

Office of Health Facility Complaints Investigative Report PUBLIC

Facility Name: Lake Winona Manor			Report Number: H5240016 and H5240017	Date of Visit: January 3 and 4, 2017	
Facility Address: 865 Mankato Avenue Facility City: Winona			Time of Visit: 12:15 p.m. to 5:15 p.m. 7:30 a.m. to 11:15 a.m.	Date Concluded: April 25, 2017	
			Investigator's Name and Title:		
State: Minnesota	ZIP: 55987	County: Winona	Christie Bluhm, R.N., Special Investigator		

Nursing Home

Allegation(s):

It is alleged that a resident was neglected when the resident was left unattended while seated on an unlocked commode and suspended in the ceiling lift. The resident had a fall and suffered fractures to both legs.

- 🗵 Federal Regulations for Long Term Care Facilities (42 CFR Part 483, subpart B)
- State Licensing Rules for Nursing Homes (MN Rules Chapter 4658)
- State Statutes for Vulnerable Adults Act (MN Statutes, section 626.557)
- State Statutes Chapters 144 and 144A

Conclusion:

Based on a preponderance of evidence, neglect occurred when the facility staff left the resident unattended and unsupervised while attached to the ceiling lift, against manufacturer's guidelines. The resident had a fall and sustained bilateral leg fractures.

The resident had a history of stroke and congestive heart failure. The resident required assistance of two staff for toileting and bathing. The resident was non-weight bearing and required the use of the mechanical ceiling lift for transfers to and from bed, the chair, and the commode. The resident was alert and oriented. The use of a mechanical lift for transfers or level of supervision while the resident was seated on the commode was not specified in the resident's care plan.

On the day of the incident, the resident was being toileted by two facility staff. The mechanical ceiling lift was used to transfer the resident to the commode positioned in the middle of the resident's room. While seated on the commode, the resident used the wheelchair pedals for feet support and the ceiling lift bar for upper body arm support. Two staff assisted the resident into this position and then left the room to provide privacy which was the routine. The resident was still attached to the ceiling lift while on the commode. A short time later, facility staff heard the resident scream and immediately went to the resident's room. The resident was found suspended by the ceiling lift with the resident's buttocks touching the floor. The commode wheels were not locked, and the commode rolled away from the resident.

Facility Name: Lake Winona Manor	Report Number: H5240016 and H524001			
During the post fall assessment, the resident complained				
first, but family convinced the resident to be evaluated ar				

The resident's death certificate identified the resident's cause of death was related to complications of a stroke; blunt force trauma with fracture was a significant condition that contributed to the death.

transfer to the hospital for treatment and comfort care was initiated. The resident died several days later.

When interviewed, the physician stated the resident's death was related to the fall.

The manufacturer's guidelines state, "Never leave a patient unattended in a lifting situation."

The facility immediately took action to ensure the safety of all residents. Focus discussions were held with staff on every shift to discuss the incident and safety implementation. Reminder labels were placed on all transfer devices and lifts that directed staying with the resident while connected to the transfer or lift device. Labels were placed on the receiving devices, commodes and wheelchairs, with reminders to lock the receiving device during the transfer. Staff education, with return competency requirements, was completed.

Minnesota Vulnerable Adults Act (Minnesota Statutes, section 626.557)							
Under the Minnesota	Under the Minnesota Vulnerable Adults Act (Minnesota Statutes, section 626.557):						
☐ Abuse	Neglect Neglect	☐ Financial Exploitation					
Substantiated ■	☐ Not Substantiated	\square Inconclusive based on the following information:					
Mitigating Factors:		tion 606 557 authorizing 0a (a) yyang appaidanad and it yyan					
		tion 626.557, subdivision 9c (c) were considered and it was					
determined that the	☐ Individual(s) and/or ☐ Fac						
☐ Abuse		loitation. This determination was based on the following:					
•		to follow regarding supervision of residents while to follow the lift manufacturers guidelines for resident					
		to appeal the maltreatment finding. If the maltreatment is eport will be submitted to the nurse aide registry for					

substantiated against an identified employee, this report will be submitted to the nurse aide registry for possible inclusion of the finding on the abuse registry and/or to the Minnesota Department of Human Services for possible disqualification in accordance with the provisions of the background study requirements under Minnesota 245C.

Compliance:

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Federal Regulations for Long Term Care Facilities (42 CFR, Part 483, subpart B) - Compliance Not Met The requirements under the Federal Regulations for Long Term Care Facilities (42 CFR, Part 483, subpart B), were not met.
Deficiencies are issued on form 2567: ▼ Yes □ No
(The 2567 will be available on the MDH website.)
State Licensing Rules for Nursing Homes (MN Rules Chapter 4658) - Compliance Not Met The requirements under State Licensing Rules for Nursing Homes (MN Rules Chapter 4658) were not met.
State licensing orders were issued: 🗵 Yes 🗌 No
(State licensing orders will be available on the MDH website.)
State Statutes for Vulnerable Adults Act (MN Statutes, section 626.557) - Compliance Not Met The requirements under State Statutes for Vulnerable Adults Act (MN Statutes, section 626.557) were not met.
State licensing orders were issued: 🗵 Yes 🗌 No
(State licensing orders will be available on the MDH website.)
State Statutes Chapters 144 & 144A – Compliance Not Met - Compliance Not Met The requirements under State Statues for Chapters 144 &144A were not met.
State licensing orders were issued: X Yes \(\subseteq \text{No} \)
(State licensing orders will be available on the MDH website.)
Compliance Notes:
Facility Corrective Action: The facility took the following corrective action(s):
Definitions:

Minnesota Statutes, section 626.5572, subdivision 17 - Neglect

"Neglect" means:

- (a) The failure or omission by a caregiver to supply a vulnerable adult with care or services, including but not limited to, food, clothing, shelter, health care, or supervision which is:
- (1) reasonable and necessary to obtain or maintain the vulnerable adult's physical or mental health or safety, considering the physical and mental capacity or dysfunction of the vulnerable adult; and

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- (2) which is not the result of an accident or therapeutic conduct.
- (b) The absence or likelihood of absence of care or services, including but not limited to, food, clothing, shelter, health care, or supervision necessary to maintain the physical and mental health of the vulnerable adult which a reasonable person would deem essential to obtain or maintain the vulnerable adult's health, safety, or comfort considering the physical or mental capacity or dysfunction of the vulnerable adult.

Minnesota Statutes, section 626.5572, subdivision 19 - Substantiated

"Substantiated" means a preponderance of the evidence shows that an act that meets the definition of maltreatment occurred.

The Investigation included the following:

Document Review: The following records were reviewed during the investigation:

- Medical Records
- |X| Medication Administration Records
- Nurses Notes
- **x** Assessments
- Treatment Sheets
- Care Plan Records
- Social Service Notes
- **Skin** Assessments
- ▼ Facility Incident Reports
- X Activities Reports
- ADL (Activities of Daily Living) Flow Sheets

Other pertinent medical records:

□ Death Certificate

Additional facility records:

- Resident/Family Council Minutes
- Staff Time Sheets, Schedules, etc.
- ▼ Facility Internal Investigation Reports

Facility Name: Lake Winona Manor Report Number: H5240016 and H5240017 Personnel Records/Background Check, etc. **X** Facility In-service Records | Facility Policies and Procedures Number of additional resident(s) reviewed: Three \bigcirc N/A Were residents selected based on the allegation(s)? • Yes \bigcirc No Specify: Residents with lift transfers Were resident(s) identified in the allegation(s) present in the facility at the time of the investigation? Yes No \bigcirc N/A Specify: Deceased Interviews: The following interviews were conducted during the investigation: Interview with complainant(s) • Yes \bigcirc No \bigcirc N/A If unable to contact complainant, attempts were made on: Time: Date: Time: Date: Date: Time: ○ N/A Specify: Interview with family:

Yes \bigcirc No Did you interview the resident(s) identified in allegation: ○ N/A Specify: Deceased. No Yes Did you interview additional residents?

Yes O No Total number of resident interviews:11 Specify: \bigcirc N/A Interview with staff: (Yes \bigcirc No **Tennessen Warnings** Tennessen Warning given as required:

Yes O No Total number of staff interviews: Five Physician Interviewed: (Yes \bigcirc No Nurse Practitioner Interviewed: Yes No Physician Assistant Interviewed: Yes Interview with Alleged Perpetrator(s): Yes ○ No N/A Specify: Attempts to contact: Date: Time: Date: Time: Time: Date:

O No

If unable to contact was subpoena issued: O Yes, date subpoena was issued

Were contacts made with any of the following: ☐ Emergency Personnel ☐ Police Officers ☐ Medical Examiner ☐ Other: Specify Observations were conducted related to: | Personal Care Nursing Services Call Light ▼ Use of Equipment **X** Cleanliness ▼ Dignity/Privacy Issues ▼ Safety Issues Transfers x Injury Was any involved equipment inspected:

Yes O No \bigcirc N/A Was equipment being operated in safe manner: Yes No \bigcirc N/A Were photographs taken: O Yes Specify: No cc: **Health Regulation Division - Licensing & Certification** Minnesota Board of Examiners for Nursing Home Administrators The Office of Ombudsman for Long-Term Care **Winona Police Department** Winona City Attorney **Winona County Attorney**

Report Number: H5240016 and H5240017

Facility Name: Lake Winona Manor

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/12/2017 FORM APPROVED OMB NO. 0938-0391

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
	245240		B. WING			C 02/28/2017	
NAME OF PROVIDER OR SUPPLIER LAKE WINONA MANOR				STREET ADDRESS, CITY, STATE, 865 MANKATO AVENUE WINONA, MN 55987	ZIP CODE	V -7.	
(X4) ID PREFIX TAG	FIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL		ID PREFI TAG	X (EACH CORRECTIVE AC CROSS-REFERENCED TO	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMEN	TS	FC	000			
F 323 SS=G	to investigate case #H5240017. As a r is issued related to #H5240017. The fatherefore a signatu of the first page of Electronic submiss verification of comp 483.25(d)(1)(2)(n)(HAZARDS/SUPER) (d) Accidents. The facility must er (1) The resident enfrom accident haza (2) Each resident mand assistance dev (n) - Bed Rails. The appropriate alternated rail. If a bed of must ensure correspondent ensure correspond	1)-(3) FREE OF ACCIDENT RVISION/DEVICES Insure that - Invironment remains as free ands as is possible; and ecceives adequate supervision vices to prevent accidents. In a facility must attempt to use attives prior to installing a side or an side rail is used, the facility out installation, use, and do rails, including but not limited ments. Ident for risk of entrapment or to installation. Its and benefits of bed rails with ident representative and obtain		323			4/4/17
LABORATOR	Y DIRECTOR'S OR PROVI	DER/SUPPLIER REPRESENTATIVE'S SIG	NATURE	TITLE			(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

03/31/2017

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/12/2017 FORM APPROVED OMB NO. 0938-0391

	ND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		A. BUILDING			COMPLETED	
		245240	B. WING	i		02/2) !8/2017
NAME OF PROVIDER OR SUPPLIER LAKE WINONA MANOR				80	TREET ADDRESS, CITY, STATE, ZIP CODE 65 MANKATO AVENUE /INONA, MN 55987		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOU		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F 323	This REQUIREMEI by: Based on interview facility failed to sup reviewed (R1), whe alone, connected to seated on a common harm to R1 when Faustained bilateral died several days lateral died lateral died several days lateral died	And document review, the ervise 1 of 4 residents en facility staff left the resident of a mechanical ceiling lift, and ode. This resulted in actual at fell off of the commode and leg fractures. The resident exter. And 10/1/15, indicated an exter in a soft hemiplegia and exter in a soft hemiplegia and exter in a soft two staff with all aspects of two staff with all aspects of exterior in a soft in the commode in her extered the room, they found in touching the floor, but still beiling lift. When R1 was asked in out from under her, she are commode chair was found a skin tear on the left shin and eased pain in the left knee.	F3	323	F323 On 12/29/16, education was initiated each shift with staff regarding the supervision needs of a mechanical well as locking wheels of transfer surfaces. By end of day 12/30/2016 mechanical lift devices were labeled specific warnings not to leave reside unattended in device and to lock anywheels of transfer surfaces. Manufacturer s instructions are affiall lift devices. On 12/29/16, R1 was placed on bed rest and did not required mechanical lift device after this ever Residents identified at risk for this potential error include any resident the mechanical lift devices or wheel commode chairs. The standard work for transfers using EZ stand or full body lift (both portal and ceiling) was reviewed for accura 3/30/17. All current nursing assistant were required to do a return demonstration and written test regard transfer safety by 2/21/17. Nursing hired after this date are required to a formal lift training and complete a written test. Licensed nursing staff required to obtain 1:1 training or Computer Based Training for update the standard work by 4/4/17 or prior next scheduled shift thereafter. Annother staff compliance, the nurmanagers performed 75 staff observations between 1/16/17 and	lift as S, all I with ents y ixed to s ire a nt. using ed ng an ole acy on nts rding staff attend will be es to to the ual	

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/12/2017 FORM APPROVED OMB NO. 0938-0391

	(X3) DATE SURVEY COMPLETED C	
	28/2017	
NAME OF PROVIDER OR SUPPLIER LAKE WINONA MANOR STREET ADDRESS, CITY, STATE, ZIP CODE 865 MANKATO AVENUE WINONA, MN 55987	,	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
During an interview on 1/3/17 at 2:15 p.m., certified nursing assistant (CNA)-B stated that R1 was transferred to the commode in the middle of the room, and stayed in the sling connected to the lift while on the commode. R1 was given the call light and staff left the room. It was R1's routine to be left alone to give privacy, and this is how the staff had routinely performed the care for R1. Per interview dated 1/3/17 at 2:44 p.m., CNA-E stated he heard R1 scream and immediately went to her room. CNA-E saw R1 suspended in the lift sling with R1's bottom touching the floor. The commode was near the door and the wheels were not locked. CNA-E stated that leaving R1 alone while on the commode was R1's normal privacy routine, which could last up to thirty minutes. Per interview dated 1/4/17 at 9:37 a.m., registered nurse (RN)-A stated that R1 complained of left leg pain immediately after the fall. The provider was notified and x-rays were ordered. During this time, RN-A noted swelling in R1's right leg. R1 refused an emergency room evaluation. RN-A stated R1, when on the commode, was given privacy, the lift bar to hold on to, the wheelchair pedals to set feet on, and had become a comfort measure while R1 was seated on the commode, but it was not reflected in her care plan. During interview on 1/4/17 at 10:10 a.m., the director of nursing (DON) stated that for R1, it was standard to use the commode was not		

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
245240		B. WING		- 1	C	
			B. Wilta	STREET ADDRESS, CITY, STATE, ZIP CO		28/2017
NAME OF PROVIDER OR SUPPLIER				865 MANKATO AVENUE	DE .	
LAKE WI	NONA MANOR			WINONA, MN 55987		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	/E ACTION SHOULD BE D TO THE APPROPRIATE	
F 323	Continued From pa	ge 3	F 3:	23		
	also stated that the suggest not to leave upright position in the mechanical lift for the	lift manufacturer's guidelines e the resident alone in an ne lift. The use of the ransfers or level of supervision ode was not specified in R1's	. 0			
	10:05 a.m. and stat treatment after the measures were initi broken femur that o caused significant s The resident was po	interviewed on 1/12/17 at ed R1 had refused further fall, therefore comfort lated. The resident had a occurred during the fall which swelling and pain in the leg. Let on a morphine pump for everal days later, and the to the fall.				
	CNA-F states the re routine. This routine the commode, givin the lift and the call I give R1 privacy per did not roll back at t	on 1/13/17 at 2:30 p.m., esident was toileted per her e included transferring R1 to a R1 the hand controller for ight. Staff then left the room to her request. The commode that time, but CNA-F does not at commode wheels to know if				
	lists under safety in	chanical lift product description structions, to "Never leave a in a lifting situation."				
	amount of supervisimechanical lift conr commode. The faci	cility policy that specified the ion required related to nection while using the lity did have a policy that all uire two staff to be present at sfer.				

PRINTED: 04/12/2017 FORM APPROVED

(X3) DATE SURVEY

(X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: C B. WING 02/28/2017 00701 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **865 MANKATO AVENUE LAKE WINONA MANOR WINONA, MN 55987** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) 2 000 Initial Comments 2 000 *****ATTENTION****** NH LICENSING CORRECTION ORDER In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health. Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected. You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance. **INITIAL COMMENTS:** A complaint investigation was conducted to investigate complaint #H5240016 and #H5240017. As a result, the following correction order is issued related to complaint #H5240016 and #H5240017. The facility has agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Minnesota Department of Health (X6) DATE TITLE LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X2) MULTIPLE CONSTRUCTION

STATE FORM

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Minnesota Department of Health

STATEMENT OF DEFICIENCIES

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If continuation sheet 1 of 6

03/31/17

FORM APPROVED Minnesota Department of Health (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: __ C B. WING 00701 02/28/2017 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **865 MANKATO AVENUE LAKE WINONA MANOR WINONA, MN 55987** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG **DEFICIENCY**) 2 000 Continued From page 1 2 000 Department of Health Informational Bulletin 14-01, available at http://www.health.state.mn.us/divs/fpc/profinfo/inf obul.htm The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. Then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. 4/4/17 21850 MN St. Statute 144.651 Subd. 14 Patients & 21850 Residents of HC Fac.Bill of Rights Subd. 14. Freedom from maltreatment. Residents shall be free from maltreatment as defined in the Vulnerable Adults Protection Act.

Minnesota Department of Health

others.

"Maltreatment" means conduct described in section 626.5572, subdivision 15, or the intentional and non-therapeutic infliction of physical pain or injury, or any persistent course of conduct intended to produce mental or emotional distress. Every resident shall also be free from non-therapeutic chemical and physical restraints, except in fully documented emergencies, or as authorized in writing after examination by a resident's physician for a specified and limited period of time, and only when necessary to protect the resident from self-injury or injury to

This MN Requirement is not met as evidenced

Based on interview and document review, the

facility failed to ensure the resident was free from

STATE FORM

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On 12/29/16, education was initiated on

Minnesota Department of Health

STATEMEN	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
ANDILAN	OF CORRECTION	IDENTIFICATION NOWBER.	A. BUILDING:		JOHN EETED
			B. WING		C
		00701	D. WING		02/28/2017
NAME OF F	PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	STATE, ZIP CODE	
LAKE WI	NONA MANOR		CATO AVENU	JE	
		WINONA,	MN 55987		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROPRIED TO TH	D BE COMPLETE
21850	Continued From pa	ge 2	21850		
21850	maltreatment for 1 when the resident wat staff left the resident wat staff left the resident mechanical ceiling commode. This resident when R1 fell off of the bilateral leg fracture days later. Findings include: R1's care plan date admission diagnosine hemiparesis following required assistance mobility. The Quarterly Minimal 10/27/16, indicated transfers and toileting transfers and toileting progress notes datindicate R1 was toing room. When staff the with her bottom connected to the ceif the commode slice responded yes. The unlocked. R1 had a complained of increase and results showed fractured. During an interview.	of 4 residents reviewed (R1), was neglected when facility at alone, connected to a lift, and seated on a sulted in actual harm to R1 the commode and sustained es. The resident died several et al. 10/1/15, indicated an as of hemiplegia and ang cerebral infarction. R1 et of two staff with all aspects of mum Data Set (MDS) dated R1 was totally dependent for ang. The resident died several et al. 12/29/16 at 2:17 p.m., letted on the commode in her entered the room, they found a touching the floor, but still eiling lift. When R1 was asked dout from under her, she are commode chair was found a skin tear on the left shin and eased pain in the left knee.	21850	each shift with staff regarding the supervision needs of a mechanical well as locking wheels of transfer surfaces. By end of day 12/30/20 mechanical lift devices were labeled specific warnings not to leave resisunattended in device and to lock a wheels of transfer surfaces. Manufacturer s instructions are a all lift devices. On 12/29/16, R1 who placed on bed rest and did not recomechanical lift device after this event and the mechanical lift devices or whe commode chairs. The standard work for transfers use EZ stand or full body lift (both port ceiling) was reviewed for accuracy 3/30/17. All current nursing assist were required to do a return demonstration and written test regulated a formal lift training and complete test. Licensed nursing staff will be required to obtain 1:1 training or C Based Training for updates to the standard work by 4/4/17 or prior to next scheduled shift thereafter. Ar refresher courses will be held for a nursing staff. To monitor staff compliance, the managers performed 75 staff observed to the standard work by Gemba Coordinators (Nurse Manager) or cuntil 5/1/17. Results were reported QA&I on 1/17/17 and will be reviewed.	16, all ed with dents any ffixed to vas quire a ent. t using eled sing an able and v on cants garding g staff o attend a written e computer o the anual all ursing ervations monthly designee d at the
	fractured. During an interview certified nursing as	on 1/3/17 at 2:15 p.m.,		Coordinators (Nurse Manager)or of until 5/1/17. Results were reporte	d at the wed

Minnesota Department of Health

1KTP11

Minnesota Department of Health (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: C B. WING 00701 02/28/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **865 MANKATO AVENUE** LAKE WINONA MANOR **WINONA, MN 55987** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) 21850 Continued From page 3 21850 the room, and stayed in the sling connected to action. the lift while on the commode. R1 was given the call light and staff left the room. It was R1's routine to be left alone to give privacy, and this is how the staff had routinely performed the care for R1. Per interview dated 1/3/17 at 2:44 p.m., CNA-E stated he heard R1 scream and immediately went to her room, CNA-E saw R1 suspended in the lift sling with R1's bottom touching the floor. The commode was near the door and the wheels were not locked. CNA-E stated that leaving R1 alone while on the commode was R1's normal privacy routine, which could last up to thirty minutes. Per interview dated 1/4/17 at 9:37 a.m.. registered nurse (RN)-A stated that R1 complained of left leg pain immediately after the fall. The provider was notified and x-rays were ordered. During this time, RN-A noted swelling in R1's right leg. R1 refused an emergency room evaluation. RN-A stated R1, when on the commode, was given privacy, the lift bar to hold on to, the wheelchair pedals to set feet on, and had become a comfort measure while R1 was seated on the commode, but it was not reflected in her care plan. During interview on 1/4/17 at 10:10 a.m., the director of nursing (DON) stated that for R1, it was standard to use the commode in the middle of the room as the lift does not go into the bathroom. It appeared the commode was not locked, based on the 'found' position. The DON also stated that the lift manufacturer's guidelines suggest not to leave the resident alone in an upright position in the lift. The use of the

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mechanical lift for transfers or level of supervision

6899

Minnesota Department of Health (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: ___ C B. WING 02/28/2017 00701 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 865 MANKATO AVENUE LAKE WINONA MANOR WINONA, MN 55987 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) 21850 21850 Continued From page 4 while on the commode was not specified in R1's care plan. The physician was interviewed on 1/12/17 at 10:05 a.m. and stated R1 had refused further treatment after the fall, therefore comfort measures were initiated. The resident had a broken femur that occurred during the fall which caused significant swelling and pain in the leg. The resident was put on a morphine pump for comfort. R1 died several days later, and the death was related to the fall. During an interview on 1/13/17 at 2:30 p.m., CNA-F states the resident was toileted per her routine. This routine included transferring R1 to the commode, giving R1 the hand controller for the lift and the call light. Staff then left the room to give R1 privacy per her request. The commode did not roll back at that time, but CNA-F does not remember looking at commode wheels to know if they were locked. The Like brand mechanical lift product description lists under safety instructions, to "Never leave a patient unattended in a lifting situation." There was not a facility policy that specified the amount of supervision required related to mechanical lift connection while using the commode. The facility did have a policy that all mechanical lifts require two staff to be present at the time of the transfer. SUGGESTED METHOD OF CORRECTION: The administrator and/or designee could create interventions to ensure resident's are supervised while still connected to mechanical lifts. Interventions to be sure all receiving devices with

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FORM APPROVED Minnesota Department of Health (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: _ С B. WING 00701 02/28/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **865 MANKATO AVENUE** LAKE WINONA MANOR **WINONA, MN 55987** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) 21850 21850 Continued From page 5 wheels are locked or secured to prevent injury. If a variance is indicated, this must be communicated in the resident's care plan and resident has been explained the risks. The administrator and/or designee could provide monitoring for compliance and effectiveness of the policy interventions as necessary in accordance with current standards of practice. TIME PERIOD FOR CORRECTION: Twenty one (21) days.

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