

MIIC Webinar 4: Additional MIIC Functionality

NOVEMBER 22, 2022

Good morning, everyone, and welcome to the fourth webinar in our MIIC Webinar Series today is November 22. Thanks for joining. Next slide please.

Just a quick note before we get started, I wanted to make a note about live captioning. So, at the top you can see the ellipses and the word more. If you click on that, you can scroll down to turn on live captions. That will generate English typing across the bottom of your screen as people present. Next slide please.

Similarly, you can see at the top here. Similarly, you can see at the top here the Q&A the two little bubbles, comment bubbles, with a question mark in one you can click on that as well and enter your questions into that chat at any time. Next slide please.

Just a couple of quick notes before we get started as well with the presentations. Everyone except presenters are muted. Please put your questions in the chat at any time. This webinar is being recorded and will be posted to our MDH MIIC website. Webinars one, two, and three are already posted so, feel free to grab the link from the chat at any time to see the recordings from webinars one, two and three (<https://www.health.state.mn.us/people/immunize/miic/train/index.html>). As you might know, we do have continuing education units or CEU's available for all webinars. They're linked under the recordings on our website, and we'll also include the link to the continuing education unit survey at the end of this webinar as well. If your questions aren't answered during today's webinar, please reach out to us at the MIIC Help Desk (health.miichelp@state.mn.us). We've included our email addresses here and when you reach out, please don't forget to include your MIIC org code just helps us help you a bit more efficiently. Thank you. Next slide.

But today is the fourth webinar in our four-part series. We are going to be doing a bit of an overview of special MIIC reports and other programs including our public inquiry program. We've also noted here that the recordings are available, so please check out our website to grab those. Next slide please.

Just wanted to note and we'll be looking at this a bit later in the webinar today as well, our MIIC training and guidance materials are available here at this website (<https://www.health.state.mn.us/people/immunize/miic/train/index.html>). These resources are updated in line with changes in MIIC. So, you should be able to find both PDF user guides as well as PowerPoint videos where we've walked through screen shots in MIIC with an audio overlay. Those are all available at this website for a variety of features and functions in MIIC. So, take a look there as well. Next slide please.

MIIC does have regions and regional coordinators in Minnesota. Please click on this link to access the contact information for regions and our regional coordinators (<https://www.health.state.mn.us/people/immunize/miic/participate/regions.html>). These regional coordinators primarily support users that primary care clinics and local public health agencies. So, feel free to use their contacts and reach out to them for support with MIIC. Next slide, please.

With that, I'll hand it to my colleague Holly to talk a bit about the vaccine summary report.

Perfect. Thank you. Hi everyone. My name is Holly, and I'm gonna walk through a couple reports. So, the first one, I'm gonna walk through is the vaccine summary report and this is available for all user roles that are typical user or who have higher access, so any typical users or health system user, admin user, anything like that. As you can see, I am logged in as a health system user and so, what I have on the left-hand menu there might be different from what you have depending on your user role. So, to generate the vaccine summary report, you'll want to scroll down to this vaccine usage header and then, for me it's a third option underneath their request vaccine summary. And then this allows you to enter the vaccination date and so for my organization, I'm interested in all vaccines that we've administered in this year. And so, I'm going to enter date of January first through today, so 11/22. And then once you select your dates, either by typing or selecting the calendar icon and using this calendar to pick your dates. You can name your report and so I'm going to do twenty-two excuse me, 2022 vaccines given and then click generate report and then similar to our other report screens, it's going to go into this report status queue and as you can see mine generated pretty quickly. It's already ready. But if yours was bigger, you can just hit refresh until it's generated. And then to view it you just click the link for the vaccine name. I'm actually going to do this bottom one that I ran just for this webinar earlier and then this is gonna pull up the output. So, the output for this report is a PDF and I'll zoom in a little bit. As you can see, this is a summary table of how many of each vaccine was entered by my organization and so this table includes vaccine trade name and the count and as you can see, the top, also indicates what org I ran it under the vaccination date range as well as the date that I ran the report. So, looking through here I can look to see how many of each vaccine my org did. For example, you can see that we administered two Janssen or Johnson & Johnson vaccine. One Spikevax or Moderna. You can also go through and see that we did two flu shots. And so on and so forth. And so, you can run this for your organization to just see a count of each vaccine. Now if you want to look at more details for these vaccines, you'd want to run the vaccines given report. And so again, that's under the vaccine usage header. And it's the second option for me, so request vaccines given. I'm going to click that and again this is available for typical users and up. So, from here you can select vaccine groups, so if I saw a specific group that I wanted to investigate. I could select it here. However, I'm going to keep it as all vaccine groups. You can enter the date range that the vaccination date is in and so for me I'm going to do, I think July first until today, just so I'm not generating as many as much data and then you can also select the age at vaccination date so you can run the report for any age 18 and under, 19 and older, or you can do a custom option and input specific ages again depending on your use case and if you're using this for specific situations like data quality or anything like that. I'm gonna run mine for any age. And then again you can name your report. And I'll just put today's date. And then you click generate and then you get this warning pop up that says that MIIC has a limitation of 65,000 records and so if you need an output with more than that then you have to contact the Help Desk. And as you can see, this one didn't generate immediately, so I'll just have to hit refresh until it does. And then you can click on the name of the report and it's going to open a CSV in a zip file, so it's gonna open up in a separate folder just like this. However, I have another one already saved, so once you open the CSV output it's going to look like this. So, this output allows you to see line level data for all the immunizations your org reported to MIIC based on the vaccine administration. So, for this output it is a CSV. And the header includes the org that you ran it for, the vaccine group, the vaccine vaccination administration date as well as the date that the report was ran. And then the line level. That information is all of the immunizations and so this will include the org code, the MnVFC pin, the org name, what vaccine it was. So, if I expand this, you can see the vaccine group as well as the vaccine name and so this gives you more details. The trade name, lot number, vaccination date. You can

see whether or not it was a historical or administered. I'm just gonna scroll over you can see how it was reported to MIIC. So, this was a batch file upload for all of these immunizations. You can see the clients first name, last name, date of birth, how old they were in years at vaccination. They're eligibility status or DLE code. The site, the client address, including their city, state, and zip. The MIIC ID for each client as well as the immunization ID for each immunization, and then the provider org ID as well. If you're running this on behalf of multiple orgs, for example, if you're a parent org, you're running it on behalf of some of your child orgs. There may be duplicate immunizations in this file, and if you wanted to get rid of those, you could either run a report for each site individually or you can use the Excel filter function and just filter based on MIIC immunization ID as well. And this vaccines given report can be used as a data quality tool and so you can verify that your imms given and verify if it's historical or you can use it to identify immunizations not reported to MIIC yet. So, if I know that I administered twenty vaccines last week and I'm looking at this report I'm seeing that all of these vaccination dates are from before last week and all the ones I administered last week are missing. Then I can look in to see what happened and why those immunizations have it made it to MIIC yet and then if I had any questions about that, I'd reach out to the Help Desk as well to try and troubleshoot what went wrong with those. And so that is the vaccine summary and vaccine given report. Let's see. Are there any questions yet?

We don't have any questions yet, but just to reminder to all participants, feel free to put your questions in that Q&A chat at any time. So, thanks, Holly.

Yeah, no problem. All right. Then, I'll move on to the improbable shots and so the improbable vaccine report is actually only available to admin and health system user users and so this is why I'm signed in as a health system user. So, to run that I just look for the special report's header and then the top option is improbable vaccine report and I click that and then it opens up the improbable shot report generation page, and you can either run the report based on the administration date or the date entered. And so, for this, I'm interested in vaccination date. So, I'm going to do July first, 2022. Until the end of September and then you can also select improbable scenarios and so it defaults to selecting all of these you can simply uncheck as many as you want you can deselect all and only select a few if you don't wanna look at that many of them. However, for this report I am going to look at all of them. And then for report name. I'm just gonna say Q3 improbable shots since I am looking at administration dates for Q3 and then generate report. And this does take a while, as you can see in the top left corner, my browser is thinking about it, so these do take a little bit longer to generate. But if I scroll down, you can see that I already have two submitted reports once you generate a report, it will stay in MIIC, but you can only generate one improbable shot report at a time and so since I did kick this one off, I wouldn't be able to go in and kick another one off until this one is already generated and complete. So, since that was thinking, and I clicked refresh. I cancelled my report but otherwise, if you wait for MIIC to load, it will do a refresh. And then it will pop up in this report status down below. If you select a time frame where there aren't any immunizations entered for specific date, you're going to get this red status right here where it says no data for criteria selected, and as you can see, I can't open it because there's nothing in it. However, if you do have data for a specific time it's going to look like this one does at the top here, and so you can download a detailed report or a summary report. I'm gonna click summary report and this is gonna open up a PDF in my browser window and this is just basic counts for each improbable scenario so similar to the vaccine summary report the header here includes the organization that I ran it for the date range I ran it for and the date that I ran it on and then it also includes a count of how many improbable immunizations I have during that time period and then total improbable shots.

And then it breaks it down by scenario as well and then on the right this table here breaks down how that they're entered in the MIIC. So, whether they're batch load, real time, or direct entry and this contains no client info, just summary data for the organization. So going back I can click the detailed report and again this is gonna open up another zip file and CSV. But I already have an opened, one second, and so once you do open it, it's gonna look like this, and so it is very similar to vaccines given where the header includes the organization, the organization ID, the date that you ran it, the date range you ran it for, and then what scenarios you selected. I selected all of the scenarios. So, it's gonna list all of them out here. And then, down below this contains all of the immunization data that you need, or all the data you need to look up the immunization. So, it has provider name, then probable scenario, the chart number, the MIIC ID for each client as well as the clients first name, middle name, last name, and birth date. It also includes the agent vaccination in years again, the vaccination date, the date that the vaccine was entered, as well as the vaccine name, trade name, and then how it was entered, the source for each immunization as well. However, I do want to note that orgs aren't required to do anything with this info. This is strictly for your org's information, your awareness, and your benefit so you can decide what you wanna follow up on and what you don't wanna follow up on. If you know, you decide that you want to follow up on all the DTaPs and you can certainly do that if you look at this and you decide that these two people were and age that we don't care to follow up on HPV then you can decide to do that as well. There's no requirement with this at all. It's just strictly for your org's benefit, and if you're interested in doing any data quality follow up or monitor anything on your end as well. And that is the improbable shot. Are there any questions yet?

No questions yet.

All right. Well, feel free to put any questions in the Q&A if any come up and, on that note, I will pass it over to my colleague, Jenevera.

Good morning. I'm Jenevera and I'm with the MIIC Help Desk. I'm just gonna go over real quick some how to manage users and then real quick on looking up comments in MIIC and editing comments in MIIC if you have that ability for someone to point out that I have logged into MIIC and you'll look at the yellow ribbon and it shows you what organization I'm in, which user and then their role I'm going to show you guys this school and child care admin role it's one of our newer roles and that is so schools and childcare users can actually maintain their own user access. This role is read only with the added benefit that you can add in maintain users for your organization. So, on this screen I'll just show you Holly mentioned on the left, your options on the left side navigation bar will be different based on the role you have in MIIC. If you ever have questions about updating your role or what. What users need access? You can actually go to our managing user guidance if you click on the little light bulb over here, it navigates you to our user guidance and then you can go to user management and it's on this screen here. So, I'm going to go back to MIIC and to manage users. It's under the maintenance option on most user rules should have this under the maintenance option. So, you'll click on managing users and you'll see the list of users that have ever had access to MIIC under this organization. So, you'll see in active users, you'll see inactive users, if their account is locked, like Sydney's account is locked here, you'll see when the passwords are set to expired or have expired. My account for Wonder Woman here is active and unlocked. You can see the status there and this shows me what role I have as the school and childcare admin. I can edit any of these users' roles, but I can't because school and child care admin is technically a read only role, you're limited to change user access to only certain to other certain read only roles and I'll show you real quick. We'll just change Sudha's role here so to change the role. You'll

click on the last name of the user, and this will show you their first name, their last name, their user account name, and then the status and the role here. So, I'm going to click a drop down and it just shows you these are the only roles that a school and child care admin can assign to users. This is because schools and child care should only have read only access. If your school that needs additional access that's done case by case and you'd have to contact the MIIC Help Desk. Child cares can only have read only access and everything that they need to do in MIIC should only be read only, so if you're a child care, that's the only access you need. So, if I change this to read only with client query, I can click save, it'll tell me on the upper right side of the screen that the user has been updated. If I go back to manage users, you'll see now that Sudha's account, her role has been changed to read only with client query. I will show you how to reset a password as well if you come in here and you see that a clients pass account is, I'm sorry, a user's account is locked, you can reset their password by clicking on the underlined R. And then you'll have to change the password to something that you want your users to change after you've sent them a temporary one. These are the password requirements. So, I'm not gonna well here I'll change it to. See I didn't match everything, but once you've changed the password, it's gonna tell you that the password has been updated. Hopefully you have actually copied and pasted that from somewhere else, or you remembered what you used as a password. It will then send that to your users and then instruct them to change their password. So, I'm going to go back to manage users here. And just show you, that her account Sudha's account is active, unlocked and I've reset her password I would then send her instructions on how to reset her password. Just as a refresher, to reset your own password you can either, if you have this admin role, you can do it on this screen or you can tell users to go to the manage my account option at the top of the screen. Real quick, I'm going to show you how to do this with administrator role just because it does look slightly different, and you have different access so I'm gonna go in as a different user. OK. So now I am logged in under the same organization. The different user is She-ra and this role as an administrator and you'll notice on the left side of the screen all of the features, all of the options have changed. Manage my, or manage users, is still under maintenance I believe. So, maintenance on this screen has other options, but I'll click on manage users and now I'm going to click on Sudha's account again just to show you. If I wanna change her role, there's more options now for me to change her role. So, I'll click save. Her account has been updated. I'll go to manage users and it'll show that she is now inventory control. So that's how you manage users. Just real quick. Again, if you click on that light bulb, it'll navigate you to the user guidance and you can click on manage users. This document will help you decide what role users actually need for your organization. That is in that PDF. So, you can kind of read through it and see what role your users actually need. I'm gonna go back to this screen and then real quick, I'm going to show everyone how to identify, or sorry, look up a client and then look at comments. I'm gonna look up the fake client here. Click find. Quick note, looking up comments on this demographic screen is only accessible for typical users and above. Read only roles can see the comments if they go to print the report and I'll show you how to do that. But for typical user role and above you can log in and look up a client and on these bottom boxes you can click on client comments. And these are where you would enter like refusals for influenza, immunity because the person had varicella. You can click on the radio button here to look at which ones and then delete them if you want. Or you can add a new comment, so you'll click new. This little box will highlight. We'll click medical exemption to COVID and then we'll put in a date. Click next and you'll see that it's added the medical exemption to COVID, so that's where you would actually see any medical exemptions, refusals, titers, stuff like that. And again, typical user and above are the only roles that can actually see and change this information. If you're read only user and you just want to see

that, what comments are on there, you'll go to immunize when you're on a client's record. Just a little side note, it used to show in this comment section here what the comments were in these toggles used to work. We're working on fixing that so the workaround right now is to go ahead and print the report so you can click reports, click them in MIIC immunization report. It'll open that PDF and then you'll notice all of the comments are over here on the bottom left side of this screen. So, it's kind of a tedious work around, but that's all we can do right now for those read only roles. So yeah, that is how you look at comments and edit them if you can. And then I'll just again go to the light bulb here and this is where you would go to all of our user guidance. This is for managing users and then you the other information on the previous webinars, I will note that Holly's role was health system user, and that role does have significantly more options, including switching organizations. We kind of went over that in the first webinar in the series so you can go back to that webinar, or you can go to the user management and kind of go through and see how to do that. And with that, I will send it over to Phoenix.

Thanks, Jenevera. Phoenix, if you wouldn't mind pulling the slide deck. Fantastic. Thank you. All right. Hi all. I'm Rachel. And I'm just going to talk a little bit about our MIIC texting program. Next slide please.

So, since May of 2021, we've been implementing a text-based messaging for immunization reminders program. It's a program that's free and available to all Minnesota providers. With these text messages we notify clients of overdue or recommended vaccine. Both COVID vaccine as well as routine immunizations as well. These text messages do have translations available. I think currently we have Hmong, Somali, and Spanish but we are open to other translations as well and within the text we include information that allows a person to receive the message and take a specific action with that information. So, hoping to link within that message a link to a provider's scheduler, online scheduler, or specifically to a phone number that would allow a person to make an appointment for an immunization. Next slide, please.

To date with this program, we've partnered with 70 different organizations, including local public health, health systems, federally qualified health centers, and pharmacies. This program is an opt in program, so we partner with organizations that have identified themselves as organizations that would like to partner with us to implement this texting work. We've currently sent over 1.1 million text messages to people who fit specific criteria. Roughly across both our COVID texting campaigns and our routine immunization campaigns about 20% of clients go on to receive at least one immunization after receiving a text, and we're right about an 8% opt out rate kind of continuously in terms of people who have opted out of the program after receiving a message. Next slide please.

We just linked our one pager here (<https://www.health.state.mn.us/diseases/coronavirus/vaccine/remindrecall.pdf>). Please visit that website to see kind of an overview of the project and just see a couple of main points. Please reach out to our Help Desk (health.miichelp@state.mn.us) if you're interested. Those emails will then get funneled to me and my team and we will work with you to set up a campaign that meets the criterion kind of eligibility requirements that you're hoping to implement for your organization. We can set this up in about a 30-minute phone call and then it runs automatically after we set it up. So, it is very quick to set up an easy to maintain. It's been well received by providers so don't hesitate to reach out and we can work together on this. Next slide please.

And with that, I just want to talk a little bit about training and user guidance program and materials. So, I will go ahead and share my screen. So, there are two main ways to get to this user guidance and training

resources page. The first is which you saw with Jenevera and others through the MIIC user interface. So, you can come to your, to the user interface in MIIC and you can click on this little light bulb, and it will take you to the user guidance and training materials web page. The other is to just open your browser and I like to type in MDH MIIC. And then you can click on Minnesota Immunization Information Connection. And on the left-hand side here you can click on user and training (<https://www.health.state.mn.us/people/immunize/miic/train/index.html>). So, you should see here we keep this kind of as up to date as we can. We group these different user guides into different sections here. So, you can click on getting started and see some of our kind of MIIC 101 material, client search and printing records, interpreting a MIIC vaccination record. Entering information similarly I can just show you here under the general immunization upload for example, a lot of our different features and MIIC we have both PDF user guides, so you can click on it and see kind of a full step-by-step user guide with some screenshots. But you can also access these PowerPoint presentations where we have an audio overlay of someone kind of walking through various steps in MIIC. We don't, we're not able to do kind of a live walkthrough, but we use screenshots to be able to narrate and kind of walk you through while also having a visual. So, these are very useful as well we've had. We've received great feedback on these and some people really like kind of walking through with someone, talking them through it. So, a lot of our user guides have this additional component so feel free to check those out as well. So yeah, getting started, entering in information, population-based tools and reports. You can find that all here and then underneath the section you can find where we're posting our MIIC Webinar series so you can see for example this first webinar that we did, you can click on it, tells you when it happened and kind of some of the main content that we covered. You can click on this first link to see the actual recording of the webinar and then underneath is the transcript. Underneath that you can find the continuing education unit survey or evaluation that you can fill out that will then send you to receive the document that you can use to claim your credits. So that's true for our MIIC, webinar, 1 and 2 and 3 and in a couple of days here you'll be able to find MIIC webinar 4 as well. Just to note that we do implement this MIIC webinar series twice per year, so we've been implementing it once in the fall and then once again in the spring. So just kind of stay tuned for that and know within your organizations, let your colleagues know that we do this kind of full suite of webinars twice per year. The evaluations that are linked to these continuing education units, we do use and analyze to kind of see how people feel the webinars go and use those data to improve future webinars series. So even if you don't need continuing education units, feel free to come here and fill out the CEU evaluation and we'll receive those data, and it helps us improve these series kind of semester to semester. Those are the main things I wanted to point out about a user and training resources. So, we noted that we can look at it through our we can find it through our browser. We can also find it through the MIIC user interface and noting as well too. I think this has been noted, but I'll just reiterate that you can click on this Help Desk as well at the top and that should generate an email as well to our Help Desk. OK, Phoenix if you wouldn't mind taking back the screen with the PowerPoint presentation and we'll just see if there's a couple of questions.

OK. I'm just going to pull up this question here. It says as I've had patients call saying they've replied stop to the text message but continue to get them. How else can we help them opt out? Feel free to send us an email if you feel like one of your clients is receiving messages and they've tried to opt out. We've seen just a couple of scenarios where someone believes they've opted out, but as never sent that actual stop to opt out. People also receive these text messages based on a MIIC ID and a phone number combination and so sometimes people receive a couple of different messages if they have multiple

children for example. We've also seen a case where someone used their phone number to register people, so it's it is worth it to email our Help Desk and we can look into that if there's someone who's receiving messages and they believe that they want to be opted out of the program.

OK. With that, I think we'll hand it back over to Holly to talk about the public inquiry program and we'll go from there.

Perfect. I'll share my screen again. One minute. Alright. I just wanna talk about our public inquiry program. And so, if you as users and providers get any requests from the public, I just wanted to let about our public inquiry program and that you can direct people to that as well. And so, if you look at my screen this is the Minnesota Department of Health website, and you can find the MIIC webpage how Rachel demoed by using a search engine. I'm going to show how to find it using the Minnesota Department of Health webpage. So, you'll want to use this right hand I am looking for field and I'm just gonna search MIIC and then as you can see, there's a ton. A ton of results. But what you'll want to look for is About MIIC (<https://www.health.state.mn.us/people/immunize/miic/about.html>). So right now, it's 8. So, I'm going to click on, and this is all about MIIC and this is our MIIC home page and if I scroll down, you'll see that there's this for the public section, and so these are three different areas that you can direct anyone to. So, the first one MIIC in the public. It's just an overview of what has MIIC what are the benefits of MIIC, what data is in MIIC. Privacy data. How did my child's data get into the MIIC etcetera and then if I go back this next bullet is find my immunization record and so this is where you can direct people who are looking for a copy of their MIIC record, so if you don't wanna fulfill a record request yourself, you can drive them to this web page and if I scroll down, you'll see that there's three options for accessing your family's immunization records. The first option is docket, and so if I click that. It'll give you some information about how to use Docket and then at the bottom here. Very important is for more information. Click this link Docket and MIIC immunization records and if you click that, it'll bring you to a detailed page all about docket how to download Docket. There's a video on how to sign up for Docket. As well as some FAQ's here so here's the first one. Why can't I find your access my or my family's MIIC records in Docket? Why is my vaccination missing from my MIIC record in Docket etcetera? Then there's some PDF's also at the bottom here that are really helpful. All about Docket as well. So going back to the find my immunization page, option two is submit a record request to MIIC and so this would be if someone needs a PDF copy of their MIIC immunization record. So, there's this link here, submit a record request to MIIC. I can click that and then I'll talk through how to do that. There's this link right here that says MIIC immunization record request you can click that, and I'll bring you right to the form that individuals can fill out to request a copy. And we can send these PDFs by email, mail, or fax. But I just wanna note that it can take up to 21 business days to process and it all depends on our volume. So right now, we're not at 21 business days, but if volume increases. We do have up to 21 business days to get them out. So, I just wanna put that out there. And then lastly, option three is submit a record update request to MIIC and so this is if you have someone that says I need to update my personal information. So, their name, their address or phone number in MIIC. This is really useful if someone had name change or if they moved, or if they got a new phone. We have this MIIC record update request and if you click that link it brings you to the form that you can fill out to update that information. This is not for adding immunizations to MIIC. To add immunizations to MIIC, you'd have to email our public inquiry program, which I will walk through in a little bit. So those are the three options for accessing immunization records. And then lastly, I also wanna point out is this MIIC record information slash FAQs and there's this link here and if you click on this it will bring you to this wonderful

page with a bunch of knowledge about MIIC records and all of the public information about MIIC records and so if you have anyone come in that has questions about this, please direct them here. This has so much information like missing immunizations, what's an acceptable proof of vaccination. Why does it say I'm due for a vaccination, etcetera? And then this also has a question, how do I add immunizations to my MIIC record? Which is actually in the next bullet point and so you have to. Or the next two, so the next one walks through what acceptable proof of vaccination is, and so you do have to send acceptable proof of vaccination to us, and then the next bullet point talks about how you can send it to us. So you can send it by email, fax, or mail. And so, our email is health.immrecords@state.mn.us. Our fax number is 1-877-771-6182 and then for mail you can just mail it to Minnesota Department of Health, but please put MIIC operations on there. Alright. And then I'm going to go back to the find my immunization or sorry, back to MIIC home (<https://www.health.state.mn.us/people/immunize/miic/index.html>). And I'm going to talk briefly about privacy settings. So, if I go to this bottom bullet point on the MIIC home page says MIIC data privacy. So, I'm going to click on that and then there's even more bullet points about very important information. But for most public inquiries it's going to be about data privacy and MIIC records, which is this top bullet point. So, I click on that it brings me to the data privacy and MIIC records webpage and so we do get a lot of questions about this topic and so if you get anyone that comes in or is talking to you and they just want to know more about this topic, you can direct them here. And this includes information such as how do immunizations records get into MIIC, how are they protected, and then can I limit access to my or my child's record? And then it walks through the three options that people have. So, you can decline immunization or reminders which is opting out of those reminder recall projects and programs and then you can limit access so limit it limit the record to specific org, or health system and then you can opt out of MIIC altogether. And then if someone would like to change or limit their participation in MIIC or their child's participation in MIIC. There is this MIIC privacy setting change request link right here. Which brings you to another form to fill out. Which is how we process and make those changes and the form will just walk the person through how to fill it out and what each option is again and then there is the Help Desk email listed here if there's any questions beyond that. And overall, those are the three things we do with public inquiry and so record request, record updates, and privacy setting changes and again, most of the information can be found on the find my immunization record page. And with that, I will pass it back over to Rachel.

Great. Thanks, Holly. We don't have any questions right now. Feel free to add questions we'll stay on for a couple more minutes while we wait to see if any other questions come through, but don't hesitate to reach out and if you don't think of any right now and you'd like to send them later, feel free to email our Help Desk and we can answer them there as well. Alright, well, with that I think we will go ahead and closeout we can put the Help Desk email in the chat again. Just wanted to make another note that we will put the continuing education units survey link into the chat right now as well. Feel free to check back to our website if you'd like to access the recording or access that evaluation for continuing education units after the fact as well. But as soon as we put that in the chat, we're going to go ahead and close out.

Minnesota Department of Health
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www.health.state.mn.us/miic

11/22/2022

To obtain this information in a different format, call: 651-201-5414.