Who to Call for Case Mix Information?

What is case mix?

Minnesota Case Mix is a system that classifies residents into distinct groups, called Resource Utilization Groups (RUGs), based on the resident’s condition and the care the resident was receiving at the time of the assessment. These groups determine the daily rate the facility charges for the resident’s care. A value is assigned to each classification, which is then used to calculate the daily rate of payment.

Who should residents or the residents’ representatives talk to when they have questions about the classification that has been assigned?

- The nursing facility staff are familiar with the resident and are the first source of information about the classification assigned to the resident. That might be the social worker, a nurse who works with the collection of the data (often referred to as the MDS Nurse), or the administrator.

- The staff at the Minnesota Department of Health Case Mix Review Program are good sources of information about the case mix system.

  Mailing Address: Minnesota Department of Health
  Case Mix Review Section
  PO Box 64938
  St. Paul, MN 55164-0938
  Phone: 651-201-4301
  Fax: 651-215-9691
  E-mail: Health.FPC-CMR@state.mn.us

  Web site: http://www.health.state.mn.us/divs/fpc/profinfo/cms

- Staff in the Office of the Ombudsman for Long-Term Care are familiar with the Minimum Data Set (MDS) assessment and the case mix system and can often help in understanding the assigned case mix classification or in requesting a reconsideration.

  Phone: 651-431-2555
  Toll free: 1-800-657-3591