

# CY2023 Performance Measures

## NATIONAL MEASURES FROM PUBLIC HEALTH ACCREDITATION BOARD, VERSION 2022

[Standards-Measures-Initial-Accreditation-Version-2022.pdf \(phaboard.org\)](#)

### PHAB Measures, in order by standard

- 1.1.1 Develop a community health assessment.
- 1.3.3: Use data to recommend and inform public health actions.
- 2.2.1: Maintain a public health emergency operations plan (EOP)
- 2.2.3: Maintain and expedite access to personnel and infrastructure for surge capacity.
- 2.2.4: Ensure training for personnel engaged in response.
- 2.2.7: Conduct exercises and use After Action Reports (AAR) (and Improvement Plans (IPs)) from exercises (and responses) to improve preparedness and response.
- 3.1.1: Maintain procedures to provide ongoing, non-emergency communication outside the health department.
- 3.1.4: Use a variety of methods to make information available to the public and assess communication strategies.
- 3.2.2: Implement health communication strategies to encourage actions to promote health.
- 4.1.3: Engage with community members to address public health issues and promote health.
- 5.1.1: Maintain awareness of public health issues that are being discussed by those who set policies and practices that impact on public health.
- 5.2.2: Adopt a community health improvement plan.
- 5.2.3: Implement, monitor, and revise as needed, the strategies in the community health improvement plan in collaboration with partners.
- 5.2.4: Address factors that contribute to specific populations' higher health risks and poorer health outcomes.
- 6.1.5: Coordinate notification of enforcement actions among appropriate agencies.
- 7.1.1: Engage with health care delivery system partners to assess access to health care services.
- 7.1.2: Implement and evaluate strategies to improve access to health care services.
- 8.1.1: Collaborate to promote the development of future public health workers.
- 8.2.2: Provide professional and career development opportunities for all staff.
- 9.1.1: Establish a performance management system.
- 9.1.2: Implement the performance management system.
- 9.1.3: Implement a systematic process for assessing customer satisfaction with health department services.
- 9.2.2: Evaluate programs, processes, or interventions.
- 10.2.1: Manage operational policies including those related to equity.

Minnesota Department of Health, Center for Public Health Practice  
health.ophp@state.mn.us | [www.health.state.mn.us](http://www.health.state.mn.us)  
11/27/2023

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