

Agenda: Resident Quality of Care and Outcomes Improvement Task Force

Date: 03/30/2021, 10:00 a.m. – 12:00 p.m.

Welcome: Lindsey Krueger

Member roll call and guidelines for meeting

Update on Action Items from Previous Meeting

- Patti Cullen will continue to investigate what would make the 5-star rating system more helpful
- Lindsey update Charter per discussion
- Lindsey to send Doodle poll for April meeting
- Members offer 2 – 3 improvement ideas from perspective of the group you represent on Task Force

Goals for this meeting: Lindsey Krueger

- Share the importance of quality and safety measures from a consumer perspective (residents and families)
- Review and approve Charter
- Develop candidates for known practices we would like to consider/learn more about for eventual recommendations - maybe discuss process for evaluation?

Resident and Advocates Perspective: Kris Sundberg & Brent Knodle

- Importance of quality and safety measures from consumer perspectives – Kris Sundberg, Elder Voice, Family Advocates
- Importance of quality and safety measures from First Responder and family member perspectives - Brent Knodle

Charter Review: Task Force

Final Draft Review

Recommendation Development: Task Force

High level approach – Review the general approach.

- All bring tried and true practices from their perspective

RESIDENT QUALITY TASK FORCE AGENDA

- Narrow list of those to pursue/evaluate further
- Volunteers to do the evaluation - explore further
- Present findings and identify those we would like to move forward
- Determine what the recommendations would be around these practices
- Prepare a recommendations report

Develop Ideas for determining best practices for recommendation(s) – Discuss

- How will we narrow ideas to determine which to pursue and evaluate further? For example, evaluate against the charter goals, how has it worked in other places, and select those most aligned?

Review any ideas members brought and set next steps to bring more to next meeting

Public Comment/Questions from Chat

Meeting Conclusion: Lindsey Krueger

- Next Meeting Goals – Discuss the selection process to determine which ideas to evaluate further.
- Next Meeting Date/Time – Set or send out Doodle Poll.

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