

State Rapid Response Investigative Public Report

Office of Health Facility Complaints

Maltreatment Report #: HL3069693622M
Compliance #: HL306964961C

Date Concluded: August 25, 2024

Name, Address, and County of Licensee

Investigated:

White Pine Senior Living of Inver Grove
Heights
9056 Buchanan Trail
Inver Grove Heights MN 55076
Dakota County

Facility Type: Assisted Living Facility with
Dementia Care (ALFDC)

Evaluator's Name: Maggie Regnier
Special Investigator

Finding: Not Substantiated

Nature of Investigation:

The Minnesota Department of Health investigated an allegation of maltreatment, in accordance with the Minnesota Reporting of Maltreatment of Vulnerable Adults Act, Minn. Stat. 626.557, and to evaluate compliance with applicable licensing standards for the provider type.

Initial Investigation Allegation(s):

The alleged perpetrator (AP) financially exploited the resident when the AP took the resident's cash while in her apartment.

Investigative Findings and Conclusion:

The Minnesota Department of Health determined financial exploitation was not substantiated. The AP, who worked at the facility as an unlicensed care giver, provided assistance to the resident when the resident stated that cash went missing from her room. The investigation did not identify evidence the AP stole the resident's money.

The investigator conducted interviews with facility staff members, including administrative staff, nursing staff, and unlicensed staff. The investigator also contacted the resident's family member. The investigation included review of medical records, personnel records, training and education records, internal incident records and facility records. Also, the investigator observed staff interactions with other staff, residents, and visitors.

The resident resides in an assisted living facility. The resident's diagnoses included diabetes and history of stroke. The resident's service plan included some assistance related to impaired sensation, impaired coordination, and medication management. The resident's assessment indicated the resident was independent and able to make basic decisions.

The facility's internal investigation indicated the resident asked the AP to help set up her new watch. The AP agreed and was in the resident's apartment for some time. According to this document, the resident went to the restroom while the AP was working on the watch. Sometime later, after the AP had left her room, the resident noticed the cash was missing.

During an interview, a manager stated the resident had come to the office to report the missing money. The manager stated the police were called who responded but could not identify a crime. The manager also stated the resident's room was searched to look for the missing money and the exact amount of money that was reported as missing was found. However, the resident said this was not the same money that was missing. The manager stated no other money was found in the resident's room. The facility spoke with the AP who denied seeing nor taking the money. The manager added that multiple staff members have access to all the residents' rooms.

During an interview with a family member, stated that the resident often has cash in her room that is given to her from a relative so it would be difficult to know where the missing money came from.

In conclusion, the Minnesota Department of Health determined financial exploitation was not substantiated.

“Not Substantiated” means:

An investigatory conclusion indicating the preponderance of evidence shows that an act meeting the definition of maltreatment did not occur.

Financial exploitation: Minnesota Statutes, section 626.5572, subdivision 9

"Financial exploitation" means:

(b) In the absence of legal authority a person:

- (1) willfully uses, withholds, or disposes of funds or property of a vulnerable adult;
- (2) obtains for the actor or another the performance of services by a third person for the wrongful profit or advantage of the actor or another to the detriment of the vulnerable adult;
- (3) acquires possession or control of, or an interest in, funds or property of a vulnerable adult through the use of undue influence, harassment, duress, deception, or fraud; or
- (4) forces, compels, coerces, or entices a vulnerable adult against the vulnerable adult's will to perform services for the profit or advantage of another.

Vulnerable Adult interviewed: Yes

Family/Responsible Party interviewed: Yes

Alleged Perpetrator interviewed: Attempts to interview were unsuccessful

Action taken by facility:

The facility called the police to report the event and also did an internal investigation.

Action taken by the Minnesota Department of Health:

No further action taken at time.

cc:

The Office of Ombudsman for Long Term Care

The Office of Ombudsman for Mental Health and Developmental Disabilities

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30696	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/18/2024
NAME OF PROVIDER OR SUPPLIER INVER GROVE HEIGHTS WHITE PINE			STREET ADDRESS, CITY, STATE, ZIP CODE 9056 BUCHANAN TRAIL INVER GROVE HEIGHTS, MN 55077		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments On June 18, 2024, the Minnesota Department of Health initiated an investigation of complaint #HL306964061C/#HL306963622M and #HL306969849C/#HL306962040M. No correction orders are issued.	0 000			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE