

# Agenda: Nursing Home Statewide Update Telephone Call

**Monday, May 13, 2019, 11:00 a.m. – NOON**

**Participant Conference Call Number: 1-866-801-8136**

**Event Number: 1783966**

**Welcome** – Mary Absolon, Program Manager, MDH Licensing & Certification Program

Maria King, Assistant Program Manager, MDH Licensing & Certification Program

Elizabeth Silkey, Supervisor, MDH Licensing & Certification Program

- 1. Top Federal Deficiencies**
- 2. Federal Integration Update**

Effective 12/3/18, all federal incidents are being triaged by federally trained surveyors with knowledge of federal regulations. Through the federal triage process MDH has identified that some facility reported incidents are very brief. MDH triages on information available on the report.

**TIP:** If the incident being reported requires protection of the resident, include in the facility report the measures being taken to protect resident. For example: Include in facility report more frequent supervision, periodic checks, alleged perpetrator no longer working with resident.

**Tip:** Surveyors verify facility reported information during survey. Ensure submitted report information is accurate.

- 3. Immediate Jeopardy Citations related to F678**

***F678- Personnel provide basic life support, including CPR, to a resident requiring such emergency care prior to the arrival of emergency medical personnel and subject to related physician orders and the resident's advance directives.***

**Tip:** Review regulation at F678. Ensure resident's current wishes for code status is consistent throughout the record and facility practices.

- 4. Federal complaint investigations**

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MDH surveyors follow the federal complaint process to conduct complaint investigations. If a maltreatment investigation is conducted, the investigation is conducted by OHFC. OHFC conducts maltreatment investigation consistent with state law and statute for maltreatment.

### 5. Federal Enforcement Cycles

Complaints are being investigated consistent with federal priorities under CMS Chapter 5 for Complaint Procedures. Many federal complaints are being investigated statewide. When substantiated the facility enters a federal enforcement cycle.

**Tip:** Know your federal enforcement cycle and ensure you are in compliance to avoid federal remedies and maintain certification.

### 6. Joint Provider/Surveyor Training

Hold dates for WebEx training 11/12- 11/15/19

Phase 3 Long Term Care Requirements will be implemented on 11/28/19, include Infection Control, QAPI, Trauma Informed Care, Compliance and Ethics, Training Requirements  
CMS indicated new interpretive guidelines to be released- stay tuned.

[State Operations Manual, Appendix PP - Guidance to Surveyors for Long Term Care Facilities \(https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/som107ap\\_pp\\_guidelines\\_ltcf.pdf\)](https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/som107ap_pp_guidelines_ltcf.pdf)

### 7. [MDH Information Bulletin 19-02 Update: MDH Nursing Home Facility Reporting Related to Federal Abuse, Neglect, Exploitation, or Mistreatment; and Minnesota Vulnerable Adults Act \(https://www.health.state.mn.us/facilities/regulation/infobulletins/ib19\\_2.html\)](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib19_2.html)

[State Operations Manual, Chapter 5, Complaint Procedures \(https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Internet-Only-Manuals-IOMs-Items/CMS1201984.html?DLPage=1\)](https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Internet-Only-Manuals-IOMs-Items/CMS1201984.html?DLPage=1)

## Resources

[Surveyor Guide to Calling an Immediate Jeopardy \(https://www.health.state.mn.us/facilities/regulation/nursinghomes/fedresources/guidetoij.html\)](https://www.health.state.mn.us/facilities/regulation/nursinghomes/fedresources/guidetoij.html)

[Submitting a Removal Plan for Immediate Jeopardy \(https://www.health.state.mn.us/facilities/regulation/nursinghomes/fedresources/submitplanij.html\)](https://www.health.state.mn.us/facilities/regulation/nursinghomes/fedresources/submitplanij.html)

Thank you for joining this call.

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