

General Hospital facilities	St. Louis	1	as provider type lareve tie abinity to seek care intusiny via a teleratant visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	321	5.57%	0%	100%
Primary Care providers	Beitrami	1	We found no providers physically present in northwest Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	19	0.33%	0%	100%
Primary Care providers	Cook	1	We found no providers physically present in northwest Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.09%	0%	100%

			We found no providers physically present northeast Lake County.				
Primary Care providers	Lake	1	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%
Primary Care providers	Lake of the Woods	1	We found no providers physically present in northwest and southwest Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (scheck-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	30	0.52%	0%	100%
Primary Care providers	Marshall	1	We found no providers physically present in east Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual checkin with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%

Primary Care providers	St. Louis	1	a provider using an adulo-video of nature-only electromistication system (surf- as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check- in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	321	5.57%	0%	100%
Mental health providers	Beitrami	1	We found no providers physically present in North Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analylics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telhealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual checkin with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	19	0.33%	0%	100%
Mental health providers	Clearwater	1	We found no providers physically present in north Clearwater County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual checkin with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	2	0.03%	0%	100%

Mental health providers	Cook	1	We found no providers physically present in northwest and northeast Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0.09%	0%	100%
Mental health providers	ltasca	1	We found no providers physically present in northwest Itasca County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.		0.69%	0%	100%
Mental health providers	Kittson	1	We found no providers physically present in the majority of the Kittson County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%

For additional rows, please see the "Additional" tab of this document. DO NOT add rows to this sheet.

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

- 1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
- 2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted,

including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:

- NPPES NPI Registry
- b. Medicare Physician Compare
- c. Minnesota Health Care Programs Provider Directory
- d. Healthgrades
- e. SAMHSA Behavioral Health Provider Directories
- f. National Institute of Health (NIH) U.S. National Library of Medicine MedlinePlus Directories
- q. Quest Analytics
- 3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county.

For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?

- i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
- ii. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9.
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

- 1. Cite the reason(s) provider does not meet credentialing requirements
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network
 - care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

- 1. Cite the reason(s) provider state(s) for refusing contract(s)
- 2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
- a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
- 3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - If telemedicine is used to provide access:
 - These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must

- 1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
- 2. State what, if any, steps are taken to inform enrollees of restricted access
- 3. State the total number of estimated enrollees in the network as of the submission date of the waiver
- 4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
- 5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 - 1. These services must meet the definition of "telemedicine" in Minnesota Statutes
 - 62A.671, subdivision 9
 - Carrier must describe the extent to which telemedicine services are available.
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
- 6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the previous approval year
- 3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements

Carriers must:

- Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

- 1. Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must

- Meet all of the requirements set forth for initial approval
- 2. Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Patty Dumas, Regional Performance Manager 5/19/2022
Name, Company, Title 5/19/2022
Date Attestation Signed

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included in Network
Mental health providers	Koochiching	1	We found no providers physically present in the majority of Koochiching County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialises. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider pheate the ability to seek care virtually via a teleheath vialt with a provider using a reactive decorate and virtual check-in with provider using a record video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	10	0.17%	0%	100%
Mental health providers	Lake	1	We found no providers physically present in northeast Lake County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results accomparison with other carriers' relevorks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a flected county for this provider type have the ability to seek care virtually via a telehealth visit with a reloved result of the provider using a nation-video or audio-only telecormunication system (such as Teladoc). Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images substituted by the patient; or visit an electronic provider-patient proratio engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports and coverage gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%
Mental health providers	Lake of the Woods	1	We found no providers physically present in the majority of Lake in the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results accomparison with other carriers relevatives. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a revokider using an audio-video or audio-only telecommunication system (such as Teladoc). Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the pelentic or visit an electronic provider-patient portal to engage in care communication, in croter to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	30	0.52%	0%	100%
Mental health providers	Marshall	1	We found no providers physically present in the northwest and east central Marshall County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets hailowide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results accomparison with other carriers' revolvers. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a effected county for this provider using a natio-video or audio-only telecommunication system (such as Teladoc). Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the pelentit or visit an electronic provider-pelent proratio engage in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports any coveraging gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	1	0.02%	0%	100%

Mental health providers	Roseau	1	We found no providers physically present in southwest Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These bods are reliable, accurate, and exerged in other markets handownide. Searches are based or distance and teaconomies that correlate to the appropriate specialists. Where we found no providers, we lested our search result val comparison with other carriers' retworks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a effected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using a valido-relig descorraminication system (such as Telabock). Doctors on Demand. VirtuWell, and Oncare), conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electricine provider-polentic proration ergage in care communication, in order to fill any identified ages, we have an established internal process and tool which reports any coverage gaps or an amonthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	5	0.09%	0%	100%
Mental health providers	St. Louis	1	We found no providers physically present in north St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results a comparison with other carriers' relevorks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a flected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using a nation-video or audico-vide leacommunication system such as Teledoco, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any ocverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	321	5.57%	0%	100%
Pediatric Services Providers	Aitkin	1	We found no providers physically present in east Altkin County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results accomparison with other carriers relevorks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a flected county for this provider type have the ability to seek care virtually via a teleheath visit with a more vider of the provider type have the ability to seek care virtually via a teleheath visit with a discontined virtual color-ordition to the provider type and color-ordition of the virtual vi	7	0.02%	0%	100%
Pediatric Services Providers	Becker	1	We found no providers physically present in northwest and central Becker County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results accomparison with other carriers retworks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using a audio-video or audio-orby telecommunication system (such as Telatoc). Doctors on Demand, VirtuWeil, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports any ocverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	3	0.05%	0%	100%

Pediatric Services Providers	Beitrami	1	We found no providers physically present in the majority of the Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly and the provider radius search tool, the national NPPES NPI registry, other publicly asserted to the provider of the publicly and the provider of the provider of the publicly asserted to the provider of the provider of the publicly asserted to the provider of the provide	19	0.33%	
Pediatric Services Providers	Big Stone	1	We found no providers physically present in all of Big Stone County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These books are reliable, accurate, and everaged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' retworks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via selekeath visit with a affected county for this provider lype have the ability to seek care virtually via teleheath visit with a direct or aution of the provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	4	0.07%	
Pediatric Services Providers	Carlton	1	We found no providers physically present in southwest Carlton County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and teveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results van comparison with other carriers' reheavles. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a affected county for this provider type have the ability to seek care virtually via a teleheath visit with a director, in vitable, with a provider using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portatio engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	13	0.23%	
Pediatric Services Providers	Cass	1	We found no providers physically present in west Cass County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and toeraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' rehewtors. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a affected county for this provider type have the ability to seek care virtually via a telehealth visit with a affected county for this provider conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	17	0.29%	

Pediatric Services Providers	Спіррема	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, outset Analytics, and Google searchess. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results of a comparison with other carriers' networks. Where gaps have been identified, members in the affected countly for his provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teadoc, Doctors on Demand, VirtuNeI), and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication, not order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Pediatric Services Providers	Cook	We found no providers physically present in all of Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results of the appropriate specialities. Where we found no providers, we tested our search results of the appropriate specialities. Where we found no providers, we tested our search results of the appropriate specialities. Where we found no providers, we tested our search results of the appropriate specialities. Where we found no providers, we tested our search results of the appropriate specialities. Where we found no providers we thank that the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audion-visite communication system quise has a Feladaco, Decotors on Demand, VirtuWell, and Oncarej; conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electricine provider-patient provider sugges in care communication. In order to fill any identified gas, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the boal market. The boal network management team monitors these reports monthly and remediates accordingly.
Pediatric Services Providers	Cattanwood	We found no providers physically present in southwest Cottonwood County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leweraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audior-byte decreaminaciant system guardes and services of the provider using an action-video read-ordy telecommunication system guardes and services of the provider using an action-video or audior irranges usbrinted by the patient; or visit an electricine provider-petient provide organge in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Pediatric Sarvices Providers	Faribault	We found no providers physically present in southwest Faribault County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leweraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results of the appropriate specialities. Where we found no providers, we tested our search results and comparison with other carriers' refevors. Where again have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an action-video are undisor-video or audior-video readion-of-vigetecommunication system guest has Teladaco, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electrical provider provider aging in care communication, in order to fill any identified ages, we have are attablished internal process and tool which reports any coverage gape on a monthly basis to the local market. The local metwork management team monitors these reports monthly and remediates accordingly.

Pediatric Services Providers	Masca	V in ar le c 7 vi ar p p a a v	Ve found no providers physically present in north and south Itasca County. Ve use a variety of tools to determine if there is a relevant provider located in the geographical area, notuding our internal provider radius search tool, the national NPPES NPI registry, other publicly would be considered to the provider of the publicly would be considered to the search search searches. These took are reliable, accurate, and everaged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we gond no providers, we tested our search results as comparison with other carriers' networks. Where gaps have been identified, members in the fifteded county for this provider by heave the ability to seek care virtually via a telehealth visit with a rovidor using an audio-vidor or audio-only telecommunication system (such as Teladoc, Doctors on permand, Virtually and Oncare); conduct a virtual check-in with providers using a recorder video and/or images submitted by the patient, or visit an electronic provider-patient portal to engage in care ommunication in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network transgement team monitors these reports monthly and remediates accordingly.	40	0.69%	
Pediatric Services Providers	Jackson	V in an are lee	Ve found no providers physically present in east Jackson County. Ye use a variety of tools to determine if there is a relevant provider located in the geographical area, reluding our internal provider radius search tool, the national NPPES NPI registry, other publicly valiable directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and weraged in other markets nationwise. Searches are based on distance and taxnomies the start correlate to the appropriate specialises. Where we found no providers, we tested our search results a comparison with other carriers networks. Where gaps have been identified, members in the infected county for this provider type have the ability to seek care virtually via eleheath visit with a revider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Penand, VirtuV ell, and Oncare); conduct a virtual check-in with providers using a recorded video rehand in the provider submitted by the patient; or visit an electronic provider-patient portate to engage in care ormunication. In order to fill any identified gaps, we have an established internal process and tool rich reports are youverage gaps on a monthly basis to the local market. The local network nanagement team monitors these reports monthly and remediates accordingly.	1	0.02%	
Pediatric Services Providers	Kanabec	V in an are lee	Ve found no providers physically present in north Kanabec County. Ye use a variety of tools to determine if there is a relevant provider located in the geographical area, cluding our internal provider radius search tool, the national NPPES NPI registry, other publicly valiable directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and weraged in other markets nationwise. Searches are based on distance and taxnomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results a comparison with other carriers reververs. Where gaps have been identified, members in the ffected county for this provider type have the ability to seek care virtually via a telehealth visit with a rodder using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Penand, VirtuWell, and Oncare); conduct a virtual chock-in with providers using a recorded video mollor images submitted by the patient; or visit an electronic provider-patient portate to engage in care ormunication. In order to fill any identified gaps, we have an established internal process and tool rinkin reports any coverage gaps on a monthly basis to the local market. The local network nanagement team monitors these reports monthly and remediates accordingly.	5	0.09%	
Pediatric Services Providers	Kittson	V in ar le c 7 vi ar p. p. ar ar v. v. v. v. v. v. v. v. v. v. v. v. v.	Ve found no providers physically present in the majority of the Kittson County. Ve use a variety of tools to determine if there is a relevant provider located in the geographical area, robuding our internal provider radius search tool, the national NPPES NPI registry, other publicly wailable directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and weraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we found no providers, we tested our search results a comparison with other carriers networks. Where gaps have been identified, members in the infected county for this provider type have the ability to seek care virtually via a telehealth visit with a rodder using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Permand, VirtuiV ell, and Oncare); conduct a virtual check-in with providers using a recorded video mollor images submitted by the patient; or visit ar electronic provider-patient portat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool infoir regress using coverage gaps on a monthly basis to the local market. The local network hanagement team monitors these reports monthly and remediates accordingly.	1	0.02%	

Pediatric Services Providers	Koochiching	In found no providers physically present in all of the Koochiching County. use a variety of tools to determine if there is a relevant provider located in the geographical area, uting our internal provider radius search tool, the national NPPES NPI registry, other publicity label directories, Cuest Analytics, and Google searches. These loots are reliable, accurate, and ranged in other markets nationwide. Searches are based on distance and taxonomies that related to the appropriate specialities. Where we found not providers, we tested our search results comparison with other carriers' networks. Where ages have been identified, members in the cloth county for this provider type have the ability to seek care virtually via a telehealth visit with a vider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on mand, VirtuWell and Oncare); conduct a virtual check-in with providers using a recorded video for images submitted by the patient; or visit an electronic provider-patient portal to engage in care munication. In order to fill any identified gage, we have an established internal process and tood ch reports any coverage gage on a monthly basis to the local market. The local network magement team monitors these reports monthly and remediates accordingly.	0.17%	
Pediatric Services Providers	Lake	found no providers physically present in the majority of the Lake County. The country of tools to determine if there is a relevant provider located in the geographical area, uting our internal provider radius search tool, the national NPPES NPI registry, other publicly liable directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and raged in other markets nationwide. Searches are based on distance and transnomies that relate to the appropriate specialities. Where we found no provider, we tested our search results comparison with other carriers herwises. Where gaps have been identified, members in the clad county for this provider type have the ability to seek care virtually via a teleheath visit with a vider using an audio-video or audio-orly telecommunication system (such as Teladoc, Doctors on mand, Virtual/Vel, and Oncare); conduct a virtual check-in with providers using a recorded video for images submitted by the patient; or visit an electorical provider-patient portal to engages in care munication. In order to fill any identified gaps, we have an established internal process and tool of herports any coverage gaps on an enorthy basis to the local market. The local network readers are provided to the local market. The local network is appeared to the provider suggestion and the provider patient to local network.	0.02%	
Pediatric Services Providers	Lake of the Woods	I found no providers physically present in north and south Lake of the Woods County. The search of the woods of the woods of the woods of the woods of the publicly liable directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and raged in other markets nationwide. Searches are based on distance and taxnonnies that relate to the appropriate specialties. Where we found no providers, we tested our search results comparison with other carrier's networks. Where gaps have been identified, members in the cited county for this provider type have the ability to seek care virtually via a teleheath visit with a vider using an audio-video or audio-orly telecommunication system (such as Teladoc, Doctors on rand, Virtual/Vell, and Oncare); conduct a virtual check-in with providers using a recorded video for mages submitted by the patient; or visit an electronic provider-patient portal to engage in care munication. In order to fill any identified gaps, we have an established internal process and tool of herports any coverage gaps on a monthly basis to the local market. The local network happenent team monitors these reports monthly and remediates accordingly.	0.52%	
Pediatric Services Providers	Mahnomen	I found no providers physically present in south Mahnomen County, The search of the search of the search provider located in the geographical area, using our internal provider radius search tool, the national NPPES NPI registry, other publicly liable directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and raged in other markets nationwide. Searches are based on distance and traxnominiss that relate to the appropriate specialities. Where we found no providers, we tested our search results comparison with other carrier's networks. Where gaps have been identified, members in the cited county for this provider type have the ability to seek care virtually via a teleheath visit with a wider using an audio-vide or audio-orly telecommunication system (such as Teladoc, Doctors on mand, Virtul/Vell, and Oncare); conduct a virtual check-in with providers using a recorded video for images submitted by the patient; or visit an electoricin provider-patient portal to engage in care munication. In order to fill any identified gaps, we have an established internal process and tool ch reports any coverage gaps on a monthly basis to the local market. The local network happenent team monitors these reports monthly and remediates accordingly.		

Pediatric Services Providers	Marshall	Ve found no providers physically present in northwest Marshall Cot Ve use a variety of tools to determine if there is a relevant provider notuding our internal provider radius search tool, the national NPPI waited by the control of the control	iocated in the geographical area, SI NPI registry, other publicly tools are reliable, accurate, and noe and taxonomies that s, we tested our search results in identified, members in the 1 0.02% In identified in identifie	
Pediatric Services Providers	Martin	Ve found no providers physically present in the majority of the Mar Ve use a variety of tools to determine if there is a relevant provider cluding our internal provider radius search tool, the national NPPI valiable directories, Quest Analytics, and Google searches. These wereaged in other markets nationwise, Searches are based on dist orrelate to the appropriate specialties. Where we found no provide a comparison with other carriers' networks. Where gaps have bee fifected county for this provider type have the ability to seek caps behand, WrituWell, and Oncare); conduct a vitral check-in with p indivi mages submitted by the patient; or visit an electronic provid ormunication. In order to fill any identified gaps, we have an estal thich reports any coverage gaps on a morthly basis to the local management team monitors these reports monthly and remediates	located in the geographical area, SI NPI registry, other publicly tools are reliable, accurate, and noe and taxonomies that noe and taxonomies that s, we tested our search results in identified, members in the 24 0.42% tautuly via a tellehealth visit with a coviders using a recorded video repatent portal to engage in care lished internal process and tool risket. The local network	
Pediatric Services Providers	Mille Lacs	Ve found no providers physically present in northeast Mille Lacs C Ve use a variety of tools to determine if there is a relevant provider not control of the control of the provider radius search tool, the national NPPI valiable directories, Quest Analytics, and Google searches. These were good in the markets nationwide. Searches are based on dist orrelate to the appropriate specialities. Where we found no provide a comparison with other carrier's networks. Where gaps have bee frected county for this provider type have the ability to search window the provider type of the provider type of the provider permand, virtual vell, and Oncare); conduct only telecommunication syst permand, virtual vell, and Oncare); conduct or virtual check-in with p indior images submitted by the patient; or visit an electronic provider ormunication. In order to fill any identified gaps, we have an estal inchir reports any coverage gaps on a monthly basis to the local im nanagement team monitors these reports monthly and remediates	iocated in the geographical area, SI NPI registry, other publicly tools are reliable, accurate, and noe and taxonomies that noe and taxonomies that s, we tested our search results in identified, members in the study was a telehealth visit with a study was a telehealth visit with a coviders using a recorded video repatient portal to engage in care lished internal process and tool risket. The local network	
Pediatric Services Providers	Pine	We found no providers physically present in the majority of the Pin We use a variety of tools to determine if there is a relevant provider roluding our internal provider radius search tool, the national NPPI wallable directories, Quest Analytics, and Google searches. These weraged in other markets nationwise. Searches are based on dist orrelate to the appropriate specialties. Where we found no provide a comparison with other carriers' networks. Where gaps have bee fifected county for this provider type have the ability to seek caps there of the provider type have the ability to seek caps behavior. WrittiWell, and Oncarel); conduct a virtual check-in with p drolf images submitted by the patient; or visit an electronic provid ommunication. In order for ill any identified gaps, we have an estal thich reports any coverage gaps on amonthly basis to the local management team monitors these reports monthly and remediates	iocated in the geographical area, SI NPI registry, other publicly tools are reliable, accurate, and noe and taxonomies that so, we tested our search results in identified, members in the 12 thatly via a testing that the state of the state	

Pediatric Services Providers	Roseau	We found no providers physically present in southwest Roseau County. We use a variety of tools to determine if there is a refevent provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analysics, and Coggle searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where gaps have been identified, members in the affected county for this provider byte have the ability to seed care virtually via a televiablt visit with a provider using an audio-video or audio-only relacommunication system (such as Teladoc, Doctors on Demand, Virtu/Well, and Oracety; conduct a virtual checkin with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to Ifi any identified page, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
Pediatric Services Providers	St. Louis	We found no providers physically present in north and south St. Louis County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomices that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-videor or audio-only telecommunication system (sich as Teladoc, Doctors on Demand, Virtu/Well, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provide-patient proties to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool withir reports any occurring ages and an morthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
Pediatric Services Providers	Stevens	We found no providers physically present in the majority of Stevens County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets anaformide. Searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers indevorks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath vist with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtu/Well, and Oncare); conduct a virtual check-in with providers using a recorded video analor images submitted by the patient; or vist an electronic provide-patient proteil to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any ocenerage gaps on an morthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
Pediatric Services Providers	Swift	We found no providers physically present in the majority of the Swift County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets alteroided, searches are based on distance and taxonomics that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-videor or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuVell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provide-patient protice is on gape in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any overage gaps on an morthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	

Pediatric Services Providers	Traverse	We so a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPT registry, other publicly available directories, Coust Analytics, and Google searches. These hooks are retiable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' retworks. Where again have been identified, members in the affocied county for the provider goes here been identified, members in the provider using an audio-video or audio-only indecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncarey; conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gains, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local retwork management team monitors these reports monthly and remediates accordingly.
Pediatric Services Providers	Watonwan	We found no providers physically present in southwest Watonwan County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searchess. These tools are reliable, accurate, and leveraged in other markets nationwale. Searches are based on distance and taxonomies that correlate to the appropriate specialties. Where we found no providers, we tested our search results of the appropriate specialties. Where we found no providers, we tested our search results of the affected county for this provider type have the ability to seek care virtually via a teleheatith visit with a provider using an audio-videor or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare), conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-patient potat to engage jain care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local artifact. The local network management team monitors these reports monthly and remediates accordingly.
Pediatric Services Providers	Yellow Medicine	We found no providers physically present in the north Yellow Medicine County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searchess. These tools are reliable, accurate, and leveraged in other markles nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results of a comparison with other carrier's networks. Where gas have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheath visit with a provider using an audio-videor or audio-ny telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-patient potat to engage jair care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local aniwloch. The local network management team monitors these reports monthly and remediates accordingly.
Allergy, Immunology and Rheumatology	,Cook,Koochiching,Lake,St. Louis	We found no providers physically present in the entire county of Cook, the majority of county Koochiching, East Lake, and Northwest St. Louis. We use a variety of tools to determine if there is a relevent provider located in the geographical area, notuding our intempt provider ratios search tool, the national NPPES NPI registry, other publicly aciliative discretions. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and tatanomenes that correlate to the appropriate specialties. Where we found no providers, we tested our search results vaccinations that other carriers relevories. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a teleheatish visit with a provider using an audio-video or audio-in yielecomanication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-seated protation engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local amaker. The local network management team monitors these reports monthly and remediates accordingly.

Anesthesiology Physicians and Certified Registered Nurse Anesthelists	,Cook,Lake,Roseau	We found no providers physically present in the majority of Cook county, the Northeast portion of Lake county and the Northern portion of Roseau County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Guest Analytics, and Google searches. These tools are reliable, accounted, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialists. Where we good no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type lave the ability to seek care virtually via a laterhealth visit with a provider using an audio-video or audio-only letecommunication system (such as Teladic, Doctors on addor images sulmited by the patient, or visit a neteriorine provider pagein nor an audio-visited provider pagein care communication, in order to fill any identified ages, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Cardiac Surgery	Aitkin,Beltrami,Big Stone,Carlton,Cass,Chippewa,Cook,Crow Wing,Itasca,Kandylopi,Kittson,Koochichin g,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Pine,Pope,Renville,R oseau,St. Louis,Stevens,Swift,Traverse,Yellow Medicine	We found no providers physically present in the Majority of Alikin county, Northeast Beltrami, East Big Stone, the entire county of Carlton, southeast Cass, Majority of county Chippewa, entire county Cook, North Crow Wing, East Itasas, Southwest Kandychin, north Kittson, Majority of Kochiching county, Majority of Lae qui Parle, entire county of Lake, Majority of Jake of the Woods, Majority of Lincoh, Northwest Lynn, North Pine, Majority of Jake, Majority of St. Louis, Majority of St. Louis, Majority of Stevens, Majority of Swift, Central Traverse, and the Majority of Yellow Medicine County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialisms. Where gaps have been identified, members in the affected county for this provider type here the ability to seek care virtually via a teleheathly viat with a provider using an audio-video or audio-voly telecommunication system (such as Teladoc, Dodonic and or in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the bool and relevork management team monitors these reports monthly and remediates accordingly.
Cardiovascular Disease	Cook	We found no providers physically present in the majority of Cook County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are leased on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers in retworks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telerhealth visit with a provider using an audio-visito or audio-only idenormanication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit are electronic provider-patient portat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on an aronthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Colon and Rectal Surgery	Altkin, Becker, Beltrami, Big Stone, Blue Earth, Brown, Cass, Chippewa, Clearwater, Cook, Cottonwood, Crow Wing, Douglas, Faribauti, Grant, Hubbard, Itas ca, Jackson, Kardyohi, Kittson, Koochiching , Lake, Lake O'T The Woods, Lincoln, Lyon, Marshall, Martin, Murr ay, Nicolle, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Renville, Roseau, St. Louis, Stevens, Swift, Todd, Traverse, Waden a, Watonwan, Wilkin, Yellow Medicine	We found no proxiders physically present in the majority of Allon county, East Becker, the entire County of Beltram, the entire county of Big Stone, Southwest Blue Earth, Majority of Brown, Majority of Cass, the entire county of Chippewa, the entire county of Clearwater, the entire county of Cook, the entire county of Critory Many Majority of Douglas, Majority of Faribault, the entire county of Grant, the entire county of Hubbard, Majority of Itasca, the entire county of Jackson, Southwest Kandyorb, the entire county of Kitason, the entire county of Koochiching, the entire county of Lae, East Mahomman, the entire county of Lake of the Woods, Majority of Lincoln, Majority of Lyor, East Mahomman, the entire county of Allon, the entire county of Martin, Majority of Murray, Northwest Nicolet, East Nobles, Majority of Older Tal, the entire county of Martin, Majority of Murray, Northwest Nicolet, East Nobles, Majority of Older Tal, the entire county of Rodwood, Majority of Pok, Majority of Pope, the entire county of Rodwood, Majority of Pope, the entire county of Rodwood, Majority of Rodwood, Rodwood, Rodwood, Rodwood, Rodwood, Rodwood, Rodwood, Rodwoo

Pediatric Dental Care	Alikin,Beltrami,Big Stone,Cass,Cook,Itasca,Kittson,Lac Qui Parle,Lake,Lake Of The Woods,Lincoin,Yon,Marshall,Murray,Pipe stone,Redwood,Rossau,St. Louis,Traverse,Yellow Medicine	We found no providers physically present in the majority of Alikin county, Northwest Beltrami, West Big Stone, East Cass, the entire county of Cook, East Itasca, Majority of Kittson, West Lac Qui Parle, Majority of Lake, Majority of Lake of the Woods, the entire county of Lincoh, Majority of Lyon, East Marshall, Northwest Pennington, Majority of Pipestone, Southwest Revlowed, Majority of Roseau, Central St. Louis, Southwest Traverse, and West Yellow Medicine. We use a variety of tools to determine if there is a relevant provider location in the goographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwhise. Searches are based on distance and talaconomies that a search searches are based on distance and talaconomies that search are also accompanies on with the carriers' networks. Where gaps have been identified, members in the affected county for his provider by the meth the all to the search exist of the provider of the pro
Dermatology	Cook,Lake	We found no providers physically present in the the entire county of Cook and the east portion of Lake county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers herevise. Where gas have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-orily telecomanication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-patient proat to engage in care communication. In order to fill any identified ages, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Endocrinology	,Cook,Jackson,Koochiching,Lake,Nobles,S t. Louis	We found no providers physically present in the entire county of Cook, South Jackson, Majority of Koochiching, East Lake, Southeast Nobles, and Northwest St. Louis county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPE's NPI registry, other publicly, available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are hased on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers herevisor. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecomanication system (such as Teladac, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient or visit an electronic provider-patient proat to engage in care communication. In order to fill any identified ages, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Gastroenterology	"Beltrami, Cook, Kittson, Koochiching, Lake, L ake Of The Woods, Marshall, Otter Tail, Roseau, St. Louis	We found no providers physically present in Northwest and Northeast Beltrami county, Majority of Cook, Majority of Kitson, Majority of Koochiching, Northeast Lake, the entire county of Lake of the Woods, Northeast Marshall, North Offer Tail, Majority of Roseau, and Northwest St. Louis. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that or crelate to the appropriate specialities. Where we found no providers, we lested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected countly for his provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providered video and/or images submitted by the patient; or visit an electronic provider-patient portal to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.

General Surgery	Cook	We sound no providers physically present in the majority of Cook county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directions. Quest Analytics, and Society assertions. These looks are reliable, accurate, and search and the search of t
Genetics	Aitkin,Becker,Beltrami,Big Stone,Blue Earth,Brown,Carton,Cass,Chippewa,Clear water,Cook,Cottonwood,Crow Wing,Douglas,Faribault,Grant,Hubbard,Itas ca,Jackson,Kanabec,Kandlyohi,Kiftson,Ko ochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln, yon,Mahnoman,Marshalı, Martin,Murray,Nicollet,Nobles,Otter Tail,Pine,Polk,Pope,Renville,Red Lake,Redwood,Roseau,St. Louis,Sibley,Stevens,Swift,Todd,Traverse, Wadena,Watonwan,Wilkin,Yellow Medicine	we tourn no provisers physically present in me majority or Allano county. East secker, the entire county of Bellarani, the entire county of Bil Sitone, Mightly of Billa Earth, the entire county of Brown, the entire county of Carlton, Majority of Cass a, Majority of Chippewa, the entire county of Clearwater, the entire county of Cock, the entire county of Chippewa, the entire county of Clearwater, the entire county of Farbault, Majority of Grant, the entire county of Hubbard, the entire county of Itasca, the entire county of Lake, the entire county of Lake of the Woods, Majority of Iran, Carl part of Lake, the entire county of Lake of the Woods, Majority of Iran, Majority of North, State of Lake, the entire county of Marshall, the entire county of Lake of the Woods, Majority of Iran, Majority of North, Majority of Prope, Majority of Traverse, the entire county of Majority of Prope, Majority of Majority of Traverse, the entire county of Majority
Nephrology	Cook,Lake	We found no providers physically present in the entire county of Cook and the eastern portion of Lake county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results vacomparison with other carrier's networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc). Doctors on Demand, virtuit/viii, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protat lo engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Neurology and Neurological Surgery	Cook,Lake	We found no providers physically present in the entire county of Cook and the eastern portion of Lake county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results vacorparison with other carrier's relevances. Where gaps have been intellified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or wist an electronic provider-patien protes to engage in core communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.

Obstetrics and Gynecology	Cook	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available of the provider radius search tool, the national NPPES NPI registry, either publicly available of the provider radius search tool, the national NPPES NPI registry, either publicly available of the provider public or search to the provider public or search public or search public or the provider public public or search
Oncology	Cook,Lake	We found no providers physically present in the entire country of Cook and the eastern portion of Lake country. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search too, the national MPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results vaccompasions with other carriers relevancys. Where again share been identified, members in the affected county for this provider type have the ability to seek care virtually visa a telehealth visit with a provider using an audio-video or audion-byt leecomormulaciation system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare): conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protat loe regage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Ophthalmology	Cook	We found no providers physically present in the majority of Cook county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where ages have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audior-byt electoremunication system (such as Teladace, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the pelatient or visit an electrical provider pelatient provide using an area of the provider and an according to the provider pelation of the providers and an according to the provider pelation of the providers area of the providers and pelation of the providers are pelation of the providers are communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a mountly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Orthopedic Surgery	Cook	We found no providers physically present in the majority of Cook county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results value of the propriate specialities. Where we found no providers, we tested our search results value comparison with other carriers' relevancys. When age have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audior-byte lecomomization system (such as Teladac, Doctors on Demand, VirtuiVell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electricin provider-petition provider petition

Otolaryngology	Beltrami,Cook,Koochiching,Lake,Lake Of The Woods	We found no providers physically present in Northeast Batrami county, the entire county of Cook, Northwest Koochiching, East Lake, and East Lake of the Woods. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories. Quest Analytics, and Google searches. These loots are reliable, accurate, and leveraged in other markets nationwish. Searches are based on distance and taxonomizes that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers relevancy is. When the providers were the substitute of the provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-vide or audio-only telecommunication system (such as Teladoc, Doctor on Demand, VirtuVvell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electron provider-patient protat loe nagele in care communication. In order to fill any identified gaps, we have an established internal process and tod which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
Pediatric Specialty Providers	Beltrami,Cook,Kittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis	We found no providers physically present in Northeast Beltrami, the entire county of Cook, North Kittson, Majority of Koochiching, East Lake, Majority of Lake of the Woods, Northwest St. Louis, and North Roseau county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPFEs NPI registry, other publicly available directories, cuest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and texonomies that correlate to the appropriate speciaties. Where we found no providers, we tested our search results via comparison with other carriers networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually as a telebeath vist with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuVell, and Oncare); countied a virtual check—in with providers using a recorded video and/or inages submitted by the patient; or visit an electronic provider-patient portal to engage in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly besis to the local market. The local network menagement team monitors these reports monthly and remediates accordingly.	
Physical Therapy, Occupational Therapy and Speech Therapy	Cook,Kittson,Lake Of The Woods,Roseau	We found no providers physically present in East Cook county, North Kittson, Majority of Lake of the Woods, and Northeast Roseau. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results val comparison with other carriers retworkers. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-vide or audio-only telecommunication system (such as Teladoc, Doctor on Demand, VirtuVvell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protat to engage in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
Physical Medicine and Rehabilitation and Occupational Medicine	Cook,Kittson,Lake Of The Woods,Roseau	We found no providers physically present in East Cook county, North Kittson, Majority of Lake of the Woods, and North Roseau. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are based on distance and taxonomizes that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers intervolves. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-vide or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuVvell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient, or visit an electron provider-patient protat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tod which reports are youverage gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	

Pulmonary Disease	Beltrami,Cook,Lake Of The Woods,Marshall,Pennington,Roseau	We found no providers physically present in the Northwest Beltrami county, East Cook, Majority of Lake of the Woods, East Marshall, Northeast Pennington, and the Majority of Roseau county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are besed on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an adulto-video or audion-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protat lo engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any occurrence an amonthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.
Reconstructive Surgery	Becker, Beltrami, Cass, Clearwater, Cook, Hubbard, Itasca, Jackson, Koochiching, Lake, Lake, Of The Woods, Lincoln, Lyon, Mahnoman, Marshall, Murray, Mobies, Polik, Red Lake, Roseau, St. Louis, Yellow Medicine	We found no providers physically present in the Northeast portion of Becker county, the entire county of Beltrami, North Cass, the entire county of Clearwater, the entire county of Cook, Majority of Hubbard, West Itasea, Southwest Lock, Majority of Koochiching, East Lake, the entire county of Lake of the Vooss, Southeast Lock, Majority of Koochiching, East Lake, the entire county of Lake of the Vooss, Southeast Lock, Majority of Roseau, Fast Marshard, Central Muhray, East Nothers, Earl Perhomington, Earl Pool, East Mahroman, East Marshard, Central Muhray, East Nothers, Earl Perhomington, Earl Pool, East Mahroman, East Marshard, Central Muhray, East Nothers, Earl Perhomington, Earl Pool, East Mahroman, East Marshard, Central Muhray, East Nothers, Earl Pool, East Marshard, Central Muhray, East Nothers, Earl Pool, East Mahroman, East Marshard, Central Muhray, East Nothers, Earl Pool, East Mahroman, East Marshard, Central Muhray, East Nothers, East Nothers, East Nothers, East Nothers, Earl Pool, East Mahroman, East Nothers, Ea
Thoracic Surgery	Beitrami,Big Stone,Chippewa,Cook,Cottonwood,Dougla s,Grant,Kandiyohi,Koochiching,Lac qui Parie,Lake,Lincoin,Lyon,Murray,Otter Taii,Pine,Pope,Redwood,Renville,St. Louis,Stevens,Swift,Traverse,Vallow Medicine	We found no providers physically present in the Eastern portion of Beltrami county, the entire county of Big Stone, Majority of Chippewa, the entire county of Cook, Majority of Cottonwood, Majority of Douglas, Majority of Carat, Southwest Kandiyedy, Majority of Cottonwood, Majority of Loc Big Stone, Majority of Carat, Southwest Kandiyedy, Majority of Keep Stone, Majority of Ende Stone, M
Urology	Cook,Kittson,Koochiching,St. Louis	We found no providers physically present in the Majority of Cook county, Majority of Koochiching, and Northwest St. Louis county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NIPPES NPI registry, other publicly available circotries, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide, Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carrier's networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or wist an electronic provider-patient protat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps or a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.

Vascular Surgery	Beltrami,Cook,Kittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis	We found no providers physically present in Northeast Beltrami. East Cook, North Kittson, Majority of Koochiching, Northeast Lake, Majority of Lake of the Woods, North Roseau, and Northwest St. Louis county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distaince and taxonomics that correlate to the appropriate speciaties. Where we found no providers, we tested our search results via comparation with other carriers' networks. Where gaps have been identified, mambers it will be a comparation with other carriers' networks. Where gaps have been identified, mambers it will be a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtuit/Vell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or wist an electronic provider, advisor provider and or gange in care communication in order to fill any identified gaps, we have an established internal process and tool which reports any coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
Home Health Care Agency	Cook,Lake,Lake Of The Woods,Roseau	We found no providers physically present in the entire county of Cook, East Lake, Majority of Lake of the Woods, and Northeast Roseau county. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carrier's relevancys. Where agas have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an audio-video or audio-only telecommunication system (such as Teladac, Doctors on Demand, VirtuWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are overwage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
SUD (Chemical Dependency) - Inpatient	Beltrami	We found no providers physically present in central Beltrami County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search toot, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Geogle searches. These tools are reliable, accurate, and leveraged in other markets nationwides Searches are based on distance and traxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' relevances. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telerisath visit with a provider using an acido-video or audion-tyle decommunication system is usual as Teladaco, Doctors on Demand, VirtuilVell, and Oncare), conduct a wirtual check-in with providers using a recorded video and/or images submitted by the petient; or visit an electricine provider-petient provide to petient petient provider petient provider or petient petient provider or petient petient provider or gaps in care communication, in order to fill any identified gaps, we have an established internal process and tool which reports are coverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	
SUD (Chemical Dependency) - Inpatient	Lake Of The Woods	We found no providers physically present in central Lake of the Woods County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search toot, the national NPPES NPI registry, other publicly available directories, Quest Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwides. Searches are based on distance and taxonomies that correlate to the appropriate specialities. Where we found no providers, we tested our search results via comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth visit with a provider using an acido-video or audio-only telecommunication system flusuch as Teladoc, Doctors on Demand, VirtutWell, and Oncare); conduct a virtual check-in with providers using a recorded video and/or images submitted by the patient; or visit an electronic provider-patient protrat to engage in care communication. In order to fill any identified gaps, we have an established internal process and tool which reports are youverage gaps on a monthly basis to the local market. The local network management team monitors these reports monthly and remediates accordingly.	

SUD (Chemical Dependency) - Inpatient	Roseau	We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, Guest Analytics, and Coopies searches. These tools are reliable, accurate, and leveraged in other markets nationwise. Searches are besed on distance and taxonomises that correlate to the appropriate specialists. Who search on stance and taxonomises that correlate to the appropriate specialists. Who search on stance and taxonomises that correlate to the appropriate specialists. Who search control to the search of the company of the search of the search of the company of the search o
SUD (Chemical Dependency) - Outpatient	Kittson	We found no providers physically present in western Kittson County. We use a variety of tools to determine if there is a relevant provider located in the geographical area, including our internal provider radius search tool, the national NPPES NPI registry, other publicly available directories, coust Analytics, and Google searches. These tools are reliable, accurate, and leveraged in other markets nationwide. Searches are based on distance and taxonomies that correlate to the appropriate speciaties. Where we go not be tested our search results of a comparison with other carriers' networks. Where gaps have been identified, members in the affected county for this provider type have the ability to seek care virtually via a telehealth vist with a provider using an audio-video or audio-only telecommunication system (such as Teladoc, Doctors on Demand, Virtually-land Oncerago; conduct or virtual erboch in with providers using a recorded virtual erboch in with providers using a recorded virtual erboch in with providers using a recorded virtual erboch in with providers using a conduction of the conduction of the provider of the conduction of the conduction of the provider of the conduction of the conductio