

Improve Quality and Safety in Long term Care Settings

Draft Recommendations:

1. The “Improving quality and safety in long term care settings” work group should continue, develop a vision, values and charter as well as a work plan.
2. The group should identify & select projects for collective action. Potential projects include: culture, data availability & use and improving facility reporting

Shared values:

The Ideal Quality and Safety improvement system for long-term care would:

1. Have quality and patient safety information that is transparent and easy to understand for residents and families
2. Be a system that is person-centered/person-directed
3. Be a system that is fair/just and promotes accountability and consistency across all settings
4. Be a learning system where data is available for improvement and the system focuses on learning and sharing successes and challenges in a state-wide manner
5. Have a sufficient and well-trained workforce
6. Have a regulatory system that values and enables improvement in patient safety and quality
7. Honor Resident Rights and Optimize resident choices and safety concurrently
8. Focus on a consistent regulatory approach across setting to meeting the highest optimal standards of care and not just minimum standards

Barriers or constraints:

- Workforce
- Existing regulatory culture
- Resources
- Narrow definitions preclude validation of experiences/don't feel justice
- Competing priorities
- Societal issues and scope – many more incidents happen in family/community than care settings