

Meeting Notes

Resident Quality of Care Outcomes and Improvements Task Force

Date: Wednesday, July 21, 2021

Time: 1:00 p.m. – 3:00 p.m.

Attendees

Task Force Members: Oluwatosin Adejuwon (Ms. T), Julie Apold, Patricia Cullen, Aisha Elmquist, Beth McMullen, Jane Pederson, Pamela Peters, Kristine Sundberg, Penelope Viggiano, Lores Vlaminck

MDH: Lindsey Krueger

Public: Many attendees via WebEx

Agenda

- Welcome
- Goals for Meeting
- Approval of Task Force Charter
- Recommendations Development – Review Ideas and Rankings to determine short list to pursue further

Welcome

Lindsey Krueger began the meeting by welcoming everyone. Thanked members of the task force. Appreciates everyone's understanding as we are deep into Assisted Living Licensure.

Meeting Logistics

Task Force members were promoted to co-hosts on WebEx and could unmute themselves and were asked to speak freely.

All others (public attendees) remained muted but were encouraged to submit any comments or questions via the Chat Feature on WebEx. Questions were responded to via the chat or during the meeting.

Roll call was conducted.

Charter Review

Kris Sundberg had questions on the goals, specifically where will these recommendations go? Based on statute, to the Commissioner and the Legislature. Also, what does an “ongoing basis” mean for this group? The Task Force was set up for two years and could possibly be considered alongside the Home Care Advisory Council. Kris suggested this work continue beyond two years and asked for a future agenda item. Aisha Elmquist pointed out that this work could have funds to distribute like the Home Care Advisory Council. Questioned why are long-term services listed rather than exclusively focused on assisted living? Wording from statute indicates “those providing long-term services and supports” and Kris pointed out that this is covered under Scope.

Once these items were cleared up, Lindsey called for anyone disapproving of the Charter. Ms. T stated she did not receive a copy of the most recent version so Lindsey will resend. Lindsey will wait to hear from Ms. T and then will adopt the Charter.

Recommendations Development

Toni Malanaphy-Sorg thanked the Task Force for submitting their rankings. Before leading the Task Force through the aggregate ranking of recommendations and selecting the short list to work further, Aisha asked to add her recommendation. She suggested a requirement to provide culturally sensitive training programs that would align with anti-racism and equity value and consider what this might look like in an assisted living facility.

Toni proceeded to explain the spreadsheet visually with the group. Original recommendations were listed on the left with member comments listed on the far right (many requesting more info). Not every recommendation was ranked by a task force member. Orange = more difficult to implement or low alignment. Green = easier to implement or higher alignment.

Toni reminded everyone that no final decisions were being made today and suggested that the goal for today could be that everyone select their “top 3” and hopefully that would narrow it down to 10 total. Reminder that the charge of this group is to improve quality outcomes.

Patti admitted she commented on most ideas that more information is needed, and that more information may change her rankings. She also doesn’t think anything can be implemented right now.

The group spends the next hour discussing and debating several of the recommendations. Time quickly runs out, so the group won’t be able to vote today. Toni asks if the group wants to revisit at the next meeting. There are opportunities to narrow the list down by combining similar recommendations and eliminating others.

It was asked if someone from the Assisted Living Report Card Group should present to the group so there was a better understanding of what they will already be reporting on.

Update on survey recommendation from Dr. Jeff Brady was tabled.

Five Questions:

- What NEED is there?
- Why should we be CONFIDENT this will work?
- How many will be IMPACTED?
- COST to Implement?
- FUNDING Sources?

Next Steps

- Group needs 2-3 weeks
- Next Meeting will be set by Doodle Poll – Mid/Late August
- Continue to walk through recommendations list to support understanding
- Select recommendations to be worked further
- Agree on recommendation “key questions” to pursue and who will be working on which items

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