



# STATE LICENSING COMPLIANCE REPORT

Report #: HL393608513C

Date Concluded: June 14, 2024

**Hayste Group LLC**  
15664 Finch Ave  
Apple Valley, MN 55124  
Dakota County

**Facility Type:** Assisted Living Facility (ALF)

**Evaluator's Name:** Julie Serbus, RN  
Special Investigator

The Minnesota Department of Health conducted a complaint investigation to determine compliance with state laws and rules governing the provision of care under Minnesota Statutes, 144G. The purpose of this complaint investigation was to review if facility policies and practices comply with applicable laws and rules. No maltreatment under Minnesota Statutes, Chapter 626 was alleged.

To view a copy of the correction orders, if any, please visit:

<https://www.health.state.mn.us/facilities/regulation/directory/provcompselect.html>, or call 651-201-4201 to be provided a copy via mail or email. If you are viewing this report on the MDH website, please see the attached state form.

## Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  39360	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 05/20/2024
NAME OF PROVIDER OR SUPPLIER  HAYSTE GROUP LLC		STREET ADDRESS, CITY, STATE, ZIP CODE  15664 FINCH AVENUE APPLE VALLEY, MN 55124		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments  On May 20, 2024, the Minnesota Department of Health initiated an investigation of complaint #HL393608513C and complaint #HL393608514C. The following correction order was issued.  The following correction order is issued for #HL393608513C and #HL393608514C, tag identification 0485.	0 000	<p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p>	
0 485 SS=C	144G.41 Subdivision 1. (13)(i)(A)and(C) Minimum Requirements	0 485		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

## Minnesota Department of Health

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0 485	<p>Continued From page 1</p> <p>(13) offer to provide or make available at least the following services to residents:</p> <p>(i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply:</p> <p>(A) menus must be prepared at least one week in advance and made available to all residents. The facility must encourage residents' involvement in menu planning. Meal substitutions must be of similar nutritional value if a resident refuses a food that is served. Residents must be informed in advance of menu changes; and</p> <p>(C) the facility cannot require a resident to include and pay for meals in their contract;</p> <p>(ii) weekly housekeeping;</p> <p>(iii) weekly laundry service;</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to post a menu a week in advance that was made available to all residents. This had the potential to affect three of three residents residing in the facility.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>During an onsite investigation on May 20, 2024,</p>	0 485		

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0 485	<p>Continued From page 2</p> <p>the evaluator did not observe a posted weekly meal menu in the facility.</p> <p>Review of R1's Assisted Living Contract dated October 14, 2023, indicated a menu is posted weekly, and residents would be informed in advance of any changes to the posted menu.</p> <p>On May 20, 2024, at 11:40 a.m., unlicensed personnel (ULP)-D confirmed the facility did not have a weekly menu posted. ULP-D stated the residents will let staff know what they want for a meal and staff will prepare the food.</p> <p>During a phone interview on May 28, 2024, at 10:03 a.m., resident (R)-1 stated prior to the facility receiving their first survey the facility had a calendar up. R1 stated after the survey the facility stopped posting a weekly menu.</p> <p>The licensee's Food Service and Menu Planning policy, dated April 1 , 2023, indicated menus would be prepared at least one (1) week in advance and made available to all residents.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-One (21) days</p>	0 485		