

Reference Guide

Patient Registry: Reset Password

If you forgot your password or have been locked out of your account, you may reset your password in 3 easy steps:

STEP 1: LOCATE REGISTRY LOGIN

1. Go onto the Office of Medical Cannabis' Webpage:
www.mn.gov/medicalcannabis
2. Select "Registry Login/Create Account" as shown in the red box below.

The screenshot shows the website's navigation bar with 'HOME', 'TOPICS', and 'ABOUT US' links. Below the navigation bar is a 'Medical Cannabis' header. A central image shows various medical cannabis products and a blue outline of the state of Minnesota. To the right of the image are social media and utility links: Email Updates, Share This, RSS Feed, Facebook, Twitter, and Translated Materials. Below the image is a grid of content boxes. The 'Registry Login/Create Account' box is highlighted with a red border. To the right of the grid is a 'Spotlight' section with three items: Intractable Pain - Public and Advisory Panel Input, Medical Cannabis Registry, and Statistics.

MDH Minnesota Department of Health

HOME TOPICS ABOUT US

Medical Cannabis

Email Updates
Share This
RSS Feed
Facebook
Twitter
Translated Materials

For Patients
Find out which conditions qualify, how to get certified, where to get medical cannabis and the costs.

For Parents/Legal Guardians and Caregivers
Find out how you can assist the patient to get medical cannabis.

For Health Care Practitioners
Register yourself and certify your patients.

For Public Safety
Information for law enforcement.

Laws and Rules
Information about laws, rules and policies related to Minnesota medical cannabis.

Registry Login/Create Account
For health care practitioners, certified patients and certified caregivers.

News
News releases about the Medical Cannabis program.

Print Materials and Forms
Repository for forms and documents.

About the Medical Cannabis Program
Manufacturer and laboratory selection, rulemaking, task force, and other details about Minnesota's unique medical cannabis program.

Spotlight

- ▶ Intractable Pain - Public and Advisory Panel Input
- ▶ Medical Cannabis Registry
- ▶ Statistics

3. Select “Log in to the Minnesota Medical Cannabis Registry” link in the bottom of the screen, as displayed in the red box below.

Medical Cannabis

- Medical Cannabis Home
- For Patients
- For Caregivers
- For Practitioners
- For Public Safety
- Laws and Rules
- Print Materials and Forms
- News
- About Us

Medical Cannabis Registry

If you are a patient, you will enroll via an email link once your practitioner certifies you.

- ▶ [Health Care Practitioner - Create Account](#)
Register as a health care practitioner in the Minnesota Medical Cannabis Registry. You must be a Minnesota licensed Physician, Physician Assistant or Advance Practice Registered Nurse to register as a health care practitioner in the Minnesota Medical Cannabis Registry. To register, you will need:
 - ▶ General information: name, address, email and phone.
 - ▶ Your medical license.
 - ▶ Your DEA license.
 - ▶ General information about the clinic(s) where you practice.

It may be a crime under MN Law to impersonate a health care practitioner.

- ▶ [Log in to the Minnesota Medical Cannabis Registry](#)
Registered health care practitioners, certified patients, certified parents and certified caregivers can use this link to log in to their registry account.

Share This

Spotlight

- Intractable Pain - Public and Advisory Panel Input
- Medical Cannabis Registry Statistics
- Health Care Practitioner Guidance for Minnesota's Medical Cannabis Program (PDF)

Contact Us

Questions? Call us M-F 8 a.m.-4:30 p.m. at 651-201-5598 (metro), toll-free at 844-879-3381 (non-metro) or email health.cannabis@state.mn.us.

Email Updates

Sign up for medical cannabis updates.

Email Address

4. Select “Login,” at the top right corner of the page, to continue.

MDH Minnesota Department of Health

Medical Cannabis Registry

[Login](#)

Cannabis Patient Centers are now open to approved patients in Minneapolis, Eagan and Rochester.

Medical Cannabis Registry Enrollment Process

Registration involves the following steps:

- Step 1: The patient visits his/her health care practitioner.
- Step 2: The patient's health care practitioner enrolls in the Medical Cannabis Registry and certifies that the patient has a qualifying medical condition.
- Step 3: The patient gets an email with a link to the enrollment application. If the patient has a caregiver, the caregiver will need to complete an application and pass a background check.
- Step 4: The patient (and caregiver, if applicable) will be notified by the Office of Medical Cannabis once the application is approved.

[Registration Instructions](#)

STEP 2: RESET YOUR PASSWORD

1. In the following screen, select “Forgot Your Password?” as shown below in red.

Login

Email Address: *

Password: (Note: password is case sensitive) *

Forgot Your Password?

2. Type in the email address that you used for your patient account. Click “Reset Password” to continue.

Forgot Password

Email Address: *

3. Type in your security answers in the fields and click on “Submit.” Security answers are case sensitive.

Forgot Password

Email Address: * johndoexc10@gmail.com

First Name of your maternal grandmother *

Name of the best man at your wedding *

First name of your youngest niece *

Cancel Submit

4. In the next screen, the system will notify you about this reset with the message below. The registry will also generate an email notification to your email address in the registry. If you are not seeing the email, check your spam folder.

A recovery email with a password reset link has been sent.

Medical Cannabis Registry Enrollment Process

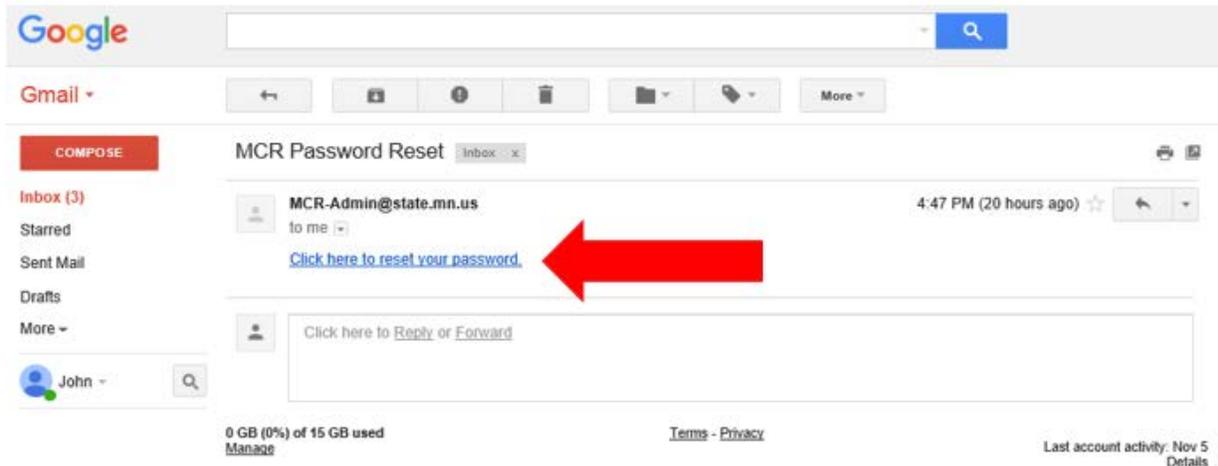
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Registration Instructions

STEP 3: OBTAIN YOUR PASSWORD RESET LINK FROM EMAIL

1. Login to your email account and open the email with subject line: MCR Password Reset. Click on “Click here to reset your password” in the email content as displayed by red arrow. (If you are not seeing the email, check your spam folder.)



2. Create a new password. Type in your new password in the bottom 2 fields. Click “Submit” to continue.

A screenshot of a "Set your new password" form. The form has a blue header with the title "Set your new password". Below the header, there are two input fields: "New Password: *" and "Confirm New Password: *". To the right of these fields is a box titled "Password Requirements:" which lists: "at least 8 characters", "an upper and lower case", and "and a number/special character". Below the requirements is a note: "Note: passwords are case sensitive". At the bottom right of the form is a blue "Submit" button. A red box highlights the "Submit" button.

4. Once submitted, the system will update you with the following message below on the next screen. You may logout of your account when done.

The screenshot shows a web interface with a light blue header bar. On the left side of the header, there is a red-bordered box containing an information icon (i) and the text "Your new password has been successfully set." Below the header is a dark blue banner with the text "Medical Cannabis Registry Enrollment Process" in white. Underneath the banner is a light gray box containing the text "Registration involves the following steps:" followed by a bulleted list of four steps. In the bottom right corner of the page, there is a button labeled "Registration Instructions".

Your new password has been successfully set.

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[Registration Instructions](#)