

Provider Resources

Minnesota Department of Health Websites:

1. [MDH's Home Page \(http://www.health.state.mn.us\)](http://www.health.state.mn.us)
Use search bar to locate specific information
2. **Minnesota Health Care Facilities Program:** Role of Health Regulation Division in licensing, inspecting and certifying facilities
[MDH Health Regulation Division \(http://www.health.state.mn.us/divs/fpc/about.html\)](http://www.health.state.mn.us/divs/fpc/about.html)
3. **Licensing and Certification:** Includes access to required documents, forms and information regarding state licensure and/or registration for health care facilities and service providers. (Including; Home Care Providers, Services Requiring Registration, LTC, other licensed and/or Certified Programs).
Tags: Becoming Licensed
[Licensure Application Forms, Federal Certification, and Information for Health Care Providers \(http://www.health.state.mn.us/divs/fpc/profinfo/licensure.html\)](http://www.health.state.mn.us/divs/fpc/profinfo/licensure.html)
4. **Informational Bulletins:** Includes information on statewide calls, links to CMS website and QIS information. Subscription for automatic updates.
[Health Regulation Division Information Bulletin Index \(http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm\)](http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm)
5. **Facilities and Professions:** Includes multiple valuable resources of information related to many types of facilities including nursing home information and regulations.
[Facilities and Professions \(http://www.health.state.mn.us/macros/topics/facilities.html\)](http://www.health.state.mn.us/macros/topics/facilities.html)

Frequently Visited Sites:

6. **Bill of rights:** Includes information of state and federal bill of rights for people receiving health services in the following various care settings and community settings: Hospitals, Nursing Home and Boarding Care Homes, Hospice, Outpatient Surgical Centers and Home Care Providers.
[Patient, Resident and Home Care Bill of Rights \(http://www.health.state.mn.us/divs/fpc/consumerinfo/\)](http://www.health.state.mn.us/divs/fpc/consumerinfo/)

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7. **Clinical Web Window:** Includes information related to current clinical issues, updates and joint trainings.
[Clinical Web Window \(http://www.health.state.mn.us/divs/fpc/cww/cwwindex.html\)](http://www.health.state.mn.us/divs/fpc/cww/cwwindex.html)
8. **Minnesota Case Mix System:** Includes case mix information for residents, their families and responsible parties and providers. Includes case mix classification manual, links to current MDS and RAI information, Vendor information and historical documents.
[Minnesota Case Mix Review Program \(http://www.health.state.mn.us/divs/fpc/profinfo/cms/\)](http://www.health.state.mn.us/divs/fpc/profinfo/cms/)
9. [Nursing Home, Home Care and Other Survey, Inspection and Complaint Results \(http://www.health.state.mn.us/divs/fpc/inspresults.html\)](http://www.health.state.mn.us/divs/fpc/inspresults.html)
10. [Legislative Reports: \(http://www.health.state.mn.us/divs/fpc/legislativerpts.html\)](http://www.health.state.mn.us/divs/fpc/legislativerpts.html)
11. **Paid Feeding Assistants:** Includes information on State Approved Paid Feeding Assistant Course, related federal regulation and state statute.
[Paid Feeding Assistants in Nursing Homes \(http://www.health.state.mn.us/divs/fpc/profinfo/lic/pfa/pfahome.html\)](http://www.health.state.mn.us/divs/fpc/profinfo/lic/pfa/pfahome.html)
12. **Nursing Assistant Registry:** Online registry of nursing assistants who have met Minnesota training and/or testing standards to work in nursing homes and certified boarding care homes or have substantiated findings of abuse, neglect, and theft.
[Nursing Assistant Registry \(http://www.health.state.mn.us/divs/fpc/profinfo/narinfo/\)](http://www.health.state.mn.us/divs/fpc/profinfo/narinfo/)
13. **Supplemental Nursing Services Agencies (SNSAs):** Includes listing of registered SNSA agencies. Links to bulletins, manuals and forms.
Tags- Maximum SNSA charges
[Directory of Registered SNSAs \(http://www.health.state.mn.us/divs/fpc/profinfo/aalistas.htm\)](http://www.health.state.mn.us/divs/fpc/profinfo/aalistas.htm)
14. **Provider Directory:** Link to registered or certified health care providers.
[Provider Directory \(http://www.health.state.mn.us/divs/fpc/directory/providerselect.cfm\)](http://www.health.state.mn.us/divs/fpc/directory/providerselect.cfm)
15. [Nursing Home Report Card: \(http://nhreportcard.dhs.mn.gov/Search.aspx\)](http://nhreportcard.dhs.mn.gov/Search.aspx)
16. [Health Regulation Video Index \(http://www.health.state.mn.us/divs/fpc/videoindex.cfm\)](http://www.health.state.mn.us/divs/fpc/videoindex.cfm)
17. **Engineering Services:** Responsible for enforcement of state and federal rules and regulations related to physical plant including construction of new spaces and modification to existing spaces and plays key role in Moratorium Exception review process. Responsible

for Life Safety Code survey program for Medicare and Medicaid certification.

[Engineering Services \(http://www.health.state.mn.us/divs/fpc/engineering/\)](http://www.health.state.mn.us/divs/fpc/engineering/)

18. **Clinical Laboratory Improvement Amendment (CLIA):** Includes Survey and Certification general information, Policies and Memos', Medicare State Operation Manual, Application for Certification and Test Categories. Links for CMS CLIA Website, brochures and CDC.

[Minnesota Clinical Laboratory Improvement Amendment \(http://www.health.state.mn.us/divs/fpc/profinfo/lic/clia.html\)](http://www.health.state.mn.us/divs/fpc/profinfo/lic/clia.html)

Center for Medicare and Medicaid Services (CMS) Websites:

CMS: Link to QIS forms and survey related information used by surveyors throughout the QIS process. Form categories include Offsite Preparation, Entrance Conference, Mandatory Facility Tasks, Stage 1, Stage 2 CE Pathways, and Triggered Facility Tasks.

[QIS Survey Forms \(https://www.cms.gov/MedicareProvider-Enrollment-and-Certification/SurveyCertificationGenInfo/QIS-Survey-Forms.html\)](https://www.cms.gov/MedicareProvider-Enrollment-and-Certification/SurveyCertificationGenInfo/QIS-Survey-Forms.html)

CMS— Survey & Certification: General Policy & Memos to States and Regions

[General Policy & Memos to States and Regions \(https://www.cms.gov/medicare/provider-enrollment-and-certification/surveycertificationgeninfo/policy-and-memos-to-states-and-regions.html\)](https://www.cms.gov/medicare/provider-enrollment-and-certification/surveycertificationgeninfo/policy-and-memos-to-states-and-regions.html)

Online CMS-671 and CMS-672 Login page:

[Online CMS-671 and CMS-672 Login page: \(www.health.state.mn.us/divs/fpc/directory/cmsformlogin.cfm\)](http://www.health.state.mn.us/divs/fpc/directory/cmsformlogin.cfm)

CMS Form 671 and instructions:

[CMS Form 671 and instructions: \(https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/CMS671.pdf\)](https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/CMS671.pdf)

This is a fill form that you may print a copy for your records.

CMS Form 672 and instructions:

[CMS Form 672 and instructions: \(https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/CMS672.pdf\)](https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/CMS672.pdf)

This is a fill in form that you may print a copy for your records.

CMS Training via Satellite Broadcast and Web Cast:

Webcast and archived webinars.

These video broadcasts are utilized to facilitate joint training between the state survey agencies and providers using the technology available via satellite communications. The CMS web site addresses training opportunities on a variety of subjects.

[CMS Surveyor Training \(https://surveyortraining.cms.hhs.gov/index.aspx\)](https://surveyortraining.cms.hhs.gov/index.aspx)

Quality Improvement Organizations:

Stratis Health is an independent nonprofit organization that leads collaboration and innovation in health care quality and patient safety. Through the [Lake Superior Quality Innovation Network \(https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fisgin.org%2F&data=01%7C01%7CKW ERGIN%40stratishealth.org%7C6501952b196b46e45dcf08d466ee3ec8%7C9ad2157e264f4c6c9c598f837b11f090%7C0&sdata=VYrKEZtSPXvTXyG0AqDqfeJLCyRCDxWaqILJY0764Qs%3D&reserved=0\)](https://na01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fisgin.org%2F&data=01%7C01%7CKW ERGIN%40stratishealth.org%7C6501952b196b46e45dcf08d466ee3ec8%7C9ad2157e264f4c6c9c598f837b11f090%7C0&sdata=VYrKEZtSPXvTXyG0AqDqfeJLCyRCDxWaqILJY0764Qs%3D&reserved=0), Quality Improvement Network – Quality Improvement Organization (QIN-QIO), Stratis Health helps nursing homes achieve Medicare’s quality improvement goals. [Stratis Health Web Site \(http://www.stratishealth.org/\)](http://www.stratishealth.org/)

Beneficiary and Family Centered Care (BFCC)-QIOs—KEPRO serves Minnesota. KEPRO addresses Medicare beneficiary concerns and appeals, quality of care reviews, and case reviews. [Quality Improvement Organizations Web Site \(http://www.qioprogram.org/about/what-qios-do\)](http://www.qioprogram.org/about/what-qios-do)

Advocacy Groups Websites:

Office of Ombudsman for Older Minnesotans –Resources for choosing a facility and filing a complaint. Links to MN. Board on Aging and Provider Trade Organizations for long-term care, hospital and hospice. [Office of Ombudsman for Long-term Care \(http://www.health.state.mn.us/divs/fpc/consumerinfo/assocltc.html\)](http://www.health.state.mn.us/divs/fpc/consumerinfo/assocltc.html)

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Health Regulation Division
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health.fpc-licensing@state.mn.us

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To obtain this information in a different format, call: 651-201-4101.