



Resident Quality of Care and Outcomes Improvement Task Force

01/04/2021

Meeting Logistics

- Task Force Members are off mute, able to speak at any time.
- All others (public attendees) are on mute. Feel free to submit comments/questions via chat feature. Will work to address during, and at end of the meeting.

Goals for Today

- Orientation to the work and to each other
- Agree on Charter
- Establish a meeting schedule
- Initial discussion on safety best practices

Background and Vision for the Task Force

Background

- Quality Work Group was part of the deployment of 144G - This task force was recommended out of that group.

Task Force deliverables per 144G.9999

Examine and make recommendations on an ongoing basis, on **how to apply proven safety and quality improvement practices and infrastructure to settings and providers** that provide **long-term services and supports**.

Subdivision 3. Recommendations

The task force shall **periodically provide recommendations to the commissioner and the legislature on changes needed** to promote safety and quality improvement practices in long-term care settings and with long-term care providers. The task force shall meet no fewer than four times per year.

Vision

- Focus is on identifying best practices rather than minimum requirements
- Improving Quality and Safety in Long-Term Care Settings
Work Group identified broad draft recommendations:
 - Data availability and use
 - Tools and guidance to enable accurate and comprehensive reporting
 - Advancing a culture of safety

Member Introductions

- **Rachel Jokela** - MDH staff with expertise in issues related to safety and adverse health events
- **Aisha Elmquist** - The Ombudsman for Long-Term Care or a designee
- **Jane Pederson** - Nonprofit Organization Representative
- **Julie Apold** - Organization representing Long-Term Care Providers and Home Care Providers
- **Patricia Cullen** - Organization representing Long-Term Care Providers and Home Care Providers
- **Elizabeth McMullen** - Consumer Organization Representative

Member Introductions

Kristine Sundberg, Consumer Organization Representative

Oluwatosin Adejuwon (Ms. T), Direct Care Provider or Representative

Penelope Viggiano, Direct Care Provider or Representative

Lores Vlaminck, Expert in the safety and quality improvement field

Brent Knodle, Public Member – Family Member in assisted living setting

Pamela Peters, Public Member – Is or has been resident in assisted living setting

Charter Review – Purpose, Goals

Review Charter for the Resident Quality of Care and Outcomes Improvement Task Force Document

Getting Started

Identifying Best Practices

Group Discussion

- Develop ideas for identifying best practices for recommendation(s)

For Next Meeting

- Bring ideas and information about Best Practice recommendations
- Your perspective as a person who receives services, a provider, a family member of a resident in an Assisted Living Facility, etc.
 - The idea
 - How it fits with the charter
 - How it has worked elsewhere (proven)

Thank you!

Contact Information

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[MDH Assisted Living Licensure](#)

www.health.state.mn.us/facilities/regulation/assistedliving/index.html

1/4/2021

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