Minutes: Assisted Living Report Card Workgroup

09/25/2018 DHS-Andersen Room 5222

Leader: Kari Benson – Department of Human Services/Minnesota Board on Aging

Attendees:
- Todd Bergstrom: Care Providers
- Alicia Cline Holum: Volunteers of America
- Valerie Cooke: Department of Human Services
- Heather Davila: University of Minnesota
- Kari Irber: Department of Human Services
- Michelle Klegon: Klegon Law Office
- Kristin Koehler: Stuart County
- Mark Laliberte: Minnesota House of Representatives
- Kjersta Meium: Minnesota Board on Aging
- Rachel Shands: Department of Human Services
- Tetyana Shippee: University of Minnesota
- Peter Spuit: Department of Human Services
- Anne Sterner: Elder Voices Family Advocate
- Lisa Thimjon: Department of Health
- Sue Voigt: Voigt, Rode & Boxeth, LLC
- Paula Wieczorek: Ombudsman for Long Term Care/Minnesota Board on Aging

Introduction and review of ground rules and goals – Kari Benson:

- All agreed to ground rules with no additions or edits
- Kari explained intent of workgroup: Continue DHS’ approach to promoting and rewarding quality as illustrated in Nursing Home Report Card
- Goal for meeting: level-set and share past, current and future work planned related to AL Report Card by providing background and reference materials; focus on identification and ranking of quality domains based on research shared in meeting by Heather Davila – University of Minnesota.

Quality Strategy – Val Cooke:

- Presented history of Minnesota’s Nursing Home Report Card
- Discussed approach to quality as a 3-legged stool:
Valid and reliable measures are the backbone

**Area of Agreement:** Nursing Home Report Card work benefitted from a number of existing data sources to pull from which is lacking for the development of an Assisted Living report card

Minnesota’s NH Report Card aligns with CMS’ Nursing Home Compare but does have many unique features such as the reporting of Resident Quality of Life and Family experiences. Development of the initial NH Report Card took six years

**Area of Agreement:** Developing an Assisted Living Report Card will take time and should be coupled with efforts underway for Assisted Living Licensure and Dementia Care Certification

NH Report Card measures are representative of all payor sources

**HCBS Finders/Report Card – Kjersta Meium**

Due to lack of data to create a reliable report card for Home and Community Based Services (HCBS), project focus turned into multi-phase plan to create “finders” – questionnaires that help user find right provider based on features that are important to them

Broken into several phases due to breadth of HCBS options

Finders were developed for: ____,______, and _______

Item for follow-up: Workgroup wondered about feedback received about finders and data on usage

**Quality Domains: LTSS Quality Research, Next steps and ranking exercise – Val Cooke, Tetyana Shippee, Heather Davila**

Overview provided of upcoming contracted work with DHS and University of Minnesota related to value-based payment and how this ties together with Assisted Living Report Card work

**Contracted work will include:**

- Review of existing work and other state efforts regarding AL quality measures
- Development of a set of proposed measures and establish a technical expert panel representing practice professionals, policy and academia.
- Following the development work, an extensive process will be implemented to gather stakeholder feedback on a set of proposed measures and begin work on validating the measures.

Research on LTSS quality has expanded on measures looking at clinical outcomes to measures focused on person-centered characteristics

**Domain ranking done in study found top priorities across participants to be Dignity/respect, safety/security, staffing/staff competence**

- Discussed that participants in the professional and policy groups ranked safety and security and autonomy/choice higher than the consumer/family group while consumers ranked physical environment higher than the professionals group.

**Area of Agreement:** Domain ranking exercise done during the meeting opened eyes to difficulty of determining quality domains when faced with individual preferences and underlined
importance of taking time to develop the report card while also coupling with efforts of other workgroups.

- Input was provided by one workgroup member that there are a lot of similarities/consistencies among nursing homes whereas environment, services, etc. varies greatly from Assisted Living to Assisted Living
- Comment made that it may be good to try to create quality measures around where the service should go instead of measure what was/is.

Next Steps – Kari Benson

- Will use today’s discussion to plan next meeting
- Kari will check in with other workgroup leads about timing of next meetings, progress made, and timing of work
  - Proposed dates for next meeting will be sent after check in with workgroup leads