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Appendix C: Patient Suggestions for Improving the Program C-1

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Note: Word choice and spellings have been retained as written by respondent to avoid inadvertent mischaracterization of intent. Brackets have been used to explain words redacted to prevent individual identification or for other reasons.

- I would not recommend cannabis program to anyone because of cost and taste. I would rather buy edibles like Colorado has, very disappointed with Medical Cannabis through Minnesota
- Medical Cannabis was my last resort for relief of intractable back pain, but 4 different formulations have not helped, so am in a quandary about what to do next.
- The strains of medical cannabis I tried were higher in THC. I'm going to try it again with a strain that has almost no THC to see if that will help me.
- I haven't had the opportunity to used the Office of Medical Cannabis.
- Manager at [CANNABIS PATIENT CENTER] was helpful but I just got only negative results from the cannabis
- For those naive to cannabis and smoking it would be much more possible to use medical cannabis if there was a quick acting product besides vaping. It's also difficult to wonder if you are causing damage to your lungs by inhalants.
- Would like to see a lotion/cream option.
- I was very sure this would help me!
- Get the medicine that works- this cannabis is not addressing the pain and it's expensive.
- I get edibles mailed to me in Washington and I grow my own cannabis. I can't understand why Minnesota doesn't do what other states do. I was taking 180 oxy a month and I got tired of being tired all of the time and I know pot doesn't do any damage to your body. My doctor actually suggested trying it. I just wish in Minnesota you could get something other than oils. I want more effects without the high. I've given it time to work the narcotics out of my system and it doesn't help.
- I was a little surprised at the lack of guidance given when I picked up my supply. Such as being asked which medical cannabis I wanted and what form of delivery. I said I had never used it, and knew nothing about it but heard that some people took it and smoked it with a vaporizer and since I had problems with getting my lungs to expand fully I felt that would not be good for me. So I took the liquid form. I also was surprised that the referring doctor was not asked for suggestions regarding dosage, or even supplied the information (except by me).
- I am sorry that this treatment did not help me. I think it could be helpful to some people.
- I do believe that medical cannabis is helpful to many and should be maintained or even expanded. It just wasn't helpful for my problems.

- I recently sprained my right ankle & fractured my foot in 3 places. Unfortunately I won't be driving for several weeks & won't be able to visit the pharmacy in the next few weeks. However, I will contact the pharmacist & come up with a plan for trying my medical cannabis again.
- I wish, I would get a sample before applying. Spent so much money for something that didn't help me but made me sick!!!! Doctor appointment cost, license cost, the cost of medications....
- I had high hopes that the program would work for me but it didn't to this point. I wish I could communicate with you over the phone or by mail instead of by the computer.
- We need dabs & edibles
- Yes, it would be really helpful if the state of Minnesota could provide specific strains of marijuana that cater to the patients needs. i believe marijuana could be an effective means of treating my very significant neuropathy due to my spinal cord injury I suffered in an elective spinal surgery 22-years ago. This pain has required me to use significant narcotics that have caused significant Opioid Induced Constipation. I believe the ability to choose from different strains more suitable to my bodies brain chemistry would likely cut my narcotics use by at least 50% if not remove my need for narcotics entirely, which would be a much safer alternative to what I currently need to live. Not to mention I just had to have surgery on my gastrointestinal system due to 22-years of massive constipation as a consequence to the narcotics use. Parts of my intestines and colon had collapsed on itself and required repair.
- What do I do with this \$135 product that I cannot use
- I wish that the cannabis would hae worked better for my husband
- Where can I get info about EVERYTHING I don't know anything about alternate methods for results- and I don't think they care around here. Please give me something to hope for- thanks
- Patient passed away.
- Cost is of great concern.
Even if it worked for me it would still be a hardship.
I'm not happy at ALL with having to pay the State \$200 a year for what?
The privilege of being in the program? If it was a one time payment I could see that. To make sure the patient was serious but every year is excessive.
- Cost to come down- every time they try the next level or etc- cost goes up! Can't afford it!!
- When are you going to get cannabis working for the pain?
- As a retired OB/GYN physician used to giving patients information with suggested reading to adi in their understanding of their conditions, etc.
In the brief intake session at my first visit, I was quickly instructed as to the properties of the products available, with oral instructions as to how to take the cannabis preparations. Nothing written was given to me. I was told I did not ever need to return for follow-up. I left the office confused and unsure of my ability to use the product properly. I did call the [CANNABIS PATIENT CENTER] and was seen again once for help

with the use of the inhaler. Other phone calls were unhelpful. I experienced no relief from the cannabis, as I used it.

Suggestions:

More online information available to people prior to registration

Specific written information given along with the prescription including directions for administration of the different products, possible problems with each route of use, and side effects

Follow-up appts in 1-2 weeks or sooner if necessary.

Required follow-ups with physicians for patients with anxiety disorders

More materials for medical personnel who will need to follow-up patients, such that they may have adequate answers for them, and may also be a source of help.

- My concerns were exacerbated after my initial "consult" and review of the types of cannabis. No clue what the colors actually mean, and the fact that I was told I could "increase the dosage if you feel you need to..." is very concerning.
- Charge lower prices
- I have found +CBDHemp oil at the [STORE] and am trying that. Too soon to tell. Could the the reaction I had have been from the [HIGH THC PRODUCT] cream leaking all over my hands as I tried to remove it from the bottle with he syringe. The insert seemed to be cracked. Thank heaven for lemon zest and lemon juice!
- not going to take any more
- Just wondering how to get my husband listed a a caregiver. Thank you.
- Just not for me.
- would like some money back, it was suppose to work so wonderfully and it was not a good experience and way to expensive and im sure that wont happen. you need more experience with this medication to see WHAT IT DOES DO FOR HELPING PEOPLE, I FELT IT WAS OUR LAST RESORT AND WE DIDNT GET A THING OUT OF IT
THANK YOU [NAME]-CARE GIVER
THEY WERE SO SURE IT WOULD DO THE TRICK=FALSE HOPE
- I just wish not so expensive and they would give a small trial dose with less expensive of formulas to try to find if one works before people have to loose money.
- Just the fact that the lack of effectiveness and the cost I think they feel like they want you to try everything (vapor, oil and liquid haven't help but can't get answers if some people are just immune to cannabis.. I think it's just disheartening that I haven't gotten any relief. Just me feeling disappointed..
- The [CANNABIS PATIENT CENTER] offered next to nothing in information or follow-up. The [CANNABIS PATIENT CENTER] was very professional and had excellent follow-up care via phone. Still, I did not find the side-effects worth the benefit.
- I wish they were open more than 2 days a week. Sometimes hard to get a hold of.
- I'm interested in finding a combination that doesn't make me lose balance.
- There need to be more options. It should be available for more medical conditions and should not be so restricted. It makes it a hardship because you have to pay for the full dose, which is expensive, and if it doesn't work, you are out the money and I am

reluctant to try the only other option available - which is the one my doctor recommended. It's too expensive - over 300 dollars a month and I am not able to pay 300 for something that I may not use. There should be samples available for patients to use until they find what dose and which option works best - you would have more people able to try it to see if it worked for them. If I could try samples and find out what worked best for me, I would continue using it, but I may not continue due to cost and concern about side effects.

- I just wonder if there is a topical cannabis or other forms that I could try to get benefit from this product.
- I've found it difficult to find someone to talk to about the negative side effects and what to do because no one knows. I realize this is because federal laws prohibit studies being done, so we don't know either the good or the bad, but I think it's time physicians/researchers be allowed to study the effects of medical cannabis because it is a viable choice for people who need relief from symptoms of some medical conditions.
- Please bring the price down for patients who are labeled disabled.
- Not yet; I need to attempt to continuing increase in amount and frequency of dose for awhile longer before I return to dispensary and arrange consult with my pharmacist.
- To be consistent in the information that is provided. I received different info. from my provider and then different info. from the Med. Cannabis site, pamphlets, instruction/info. from staff and pharmacist and finally what was printed on the container that the cannabis came in. It was very confusing and frustrating. There needs to be better continuity of info. The right hand needs to know what the left hand is saying across all of the platforms.
- More research and different products need to be offered
- I would like to see it available in other forms such as food, drops, etc
- let me grow my own plants. maybe that would bring the cost down.
- I had side effects from [MANUFACTURER]'s products. I voiced my concern to them via phone call (they called me for a follow up) and they didn't seem to care- in fact, I voiced my concern 2-3 weeks prior to the first meeting with the dept. of health (I believe it was in September when the first meeting was) and they lied and said no patients have had side effects during their presentation (there was ample amount of time for the gentleman I spoke with to relay the information to the higher ups at [MANUFACTURER]- he actually called [MANUFACTURER] to speak with the higher ups about another question I had regarding why they didn't have bulk prices and got back to me later that day- so why didn't he relay the allergy/reactions I had to their products?). When I brought up my concerns, the gentleman was not interested in listening and didn't offer to take any info on what happened. I am not the only one who had issues like this- there are a couple other people I've met in the [ADVOCACY GROUP]. I feel you should be aware of this since having allergies to their product is not just a one person problem. I, along with others who have had a reaction to their medicine, did not have problems in other states where it is legal. It is something [MANUFACTURER] is putting in their products. I have had relief when I visited Colorado a year or so ago with their products

and no allergy/reaction, which makes it clear it is something in [MANUFACTURER]'s products.

- I have not tried [MANUFACTURER] yet as I cannot justify the price of the medical cannabis- it is way too expensive compared to the rest of the nation. And what if I have an allergy/reaction to their products? It will be wasted money and when you are on a limited income, it's just not doable.
- Our program is a failure for the majority of us patients. My 86 year old grandmother would love to try the program instead of illegally purchasing hers on the black market but she would never be able to afford the current prices. She has problems with pain medicine due to side effects and likes to use cannabis as she does not have side effects. As long as the prices and product stay as is, I will not be participating in our program (I've spoken with many people who will not be returning to the program until changes happen). I hope the program will expand to where there are more delivery methods and manufacturers available (driving an hour to obtain medicine is not doable for those of us who are chronically ill). With these two changes, I believe the program would be on the road to success. Of course more changes would need to happen, but this would be a great start.

Another problem is lack of providers willing to register patients. My rheumatologist is retiring at the end of this year and she has somewhere around 20 patients who are participating in the program (maybe even more patients now). I spoke with her this past week and she is having a difficult, actually an impossible time, finding a provider who is willing to register her patients after she is retired. She works for [HEALTHCARE SYSTEM]. She's has been trying for months to find a provider and has come up with none because as she said "no one is willing to look outside the box to treat patients". This is very disturbing to hear. The question is, is it because providers believe medical cannabis is of no help to patients, or is because of workload, or something else? When I was working as a nurse for [HEALTHCARE SYSTEM], the providers had such a heavy patient load- I'm guessing it's they do not want to take on extra work. What is the solution to this problem? How can the MN department of health educate providers on the benefits of medical cannabis? How can we help providers think outside box and not overload them with extra work? Can we do what some other states are doing- having providers who certify medical cannabis only? If we had even 2 or 3 in the state who certify everyone, this would help solve the problem.

- The cost is prohibitive for us at this time. \$383 every 2 weeks is beyond the average persons reach. Let us know when the pill for becomes available.
- Cost
She was offered the vaporized oil, which she did not want to do.
She was uncomfortable using that option.
She tried several dosages of the thc and also cbd, which did not work for her.

- There needs to be a reduction in cost, and with the yearly fee. I may not enroll for 2017 unless I can get a topical or get the symptoms of drowsiness under a better control. I do believe there needs to be more conditions approved soon. I believe overall it is a safe product to use, and is not habit forming. I wish more Doctors would certify themselves. They seem to think they are doing the dosing, when all they are doing is following the patient's symptoms. They need to be better educated. I am very thankful my Doctor is following me in this experience.
- Very friendly and professional staff. The [CANNABIS PATIENT CENTER] (the only one I have visited) is very nice -- the atmosphere, the privacy afforded to patients, discreet on-site parking and the ease of access to an ATM are all positive aspects for me.
- I would like to see a stronger availability of product and growers and a significant decrease in the cost of the product. \$400 to \$500 is to the point of cost prohibitive and long term not sure it will be affordable even if it is effective. The fact that it is out of pocket and so expensive and that I have to pay cash so I am carrying quite a bit of cash around with me, which I am also not comfortable with.
- Program was run well, just out of reach financially.
- I haven't used the Office of Med Cannabis, but think I'll try it. I would like to see more strains available to help with specific symptoms and also I've heard that edibles are a more beneficial method of ingesting cannabis.
- It seems like a weak medicine. I can tell it helps for sure, but not enough to justify the cost.
- I am getting low on my vapor pen. I am saving up the funds for after the holidays, to visit the lab and purchase the spray and try that this time.
- site should have links to info on how cannabis affects other meds. If the info even is knowing.
- It does help in some factors with dealing with pain and managing it it is just hard to follow office visits when Insurance cannot cover the cost
- Need more Education
- Question....If recreational marijuana is approved in state is the cost less expensive
- I believe you must have been hacked. Since I signed onto your registry, I've received spam from various cannabis-related advertisers, and I don't believe I had logged onto any other sites like yours, devoted to cannabis. I think it must be you.
- Before answering the whole survey it should only apply if you been able to use the product on a regular basis. Due to cost I only take it once at night.
- I appreciate the opportunity to use cannabis as an alternative treatment for my chronic pain. At this point, I have reduced my opioid dosage by 50%.
- I'm going to try the pill form next. If that doesn't work for my CRPS, I'm not planning to use MM anymore. It is WAY too expensive and I'm not getting the pain relief I wanted. The [VERY HIGH THC PRODUCT] vape oil (even with discount for SSDI) is more than \$330 per month, and I only get just over \$1,200 a month for SSDI. I am fortunate to have a working spouse.
The vape causes a weird taste and feel in my mouth, plus a strong head buzz when I am

looking for a body buzz to help my feet and body pain. Hopefully, the pills will provide a different solution. I don't want to go back to full-time opiates but I may have no other option. I want to die. I should be able to legally end my life and collect my life insurance -- without the suicide clause kicking in -- no one should have to live in this much pain every minute of day.

I'll try the pills in January 2017 when I have some money. Who has any money in December? I just eat inadequate Dilaudid and suffer the worst pain known to science without respite. CRPS is the worst disease in the world and its ruined my life.

- Better access. Shipped to me.
- I use the [HIGH THC PRODUCT] oil vape prefilled.
It is not strong enough to control the pain anymore than 50% so I have tried to [VERY HIGH THC PRODUCT] wax, way to difficult. I want to be able to buy the [VERY HIGH THC PRODUCT] in a oil form so I could buy the prefilled cartridge, please respond personally to me regarding this question, thank you very much
- I am very awestruck that the Doctors keep on trying to get this to everyone who needs it.
- Wish the price would go down.
- Wish it was stronger to help with my pain.
- I am struggling with what to take for my condtions
- I want to use the vapor but it is hard to get there.
- The rubber access /stoppers on bottles wear out too fast.
- I think it's a good option for some people, and anything that can benefit people in unexcessarily high amounts of pain should be available.
- Glad we have this option. Hope to reduce dependence on methadone for pain
- I have been going to the [CANNABIS PATIENT CENTER] the information both verbal and written that I received was helpful,,,,,I would truly like to see more written information about the products to better understand how it is used....I would like to have the staff give out more info about what new products they are working on and how they may help myself who has intractable pain x 30+ years related to arthritis....
At this point, I am not sure these products are able to help me over long term use.
- Is there hope for some cost relief and when,
- The taste of liquid is bad would like capsul form to be available
- I think it is a good program and I'm glad it was expanded to include chronic pain people. It just didn't work in my particular case.
- Former marine, injured overseas and spent a month in the hospital in Italy, and I feel that the state and others are profiting from my injury and making money off this. Also the locations are too far away- the closest is two and a half hours away.

- When we get back to Minnesota I would like to attend a meeting like you had in January with other patients to see how they handle it.
- Your Minnesota Cannabis Registration Fee is way too much!!
- I feel like capsules are too strong; increased options in dosing would help. How much is "a puff"? I find wildly varying results from vaporizer.
- This program is entirely too restrictive about what types of products are available and from where. The result is high cost for patients. Please change the program to reduce cost, improve availability, and QUIT PUTTING PHARMACEUTICAL INDUSTRY PROFITS AHEAD OF PATIENT HEALTH NEEDS.
- Our caregiver son has just accepted a better job much closer to us but not convenient to any of the pickup points we have been using (Rochester, Bloomington, Minneapolis). We would like to see a dispensary in Mankato.
- There needs to be an easier way to find certifying doctors
- I wish there was a way that patients would be talked to individually to have a more customized product. What works well for one, may not work for another. This could be very beneficial to all patients. I would love to be the advocate for this type of research.
- I'm sure the cost of cannabis has deterred a certain amount of people.
- I'm happy with the website and program. It would be nice if there were more options in forms of how the medicine can come in. Like edibles, drinks or the raw flower or hash ect. Like in some of the other medical cannabis states. It would lower my cost of the medicine per month. Thank you.
- It was very hard finding out who I could go to to get certified. There should be a list of participating physicians.
- Very helpful responses
- I currently use the cannabis with the low THC content, and the higher CBD content. This is the product that has lowest psychoactive effects- and they charge approximately 5 times more for it. I think it's disgraceful.
- For me, it has been a great blessing. But I live below the poverty line and am concerned how long I will be able to afford it. That is my primary concern.
- I have read that some strains are better for sleeping and relaxation but there is no basic indica/sativa type information, only thc and cbd ratios. The higher thc to cbd content makes it difficult to fall asleep for me and I wonder if a different strain with the same ratio may work better. There is a energizing that helps me focus and work during the day as it takes my mind off of the pain with the higher thc content but I switch to a lower level of pain relieve (thc) at night to avoid even more sleeping issues. I would like to have more information and maybe be in a sample group to access pain relieve not just by thc- cbd content but also by the strain.
- Have had very good experiences with medical cannabis products in CO since 2013. Moved to [CITY] this year for pain management and my specialists are there. Have been disappointed in effectiveness compared to the other products that I have used in CO as well as the way things were handled by [HOSPITAL] for my certification. It took 9 months !?! Please call if I can expand or explain!

- the [CANNABIS PATIENT CENTER]y I go to is very professional. I really appreciate that this medicine is available. Even though I've had trouble adjusting to the side effects, I am still grateful that this is available.
- Lower the price and get the bud form
- I'm hoping the prices become more affordable.
- Thank You so very much, my life and my families lives are better, less volatile by 100% compared to pharmaceuticals.
- nope. Just happy there is a safe alternative option to lessening my chronic pain.
- [CLINIC] is not honest or completely checks patients they are diagnosing. my initial visit there, while waiting i heard 3 different people talking to there person with them about getting registered just to get it for both of them. its also in a rundown old motel office where the attached rooms and walkways were falling apart. the place takes your money registers you and off you go! it is a scam
- My dad is not technically savvy & he would have been so frustrated without my help. Because of the expense, we haven't picked up additional medicine.
- Have a option to change your password. I can't find my password and you can only try five times without being locked out. There is not a button that allows me to change my password. A big problem.
- Well, this isn't going to sound very sensible, but I have found that smoking cannabis, like in a joint or pipe-type of delivery system, is Far more effective for the joint/arthritis/autoimmune troubles I have.
- I have been encouraged to increase my use to assist in pain relief (the main reason I am trying this) but it is too costly
- I am not totally on cannabis as my body is so sensitive
- everyone i met was awesome!
- To minimize the paranoia effects I must take a very small dose of which does not adequately address my pain.
- Thank you for offering a "hopefully" healthier alternative to dangerous and addictive pain medications. I was highly skeptical of Medical Cannabis and didn't get relief right away, but after about 7-10 days, I realized it was helping. Though it's not a cure, nor is it perfect (can't use while out of my house, dry mouth, dry eyes), it's better than opiates and/or benzodiazepines.
- A difficulty with using Medical Cannabis as the sole pain control medicine is that I cannot bring it out-of-state, especially by airplane travel. For family reasons, I travel out-of-state numerous times per year.
- I would like more research done so that more people that are suffering from various forms of pain to be able to have equal access to medical cannabis when alternative forms of pain relief are not efficient or effective at relieving the patient from pain. Also, more research to create new forms or formulas of the cannabis to assist patients with their specific pain relief needs.

- I think medical cannabis is a great treatment. Hopefully more people will soon be able to take it. I know people who would like to get it prescribed but cannot afford it. Thank you.
- I have an appointment to address these concerns tomorrow.
- I am a 65 year old who unfortunately due to bills must continue working. I pay a horrible high medical insurance deductible and now all these thousands of dollars don't even matter on my medical. If I could retire I would get a break. If I were a veteran I would get a break. If I was on welfare I would get a break. The cost of this medication is theft from those like me trying to work 40 to 60 hours a week to get by.
- After coming off some medications and going through some of the withdrawal symptoms, I did notice the cannabis helped ease some of the symptoms. Which is good. It helps people get off the other medications more easily. Something to think about. :)
- Thanks
- I am confused in the two distribution centers and the differences in medicines. If it would be worth trying a different "brand" for daytime from the other center?
- lower prices please.
- I will be making a follow up appt. to discuss my use so far and to discuss any future changes.
- The [CANNABIS PATIENT CENTER] I go to monthly has a very nice crew that work there. The Pharmacist is very good at what he does, explains everything fully, and the rest of the crew is very friendly and willing to help. Nice going [CANNABIS PATIENT CENTER]!
- Make it more affordable, or let Us patient's grow our own.
- have stopped taking the cannabis due to the dizziness and mental fatigue I call Cannabis brain.
- Make the product more affordable.
- first of all, I do not have internet access, my daughter has been facilitating the online portion for me. That being said, it has sometimes been challenging at the dispensary I go to when it comes to the online evaluation. I wish that the dispensary personnel could be cognizant and more patient when it comes to patients without internet.
- This has been worth trying. I love that I can titrate the dose myself, according to the pain level
- The benefits outweigh the side effects.
- Be helpful if had a card (like driver's license)
Really need solution for the vapor batteries keep a charge, and easier way for replacing other than going to nearest clinic
Solution help with cost especially with being on SSI only medication take is cannabis,
The staff at the [CANNABIS PATIENT CENTER] are wonderful. So welcoming.
[PHARMACIST] is amazing, Fully explained and suggested mixture to treat my condition.
Love her.

- I was very frustrated that the MC office couldn't provide a list of doctors who can certify patients. Both of my mother's (patient) doctors (GP and pain Dr. refused to assist in certification). I had to resort to a Google search.
- Need to get out insurance involved
Costs are way to high
- I hope to remain with the program but I have to travel some distance to get the treatment. If there is action to address with the legislature it is to work on getting the product to the patient easier. Of course sending it to the pharmacy I go to or by mail. I'm sure this isn't in the future planning. Also the cost hopefully will go down?
- Pricing needs to come down to make this affordable for people who truly need this to help with pain management. The government is leaving people with no alternatives for pain {i.e. prescription pills, etc.} so if this is the solution, it needs to be a better program for everyone involved.
- As a patient I think there needs to be way more information about what different strains we are getting. Certain strains of THC can better assist patients if we had options to choose from. We have no idea what we're getting when we're using the CBD/THC product. I can't stress enough how much this would help. This program would be a lot more successful if patients knew exactly what they're getting. We're paying for this stuff, we should be able to customize our strains.
- I wish the rules/guidelines about where patients can and cannot use medical cannabis were stated more prominently, or had their own link and webpage, so it was easier to track them down.
- i am glad i am able to use this, it helps me.
- Never had any problems, no complaints. The whole program is very good.
- The cost, I pay \$590 per month. That is crazy high.
- This has to be more affordable and cannabis needs to be used in many more forms.
Using flower material would be cheaper
- Consistent dosage is key
- Expensive, limited options.
- It's just really hard for me to do this computer stuff because my computer has glitches it would be nice if you guys could just send me paperwork
- Thank you for Cannabis, for making such a difference in my life!
- cost exceeds benefit keeps increasing to where its not affordable
- I am immensely grateful for this program and like the safety precautions taken to supply safer medicine to people who suffer. I would like to see more access and lower costs to the patients.
- The product is way too expensive!!! However, it's a great alternative to strong pain meds or muscle relaxers.
- I would like to get a newsletter giving me info such as the likelihood of medical cannabis being covered under insurance one day.

- The cost of medical cannabis needs to decrease. I expect the OMC can do nothing about this, but I am saying it everywhere it is appropriate to do so. I delay getting refills because of the cost, and then I experience more pain than I have to.
- Please offer or allow topical medication. Topicals are a wonderful way to aid in pain relief while not impacting the brain in any way. Please also consider a patch. I've had gastric bypass surgery. I don't metabolize things the same as normal people. Vaping is the best option for consistency, however I will not vape in public, therefore my use of it is restricted to home use. Also patches are long lasting and bypass the stomach, so I wouldn't have to worry about if I'm metabolizing it all. There are lots of people that have had stomach surgeries that have a hard time with regular medication dosing. I can't solely rely on cannabis because it's not legal for me to travel with it outside of the state. My hope was to completely get off of Vicodin, but that's not realistic. I do think cannabis is helpful in that I haven't needed to increase my dose/strength of Vicodin or # of pills per day, so it works well in conjunction with it. The pain relief isn't as complete, but I wonder if there was a different delivery method (patch) or different combination/strain, would work better for me. Please considering introducing a wider variety of options. 6 or 8 types is not enough to help ALL people with ALL pain.
- The doctors [NAME] and [NAME] (pharmacist) at [CANNABIS PATIENT CENTER] have been extremely helpful. Very willing to help and listen.
- Thank you for adding PTSD to your list of covered conditions.
- It's been working good so far but I'm still trying all the types of ways of taking it so as I go longer with it I'm sure I'll see what is going to work the best for me.
- Na at this time. I am glad this program has started in this state, as I am a member of it from an injury almost 30 years ago. As a result of that accident I have permanent spasms, Degenerative Disk Disease, Arthritis.....
The Medical Cannabis help with the pain, the inability to sleep, and many others
- Encourage our State to lower the price.
- There need to be other forms of medical cannabis available than e-cigs and oil.
- Quit over regulating the product so the costs can come down.
- It helps!
- The cost needs to be lowered so that those who need it can afford to buy it.
- This medication works, however I can not afford the amount needed to truly manage my pain. I have to ration out the medication based upon how much I can afford. That makes for difficult periods and has hampered the ability for me to totally leave my other prescriptions behind. In the first month, it was so effective I was able to eliminate 6 other medications I was taking as part of my pain control. When you compare our program to other states? It is a shame to see how much our program is set up not to succeed. It is also very unfair to patients who get there, hoping for relief only to find out even if it works.... theres a whole new stress of "how do I afford this?" This medication works for me. My doctors are stunned at the cost. We are all disappointed by something that has worked so well.... and yet placed such a heavy burden on our lives simply because of economics.

- It is frustrating that one of the best treatments for chronic pain and I am unable to legally take it with me to visit my family, most of which live in Iowa.
- The people at the [CANNABIS PATIENT CENTER] are wonderful.
- I have been very appreciative of the opportunity to use medical cannabis. Thank you.
- More choices would be great. Also choice of actual plant vs.oil
- A prescription should be paid for by insurance.
- THANK GOD WE HAVE THIS OPTION TO OPIOIDS!!!!
- If I didn't have this I would be disabled. Or on some stupid narcotic that would disable me.
- edibles would be a good thing
- Find a transdermal patch.
- #8 I indicated that it is very difficult to use because there was an issue with registering a caregiver via the website that could only be resolved at the state level. Otherwise it's been very easy to use.
Please keep up the good work!
- Im very pleased especially when im so sensitive too medications
- Flower form is better and much much cheaper
- We appreciate the option to take cannabis for pain from Burning Mouth Syndrome.
- It would be very helpful if you had more info and connections to the vapor buying process. You can't ask the store people questions and you people don't seem to have a hole lot of knowledge on the using bulk and the stuff the patient has to get to use their medication.
- no not but as my experiences continue, I will not be bashful in requesting some help! :) thx!
- Good program ÷÷
- More products please...
- This treatment seems to greatly help with morning nausea and foot pain.
Thank you.
- I took Marinol for 16 years and did well with my digestive problems using it. The Medical Cannabis is helping most with my digestive issues. I didn't know what to expect on the pain relief issue. I am disappointed. I also didn't know what to expect on the psycho-active issue. I did not feel affected by the Marinol, and I am surprised how little I am affected by the MC. I don't have frequent emesis, but I still have the feeling of possible emesis. This keeps me close to home.
- Reduce the price of the medication.
- Products offered are quite limited - does not include products to help many people
- I have received far more benefits from other states' plant based med-can programs. The oils and such that MN allows must be missing some of the chemicals that the plant based products have. Please allow for plant based products to be used. Especially for pain, cancer, etc.

- maybe lower the price on the prescriptions for medical cannabis. i am on Social Security Disability and i am very limited on cash flow due to bills.
- Make new products available to people on medical marijuana. Like lotions and stronger vapes
- Please try to reduce the prices further. I know there has been some reductions thus far, but for those who need higher levels of THC, it seems unlikely I'll ever be able to even try the correct dosage.
- It's too expensive!! It certainly doesn't work the same as my pain meds and I JUSTcan't afford plain CBD oil to just try it. I think the Mn. laws are WAY too restrictive. Marijuana NEVER killed anyone and it's illegal. Booze is MUCH worse... In my opinion. Thank you
- Help me find a way to afford this and live a active life in little pain. Not laying on the couch in pain. I don't live a fancy life. Please, Id be grateful!
- Please make the medicine more affordable. I am retired. I live on a fixed income.
- I want to tell you what a great place the [CANNABIS PATIENT CENTER] is that distributes the medical marijuana. The staff is wonderful - warm and friendly and very knowledgeable and helpful!
- The program is extremely expensive. Paying doc visits out of pocket plus cash only for the medicine, then added travel expenses just to see one of the certifying docs in Mpls(they require follow up visits) has put it out of financial reach. I would love to be able to get the medicine more often, but balancing the expense of being chronically ill is high enough. Its very difficult
- It's so expensive that I can't afford to find the right combination that works for me. You shouldn't have to purchase a full bottle of 30 pills when most will go to waste cause they dont work. You know within the first few days if it works or not. Smaller quantities should be available when trying to find the formula that works best for you.
- Please make cannabis available to more diagnoses and available in other states, particularly to transport a personal supply across different states. I travel for work and not having access to it when I'm traveling (the worst pain I experience) makes things much more difficult.
- It is too hard to get doctor certified.
The annual registration fee is a barrier to patients.
- I'm incredibly thankful for cannabis instead of taking such strong medication that knocks me out. Much better quality of life with cannabis!
- I appreciate the opportunity to have medical cannabis. It has decreased my pain and increased my well-being.
- More locations.
- Far too expensive for people on a fixed income i.e. disability.
- Being disabled and on a fixed income the price is way to high. On my insurance program I can get pain killers for less then \$5.00 a month medical cannabis on the other hand is closer to \$200.00 a month

- I am very grateful for the amount of pain relief I have received. Hoping for mental cloudiness and blurry eyesight to improve. I had my ears and eyes tested to see if there was a problem. No problem.
- The cost is too high. I talked to my doctor and said I would get more out of the program if it wasn't so expensive but for me to take that out of my budget, with being retired now, I can't. Hydrocodone is so much cheaper. I don't need the medicine all the time- whenever I want to go out or do housework, I need it. When I don't do much and I'm not in much pain, the cannabis works best.
- It would be helpful if research and production could bring the price of the blends in which CBD is the main component down as that is quite a bit more cost prohibitive.
- Respectfully, the cost of the medicine is quite high. And to be truthful, I don't know if I will be able to continue with the program at the current cost structure, at the very least I will have to purchase less or look for an alternative. I know I don't fully understand the business and financial aspects of this industry. But I would hope that in the years to come that Minnesota would be able to mirror the prices we are seeing in other medical marijuana states.

Other than the cost, I am quite happy the medical treatment I have received. The folks at [CANNABIS PATIENT CENTER] at great!

- Possibly lower the cost, stay open a little later or a day of the week.
Pharmacists to be more aware of what other narcotic /opioids that patients are taking and to have a plan of one or the other. Medical Marijuana OR pain pills liquids etc. for safety of the patient.
- I left a message or thought I filled out the for right and did not get a response from the office, so not sure what to do at this time.....fill it out again??
- The cost of the medication is so high that I cannot afford (even with the discounts for buying a months supply and for being on social security) to take as much as I need. I am still having unneeded pain because of this. I am literally being forced to choose between paying bills and buying my pain meds.
We need to find a way for insurance to be able to cover this for people who are in poverty.
- Keep on trajectory to legalize recreational use for more to benefit and eliminate the stigma.
- Thank you for all your help
- my wife had cancer 5 years ago I wish she was able to take even if it would only help with appetite.
- was not aware of "Office of Medical Cannabis Website". Please send me the link.
Would like to hear of experiences of other cannabis users, positive or negative.
Thank You
- I am changing what I am going to take, but I will continue taking the [BALANCED THC:CBD PRODUCT] capsules as they are a fair price. I'm going for the stronger CBD content, [HIGH CBD PRODUCT]. I had heard that the prices were going down because it's \$5 a pill and you need two pills a day. I want more pain relief and less of a high so I want

to totally get off the [HIGH THC PRODUCT] and move to the [HIGH CBD PRODUCT] which is the actual pain reliever but continue the [BALANCED THC:CBD PRODUCT]. The [HIGH CBD PRODUCT] is not even the highest CBD- the highest one is \$10 a pill.

- Need to include more conditions and bring down the price
- The types of products available are limited in comparison to other states I've researched. Certain products would make it easier to take this medication "unnoticed & unannounced" during business and/or work hours.
- It is very liberating to be able to treat my chronic pain without the use of morphine and all that comes with prescription meds. No side effects that take a toll on my body.
- The price is a SERIOUS problem.
- Do not understand or why the State of MN requires a large renewal fee, yearly.
- I'm really new at this and I haven't been able to try everything they have to offer, so I don't have an answer to this or any concerns. Things are good for now.
- Will you ever consider shipping the product
- I would like to see them allow other products because I don't like the oils, they are hard to deal with. This will also bring the cost down. The majority of patients in this program are on disability like me, and the biggest problem is that I can't afford the product that helps me.
- Low the price.
It is very helpful n allowing me to live and be active
- We need to try to lower the cost of medical Cannabis due to the amount of people eligible that are on Social Security (fixed income) It is not very accessible to those who could benefit the most.
- I'm glad I have this service. I am off opioids because of medical cannabis.
- Mostly just pricing and strain issues. There are so many variants in other states that can be used in so many other ways that I think more technology needs to be involved in the entire process Minnesota currently entertains. Edibles need to be addressed as well since the delivery method is enjoyable to patients that really dislike smoking.
- It would be good to offer more types of cannabis products.
Lotions, balms, edibles would be good to have available.
- I hope one day insurance would help cover the costs so that I could continue to afford it.
- The initial consultation with a pharmacist was disappointing. After some product explanation, I asked for assistance in choosing what might best address my issues. She responded "you can try everything," which was disappointing and financially challenging. This woman was from [CANNABIS PATIENT CENTER] and helping out in [CANNABIS PATIENT CENTER] in August. The pharmacist who fills prescriptions offered more info. On my second visit there, staff were all more helpful ([CANNABIS PATIENT CENTER] pharmacist not present) and I told the same filling pharmacist about the first experience and that the products are cost prohibitive. She offered some direction on reducing some of the cognitive effects, and corrected info I'd been given by the [CANNABIS PATIENT CENTER] pharmacist, looking forward to implementing her

suggestion. She seems very knowledgeable and willing to help. Is there any way of reducing the cost??

- There should be a list of Drs who examine for program. The Dr. Bill to get the recommendation for cannabis program is WAY too expensive.
The pharmacist in [CANNABIS PATIENT CENTER] is very kind and well informed about the difference between the products and the way they worked. Gave me good advice and share what other patients results were, anonymously as well.
I was very pleased with the young woman behind the desk who took my money. She was very informative about cleaning and maintenance of vaporizer led and offered to help me clean it each time I came in. And really thought the vaporizer I bought in the dispensary is perfect and very low priced.
The whole experience was very nice, I felt respected and enjoyed the coffee-tea bar. Every appointment was prompt and professional. Great atmosphere and staff at front desk was pleasant as we..
Please get the leaf and bud cannabis.
- I have heard that there is a price difference between the two different organizations that dispense so far. The price has me locked out of getting what I need cause it's too expensive. It makes me so sad to know that so
Many of us that actually need relief are already broke because of health issues. Is it true that what I do in [CANNABIS PATIENT CENTER] for \$400 a month. Can be done at [MANUFACTURER] for a flat \$50 fee once I can prove and get on disability?
- I submitted my VA papers for reimbursement of the yearly fee and haven't received word back or reimbursement. All disabled Veterans should receive free enrollment. (I was told).
- I can't take it across state lines, so I can't go visit family, so I had to go back to my other medicines because if I don't use it regularly as the doctor recommends, I get out of whack.
- I am very grateful I am able to have access to this medication. It has really improved my quality of life. As a wife and mother of 3 small children, I can say my whole family has benefitted from my overall health improving!
- the cost is very high
- This has helped me so much. Please do not take it away.
- This program has allowed me to treat my chronic pain without the use of opioids. I am so much more healthy and rested than I could have predicted. The program makes sense, and I believe it has saved my life.
- I needed more instructions on using the vaporizer. But overall the program needs some tweaking.
- It would be helpful to have [CANNABIS PATIENT CENTER] handicapped accessible.
- Program should have established the products and potencies available and standardized pricing. Once this was done, vendors/growers/processors could have competed to provide products in the state-owned medical cannabis dispensaries so that you didn't have to go to different locations and work with different companies to gain

access to their products.

- This is an extremely inefficient system and must be prohibitive to entry as there are only 2 approved distributors. These are just some of the basic comments I have at this time.
 - It would be much easier to obtain and keep the benefits of medical cannabis if the cost were more affordable. Especially when on a low/fixed income.
 - I've tried many medications and treatments for my chronic pain. The medical cannabis is undoubtedly the best. Unlike all of the others, it does exactly and only what it's supposed to do: it dulls my pain without causing any as yet apparent nasty side effects.
 - They have been very helpful and have made my life much better as a result!
 - Thank you for being here.
 - Its helping
 - The ability to obtain cannabis has made my life much better.
 - Nothing comes to mind.
 - Parking is challenging
\$\$ is tough
 - cannabis has helped with my chronic pain where I have been able to cut back on opiate pain medications
 - I have struggled for years to find an option for pain management. I can't tolerate most Opiates, and it's hit or miss ,as far as side effects, even with the one or two I can . It is a blessing to have something I can use for pain relief if I need to without getting sick from using it.
 - OUR VET'S that served our country CAN NOT get this aid to help they with all their issues that they have from serving and fitting for us.
 - This drug has given me greater mobility and decreased my anxiety. I am so grateful.
 - not right now, I was not expecting this change in questionnaire.
 - I would like transdermal patches and ointments high in CBD and low, to no, THC become available. I have used them in other states and they work EXTREMELY well for chronic back pain. I also have a relative who suffers from Fibromalagia and she says the ointment works better than pain pills.
 - It is WAY TOO EXPENSIVE!! The oil DOES NOT work as well for the pain as smoking the bud itself.
 - The cost of Cannabis, the lack of strains, the lack of Sativa only products, and the inability to leave Minnesota once completely dependant on Cannabis for pain relief prohibits me from completely replacing opioids with Cannabis. Nevertheless, I am thankful for the option to add Cannabis to my pain relief options.
 - Would like to see insurance coverage for these Meds. Otherwise get the pricing under control .
 - It would be a lot more convenient to do the registration and these surveys on my phone than having to find a computer. When i tried registering on my phone, I got kicked out of my account and can't access it on my phone.

- It would be nice if there was a list of providers , as it is I moved and only by chance I was sent to a place that was part of the cannabis program. If not I would still have issues with PTSD and pain. Narcotic pain pills have an adverse reaction with me so when doctors would say that is all there is I would just suffer in pain. Also if I can't find a doctor in the program that is near me I will have to find other means of getting cannabis.
- Just would like to thank state of MN for allowing medical cannabis to be used by people who experience chronic severe pain.
- Please lower the prices, Thank you
- Would be nice if some financial help were available for seniors who are only covered by Medicare and are forced to work to supplement Social Security in order to even consider partaking in the Medical Cannabis program. Due to high cost of product, most of my senior friends find it less expensive to keep buying weed off the streets. Knowing the cost of manufacturing medical cannabis must be extremely expensive, there must be some way of making the product more available to persons in need.
- Please make it more affordable or be able to be covered by medical insurance
- Make it more user friendly for phone application
- just wish it was more affordable, i am currently unemployed and cannot purchase
- It would be helpful to have pure CBD oil in vape form; I have heard from people in Oregon (where cannabis is fully legal) that having CBD in vape form has been extremely helpful for those with severe chronic back pain
- Cost needs to be brought down . It makes it hard for us patients to get the medication we need when pharmaceutical drugs that are worse for your body are 1/10th the price .
- the cost resulting from insurance not paying for our medicine, makes it impossible for someone who is disabled such as myself to pay for an entire month of medicine, at most i am only able to afford 5 days of medicine, which takes away from my other needs such as shelter etc. the cost hurts those who need it the most, and those people are usually dependant on disability, which is hard enough to live on without having to pay 300 to 500 dollars a month, for a plant they should be able to grow on their own
- Lower prices!
- I think that they should be open more than once a week.
- Do I just call for a refill or need a new order?
- this is life saving; gives hope for improvement; cost is by far the biggest negative issue
- Improvement in my COPD (not expected)
- should be used to treat more illnesses
- Would like to see more support groups, speaker meetings.
- We appreciate how kind and understanding everyone is in the office and on the phone.
- Please lower the cost of the cannabis product.
- The product I use is [HIGH THC PRODUCT], the highest THC level. I think someone needs to check the content and active ingredient percentages. There isn't anything stronger than [HIGH THC PRODUCT], it's not as strong as it could be and it's not affordable living on \$200./mo.
- Thanks you

- I hope that the price will drop at some point.
- There should be a delivery service. thank you.
- Seems a bit expensive and I cannot afford a whole month at a time.
- I know people that need the medical marijuana ,but cant afford it . The people in this world need it . Have to go green .
- I wrote a letter to tell you how i feel and why but i got one thing to say, well really two one it works. two what is holding things up. this is so much better than the other meds
- For certain patients, there needs to be a stronger dosage, so I can get off narcotics (my goal). Such as, RSO (Rick Simpson Oil) in Washington State. RSO would make it possible to eliminate all of my spasms, AND control my pain, which is uncontrollable, at this time.
- Please lower prices, make other forms of cannabis available, and make it available to other types of illnesses.
- Concern about the financial aspect of the program- he's losing so much quality of life due to the inaffordability.
- Medical cannabis has improved my quality of life and reduced my pain level.
- yes! Please deliver. Please lower costs and to have more user friendly products to use with the medical marijuana. Again little measuring cups for syrup and better vape pens. Thank you!
- A dispensary in Mankato would be great
- reduction of cost needs to be priority in growing this program. It is life changing!!!
- The people at [CANNABIS PATIENT CENTER] are outstanding!
- I am no longer a patient. But thank you for your help in the past. Everyone was kind and helpful! Can't thank you enough. It is just too expensive.
- There needs to be more options. The cost is insane and there is no reason we can only have oil, pills, and tinctures. If the state doesn't want to bring the flower of the plant (which is the cheapest in price for patients) than we should at least have edible options and infused salves and lotions for chronic pain patients.
- I was unable to access the first survey (the link was incorrect and said session was timed out and to log in) and tried working with IT to access, but the process to longer than two weeks so I missed my chance at taking the first survey. The same thing happened this time around as well, but the 'Click Here' link worked. Last time both links were down.
- Make it simpler for us older people
- Patients ought to be able to buy from either distribution center in Minnesota. One is cheaper per mL, the other has stronger solutions (more THC and/or CBD per mL.
- I am grateful to be a part of the program.
- I appreciate the work put into this program. I do feel that the quality of my life has improved with this. Thank you.
- I was diagnosed with Parkinson's five years ago.
- I found the medicine from one of the suppliers to be different from the first time I went to the next. not happy with it i went back and was told I signed something that gives them no responsibility and wouldn't exchange it. I was told if I wanted a different one I would have to buy it. I probably wouldn't have complained but they were completely

different the second one took 3 times as much to get any pain relief. (not very good quality control)

- Nothing everything is good.
- I would like to see and topical application added to the product line.
- It would be nice if there were a list of doctors who will treat patients in the program.
- Please make the website simple not fancy.
- This program is a great introduction to medical cannabis, but the cost is so high. My doctor would like to take me off all of my old meds and put me on a cannabis only treatment, but I can't afford it.
- lower price meds would help alot
- I would like to see my art on the walls of their offices
- Thank the commissioner for approving it for intractable pain! Thank you!
- I am grateful to have this treatment as an option as I creatively manage irretractable pain. I have removed all narcotic pain medications because of this! I would like to have more options to refine the cannabis formulas to the specifics of my pain. While I get some lift in the level of pain, I would like to be able to have a greater impact on pain level.
- So far I've pushed the biggest "smiley face" button every time I leave! They don't treat me like I'm an idiot or an inconvenience (sometimes i get treated like that at Drs offices, which is a pet peeve of mine).
- I wish the cost was more affordable.
- I wish there was some alteration in the medication components that would male me feel more relaxed rather than anxious!!
- I am very pleased to be off of opioids, I feel the medical cannabis works well for me.
- Do I get a certificate, saying I'm certified?
- Try to get the cost down for people that are on
- Need to get it affordable so it can be more beneficial to more people. Example Tramadol- \$10.per month vs cannabis-\$500.00 per month.
Get lawmakers to declassified as class1 to class 2 drug. It would cheaper to drive to CO. Which wouldnt be legal!
- When I first signed up for the annual license, I had some confusion on the website in the clarity of the area concerning my disability qualification therefore I ended up paying 4 times the cost related to my condition. \$200 I think it was, rather than the \$50 I should have paid. Fortunately, it was important to me. I had the money and did not think it was worth it to seek a refund from the state, as I do believe in the program. Next year I will know better and I made this known to the program license headquarters and Patient Center.
- I live in Bemidji and need to travel at least 2+ hours to find a Cannabis Clinic. Living in a rural community hurts my ability to refill at my convenience.
- you need to make it more affordable

- I can't access this web sight. I am a braille user...if it were sent in a email letter that i could write out my responses then i could do it independently but as of today i need an interpreter to fill it out with me.
- I'm a snow bird and I have no access to my medicine because you won't Mail me what I need... Even though CBD oil is legal in every state and you need cash and will not accept a debit and or credit cards. This only leaves me with the toxic narcotics and over the counter crap. My health insurance is good in every state,so should my canabis. You need to fight the RICO laws that make it impossible for me to get my medicine in states where it's legal. I'm not a criminal.
- The registration was easy to do but it was a bit complicated trying to find the survey
- They have been very helpful so far
- We need to bring edibles to the state of MN
- I think if they had more options to take it, that would be really helpful. With the vape, the kids can smell it. With the drops under the tongue that are supposed to be immediate release, they are definitely not immediate release and it's easy to overdo it. I talked to my sister from California who's on it for fibromyalgia and she explained how there are different products for different types of conditions and I wish there were more than two types.
- It just helps. And I'm trying to get the people who caused the pain to pay for it.
- It would be nice if this was more affordable and more Doctors could approve this under health insurance.
- Medical cannabis has a phenomenal effect overall Mental Health greatly stressed in pursuing insurance companies cost of this wonderful and unique gift from
- I was unable to find out how much the annual fee would be for a patient enrolling in the program until I was literally at the screen where I entered my payment information. I'm unable to use a credit card and must pay cash or use a debit card to buy my cannabis (I can see how this would be difficult for lower income folks). I was able to get HSA reimbursement for "over-the-counter" medications for my cannabis, but unable to get reimbursement for annual fees, since there was no confirmation screen that showed the price and that it had been paid, nor did I receive a receipt of any sort.
My doctor felt underinformed in trying to get me enrolled, and I feel uncomfortable that it is a representative of the supplier who determines what they think my initial dosage should be; I think they are very above-board, but I still found that, with my initial pick-up, what was meant to be a one-month supply has actually lasted me through four months. My doctors only know what I tell them about the program, which seems a bit appalling; I'd like my medical teams to remain integrated (as a chronic pain patient, I've assembled quite a team over the years!).
- It was so hard finding a Dr who prescribed medical cannabis. Wish that part would have been easier.
- I am immeasurably grateful for this wonderful service. At last the terrible pain in my face from trigeminal neuralgia is reduced at night, giving me an opportunity to sleep. This is so very helpful. Now I can be more functional with my responsibilities during the

day. Before I had cannabis, I would spend the night putting cold packs on my face and doing breathing exercises just to calm down the pain. I also needed to take NSAIDS and tramadol during the day and before bed and was experiencing stomach disturbance from these. I still take tramadol along with the vapor form of cannabis before bed but no need for ice packs or NSAIDS any more. Thank you so much

- cost is too much. specific strains of plant could be more beneficial (uplifting, energetic, pain, etc.). should add dried plants for smoking. different forms of extraction/different parts of plant should be legal. add more conditions.
- You are doing a great job
- COST needs to come DOWN! It is so much more preferred over opioids, which everyone knows. However, I may have to go back to those since medical marijuana is too much for me and my family. My I feel like I cost too much to maintain. Also, it seems so secretive. Doctors are asking me how it works or how to help their patients with chronic pain. It's sad that I, a disabled woman with brain fog, has to be the first one to teach these doctors. But I am happy to do it!
- There should be a state identification card for patients. Keep asking for feedback from patients !
- i feel the positives out-weigh the negatives.
- I am so very grateful to have found an all-natural medication that is so effective at reducing my pain and also my anxiety. Thank you.
- The cost is the major problem, in order for this to be a viable option for long term care it needs to be affordable. Not many sick/injured people have an extra 2-4 hundred dollars per month.
- I am pleased that the legislature finally understood the need for medical marijuana, and can only hope that Minnesota's politicians will put forth their efforts to reform the federal laws, as well.
- Get with it. There are cheaper ways to get the medicine to people. We have seen it in other states. Why is our state govt not seeing the positive from this and created more types of product?
- Being able to use medical cannabis has improved my life for the better.
- ned to work on adressingthe COST it is horrific- other states are so much cheaper I cannot afford this every month
- Cannabis is too costly.
- Dispensing of medication is inadequate (vape pens) and makes it difficult to monitor dosage. Dispensing the actual plant buds would make it much easier to ingest and would allow me to better regulate the amount I take.
- Less surveys please.
- If this is tax deductible since it's through the state. I think it should've like license tabs, etc....
- I really appreciate my stomach feeling better. I used to use anti nausea medicatins because my stomach felt so bad. I have lost 10# and feel

like much of my body is functioning better than on narcotic pain medication and muscle relaxors.

- This product should be more easily available to people in need and it should be covered by insurance. It is very expensive and I take a lot of medications and health supplements to help with my chronic pain and migraines, all add up to a lot of money I have to spend per month.
- I'd like some edibles. I hear it lasts longer. Probably would be better for reflux.
- I don't like the way the Cannabis oil is put into a large container and then needing to get 2 ml. out of it with a syringe. Basically, what I do is put some of the oil into a a smaller container and that helps.
- Thank you.
- I think it needs to be opened for the plant to be used also because I have in the past used the plant and it has a lot of different effects that work better. I do not use the plant form now.
- The price for medical cannabis is to much for 3 to 5 day supply or a 15. Day supply it needs to be lowered for the lower income people
- TOO EXPENSIVE PERIOD, NO IKNOWN NSURANCE COVERS IT.
- I appreciate all your efforts and time you all spend on this thank you
- Why does someone have to "allow" me to use a plant? Why is it cheaper for me to purchase so called legal pain killers that have side effects that include death?
- I think we should legalize it all. I was in Portland and Washington on vacation and I bought some ginger snaps and one of them was enough for 7 hours whereas the vaporizers say 1-2 puffs every few hours which is way too much
I am taking some stuff on the side and it works better than the vaporizer.
- I live in [CITY] I wish there was a closer pharmacy.
- Edibles would be nice
- 2 significant barriers to patient access is the cost of products. Cost is a major barrier and this program in reality serves privileged people with substantial income, or as in my case it's growing debt. 2nd: that medical companies such as [CLINIC SYSTEM] do not support confirming patients qualifying conditions because they are financially motivated to block access to medical marijuana, insisting upon disgustingly expensive treatments that are far more toxic. For example, [HOSPITAL] refuses to verify migraine patient for med cannabis and instead insist she do their Botox treatments for cost of \$4000 ([HOSPITAL] gets 1800 for administering, plus likely kickback perks from drug company that gets 2200 for Botox) every 78 days. Ridiculous!!! If State of Minnesota wants this to be a viable program then you should tie this into efforts to confront the politics of pharmaceutical industry and financial/ in kind incentives to clinics and Drs. I'm so sick of hearing about our nations huge healthcare costs and yet common sense, effective without toxic side effects; far less expensive health care options are available.
Also, I do not like that I can't access the whole plant form dried, in capsules. I think there

is vital nutrient loss in all the processing. It would be far cheaper to manufacture and it worked great for me in Oregon.

- The annual fee to continue to be a medical cannabis patient is outrageous and a 50 fee would seem reasonable and a list of all registered doctors would be nice to see
- I feel like cannabis is a better alternative than prescription meds for many reasons. My only complaint would be, it's too expensive. If my medical insurance would cover some of it, or if I could use my HSA, then I would be able to use the medical cannabis versus my prescription pain meds.
- Gave me life back
..gave my wife her husband back
- I would like to see more variety of product like chocolate bars yet I am glad we have what we have, thank you
- I need to use far more than I can afford to get actual relief. It would easily cost me over \$1000/month and I'm disabled. I would think most people that require this help either aren't able to work, or at least not much. I can't imagine most people who need it can afford it. I have to pick and choose when I get to have a little relief in order to save for worse days since I can't afford to stay stocked. It's so sad that it's so readily available on the street and at such less expensive prices. I wouldn't be comfortable with that and not knowing what you are getting or have any quality control. That would be scary to me, but I don't understand why we can't move things along a little quicker to make this a possibility for the people who really need it. If I could afford what I need, I could say I could get at least 75% relief from my pain symptoms with the added benefit of being so much happier and less anxious to boot. It's an amazing program and worth the work everyone is putting into it. It just isn't realistic for many at this time...at least not me (due to cost and accessibility).
- We need some help with cost and also more ways of taking the Cannabis.
- If the cost was lower I would be able to afford more of the product . It costs over \$300.00 a month for the small amount I use.
- Pens clog making it difficult to inhale the product a flower based product would be a much better delivery system than the vapor and a flower based product would also cost less to use.
- Advertise more, get more people on this program!!
The [CANNABIS PATIENT CENTER] is very polite and professional.
I am glad to be on this program. Thank you.
- Advocate! I'd be willing to give testimonials!
- Lessen the cost
- I think that this program is a wonderful asset for individuals like myself who have complex pain conditions. I am working full time as a college professor and at this time in my life I can afford the medical cannabis without too much financial hardship, however, I can imagine that disabled individuals or those who are in lower income levels may not be able to afford this program.

- Some of my pain management group have brought up the fact of how hard it is to get certified for cannabis. Meaning they aren't able to find an open doctor to help them. Almost all they tried were not taking new patients. Keep doing what your doing but make it more accessible for patients. LOWER THE PRICE PLEASE!!!
- It would be nice to receive meds through the mail. I live in Bemidji and it is very inconvenient to get to a dispensary.
- I would like more options for treatment including specific strains of medical cannabis.
- I qualified for this program under intractable pain, but I have bipolar disorder and I've tried everything on the markets except lithium and nothing helped without terrible side effects. The product I get from the dispensary is the 1:1 CBD THC and I feel good everyday since I've started the [BALANCED THC:CBD PRODUCT] I don't cry or get angry or have anxiety every once in a while I will get a very low buzz anxiety but I use my medicine and it's gone immediately so I know this can help so many people suffering to be normal productive people. Thank u
- Different forms of cannabis legal
- I truly believe that cannabis needs to be covered under insurance if oxycodone is and rather addictive and alcohol is on every corner and is available to almost everyone and addictive. The government should provide affordable is.
- This is a great program but the costs are high. \$250 per year for the doctor's prescription, \$200 for the state registration fee and \$100 for a half gram of medicine (1 weeks supply). The cost in other states for a half gram of comparable medicine is \$10-15 with no state registration fees.
The pharmacy I pick up the medicine from is very high end and obviously costs a ton of money to run. They have a large waiting room with expensive furnishings including a high end cappuccino machine, designer furniture and flat screen tv's.
The state should consider allowing more than 2 companies to operate pharmacies. The increased competition would directly benefit the patients in the form of lower drug prices.
Thank you for your help and efforts in making this life changing program possible!
- I just wish I could afford it, so I could use it more than I do
- Thank you for believing in what you can't always see.
Thank you for your hard work and dedication for so many of us.
I would like to see more dispensary and more competition to bring the cost down. I would also like to see more Delivery Methods to allow patient to have more choices and lower prices.
- I wish that the cannabis would be covered under my medical coverage. It is very expensive to purchase which makes it hard for me to afford. I truly would rather be taking the cannabis but being my rheumatoid medication is covered under [INSURANCE PROVIDER] I keep taking this drug only because it's covered. I believe people that live in Canada are covered by there providers for cannabis, we need to be too.
- Need more dispensaries or provide shipping

- I am so glad this has been one of my miracles in life for me and is a great program and should be more affordable for everyone that would benefit from it .I feel very saddened that it stops so many who cannot afford it that could benefit from it . ,, I also think its unfair that it cannot be written off for medical expenses on our taxes .
- It is WAY to hard to navigate the Dr's that prescribe
- [MANUFACTURER] is treating like a business and the pharmacist that prescribe. are phony they don't care really what a person us going through all they try to do is sell more and more for outrageous prices
- This is a miracle. Please continue the program and review other conditions that should be added to the treatment list.
- I have had sciatic nerve pain since I was 17. In my forties I started constant back neck etc pain.I had been on opiods for 17 1/2 years and had stopped getting any chronic pain relief.
Now with medical cannabis I have almost no pain.
- Continue to work on the cost. Thanks
- The meds I was on for many years were not good for my system in general but worked. I have DDiscD and my back now feels better with out all of the side effects. The joints in my fingers feel good when I wake up after a hard day working with my hands. When I have an anxiety flare up it seems to calm me down - my old meds made things worse. I wrote a report to my Dr that I wish I could attach saying how much things have improved he said see you in a year when I used to be at the clinic 4-8 times a year for meds/back/neck/anxiety ect. needs to be cheaper and easier to get with a bad back - a 1.5 hr RT car ride does not help.
- I am so grateful that this is available in Minnesota. Keep up the good work. THANK YOU!!!!
- There is still stigma about medical cannabis. There a doctors who are misinformed. There a doctors who want to certify their patients but their overall governing practices won't allow it.The barriers need to come down.
- There need to be more options for products such as edibles, tinctures, and oils as well as flower.
The program has very limited participation because of high cost and narrow list of qualifying conditions.
Not easily accessible, health care providers need to be educated about the program and how to access the registry.
- I have stopped using the medical cannabis because it has put me in the Poorhouse I cannot afford to purchase the medical cannabis which now puts me back into taking the viel drugs I have been taking for number of years to deal with my issues ! ¿ ¿
- med pot is an alternative to opiods,its not as strong as the Vicodin for pain,wish I could get stronger dose of med pot for pain
- Thank you for being so helpful and respectful. This process is scary enough without bullying and discriminating attitudes. I have been very pleased with the professional

treatment I have received. I am a human being who is trying to remain working, rather than giving into the pain and feeling no hope.

- It's too expensive
- This has given me so much hope for the future
Thank you for making this available
- I'd like to see the program expanded for the medical assets if offers to those who can benefit a higher quality of life from it. I'm thankful for it, it helps me.
- Please let us grow, and have choices thanks
- I would like to know if this coming Monday around 1:00pm would be an OK time to come and get what I got last time. Could you let me know through e-mail? Thank you.
- It would be nice if the State could cover cost of medication with their health insurance to those whose on medical assistance and/or general assistance
- The out of pocket cost, in conjunction with cash only payments have been the only detriment I have encountered. Thank you!
- Great job
- Need to expand qualifying conditions and increase participants in order to bring cost down. Also the limited choice of products (strains) is ridiculous
Need to allow home cultivation..
- Since I've been using medical cannabis my A1c has dropped 3 points.
The taste of the medical cannabis is left to be desired but the overall benefits outweighs that.
I want to thank the office of medical cannabis for this opportunity to use the medical cannabis treatment compared to opiates I would choose Medical Campus over opiates for various reasons as relates to side effects and so on
Thank you
- Would be nice if prices could go down some!
- I just received an MRI and my lower back is worsening. It does require a temporary use of Percocet to combat the severity of the increased pain. I would like to increase the cannabis dose to replace the opioid.
- They are super great people!!!!!!
- If I used the vape product to the degree that I get the most benefit (3 0.5 cartridges per week) it would cost me \$971.00 a month from [MANUFACTURER] using their 28 day discount of 15%. The same amount from [MANUFACTURER] is half that cost but the product is not as effective for me and I had side effects with that product. I am having trouble maintaining the cost and am not sure how long I will be able to continue to use this medication.
- I am so thankful that this medication has been opened up to pain patients as it has made a huge difference already in the little time I've used it. In addition it is so much safer than opioid medications and much more effective for pain. I would like to see pricing decrease as it is expensive and there are no discounts available to middle class patients who end up paying out of pocket for a lot of medical expenses. I would also

like to completely get off of my other pain medications, but I cannot afford to increase the cannabis enough to do that. Either way I'm thankful for the relief I am getting.

- Thank you, thank you and thank you!
- When will you offer edibles?
- Open more clinics for us people in the northern woods of MN or create a delivery system of some sort! Otherwise this programs AWESOME and has helped me tremendously!!!!!! Thank you for all that you do!!!!!!
- I just can't believe I'm a veteran of the United States of America, I went to Vietnam and I can't believe that we have this disagreement about whether this is legal or not. People don't have good benefits anymore- I used to be a union guy and we used to have good benefits that we paid for. I don't think Colorado should have different rights than Minnesota, I don't think individual states should have individual rights.
- I just wish the cost could come down. Thank you for being our voice...this is way better than being on strong pain meds that you can accidentally overdose on. With cannabis that could never happen. It has helped me a lot
- Every person working in the medical cannabis program that I have had contact with have been extremely helpful and professional, it is greatly appreciated.
- This medicine has changed my life!
- More strains and edibles would be nice. A dispensery in Duluth or Two Harbors would be more convenient.
- As with all patients at this time cost is considerable to be part of the program, dr recommendation, registry, and medical cannabis but to get a good part of my life back is hard to put a price on. If costs come down in the next 6-12 months it is survivable but longer I do not think I can handle.
- You don't have to send so many survey reminders. I was out of town and had 3 requests over a short period of time over a busy holiday season.
- Approve more conditions to lower cost
- I could not be happier to have access to this medical alternative! The only downside for me is the cost, as I live on SS disability. This limits the amount I am able to purchase each month. If I could afford more of the medical cannabis, I am confident that I would be able to significantly decrease the amount of opiate-based meds I would require. Thank you so much for considering my input!!!!!!
- The cost is the absolute worst part without any assistance and due to the lack of competition in the market it doesn't seem that will change.

I don't feel that this is a pain reliever in the sense that the pain is gone but it's definitely a very helpful distraction from the pain.

A study regarding precision dosing would be helpful for patients like myself that aren't comfortable being medicated at work. It seems like the same dose will have a different affect given different everyday variables (sleep, food, hydration, etc.). I'd like to be able to have a healthy balance of pain relief and cognitive function as I start the day, but I'm not confident that I'd be getting the same results each time for reasons started above and as a result I wait until I get home. It's still 10x better than nothing and 100x better

than the risk of using opioids, so a big thanks to everyone that has worked or is working to make this option available to myself and others with continuous back pain etc.

- Consider allowing patients to use or grow their own pure leaf form of the medicine.
- need a closer dispensary and lower costs
- I wish there were more products to choose from. I'd love a transdermal option. Or edibles that are equal in strength to inhalant cannabis
- The price is outrageous. \$160 for a 5 day supply. That's just unacceptable.
- The pharmacist and all of the technician people at your [CANNABIS PATIENT CENTER] are absolutely fantastic. They are truly beyond helpful and I hope they all know how much of a difference they make in some of our lives.
- You should add the whole plant to the program please and thank you
- Affordability is a huge issue.

I have a small settlement after being hit by a drunk driver. Soon (sometime in 2017) that money will probably be gone and I'll have no way to pay the \$400-\$500 a month.

The stress of knowing I may not be able to afford medical cannabis can cause even more anxiety and depression.

- This has been such a lifesaver for me that I am now concerned about Minnesotans who cannot afford the products, such as those on Medicaid because of the severity of their conditions. How can they be helped to receive the benefits I have received? I hope the Office is addressing this issue aggressively.
- I think this medication is the best ever, I used to be on fentanyl and Vicodin and the two combined left me completely zombie like and very sick from it. Medical Cannabis has helped me very very much and no bad Side affects.
- I want more options for how the medicine comes including marijuana flowers available for vaporizing. I would also like to see more companies to purchase the medicine from.
- I love this wonderful drug. It's saving my life!
- I'll be purchasing again soon ☺
- Now that I know how effective Cannabis is, moving to another state with better prices and plant availability is more likely than not.
- Don't tell possible participants to Google certified doctors. I was not comfortable Googling and spending \$200 on a name that Google provided. How do I know it is an actual doctor? Have a complete list of those certified. I scared me to death to have to go to a doctor I Googled. POOR TASTE AND RESPONSIBILITY ON YOUR PART!!!
- I'm very thankful to have this medicine in my life!
- I cannot read so the website isn't a big help. I go down to the medical office or call when I have questions. A better, like business card-size, registry card would be nice.
- Would appreciate more ways of ingesting cannabis. I would like to know more about the strains being used in the [MANUFACTURER] products I vape.
- A longer lasting capsule form would be helpful.
- I think we should be issued a medical cannabis card. Just in the event that I was ever questioned about it, I can prove that I'm a patient.

- Please keep this legal and expand the program, make it cheaper and easier to get, it could be helping so many more people if Minnesota got more on board with this program!
- Produced more so it can be cheaper for the patient
- I need help.
- try to get the cost down
- Keep up the good work!
- Thank you for all that you do and your efforts to enhance the program with the help of the patients.
- I live in Rochester, so the local dispensary has very limited open hours. Makes it more difficult to plan around for follow up and refill appointments. Also, the recent reduction in price for the medicine was greatly appreciated!
- i can't afford to get the amount that i really need so i have to make do
- Best thing I could of done, to legally be on Cannabis, for pain. I wouldn't be here if this was not available.
Thank you for making it happen!
- very difficult to certify w/o going to marijuana doctor, hmo are not participating as of now in certification
- I have had my doctor correct my email address with the Dept. Of Health/ Medical Cannabis. Now I cannot log in (to do the patient self-report before getting refills) on the website using my correct email address. Once again, I must use the wrong email address to log in. It was corrected for a while, now it is wrong again. I wish this would STAY corrected in the system.
- Lower cost somehow ppppppplllllllease
- Opioid free and would also like to see program expanded its great opioid free
- LOVE the results...Thank you!
- The cannabis is the best thing that has happened to me since my injury, nothing else has worked like the cannabis has and I am so very thankful I am able to get it when I can.
- Would be nice to have a dispensary in southern MN. I have to drive 3 hours to access a dispensary.
- Thank you.
- This is probably the best thing that has happened in the way of pain control ever.
- This should be open access, not a pharmaceutical drug
- I have migraines and when I took the liquid medicine it brought the pain down from an 8 to a 3. I also get really bad nausea with the migraines and none of the medical cannabis would help with the nausea and it also doesn't work (vape pen) on anything higher than a pain level of 6 for. But when you knock the pain down you don't have as many days when the pain is an 8. I have had street marijuana which helped with the other stuff and I'm wondering if there's something in the plant that gets taken out in the extraction. The costs need to come down or insurance needs to cover it, I pay \$600 a month and I'm on a fixed income.

- I would like to be able to use this every day without worrying about the cost. On good days I go without it but would feel more comfortable with it. It has really made a difference in my attitude about day to day living. I have hope again that maybe I can get something done.
- hopefully someday having the option like Colorado will happen ...instead of only 3 oils
- It would be nice if there was a way to provide a list of doctors to go to for the initial application
- Please keep the program going - this has been of great help to me to control my pain at night.
- You need more qualifying conditions.
It is too expensive.
Intake options should include at a minimum flowers, but edibles and smoking concentrates should also be options.
- I strongly believe in this program and am trying my best to inform qualifying people so as to help it be successful and grow but the cost is a little steep as far as vaporizing oils are concerned otherwise I've not one single complaint and truly I'm just so happy to have relief and to be able to not be in pain every hour of everyday
- This has made a significant improvement in the quality of life for me. The only downside is that I am now taking a lower dose than suggested of the CBD oil due to price. But symptoms are less under control. If only there was a way for the CBD oil to be more affordable - it's the one that has almost no THC, which makes it great for daily use and to not feel impaired in any way. On the individual market, our healthcare expenses will be exceeding \$30,000 this year, which makes it hard to spend the necessary money to get the product. And without the product, I am not able to have a "normal" life - one that is not severely restricted by pain. So it's tough.
- Try and reduce the costs for medical cannabis itself. I love what it's done for me cost aside this is the best medicine I've taken in years and that I have been able to fully benefit from with one minor rare side effect -headaches. I appreciate this program and hope to see expanding of the medical cannabis line very shortly. Thank you.
- This medicine has helped me reduce the amount of prescription medication that I used to take to control my migraines. My migraines can last up to 5 days. The only negative to this medicine, is that it is very expensive. Can you bring the cost down?
- I have had a hard time getting my caregiver signed up. His information somehow got mixed with mine and the office person didn't know how to fix it.
- It is very hard to find time to drive the long hours to get medical cannabis. Is there ANY way we can look into mailing it to the patients pharmacy for extra charge? That we can save gas and money? And maybe this way you guys can require every 6 months we drive to the center for a required face to face check up? the long drive is hard on my body and I am sure it's hard on other patients.
- I would like the Office of Medical Cannabis to know that topical applications of cannabinoids are very effective for pain relief and I think this route of medication should be researched and products for topical application should be developed. I have used hemp

eze with good results. The cannabis root is also rich in CBD and should be considered as well.

- Make CBD oil less expensive. I wish there were more than just 2 manufacturers/companies/pharmacies to choose from. I wish that more than one pharmacy had prefilled cartridges that do not have any fillers (coconut oil derivative) I wish the plant was legalized for medicinal usage, there are more cannabinoids in the "whole plant" that also have health benefits (I think 113 different, I read when researching) (although I'd prefer not to smoke due to pulmonary concerns)
- Legalize flower please. Buying concentrates from the legal vendors is too expensive. Would much rather buy it off the black market since it is cheaper. You guys are missing on huge amounts of revenue.
- They have to make the price reasonable for veterans on a fixed income.
- Just that the medication has been amazing, life changing even. Unfortunately, I had to go back to using mostly opiates for pain control because the cost of cannabis has negatively affected my family.
- I think our program is way too restrictive compared to other states. Different strains work different on people giving different levels of relief. We are not given that option.
- To allow the state police the ability to help set price points is Criminal.
- I wasn't aware of how very different the 2 providers in this state really are. One is very professional and offers a larger variety of products. The other seems to be not much more than a dealer
- Create a link that's easy to find survey
- I suggest in oral suspension that the dosing be more frequent than twice daily. A 3ml dose is effective without dizziness. But twice a day requires me to take the max 5ml twice a day to get pain control. 2.5 ml 4 times daily would be more effective without the s.e with the same total dose
- I am very thankful that the state made this option available to me rather than another couple decades of tons of pain killers as Morphine or Methadone.
- I wish the cost was a lot more affordable for people who are on Social Security disability. Right now it's hard to pick up the medicine I need.
- You all are doing something wonderful with this program! THANK YOU!!!
- I just think it shouldn't be so expensive. I'm on a fixed income and medical cannabis really helps me but I can't afford to have it every month.
- Taking medical cannabis off of Schedule I would leave so many opportunities for the medical field to explore the many medical uses of cannabis. This medicine has truly changed my life, and I after 10 years of being on and off of strong medications like Klonopin, xanax and sometimes Vicodin for pain, I have been off of all of them for at least 3 months.
- The office was great when I called. They just would not give me a name of a doctor to begin the process of getting enrolled in your program. Pretty stupid and pathetic not to have the balls to provide a name. I had to go through third party endorsements and eventually found a doctor. But a needless exercise. Who are you trying to kid?

- I am so thankful for this program. The only negative feedback I have is the cost. It's very expensive, especially since I'm on disability, as I'm sure a lot of people who are in this program are. There has to be a way to make it cost less. A 10% discount doesn't do much when you're still spending \$300 /month and you only make \$1000 /month in income. It makes it hard to decide...if I want to buy the medical Cannabis and feel better, or be able to pay bills. I know other people feel the same way.
- Just keep up what you're doing. I hope things keep going the way they're going. Financially it could be better but it's working well for me.
- cost too much for people on disability
- Cannabis has been extremely helpful in treating my chronic migraines. Relief is now within hours, not days and my quality of life has improved dramatically. I have also been able to stop taking two other medications I have been on for the past 15 years for anxiety and depression!
- I am finally getting some relief!
- Thank you so very much for having this program. Words can't express my gratitude. My deep, crippling pain is reduced therefore has lessened deep suffering.
- Please help spread the word of the numerous benefits of medical cannabis. Please help bring the costs down. Thank you very much!
- The state is losing millions due to partisan constraints imposed on the program by a conservative Republican legislature. By following other states and allowing REAL medical marijuana, the profits will soar immediately, once the expensive and unneeded processing is eliminated. With a Democratic legislature back in place, this should be able to be accomplished yesterday. Unfortunately, the product quality that MN provides its patients pales in comparison to other medical/recreational state run dispensaries, solely because they have an all natural product. As someone fighting gastrointestinal cancer, I don't need other unnecessary ingredients to worry about. Also Rick Simpson oil would be a MAJOR benefit to many. You don't have to say that it cures cancer, even though research shows that it does. Just make your oil according to the RSO guidelines and let the patients who understand make the choice on their own. We're all grown-ups and adults. Lastly, a sincere "thank you" to all who have helped to coordinate and facilitate this program. Your daily efforts are greatly appreciated. Best regards to all.
- I think it's important we fight to keep this program. This has really been the difference between me becoming totally disabled and being able to work. This has also saved me from going blind by lowering my intra ocular pressure. The war on drugs shouldn't be about taking medication away from the sick.
- I would like to see more research and clinical trials specific to certain conditions. Also would like to see patients have access to raw plant. Also would like to see lower prices for medications.
- I wish wish wish with all my heart that insurance would cover it, and if not at least affordable for patients.
- The price needs to come down it is hard to pay for this out of pocket, when many other states have much looser regulations. Common sense would say to move forward and

stop regulating this too much. I am glad the state is moving forward but it needs to listen to the people it helps, not the people that think they know what's best for everyone else.

- When there is meeting about Medical Cannabis, PLEASE MAKE AN ANNOUNCEMENT MORE THAN 1 DAY IN ADVANCE....
- I would like you to know, In my opinion, keeping people from cannabis that suffer from depression, not controlled with standard treatment, is despicable. I became a cannabis patient because I live with chronic pain. Three months after using cannabis, I no longer need my anti-depression medication, not that it worked all that well to begin with. For someone with severe depression, cannabis could be the helped they've been seeking for so long. Thank you
- With the cost of the amount of medical cannabis I won't be able to continue on medical cannabis for much longer cause 3mls of [BALANCED THC:CBD PRODUCT] x3 doses a day 2 [BALANCED THC:CBD PRODUCT] cartridge and 1 [HIGH THC PRODUCT] a month is my monthly supply cost is around \$500.00 to \$600.00 a month I have been on it for little over 3 months now, I can't continue paying that much a month.:(
This is heart breaking for me,cause I have seen provement in my health and don't want to go backwards because I can't aford a natural based medicine that is better for my body then all these pharmaceutical medications that has all these fillers and chemical compounds that have such worse side effects.
Why is the cost so high that only the wealthy are able to aford a more natural based medicine.
- Medical marijuana is useful, natural and effective. Cost will prohibit many from acquiring medication. If costs can be lowered, or enough dispensaries become available to drive the costs down. Currently we have 2 choices when it comes to the actual medications and neither of them are very affordable.
- Access to medcan has allowed me to experience life again.
- Expand this program to more people and help it to be more accessible to more patients. I happen to have the financial means to pay for it because my husband has a high salary, but many people that may qualify for this program are ill and do cannot afford to buy this. Help more health care providers receive continuing education on the benefits of medical cannibas to drive down the stigma. I had never used marijuana in any form, or any recreational drug, ever before in my life. I had no idea how wonderful this plant was. The media consistently portrayed users as lazy criminals who get the munchies. This plant is a miracle. It is saving lives!
- Yes, this program needs to be broadened we need the option of several different varieties of medicine like in Colorado that would help with the cost and help us patients pick and choose what works best for us cuz with what you have we build a tolerance quite fast and this medicine is very weak and has little benefit compared to Colorado
- I think the program should be expanded to other medical needs. Anxiety and depression and TBI for instance. More forms of cannabis should be allowed such as full plant rather than isolated CBD and THC because there are benefits from other substances in the

plant. There are states that allow caregivers to grow a limited number of plants which would help reduce costs. I would be greatly increasing my dose if the cost allowed for it. I would also use a greater CBD product which at present is the most expensive formulation in Minnesota. I am grateful for the benefits I am receiving. Thank-you

- I do think medical cannabis should be available in its native plant form.
- Would like locations for North Metro patients and lower costs!
- The pricing of the meds according to your dosages are outrageous to be honest! You need to either adjust the pricing to match your dosing better, or increase the amount of supply for your current pricings of medicine. Thank you for taking the time to read these!!
- need to get prices down and sell vaporizer that works good with the [VERY HIGH THC PRODUCT] bulk oil.
- I would like to see the price go down, especially for people on fixed income like me. I would like to see more locations.
- Please allow patients to access more types of medicine such as whole flower or concentrates or edibles, it would be incredibly helpful.
- More strains needed to match symptoms/time of day. Coat is too much.
- please consider everyone on opiates is on a downward spiral ending in stupidty i have sufferd since 1987 with spine /muscle pain only time i didnt smoke pot for this is while under legal problems prohibiting the 0 releife i was so fond of what i ask is the problem pill companys have made enough\$\$\$\$let the people choose not the government,please do not let those who use any cannibis for any reason got to prision thank you for the positive efforts to make pain releife possiableç
- we need a dispensary further west. have to drive 250 miles.
- I wish that insurance would be able to cover some of the cost of the medical marijuana it is the only thing that has helped with my pain but being on a fixed income makes it very difficult to afford. It not insurance then It would be nice if there were a program set up to help those who need it and are on fixed incomes to help with the cost of their medication, at least once a month.
- My primary care physician wanted to recommend cannabis for me but her network would not allow her to. It would be best for patients, especially those with limited resources or mobility, to know in advance which doctors are permitted to prescribe cannabis. The program advises people see their primary doctor first but they should be aware that most primary care doctors are not permitted to recommend due to their employers' regulations. Unfortunately, this requires extra money and time be spent in order to meet with a participating doctor. Please encourage large networks like Health Partners to reconsider their position on medical cannabis. Thank you!
- The new caps with the rubber seal for the bottles works awesome.
After taking the oral medicine i encounter for about 10 minutes a scratching feeling in my throat.
- please open a center in Mankato, MN.
- You are doing a great job. Thank you

- I wish we could use my HSA or Flex account to pay for my prescription.
- Make it easier to find a physician to get certified.
Have an area in Duluth to buy cannabis.
Get the cost lowered, and or have insurance pay for part of the cannabis.
- Need more availability
- Help drop cost or if any insurance can cover most of the cost.
- I would like to say since the beginning the usage of Medical Cannabis I am a much happier person with the relief of Fibromyalgia pain, Chronic back pain, arthritis pain and how it has addressed my sleeping issues. I love not having to take opioids anymore!
- I had begun to feel that horrible chronic pain was going to be my constant companion for the rest of my life. Medical Cannabis has given me my life back!
- I would like a dispensary a little closer to the Southwest Corner of Minnesota, If not, then possibly some sort of strict/highly regulated grow license that can be similar to what Michigan offers, thus legalizing Medical Marijuana in the State of Minnesota. As you know it is just Cannabis Oil and other methods for now.
- I am very pleased with the results, but I would like more options of different strains.
- I find it to be very beneficial to my quality of life.
- The use of cannabis was so helpful for my pain.
- For someone like me who is on disability and has a very limited income having to make the choice between pain medications such as opiates that are covered by my insurance and medicinal cannabis which isn't covered is very difficult for me because the cost of the medicinal cannabis is really extreme but I find it more effective and I'm not as scared of the side effects as I am from pain medications and steroids but I can take those pain medications and steroids at a cost of \$1.20 for a one month supply compared to an excess of \$300 for a monthly supply of my medicinal cannabis
- This is a great program. If I miss a dose or do not need to take one my body does not crave it like an opioid does.
- As a low income participant I cannot afford the dosages that would bring me even more relief. I sincerely appreciate the discounts that are given by [MANUFACTURER], my research has told me that I could get better Intractable Pain relief from some of the [MANUFACTURER] products, but they are out of reach of my budget. Still, I am VERY pleased with my results, I know that no amount of therapy, treatments, TENS, Rx, injections has ever brought me to days like I have now! I am so grateful - and truth be told, I smile more because of it!
- I am so grateful for the opportunity to purchase medical cannabis. It is a lifesaver when I think of the side effects of the medications I was using.
- When will it be legal? When will insurance cover cost of med?
- Please protest for the flower or get more petitions for the flower and possibly lower the costs a tiny bit. I think these suggestions will bring you a better financial outcome and a better outcome for me as well. You Help Me- Help You!
- open up to all people in pain. that should lower the cost.

- This needs to be an option to ALL patients!!
- Minnesota has one of the most strict medical marijuana programs in this country. Patients not being allowed access to the available benefits of these medicines that utilize the full spectrum of therapeutic compounds that cannabis presents to us. Marijuana is known to found abundant in cannabinoids and terpenes that are contained within it; and each of these therapeutic agents that are processed out of THC- and CBD-only medicines, have so much to offer patients treating a wide breadth of symptoms and conditions.

FULL access to this whole-plant medicine can be made available by smoking or vaporizing medical marijuana; a delivery method still not yet ready in this state. Minnesota Medical Marijuana Patients instead right now can only consume medical marijuana as in vapor or edible form. Many conditions that qualify a patient in other states will not qualify a patient in Minnesota. Nearly every issue I deal with that is associated with my Ehlers-Danlos Syndrome, I have found to be impacted by this program in a very astounding way.

With that being said, I believe Ehlers-Danlos Syndrome should be looked in to as potentially being considered, or possibly recognized under the same category-umbrella as Intractable Pain. For a great majority of this conditions symptoms and manifestations happen to fall under or lie within some of the other qualifying categories individually, but yet not specifically under either the ""intractable pain"" or ""non-malignant chronic pain"" category. I understand this specific issue has been presented to the State before in recent years, with a fellow Minnesota EDS advocate sharing her story and her discovered potentials with trying MMJ. Her message then is the same as mine now, with this as being potentially a very beneficial ADDITIONAL option or avenue for within an EDS patient's individual health and treatment plan.

If there's a medication that has the ability to solely eliminate the need for several prescriptions a patient is taking, while at the same time adding quality of life for said patient, that specific medicine should be made available for those people with conditions see the most benefit. If the Minnesota MMJ Program were to officially recognize and qualify the EDS spectrum under the qualifying conditions list, I think it could be seen as a very progressive and upstanding consideration to make for a very large herd of genuinely hurting but very hopeful and disabled peoples.

- My family and I are very grateful for medical cannabis. Thank you!
- Medical cannabis has really helped me in function work patience all around life is 100%
- I really feel like this is saving my life and allowing my body to heal. For the first time in years I feel like I finally have a quality of life. I will always be different, but this is helping me become an active participant in my life.
- Thank you for blessing me with the opportunity to have the medical cannabis. My severe pain and severe fainting / convulsing spells have very much decreased when using this.
- This has been life-changing!

- More product to last the month would be highly appreciated and is needed to maintain a higher level of functionality."
- This is an extremely helpful medicine. I have chronic pain with many of my conditions as well as nausea and difficulty eating. I have a sleep disorder, along with anxiety it helps all of these conditions in some way. I wish this was federally accepted so those who travel whether for work or pleasure can still use there medication, especially since on this program even if you don't have access to your medical cannabis you can not get pain medication even for these situations. Also federal acceptance would open up the ability to incorporate the insurance and banking system.
- In order for this program to succeed the cost needs to come way down. Also strain specific medicine needs to be available along with whole plant cannabis. Whole plant availability will dramatically reduce cost and make it easier to implement strain specific medicine.
- Why dont you accept Insurance?
There needs to be more locations to pick it up.
- Make affordable... I am disabled on fixed income.
- Just financial funding help
- [PATIENT] had some of the physical side effects as she was working on best dosing. Clinic was very helpful in giving direction on how to deal with this.
- I had no idea it would be as helpful in other areas as it has. I believe it has saved my life. Being more accessible and affordable would help so much more in reducing medication abuse and accidental death in my opinion. I have not functioned this well in decades.
- I feel that the cost of medical cannabis is the number one issue in a lot of patients minds. This could be remedied by allowing patients to grow a small number of cannabis plants for their own consumption.
- Deeply grateful to be a part of this program.
- The cost is quite pricey; especially, when a lot of the oil sticks to the syringes, the pen can leak, and a number of other factors which can cause overall waste. I would hate to be in the position where I would require more medicine or else I'd never be able to afford it. Other than that, I'm very happy with the medicine.
- 1. Make it easier to find physicians who certify patients for the program.
2. Legalize cannabis at least on the level of alcohol regulation. At most, legalize it so citizens can grow their own. There must be thousands of financially strapped Minnesotans who would benefit medically from cannabis they could afford to grow at home.
- I am so very thankful for this program. I am able to manage my pain everyday without effecting my ability to be a great mother, wife and active member in my community.
- 1. change the law to allow more vendors to participate in the medical cannabis program.
2. the interface between the office of medical cannabis and the stores and processes to fill out surveys, register, find the stores could be a WHOLE LOT EASIER. the multiple

logins etc are really confusing, inefficient and could be much more user friendly.

3. for those of us on disability and medicare it is time to find assistance for those who are in need and truly cannot get the product....

4. the publicity or lack thereof is also a concern. more education for the legislature, police, medical community and the general public and outreach for those who would benefit from knowing we have a program.

thank you for making a start and creating the space to grow!

- The list of medical provider that perscribe medical cannabis needs to be listed on your web site for easier patient access to them.
- Thank God.
- Should offer more choices and edibles. Lower prices.
- Awesome Program. Changed my Lifestyle. Thank you.
- It would be helpful to know who the doctors are in our area to go to for this program. I have to drive 600 miles round trip just to see a doctor who charges me \$300 just to see him and also \$320 to refill my pain medication each month. Why doesn't our medical insurance take care of this. Not many people can afford this on a monthly basis. What about renewing your prescription online and having it shipped to your residence.
- The cost is very high. Anything that can be done to reduce costs would be appreciated.
- The cost of the medications are absolutely ridiculous. We are paying three to four times the amount for medications then most other states are for recreational. Medical Cannabis does work and could improve my life tremendously. Please, make this medication accessible.
- Is there a way we can get a card or do we just carry the bottle around thank you
- It would be nice if there were more options. If they offered different strains of oil because one plants oil can help with different problems than another's. I would also like to be able to use creams or topical oils.
- This has help me in so many ways
Very surprised no pain at night thank you so much for giving me my life back. No more pills for me.
- Expand Cannabis for more conditions
- Ty 4 giving me a wonderful alternative 2 big pharma.... Please as a patient who is on disability/ssi... Bring dwn the cost.
- more affordable for oils, more distribution sites to reduce travel distance for patients in rural Minnesota, more vendors to increase competitiveness of price, more public awareness of benefits of medical cannabis to reduce stigma
- I only use mj in 2012 I was on 12 medications starting with paxil er twice a day Xanax ambien blood preesure medication stomach medications . In 2012 I went to Colorado because I was in a clinical depression doctors in Minnesota refused to take me off medications just wanted to keep adding them I was 234 pounds. In 2013 after getting off all medications I got diagnosed with fibromyalgia . I react and have allergies to a lot of prescriptions . I just wish Minnesota was more cost effective If I don't buy a month supply with dicounts from [MANUFACTURER] I cant buy any at all . I already spend 600\$

a month I work part time my gross income so far for 2016 is 9,900 . Im not sure if I can keep paying that and my bills .

- Thank you for fighting for this right for patients to have access to medication that works without unnecessary side effects of traditional pain medication. I look forward to the topical treatment in the near future.
- I love it !!! I can live my life again !!!
- Need to be more affordable
- Thank You very much!
- I just want you to know that I have had this pain for 14 years and little hope of anything changing. This program has given me hope again and I am so grateful Also the people that I am working with are the Best!
- Office of Medical Cannabis should consider dispensing at local establishments (liquor stores, pharmacies, etc.)
- I would rather have a natural product then oils and pills. I think we should be able to grow our own marijuana. Thank you
- Thank you.
- The hardest thing is finding a Dr. to prescribe cannabis. The state needs to advise who will do this.
- Thank you for helping me get the pain and emotional relief I need.
- The thought of going through the process of applying was very intimidating. In fact you have made it very easy and for that I thank you. This product has changed my life for the better.
- i think it is a good program and easy to use.
- Please...please allow the medical cannabis program to supply Us with the choice of purchasing the flower to smoke. Having the Flower to smoke would be soo much cheaper. I can go visit Colorado and purchase a whole ounce of medical cannabis flower for only \$99. Please give us patients a choice. Much more affordable for us.
- The appointment online registration doesn't always work
- I do not think with my system having MS, I should have to be re examed annually to be re qualified. my MS has no cure. I do not understand that I should not have to pay annual fees to the state & DR's to keep me qualified to continue me to receive the cannabis. It feels to me like a money grab, especially by the qualify DR'S in the program. I think the State should have exemptions for certain health conditions. I am on SOCIAL SECURITY & MEDICARE. My financial resources are very limited. I think the law should addres this issue.
- It was very difficult to find a doctor that would prescribe cannibus and to figure out the process.
- The price is way to high

- Stay open in [CANNABIS PATIENT CENTER] more days. Not have to do this survey every time I pick up cannabis.
- My uncle is a drug felon. He has cancer. He doesn't qualify because drug felons aren't allowed to participate. Wouldn't denying him medicine be against his civil rights? I don't think anyone being a drug felon should matter. People get OxyContin as drug felons and that's way worse than marijuana
- I do not believe I'm going to be able to continue this treatment for long, my health insurance costs are going up, and I may have to cut this because of it.
That being said, I find it incredibly sad that this treatment is, in a way being withheld from its patients.
We are told to look at it as a medical treatment but our insurance doesn't recognize it and the costs are astounding due to the processing our state has required. I honestly feel like this program wasn't given a fair chance to succeed by the strict regulations put in place.
- Thank you for helping me live a better life
- It needs to be legalized and the cost needs to drop so others can share in the benefits for medical conditions that are not yet covered. Migraines, Nausea, IBS, etc..
- Make it cheaper, it works great.
- I wish my Insurance covered it Or it was more of a discount with Insurance
- Please continue your efforts and helping others in situations other than mine to have better access to this medication, and bring down the prices as it is very difficult for me as a disabled individual to afford the medication and it is not fun having to flip back and forth from narcotics 2 cannabis oils when I can afford it
- I didn't know about this website until I saw the Dr in [CITY]. After that, things went smoothly and I was giving the information I needed to answer my questions. The cannabis has helped so much but since I can't travel with it, it's not something I can use consistently.
- Thank You from Me and My Family
- Make it more affordable
- With Cannabis I am a happy, healthy, and productive parent and employee. Looking at alternative treatments the addiction and inability to function day to day made me not want to use my prescription. Down with ops, up with hope!
- like it offered in different turpine forms
- I found it would cost me over \$600 a month to treat my chronic pain with cannabis and it's not as effective as Oxycodone which costs \$0 with insurance. I'd still like to use it occasionally, but cost and availability is a huge negative.
- It would be nice to have the costs come down!
- It so frustrating because I truly need this product as it helps me a lot. My issue is the COST is way to High I live on a fixed income and I have been not paying important bills so that I can buy this to help lessen my pain and symptoms! Please find away to make it more affordable? Please allow my insurance to help me?

Thanks

- Push for insurance coverage for this wonderful program. Doctors and insurance companies need to recognize this treatment as a very viable medical option.
- It would be nice to be able to grow a few plants of your own. This would be the best most cost effective way to get the medicine.
- You need to be able for people to find doctors to approve me before I even get to you. [CLINIC] pain specialist is an example where they told me they are behind and waiting to see what others do.
Also I used to take 4-8 525 oxy and now take 1-4 per month. This cannabis program is bringing back my life. And with less pain. Accepting ones pain is the first step.
- costs too much
- Medical cannabis brings me up to about 50% of the energy and activity level I was at before my chronic pain syndrome. It gives me the energy to allow my PCA to assist me to complete my daily activities. It wears throughout the day where I am able to sleep at night with my chronic pain. New pain needs more medical cannabis, but old chronic pain is managed well with medical cannabis.
- EXTREMELY nice, easy to work with staff from the front desk to the pharmacists--all are great at the [CANNABIS PATIENT CENTER]
- What I would like to see is a space for blogging where everyone in the program can find space for authentic discussion & exchange of information. We learn best from each other! (-:)))+
- Needs to be available in more places with lower prices.
- This medicine has made it possible to move around with out feeling like a pill zombie and has helped me with my anxiety as well
- Make sure if what you are giving the customer is what they expect. If you don't have the flavor or run out make sure to tell customer
- I feel that with the ongoing opioid epidemic, medical cannabis should definitely be used instead of the opioids!! It's a "No Brainer"
- Sometimes I have difficulties getting to a dispensaries, the closest one for me to go to is 40 minutes away and I don't not drive. So hopefully dispensaries will expand to more parts of the state!
- The cost is not sustainable for me. I'm glad I quit oxy, but now I'm a little lost on my next step. I'm not sure this is a permanent solution unless the cost comes down. I'm getting pressure from my spouse about the cost. It's true I paid a lot to test each product (about \$1k). I settled for [HIGH CBD PRODUCT] pill but now the nausea is so bad I am gaging and retching all the time and have to take Ondanestron several times a day. I skipped taking it yesterday but needed to take it today for the back pain that returned. It's a great lifesaver but you are bleeding us dry in the process. :(
- The medical cannabis program is a good program. I feel that medical cannabis should be also covered under medical insurance, because some people who are on medical assistance or government assistance cannot afford the medication all the time. Some people who require higher doses to minimize their pain has to settle for less affordable

meds that they can afford. Where as all other medications that cost twice or three times as much is covered by medical assistance or insurance. Just my opinion!

- I was very skeptical that the medical cannabis would help me, but it definitely has.
- Keep giving people's conditions studies because it does work.
- We need pill form in [CANNABIS PATIENT CENTER]
- Look at California, different strains for different pains. Way overpriced.
- I'm glad you guys did it.
- I would be able to get my medicine more of the things that worked (vape) weren't so expensive.
- I love this stuff!
- Nice to have same day pick up apts for refills.
- Thank you for helping me.
- Since I was able to use medical cannabis, I have been able to quit taking vicodin. I have used vicodin for my Chronic pain for 14 years. I discussed with my family physician that I am a cannabis patient, and he was fully supportive. He stated that he would rather me use cannabis for my pain over vicodin.
- Maybe take into consideration of cost to those on SSDI, or Disabled Vets, and those alike.
- Medical cannabis is the first thing to work for pain and sleep in eight years of trying prescriptions, herbs, etc.
- I am happy to help fighting to have the state of MN to force insurance to pay for cannabis oil. My daughter was on heavy narcotics ALL of them substituted with cannabis oil. I can have oxycodone for free but instead I pay for the oil. This is wrong and needs to be addressed. My daughter's doctor, [NAME] is willing to help advocate.
- It would be very helpful if there was a bigger effort to change public perception about using MC. As it is, I have found it very helpful but I don't feel comfortable telling people I am using it, which means other chronic pain sufferers are not hearing that this is safer and more effective than opioids.
- Thank you all for helping patients access a medicine that does not have the side effects, dangers, and highly addictive properties of such drugs as the opiate family.
- Expand the qualifying conditions. There are so many who could benefit from greater availability for additional symptoms
- It is much easier to come up with 20 dollars than 100 and this is why it is hard to purchase what I need otherwise I have had a good experience so far...
- this helps me with shakes as well
- Would love to see price drop.
- 1) The cost of the current products are extremely cost prohibitive.
2) Consideration for a 100% indica product needs to be compared to the efficacy of a 100% indica product such as Afghani Kush.
- Thank you for this program.....
- Somehow make it affordable

- Not being able to take meds on airplane forces me to stay here in Minnesota. SW Minnesota has no dispensary. I have to travel 3 hours to any Minnesota dispensary. I have been in pain since car accident in 2012. Medical marijuana is the only pain relief med that works!
I have been prescribed many many opioid meds that didn't work.
- Thanks for helping me with my pain
I wish it was also approved for depression / anxiety / diabetes neuropathy of pain i've never done cannabis in my past but it sure is help me since I started
- As more and more states legalize this process, the overpricing in MN of cancer and chronic pain patients will be glaringly obvious within the next few years. It will not look good for the state to take advantage of the sick and dying.
- I no longer use this product. Had a severe reaction to the Medical Cannabis.
- the restrictions on the program are making it difficult, eg the cost is too high, I don't like the cannabis pills (don't help) and liquid vapor form seems unduly complicated and expensive
- Per conversation with patient: \$90 for half a mL is too expensive, I don't care how pure the quality is, no one will be able to buy it. Vets with PTSD who are relying on the program will be in trouble because it's too expensive and it doesn't work. The prices need to come down, the quality needs to go up and you need to make it easier to find a doctor. Every other industry has a feature on their website where you can enter your location and find the nearest location- we need that for doctors in the program. I had to pay \$250 to be certified and another \$200 to the state to join the program. I don't want to see it on the news that a bunch of vets with PTSD committed suicide because they tried the program and it didn't work for them.
- Will there be other ways to use this pot, not smoking but maybe edibles?