

Quality Framework Steering Team Meeting Agenda

Date/Time: August 15, 2018; 8:00 –11:00 a.m. Central Time

Location: MDH-Freeman B145

Telephone: 1-888-742-5095; 933-209-2697

- I. **Welcome** (10 minutes)
- II. **Stakeholder Input** (15 minutes)
- III. **Roadmap Development: Concluding Phase 1 and Transitioning to Phase 2** (2 hours)
- IV. **Framework Support** (20 minutes)
- V. **Next Steps** (5 minutes)

*Next meeting: September 6, 9:30-12:30 at HIWAY Federal Credit Union
- VI. **Public Comment** (10 minutes)
- VII. **Adjourn**



Quality Framework

Steering Team Meeting #6

August 15, 2018

Agenda



- Welcome
- Stakeholder input
- Roadmap development: Concluding Phase 1 and transitioning to Phase 2
- Framework support
- Next steps
- Public comment
- Adjourn

Goals for today's meeting



1. Ask what **further clarity** we can bring to the **first phase of the framework development**,
2. Look ahead to the **second phase**, and identify the **elements of the framework that remain** to be sketched out so that a framework can be implemented, and
3. Ask **what form the second phase of framework development should take**

Project goals and legislative charge

Project goals

The framework is intended to become guidance to the broader community that:

Articulates the **values** of statewide quality measurement across the spectrum of stakeholders

Includes **guiding principles** for a system of health quality improvement and measurement

Responds to the **legislatively-established criteria**

Establishes principles for **ongoing framework evaluation, maintenance, and updates**

Legislative charge

Develop a framework in collaboration with a broad group of stakeholders that:

Articulates statewide **quality improvement goals**

Fosters **alignment** with other measurement efforts

Identifies the most **important elements** for assessing the quality of care

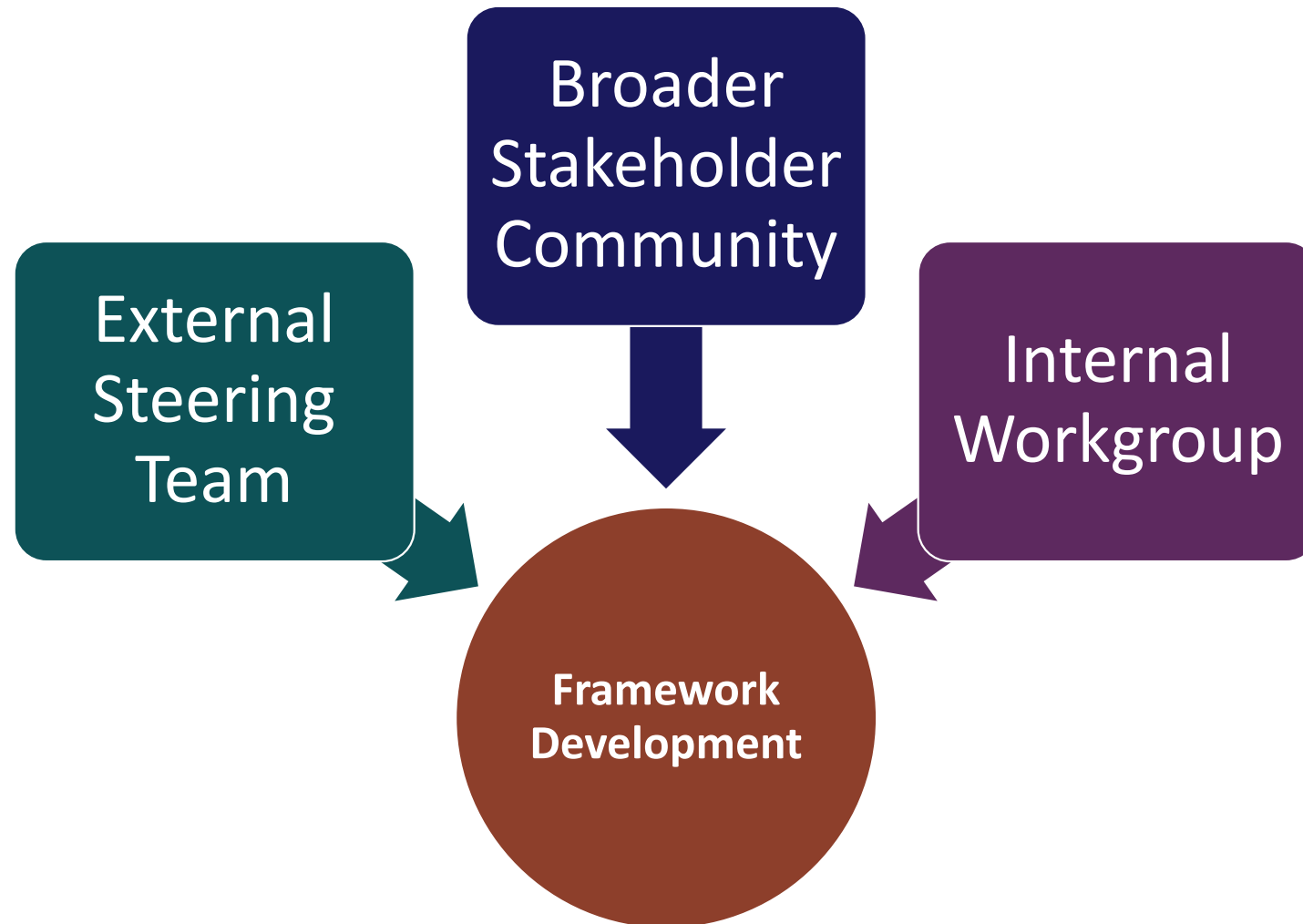
Ensures **clinical relevance** and

Defines the **roles** of stakeholders

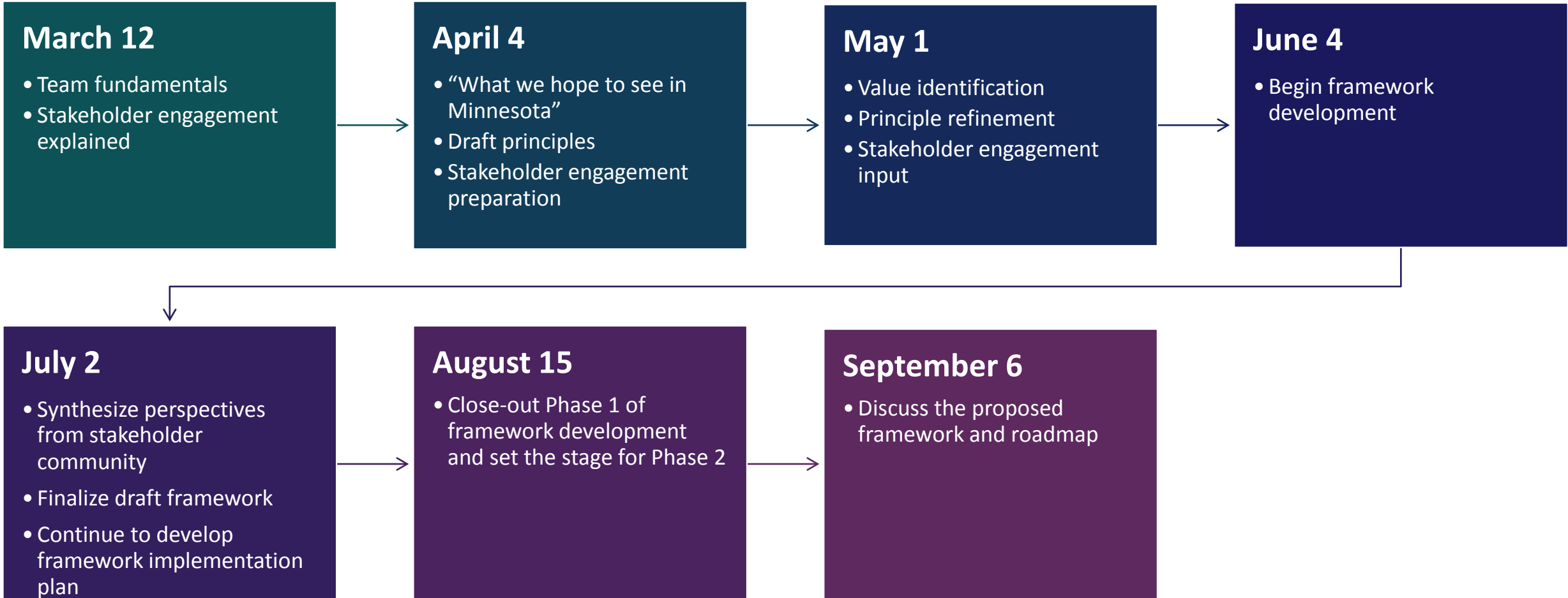
Steering Team role

- ★ Assist with the identification, articulation, and prioritization of **framework objectives**;
 - Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;
 - Think through the right perspective/people include in the **stakeholder consultation**;
- ★ **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and
- ★ Discuss ideas for **ongoing framework evaluation, maintenance, and updates**

Stakeholder input



Framework development arc



Meeting #5 summary



Stakeholder input

- Community
- Health care industry and other stakeholders
- Internal workgroup
- Stakeholder panel



Roadmap development

Framework Development: Progress and Remaining Work

Goal: A system of measurement that fosters improvement in health outcomes, health care quality, health equity, patient experience, and population health, and reduces costs for patients, providers, and purchasers

Phase 1 Progress <i>March – August 2018</i>	Phase 2 Remaining Work <i>6-12 months</i>	Framework Implementation Steps <i>2020 and beyond</i>
We have articulated values	<ul style="list-style-type: none"> • Incorporate additional recommendations from stakeholders • Identify for whom measurement should matter • Develop criteria for making measurement actionable • Articulate thoughts on how to resolve tensions between efficiency, simplicity and transparency 	<ul style="list-style-type: none"> • Stand-up framework stewardship structure • Implement approach to community and patient engagement at all levels of decision-making • Specify improvement goals across clinical, population health, public health, and equity dimensions • Identify measurement domains, including by capturing overarching concepts • Select measures and specify the uses • Explicitly consider the potential for winners/losers with measurement • Identify measurement frequency and method • Report out measure results, after aligning with intended uses and making necessary adjustments • Develop process for acting on measurement results to advance quality improvement (resources, training, roles, etc.) • Establish process for assessing measurement impact (data, window of measurement, criteria) and alignment with our vision • Evolve measures (e.g., criteria for removing measures 10 and new measurement)
We have developed guiding principles	<ul style="list-style-type: none"> • Explore approaches for identifying what measurement is most important • Identify potentials for unintended consequences 	
We have decided that measurement is more than clinical care	<ul style="list-style-type: none"> • Name the clients of the framework and identify their needs 	
We have decided that measurement must be subject to ongoing evaluation	<ul style="list-style-type: none"> • Articulate the structure and components of an evaluation plan 	
We have determined that the stewardship process should be trusted, transparent, and able to include all perspectives	<ul style="list-style-type: none"> • Discuss a possible structure for framework stewardship and resource needs • Identify accountability paths for framework implementation • Articulate a draft roadmap for implementation under political, operational, system power, and resource realities • Consider which roles should be outside stewardship, i.e. be independent of it (evaluation?) 	

Framework support

What would Steering Team members, communities, and organizations need to **stand by and support this framework?**





Next meeting



September 6,
9:30-12:30 at
HIWAY Federal
Credit Union

Homework



Public comment



Adjourn

