



This Best Practice is intended for use with the corresponding MN Uniform Companion Guide(s), **Version 5010.**

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**1. Title of best practice:**

271 Eligibility Response for Health Care Home (HCH) benefits

**2. Who does the best practice apply to:**

Information Sources and Information Receivers

**3. Narrative description as to what is being addressed by this best practice:**

Provide reporting of patient eligibility for care coordination services (i.e. Health Care Home).

**4. The loops, segments and elements, etc. that the best practice applies to:**

Since there are no specific service type codes available for Health Care Home benefits, the information needs to be described in a MSG segment.

Loops 2110C/D

EB segment – Subscriber/Dependent Eligibility or Benefit Information  
EB01 and EB03

MSG segment – Message Text  
MSG01

**5. Describe how to do the best practice:**

When an Information Source determines that a member has active coverage for Health Care Home benefits, an Eligibility Benefit and Information Loop (EB loop) will be returned:

EB01 – “1” (Active)

EB03 – “9” (Other Medical)

MSG01 – HCH HEALTH CARE HOME (HCH must be entered in the first three positions, followed by one space and the word HEALTH, followed by one space and the word CARE, followed by one space and the word HOME. All alpha characters will be capitalized).

**6. Example to illustrate best practice:**

271 Response:

HL\*1\*20\*1  
NM1\*PR\*2\*XYZPAYER\*\*\*\*\*PI\*999999  
PER\*IC\*MEMBER SERVICES\*TE\*8001234567  
HL\*2\*1\*21\*1  
NM1\*1P\*2\*ABCPROVIDER\*\*\*\*\*XX\*0123456789  
HL\*3\*2\*22\*0  
TRN\*2\*XYZ123\*9111222333  
NM1\*IL\*1\*CLAUS\*FRED\*G\*\*\*MI\*98989899  
REF\*6P\*1234560AB\*JOE'S STORE  
DMG\*D8\*19450420\*M  
DTP\*291\*RD8\*20091001-99991231  
  
EB\*1\*\*30\*PR\*PLAN OR PRODUCT NAME  
EB\*1\*\*9~  
MSG\*HCH HEALTH CARE HOME~

Subscriber Name and ID  
Group Number and Name  
Subscriber DOB and Gender  
Plan Coverage Begin and End  
Date  
Active Coverage – Plan Level  
(Active) Other Medical  
Mandated text

**7. AUC Approval date:**

1/13/11

**8. Last reviewed date:**

07/25/13